# DIRECTORY OF CHILD ABUSE PREVENTION PROGRAMS IN CANADA

Published by authority of
The Minister of National Health and Welfare

NATIONAL CLEARINGHOUSE ON FAMILY VIOLENCE
HEALTH AND WELFARE CANADA
1984

Également disponible en français sous le titre "Répertoire des programmes de prévention des mauvais traitements envers les enfants au Canada"

© Minister of Supply and Services Canada 1984

Cat. No. H 72-21/2-1984E

ISBN 0-662-13438-9

# INTRODUCTION

The National Clearinghouse on Family Violence, a program of the Department of National Health and Welfare Canada, is responsible for developing and disseminating materials on child abuse and neglect across Canada. Established in 1982, the Clearinghouse has been gathering and collating materials useful to program planners, policymakers, researchers, front-line workers and the general public. The Directory of Child Abuse Prevention Programs in Canada, published for the first time this year, is one such project designed to help professionals and community groups become more aware of local and regional child abuse programs across the country.

To gather data for this directory, over 1000 questionnaires were mailed and community representatives across Canada were visited or interviewed by telephone. It was a difficult task to decide which programs should be included in this directory. Many valuable prevention services such as day-care programs, Big Brothers/Big Sisters, transition homes, shelters for battered women, parent education classes, infant stimulation programs, university courses on family violence, crisis intervention centers, and of course, provincial child protection programs are an integral part of the effort in child abuse prevention. Unfortunately, it was beyond the scope of this publication to include them all, however, we acknowledge their important contribution to child abuse prevention efforts.

This directory attempts to offer an overview of the many and varied approaches to child abuse prevention. Programs in education, mental health, law, medicine, self-help and social services from regions across the country are included, but the entries listed in this first edition of the directory by no means represent a comprehensive picture of child abuse prevention in Canada. Many communities and programs remain unidentified; many new programs will become established. Also, it is hoped that this publication will stimulate further activities across the country.

In this directory all programs are indexed in the language in which they were submitted. The index, the coloured pages in the middle section, has three categories: a breakdown by major focus of program (medical, legal, self-help, etc.), a listing of programs under each type of prevention program identified in the questionnaire and last, a listing of programs that specialize in one area of abuse or neglect. If a program deals with all aspects of abuse and neglect, no special index notation was made.

All of the information in this directory was provided by program representatives and we thank them for their time and effort. It should be noted, however, that each program was not surveyed individually by the researcher and therefore it was impossible to control for completeness and consistency of information.

If you feel that your program should appear in this directory, or if information included here requires updating, please complete the questionnaire located after the index, and mail it to the Clearinghouse. Address all correspondence to:

Directory of Child Abuse Prevention Programs
in Canada
National Clearinghouse on Family Violence
Health and Welfare Canada
Brooke Claxton Building, 9th Floor
OTTAWA, Ontario
K1A 1B5

## TABLE OF CONTENTS

Page

### ALBERTA

Alberta Psychological Resources .......... 3
Central Edmonton Child Abuse and Neglect Team .......... 4
Child Abuse Program .......... 5
Child Abuse Unit - Sex Crimes .......... 6
Child Abuse Volunteer Education Team .......... 7
Child Development Centre (C.D.C.) .......... 8
Child Sexual Abuse Treatment Programme .......... 9
Child Support Team .......... 10
Child Welfare Program .......... 11
Community Treatment for Sexually Abusive Families .......... 12
Crisis Intervention/Child Abuse Unit .......... 13
Edmonton Committee on Child Abuse and Neglect .......... 14
Family Relief Service .......... 15
Family Support Worker Program .......... 16
Parent Aide Program of Calgary .......... 17
Parenting with a Focus on Anger and Discipline .......... 18
Parents Anonymous .......... 19
Project Break-thru South/North .......... 20
Red Deer Family Resource Team .......... 21
Runaway Program .......... 22
Society for the Prevention of Child Abuse and Neglect .......... 23
Special People Enjoying Children (S.P.E.C.) .......... 24
University of Alberta Hospital, Department of Pediatrics .......... 25

### BRITISH COLUMBIA

Act II Counselling .......... 29
Assessment and Treatment Center .......... 30
Behaviour Resource Team .......... 31
B.C. Federation of Foster Parents Associations .......... 32
B.C. Parents in Crisis Society .......... 33
Campbell River Sex Offenders Program .......... 34
Chesterfield House .......... 35
Child Protection Service, Royal Columbian Hospital .......... 36
Child Protection Services .......... 37
Child Sexual Abuse Liaison Committee .......... 38
Child Sexual Abuse Project .......... 39
Community Care Nursery .......... 40
Community Mental Health .......... 41
Community Programs .......... 42
Crown Counsel Prosecution of Sexual Assault Cases .......... 43
Green Thumb Theatre for Young People .......... 44
Human Sexuality Education .......... 45
Kelowna Family Day Care Society .......... 46
Mental Health Center .......... 47
Mothers' Time Off .......... 48
New Parent Discussion Groups .......... 49

Page

Outreach Special Service to Children ..... 50
Prevent Abuse of Children Today (P.A.C.T.) ..... 51
Rights of Children ..... 52
Sexual Abuse Counsellors Outreach Programme ..... 53
Sexual Assault Assessment Project ..... 54
Sexual Assault Recovery Anonymous Society (S.A.R.A.) ..... 55
Sexual Assault Victims Anonymous (S.A.V.A.) ..... 56
Sparkling Granny - Teaching Homemaker ..... 57
Special Services to Children (Penticton) ..... 58
Special Services to Children (Williams Lake) ..... 59
Special Services to Children and Their Families ..... 60
Support for Sexually Abused Youth (S.S.A.Y.) ..... 61
Vancouver Incest and Sexual Abuse Centre Society (VISACS) ..... 62
West Side Family Place ..... 63
Youth Program ..... 64

**MANITOBA**

Abuse and Family Services ..... 67
Child and Family Services ..... 68
Child Protection Centre (CPC) ..... 69
Children's Aid Society of Winnipeg, Child Abuse Unit ..... 70
Dauphin and St. Rose Suspected Child Abuse and Neglect Teams ..... 71
Family Services and Temporary Care ..... 72
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program ..... 73
Parents Anonymous ..... 74
Post Partum Counselling Service of Winnipeg ..... 75
Program for Pregnant Teens ..... 76
Sexual Assault Crisis Program ..... 77
Winnipeg Police Department, Child Abuse Unit ..... 78

**NEW BRUNSWICK**

Child Abuse Team ..... 81
Child Protection Consultation Team ..... 82
New Brunswick Extra Mural Hospital ..... 83
Parents Anonymous ..... 84

**NEWFOUNDLAND**

Child Protection Team ..... 87
Health Check 3 ..... 88
Newfoundland Child Welfare and Protection ..... 89
Presentation House and Emergency Shelter for Children ..... 90

**NOVA SCOTIA**

Child Abuse Team ..... 93
Child Protection ..... 94
Child Protection Program ..... 95

Page

Child Protection Services .......... 96
Extra Support for Parents (E.S.P.).......... 97
Family and Children's Services of Annapolis County .......... 98
Family and Children's Services of Queen's County.......... 99
Family Care Program and Family Skills Service .......... 100
Family S.O.S. .......... 101
Nova Scotia Family and Children's Services Division .......... 102
Protection Program .......... 103
Services to Children and Families .......... 104

ONTARIO

CALM .......... 107
Child Abuse and Neglect Program .......... 108
Child Abuse Committee (Brampton) .......... 109
Child Abuse Committee (Sarnia) .......... 110
Child Abuse Prevention Program .......... 111
Child Abuse Programme .......... 112
Child Abuse Team (Mississauga) .......... 113
Child Abuse Team (Scarborough) .......... 114
Child Abuse Team (Willowdale) .......... 115
Child and Crisis Committee, Interdisciplinary Agency Team .......... 116
Child Protection and Prevention of Neglect and Abuse .......... 117
Child Protection Program .......... 118
Child Protection Services/Child Care Services .......... 119
Children's Aid Society of Ottawa-Carleton .......... 120
Children's Aid Society of Prescott and Russell .......... 121
Children's Aid Society Staff Training .......... 122
Children's Resource Network Sexual Abuse Project .......... 123
Citizens Concerned with Crime Against Children .......... 124
Community Child Abuse Council of Hamilton-Wentworth .......... 125
Enterprise Program for Teens and Time-Out Groups .......... 126
Family and Children's Services of Oxford County .......... 127
Family Therapy and In-home Child Management .......... 128
Healing Centre for Women .......... 129
Home Behaviour Training Programme .......... 130
Home Care .......... 131
Inter Agency Child Abuse Committee of Etobicoke .......... 132
Jessie's Centre for Teenagers .......... 133
Kenora Child Abuse Council .......... 134
Mainstreaming University Curricula in the Area of Child Abuse .......... 135
Mental Health Service for Pre-School Age and Parents .......... 136
Metropolitan Chairman's Special Committee on Child Abuse .......... 137
Northeast Neighbourhood Center.......... 138
Ontario Centre for the Prevention of Child Abuse .......... 139
Parent/Child Early Education Program .......... 140
Parent Preschool Resource Centre (PPRC) .......... 141
Parents Anonymous .......... 142
Parent to Parent .......... 143
Peterborough Community Child Abuse Committee .......... 144
Preventive Education Program .......... 145
The Parenting Program .......... 146
Toronto Board of Education .......... 147

Page

Training and Prevention Program ... 148
Waterloo Regional Committee for the Prevention of Child Abuse ... 149

## PRINCE EDWARD ISLAND

Aftercare Facility for Teen Mothers and Children ... 153
Community Mental Health ... 154
Community Mental Health Services ... 155
Prince Edward Island Child Welfare ... 156

## QUEBEC

Atelier "Jardin du coin" ... 159
Centre d'accueil ... 160
Centre d'activités pour parents ... 161
Centre d'aide aux victimes d'agressions à caractère sexuel ... 162
Centre local de services communautaires de Longueuil-Est (C.L.S.C.) ... 163
Comité prévention de l'enfance maltraitée (P.E.M.), Montréal ... 164
Comité prévention de l'enfance maltraitée (P.E.M.), Sherbrooke ... 165
Continuité de soins auprès des familles à risques ... 166
Convergence ... 167
Éducation-coup-de-fil ... 168
Enfance ... 169
Famille-enfant ... 170
Grands frères et grandes soeurs ... 171
Halte-garderie ... 172
Hébergement pour femmes et enfants victimes de violence familiale ... 173
Information sur les agressions sexuelles à l'école primaire ... 174
Jeunes et familles ... 175
Journées familiales ... 176
La non-violence ... 177
L'apprenti-sage ... 178
Le Cercle éducatif ... 179
L'enfant d'âge préscolaire ... 180
L'enfant négligé et maltraité ... 181
Les jeunes face à leurs droits ... 182
Ligue des droits et libertés ... 183
Maison d'accueil et d'hébergement ... 184
Matinées mères-enfants ... 185
Offenses sexuelles ... 186
Parents Anonymes ... 187
Parents-secours ... 188
Pédopsychiatrie, Hôpital Maisonneuve-Rosemont ... 189
Pédopsychiatrie, Hôpital Notre-Dame ... 190
Pédopsychiatrie, Hôpital Ste-Croix de Drummondville ... 191
Périnatalité et santé des jeunes ... 192
Petite-enfance, C.L.S.C. de Farnham ... 193
Petite-enfance, C.L.S.C. de Longueuil-Ouest ... 194
Programme de continuité de soins aux enfants ... 195
Programme de sensibilisation à la vie familiale ... 196
Programme d'information pubertaire ... 197
Programme d'intervention précoce enfance-famille ... 198

Page

Programme pour jeunes adolescents ..... 199
P.R.I.S.M.E.S. ..... 200
Projet S.E.M. ..... 201
Promotion des réseaux d'entraide pour les 0-6 ans ..... 202
Ready-Set-Go Infant-Child-Parent Program ..... 203
Santé des jeunes ..... 204
Santé maternelle et infantile, Mercier-Ouest ..... 205
Santé maternelle et infantile, Pointe St-Charles ..... 206
Santé maternelle et infantile-santé scolaire ..... 207
Santé scolaire ..... 208
Service d'aide à l'enfance et à l'adolescence ..... 209
Service de pédopsychiatrie ..... 210
Service de psychiatrie de l'enfance et de l'adolescence ..... 211
Service de psychiatrie infantile ..... 212
Service de rééducation en externe ..... 213
Service enfance et adolescence ..... 214
Services psychosociaux de première ligne ..... 215
Service social scolaire ..... 216
Soutien aux parents ..... 217
Support social ..... 218
Teenage Pregnancy: Predictors of Violence ..... 219
Violence in the Family ..... 220

**SASKATCHEWAN**

Child Abuse Council ..... 223
Child and Youth Services (Regina) ..... 224
Child and Youth Services (Saskatoon) ..... 225
Christian Counselling Services ..... 226
Counselling and Community Services ..... 227
Family Services Bureau ..... 228
Mobile Crisis Services ..... 229
Parent Aid Program (Regina) ..... 230
Parent Aide Program (Saskatoon) ..... 231
Parents Anonymous ..... 232
Pupil Services ..... 233
Regina Committee on Sexual Abuse ..... 234
Saskatoon Crisis Intervention Service ..... 235
Saskatoon Crisis Nursery ..... 236
Saskatoon Society for the Protection of Children ..... 237
Teen Parent Program ..... 238
Teen Line ..... 239
Victim Service/Public Education ..... 240

**NORTHWEST TERRITORIES**

Northwest Territories Department of Social Services-Fort Smith ..... 243
Northwest Territories Family and Children's Services ..... 244

Page

YUKON

Yukon Child Welfare Services .......... 247
Yukon Family Services Association .......... 248

NATIONAL

Basic Recruit Training .......... 251
Canadian Society for the Prevention of Cruelty to Children .......... 252
Child Abuse Information Program .......... 253
Crisis and Conflict Intervention Course .......... 254
Family Violence Film Collection .......... 255
Florence Hallum Prevention of Child Abuse Fund .......... 256
Parents at Risk: An Instructional Program for Preventive Intervention .......... 257

INDICES

Type of Organization .......... 259
Programs with a Specific Focus .......... 267
Type of Prevention Services .......... 273

APPENDIX

Questionnaire .......... 313

## ALBERTA

Page

Alberta Psychological Resources .......... 3
Central Edmonton Child Abuse and Neglect Team .......... 4
Child Abuse Program .......... 5
Child Abuse Unit - Sex Crimes .......... 6
Child Abuse Volunteer Education Team .......... 7
Child Development Centre (C.D.C.) .......... 8
Child Sexual Abuse Treatment Programme .......... 9
Child Support Team .......... 10
Child Welfare Program .......... 11
Community Treatment for Sexually Abusive Families .......... 12
Crisis Intervention/Child Abuse Unit .......... 13
Edmonton Committee on Child Abuse and Neglect .......... 14
Family Relief Service .......... 15
Family Support Worker Program .......... 16
Parent Aide Program of Calgary .......... 17
Parenting with a Focus on Anger and Discipline .......... 18
Parents Anonymous .......... 19
Project Break-thru South/North .......... 20
Red Deer Family Resource Team .......... 21
Runaway Program .......... 22
Society for the Prevention of Child Abuse and Neglect .......... 23
Special People Enjoying Children (S.P.E.C.) .......... 24
University of Alberta Hospital, Department of Pediatrics .......... 25

| | |
|---|---|
| **PROGRAM:** | Alberta Psychological Resources |
| **ORGANIZATION:** | Alberta Psychological Resources |
| **ADDRESS:** | #210, 625 - 14th Street, N.W.<br>CALGARY, Alberta<br>T2N 2A1 |
| **CONTACT PERSON:** | Dan Pasley, Psychologist |
| **PHONE:** | (403) 283-8387 |
| **FUNDING:** | Provincial, client fees |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Calgary and surrounding area |
| **STAFFING:** | Psychologists |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | On-going Individual Counselling |
| Professional Education | Interdisciplinary Approach | Family Therapy |
| | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This program offers comprehensive family therapy for incest cases as a means to keep the family intact and to avoid filing charges against the offender.

**PROGRAM:** Central Edmonton Child Abuse and Neglect Team

**ORGANIZATION:** Edmonton Committee on Child Abuse and Neglect

**ADDRESS:** 11010 - 101 Street
2nd Floor
EDMONTON, Alberta
T5H 4B9

**CONTACT PERSON:** Douglas Egan, Coordinator

**PHONE:** (403) 422-3534

**START UP YEAR:** 1983

**FUNDING:**

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Central Edmonton

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This team, made up of representatives from several community agencies and the provincial government, is unique in that it started as a time-limited experimental project. The team of physician, psychologist, nurse and social workers meets to assess cases from the center district office of Alberta Social Services. Members of the team have been authorized by their agencies to spend ½ day per week on team activities. The clientele here includes a large inner-city, native population. After 1 year of operation an evaluation will be completed by a group at the University of Alberta to determine the effectiveness of this multidisciplinary type of intervention. This evaluation will be available after October 1984.

**PROGRAM:** Child Abuse Program

**ORGANIZATION:** Alberta Children's Hospital

**ADDRESS:** 1820 Richmond Road, S.W.
CALGARY, Alberta
T2W 3P1

**CONTACT PERSON:** Dr. J.R. Brummitt, Medical Director

**PHONE:** (403) 229-7886

**START UP YEAR:** 1975

**FUNDING:** Provincial

**POPULATION SERVED:** Children, parents and offenders

**GEOGRAPHIC AREA SERVED:** Calgary and southern Alberta

**STAFFING:** 3 social workers, 3 psychologists, 2 nurses, ½-time pediatrician, ½-time child life therapist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Children
- Community Committees
- Life Skills
- Multidisciplinary Team
- Resource Centre

SECONDARY

- Crisis Phone Line
- Screening Program
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Multidisciplinary Team Intervention

**KEY PROGRAM FEATURES**

This in-house child abuse team handles 650 referrals a year. Staff support and coordination are emphasized, with two staff meetings a week to keep everyone up to date on cases. Because each staff person, in turn, is responsible for responding to situations that arise during off hours, it is imperative that everyone is informed about each case. One psychologist serves as research coordinator. Data on clients have been kept since 1980. Thirty families have been followed from the first year.

**PROGRAM:** Child Abuse Unit - Sex Crimes

**ORGANIZATION:** City of Calgary Police Service

**ADDRESS:** 134 - 11 Avenue, S.E.
CALGARY, Alberta
T2G 0J2

**CONTACT PERSON:** Staff Sgt. Ralph McNutt

**PHONE:** (403) 268-8709

**START UP YEAR:** 1982

**FUNDING:** Municipal

**POPULATION SERVED:** Children, teens and offenders

**GEOGRAPHIC AREA SERVED:** Calgary

**STAFFING:** 2 detectives

**FOCUS OF PROGRAM:** Physical, sexual and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Crisis Counselling<br>Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

All reported sexual abuse cases are investigated by this male/female detective team and a social worker from Child Protection Services. Approximately 175 cases were investigated in 1983. In 70 per cent of the cases, the offender pleaded guilty and was removed from the home, and the family received counselling. Anatomically correct dolls are used in questioning of children.

**PROGRAM:** Child Abuse Volunteer Education Team

**ORGANIZATION:** National Council of Jewish Women of Canada-Calgary Section

**ADDRESS:**
6103 Belvedere Road, S.W.
CALGARY, Alberta
T2V 2C9

**CONTACT PERSON:** Carolyn Libin, Chairperson

**PHONE:** (403) 252-6326

**FUNDING:** Provincial

**POPULATION SERVED:** Teens and parents

**GEOGRAPHIC AREA SERVED:** Calgary and surrounding area

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education<br>Education for Teens | | |

**KEY PROGRAM FEATURES**

This program is designed to create community awareness of child abuse. The Team, composed of 12 volunteers, facilitates group discussions for junior high, high school and community adult groups, using appropriate films. The Team is trained by and works closely with the staff at the Alberta Children's Hospital. Recently, the administration of the program was transferred from the Junior League of Calgary to the present organization. The program itself has remained the same.

**PROGRAM:** Child Development Centre (C.D.C.)

**ORGANIZATION:** Child Development Centre

**ADDRESS:** #4 10121 - 82 Avenue
EDMONTON, Alberta
T6E 1Z5

**CONTACT PERSON:** Dr. Jane Silvius, Director

**PHONE:** (403) 439-7391

**START UP YEAR:** 1972

**FUNDING:** Provincial, client fees, contracts with schools

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Edmonton and surrounding area. Also north central Alberta and the Territories, to some extent

**STAFFING:** Family counsellor, social worker, psychologist, teachers, child development specialist, neuropsychologist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Interdisciplinary Approach | On-going Individual Counselling |
| Professional Education | | Play Therapy |
| Community Education | | Multidisciplinary Team Intervention |
| Training Program | | Self-help/Support Group |
| Education for Children | | |
| Education for Teens | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The C.D.C. works with children who are in the care of the Department of Child Welfare or who have come to its attention due to abuse or neglect, with a very large number having experienced sexual maltreatment. In addition to working in the schools, the staff have expanded their services to include working with families, as well as parents and children in single-parent homes. The Centre's emphasis on teaching, rather than counselling, is designed to develop self-sufficiency on the part of the client.

**PROGRAM:** Child Sexual Abuse Treatment Programme

**ORGANIZATION:** Sexual Assault Centre of Edmonton

**ADDRESS:**
#308, 10179 - 105 Street
EDMONTON, Alberta
T5J 1E2

**CONTACT PERSON:** Jane Karstaedt, Executive Director

**PHONE:** (403) 423-4102

**START UP YEAR:** 1981

**FUNDING:** Municipal, donations, foundations, United Way

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Edmonton and surrounding area

**STAFFING:** Social worker, psychiatrist, psychologists, lay therapists

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

**PRIMARY**

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Children
- Education for Teens
- Community Committees
- Multidisciplinary Team
- Resource Centre
- Umbrella Organization
- Self-help

**SECONDARY**

- Crisis Phone Line
- Screening Program
- Crisis Counselling
- Interdisciplinary Approach

**TERTIARY**

- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Lay Therapists
- Multidisciplinary Team Intervention
- Self-help/Support Group

**KEY PROGRAM FEATURES**

The Centre relies on 70 volunteers to keep it operating 24 hours a day. Its child sexual abuse program has two psychologists who use play therapy in their work with child incest victims. A teen (aged 16-18) group for past incest victims and a non-offending mothers group are also offered. United Way funds a full-time educator who teaches a personal safety curriculum in the schools, from kindergarten to grade 12. A training program for native counsellors has also been developed.

A unique component of this program is a T.D.D. phone which makes the program accessible to the deaf and hard-of-hearing.

**PROGRAM:** Child Support Team

**ORGANIZATION:** Holy Cross Hospital

**ADDRESS:** 2124 - 22 Avenue, S.W.
CALGARY, Alberta
T2T 0S5

**CONTACT PERSON:** Connie Miller, Coordinator

**PHONE:** (403) 266-7231, Loc. 318

**START UP YEAR:** 1976

**FUNDING:** Hospital

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Calgary and surrounding area

**STAFFING:** Physician, psychologist, psychiatrist, social workers, nurses, family counsellors

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | On-going Individual Counselling |
| Community Education | Medical Follow-ups | Group Counselling |
| Training Program | Interdisciplinary Approach | Family Therapy |
| Community Committees | | Play Therapy |
| Multidisciplinary Team | | Multidisciplinary Team |
| Resource Centre | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Initially the Team was set up for the sole purpose of in-service training. As the hospital staff became more educated and cases of abuse were detected, the program took on the role of assessment/referral. As the Team has expanded in staff, more and more treatment has been offered. The program runs a support group for isolated, high-risk mothers based on the self-help theory and a parenting group that is taught in a more structured way.

| | |
|---|---|
| **PROGRAM:** | Child Welfare Program |
| **ORGANIZATION:** | Lesser Slave Lake Indian Regional Council |
| **ADDRESS:** | P.O. Box 1740<br>HIGH PRAIRIE, Alberta<br>T0G 1E0 |
| **CONTACT PERSON:** | Jerry Perrault, Supervisor of Child Welfare |
| **PHONE:** | (403) 523-4401 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Federal |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Northern Alberta |
| **STAFFING:** | Lawyer, psychologist, child welfare workers, homemakers, social workers, evaluators, trainers, child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

**PRIMARY**

Public Awareness Program
Professional Education
Community Education
Training Program
Education for Children
Education for Teens
Community Committees
Life Skills
Multidisciplinary Team
Family Planning
Social Assistance Programs
Self-help

**SECONDARY**

Screening Program
Homemaker Program
Medical Follow-ups
Crisis Counselling
Store Front/Drop-In Centre
Interdisciplinary Approach

**TERTIARY**

Residential Program for Children
Residential Program for Women and children
Residential Program for Men
Residential Program for Teens
Residential Program for Families
On-going Individual Counselling
Group Counselling
Family Therapy
Play Therapy
Lay Therapists
Parent Aides
Matching Parents and/or Families
Multidisciplinary Team Intervention
Supportive Home Helper
Self-help/Support Group

**KEY PROGRAM FEATURES**

A tripartite agreement was signed June 3, 1983 with Child Welfare, the Indian Affairs and Indian Regional Council. Of the 21 programs originally funded by provincial Child Welfare, five are now funded by Indian Affairs and operated by the Indian Regional Council. The expectation is to complete the transition of programs to Indian Affairs and the Regional Council by 1985. Currently, child abuse programs are still handled by the provincial government. All of the above programs are in the developmental stages due to this recent transition.

**PROGRAM:** Community Treatment for Sexually Abusive Families

**ORGANIZATION:** Anderson and Mayes Counselling Associates, Limited

**ADDRESS:**
Box 1161 Station "J"
225 - 17th Avenue S.E.
CALGARY, Alberta
T2A 6A8

**CONTACT PERSON:** Carolyn Anderson and Peggy Mayes

**PHONE:** (403) 294-0767

**START UP YEAR:** 1981

**FUNDING:** Provincial, client fees, fund raisers

**POPULATION SERVED:** Children, parents, teens, offenders and professionals

**GEOGRAPHIC AREA SERVED:** Calgary and surrounding area

**STAFFING:** 3 family counsellors

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Crisis Counselling | On-going Individual Counselling |
| Community Education | | Group Counselling |
| Training Program | | Family Therapy |
| Self-help | | Play Therapy |
| | | Lay Therapists |
| | | Self-help/Support Group |

**KEY PROGRAM FEATURES**

Anderson and Mayes have established a humanistic treatment program, based on a California model developed by Henry Giaretto, for sexually abusive families. The program, which deals mainly with father/father substitute-daughter abuse, has three facets: coordination of resources, family treatment and self-help. All cases of abuse referred to the program are reported to child welfare authorities and the police. The father is asked to leave the home temporarily, criminal charges are laid against him and treatment is made mandatory. Family therapy sessions deal first with family members individually, then in pairs-mother/daughter, father/daughter and husband/wife. The process then moves into family therapy. Two self-help groups, Parents United and Daughters and Sons United, are an integral part of the treatment. Weekly group sessions are held for the abused children and the nonoffending and offending parent. Parents who have been through the program are linked with new parents entering the program to provide support and help alleviate concerns. A 6-day intensive training program on sexual abuse treatment is periodically available to professionals in the field.

The Parents United newsletter is available for $10./year. A videotape/movie titled Child Sexual Abuse: The Untold Secret which was produced by Anderson and Mayes, is part of the National Clearinghouse Family Violence Film Collection (see p. 253) and is available for use free of charge at National Film Board distribution centers across Canada.

| | |
|---|---|
| **PROGRAM:** | Crisis Intervention/Child Abuse Unit |
| **ORGANIZATION:** | Edmonton Police Department |
| **ADDRESS:** | 9620 - 103A Avenue<br>EDMONTON, Alberta<br>T5H 0H7 |
| **CONTACT PERSON:** | S/Sgt. E.J. (Skip) Willis |
| **PHONE:** | (403) 421-3370 |
| **START UP YEAR:** | 1980 |
| **FUNDING:** | Municipal |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Edmonton |
| **STAFFING:** | Staff sergeant, 7 detectives |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Crisis Counselling | |
| Multidisciplinary Team | Interdisciplinary Approach | |

## KEY PROGRAM FEATURES

The Unit sponsors a 3-week crisis intervention program dealing with domestic violence for recruits, and a similar 2-week program for constables. The training uses specially designed workbooks and videotapes of role-playing situations with professional actors and police. In 1982, 388 cases were investigated. In 1983 there was a 63 per cent increase in sexual abuse cases over 1982. Sexual abuse cases within the family now outnumber all other forms of abuse. Two sets of anatomically correct dolls are utilized by the Unit.

| | |
|---|---|
| **PROGRAM:** | Edmonton Committee on Child Abuse and Neglect |
| **ORGANIZATION:** | Edmonton Committee on Child Abuse and Neglect |
| **ADDRESS:** | 8815 - 99 Street<br>EDMONTON, Alberta<br>T6E 3V3 |
| **CONTACT PERSON:** | Andrew Michalski, Chairperson |
| **PHONE:** | (403) 432-1137 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Membership fees |
| **POPULATION SERVED:** | Professionals |
| **GEOGRAPHIC AREA SERVED:** | Edmonton and surrounding area |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Community Committees<br>Advocacy Group<br>Umbrella Organization | | |

**KEY PROGRAM FEATURES**

The Committee provides a forum for social service professionals to voice concerns about matters pertaining to child welfare. When a consensus is achieved, specific action is taken as a group. The Minister of Social Services has a specific representative on the Committee to channel these concerns to the appropriate people in the provincial government. The Committee meets monthly and has about 30 members.

**PROGRAM:** Family Relief Service

**ORGANIZATION:** YWCA of Edmonton

**ADDRESS:** 10305 - 100 Avenue
EDMONTON, Alberta
T5J 3C8

**CONTACT PERSON:** Janet Backmaster, Director

**PHONE:** (403) 423-9922

**START UP YEAR:** 1975

**FUNDING:** Municipal, client fees, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Metropolitan Edmonton

**STAFFING:** Homemaker, social worker, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
|  | Respite Services |  |

**KEY PROGRAM FEATURES**

This is a service where trained care providers go into the homes of families with handicapped children and offer short-term relief. It also assists with the care of children who do not have a handicap if no other agency has been able to provide service. This respite program is offered in the home of the child or in that of the care provider. The focus is on prevention rather than treatment by giving the caring parents a break from the demands of continuous care for a few hours, overnight, weekends or vacations.

**PROGRAM:** Family Support Worker Program

**ORGANIZATION:** Edmonton Juvenile Receiving/Detention Center

**ADDRESS:**
C.M.D.O.
3rd Floor
170 Street and Stony Plain Road
EDMONTON, Alberta
T5P 4S7

**CONTACT PERSON:** Donna Jamieson, Psychologist, Program Supervisor

**PHONE:** (403) 422-3338 or 422-3016

**START UP YEAR:** 1981

**FUNDING:** Provincial, fundraisers

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Edmonton metropolitan area

**STAFFING:** Child care counsellors, evaluators, psychologist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Crisis Counselling | Residential Program for Children |
| Multidisciplinary Team | Interdisciplinary Approach | Residential Program for Teens |
| Resource Centre | | On-going Individual Counselling |
| Self-help | | Group Counselling |
| | | Lay Therapists |
| | | Parent Aides |
| | | Multidisciplinary Team Intervention |
| | | Supportive Home Helper |
| | | Self-help/Support Group |

**KEY PROGRAM FEATURES**

Eleven family support workers, working out of five Edmonton district offices, each carry a caseload of six families with one or more children at risk. The primary goal of the program is the encouragement of positive growth of children and their family environments. A secondary goal is the prevention of apprehension of children, or if children are already in care, to facilitate their return to the family home under healthy conditions. Most of the work is carried on in the family's home. The functions and activities of the workers can be broken down into six areas: (1) child management, (2) counselling, (3) life skills, (4) systems advocacy, (5) transition, and (6) groups. At present, two groups operate. One is a mother's support group that meets one afternoon a week and the other is a parenting group for low-functioning parents that meets weekly for 8 to 10 weeks.

**PROGRAM:** Parent Aide Program of Calgary

**ORGANIZATION:** Mary Lawrence Consulting Ltd.

**ADDRESS:** #208, 1235 - 17 Avenue, S.E.
CALGARY, Alberta
T2T 0C2

**CONTACT PERSON:** Mary Lawrence, Director

**PHONE:** (403) 229-4404

**START UP YEAR:** 1984

**FUNDING:** Provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Calgary and surrounding area

**STAFFING:** Program coordinator, 5 parent aides

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | Parent Aides |
| Community Education | Crisis Counselling | |
| Multidisciplinary Team | Interdisciplinary Approach | |

## KEY PROGRAM FEATURES

This program is modeled after a program which began in Edmonton several years ago as part of Family Services. The program in Calgary is being established as an independent organization. Parent aides are placed with families to teach parenting and life skills as well as to help alleviate stress involved with daily living problems, such as obtaining food, clothing and medical care.

The following evaluation tools are used to measure the impact of parent aide intervention: Problematic Rating Scale, Attentive-Rejective Scale and a psycho-social assessment tool.

**PROGRAM:** Parenting with a Focus on Anger and Discipline

**ORGANIZATION:** Family Life Education Council

**ADDRESS:** 10835 - 124 Street
EDMONTON, Alberta
T5M 0H4

**CONTACT PERSON:** Mr. Orval Henderson, Acting Executive Director

**PHONE:** (403) 451-6335

**START UP YEAR:** 1983

**FUNDING:** Municipal, fund raisers, client fees

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Edmonton

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Physical and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | | Self-help/Support Group |

**KEY PROGRAM FEATURES**

Volunteer group leaders, on an honorarium basis, help parents deal with the anger and frustrations of child-rearing. The program stresses self-esteem for parents and child, communication and discipline with respect. The programs are group discussions rather than lectures. A number of clients have been referred by social workers because their children have been apprehended by the courts, and attendance in the course is a court-mandated step towards having their children returned. A variety of other parenting courses are also offered.

| | |
|---|---|
| **PROGRAM:** | Parents Anonymous |
| **ORGANIZATION:** | Parents Anonymous |
| **ADDRESS:** | #1, 520 - 17th Avenue, S.W.<br>CALGARY, Alberta<br>T2S 0B1 |
| **CONTACT PERSON:** | Lorna Hamm, Managing Director |
| **PHONE:** | (403) 233-2894 |
| **START UP YEAR:** | 1981 |
| **FUNDING:** | Municipal, provincial, donations |
| **POPULATION SERVED:** | Parents |
| **GEOGRAPHIC AREA SERVED:** | Calgary and surrounding area |
| **STAFFING:** | Director, volunteer coordinator |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education<br>Life Skills<br>Advocacy Group<br>Self-help | Crisis Phone Line<br>Parents Anonymous<br>Crisis Counselling | Group Counselling<br>Matching Parents and/or Families<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

Parents Anonymous aims to provide a self-help program for potentially abusive parents and to develop community awareness of destructive child-parent relationships. This Parents Anonymous Chapter has 80 volunteers involved in staffing a 24-hour Stress Line and leading five weekly support groups throughout the city. One of these groups focusses specifically on adolescent problems. Another important function of the organization is the buddy system of matching parents. There are currently 68 buddies trained and actively working with parents. A proposal has been developed to acquire funds for a crisis nursery.

| | |
|---|---|
| **PROGRAM:** | Project Break-thru South/North |
| **ORGANIZATION:** | McMan Youth Services Association |
| **ADDRESS:** | #1, 8207 - 104 Street<br>EDMONTON, Alberta<br>T6E 4E7 |
| **CONTACT PERSON:** | John Meston, Executive Director |
| **PHONE:** | (403) 432-9153 |
| **FUNDING:** | Provincial, federal, foundations, donations |
| **POPULATION SERVED:** | Teens |
| **GEOGRAPHIC AREA SERVED:** | Edmonton |
| **STAFFING:** | Child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Crisis Phone Line | On-going Individual Counselling |
| Community Education | Crisis Counselling | Group Counselling |
| Education for Children | | Lay Therapists |
| Education for Teens | | Self-help/Support Group |
| Self-help | | |

**KEY PROGRAM FEATURES**

The program deals solely with teens and offers a variety of groups, including groups for pre-teens and gay teens. About 45 volunteers help to staff the program.

**PROGRAM:** Red Deer Family Resource Team

**ORGANIZATION:** Red Deer Family Resource Team

**ADDRESS:** 4920 - 51 Street
RED DEER, Alberta
T4N 6K8

**CONTACT PERSON:** Peter Vogels, Coordinator

**PHONE:** (403) 343-5126

**START UP YEAR:** 1980

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and professionals

**GEOGRAPHIC AREA SERVED:** Central Alberta

**STAFFING:** Social worker/coordinator

**FOCUS OF PROGRAM:** Physical and emotional abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Teens
- Life Skills
- Multidisciplinary Team
- Family Planning

SECONDARY

- Screening Program
- Homemaker Program
- Medical Follow-ups
- Interdisciplinary Approach

TERTIARY

- Parent Aides
- Multidisciplinary Team Intervention

**KEY PROGRAM FEATURES**

One of this organization's primary functions is to coordinate the child abuse team, composed of a public health nurse, mental health worker, family services worker, pediatrician, psychiatrist, hospital social worker and child welfare intake worker. This team meets every 2 weeks. The Family Resource Team also provides community and professional education. Recently a parenting module providing information on child abuse and parenting skills was developed. The module has been designed for use by high school teachers and covers the following areas: (1) child abuse, (2) discipline, and (3) the family. The module is made up of 15 units of 50 pages each and includes audiovisual materials and exercises. The cost and availability date have not yet been determined. Finally, this team is responsible for supervising and training 15 paid parent aides.

| | |
|---|---|
| **PROGRAM:** | Runaway Program |
| **ORGANIZATION:** | Group 5 Youth Counselling Centre |
| **ADDRESS:** | #210, 8631 - 109 Street<br>EDMONTON, Alberta<br>T6G 1E8 |
| **CONTACT PERSON:** | Caroline Bonesky, Executive Director |
| **PHONE:** | (403) 432-1994 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial, federal |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Edmonton and surrounding 100-km. radius |
| **STAFFING:** | Psychologists, child care staff |
| **FOCUS OF PROGRAM:** | Physical and sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | On-going Individual Counselling |
| Community Education | Crisis Counselling | Group Counselling |
| Education for Children | Store Front/Drop-In Centre | Family Therapy |
| Education for Teens | | |

**KEY PROGRAM FEATURES**

This program was originally designed to deal only with runaways. Sexual abuse counselling with incest victims, now the primary caseload, evolved from interventions with runaways. Groups have been organized for incest victims, siblings of victims and parents of runaways.

**PROGRAM:** Society for the Prevention of Child Abuse and Neglect

**ORGANIZATION:** Society for the Prevention of Child Abuse and Neglect

**ADDRESS:**
c/o George McKillop School
2010 - 5 Avenue North
LETHBRIDGE, Alberta
T1H 0N5

**CONTACT PERSON:** Pat Nicol, Coordinator

**PHONE:** (403) 320-9040

**START UP YEAR:** 1982

**FUNDING:** Provincial, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Southern Alberta, south of Calgary

**STAFFING:** Coordinator

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Parents Anonymous | Multidisciplinary Team Intervention |
| Professional Education | | Self-help/Support Group |
| Community Education | | |
| Multidisciplinary Team | | |
| Resource Centre | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This program is unique in that its mandate is to deal solely with prevention. A lending resource library has been developed, and many educational seminars and in-service presentations are conducted. A children's self-esteem/activity group meets weekly. A teen group and a Parents Anonymous chapter have recently been developed.

**PROGRAM:** Special People Enjoying Children (S.P.E.C.)

**ORGANIZATION:** Special People Enjoying Children

**ADDRESS:**
Box 723
327 - 3rd Street, W.
BROOKS, Alberta
T0J 0J0

**CONTACT PERSON:** Debbie Piper, Coordinator

**PHONE:** (403) 362-5056

**START UP YEAR:** 1979

**FUNDING:** Municipal, provincial, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Brooks

**STAFFING:** Child care staff member

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education<br>Life Skills<br>Multidisciplinary Team | | Matching Parents and/or Families |

**KEY PROGRAM FEATURES**

This program provides adult role models to children of single parents or victims of child abuse. Children are matched with community volunteers who attend an orientation session and subsequently spend 3 to 4 hours per week with the child.

**PROGRAM:** University of Alberta Hospital, Department of Pediatrics

**ORGANIZATION:** University of Alberta Hospital, Department of Pediatrics

**ADDRESS:**
4th Floor C.S.B.
University of Alberta
EDMONTON, Alberta
T6G 2E2

**CONTACT PERSON:** Dr. Antonietta Rouget, Pediatrician

**PHONE:** (403) 432-6370

**FUNDING:** Provincial, university

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** Edmonton area

**STAFFING:** Physician, nurse practitioner

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | |
| Education for Children | Medical Follow-ups | |
| Multi-Disciplinary Team/s | | |

**KEY PROGRAM FEATURES**

The Department is the major referral center for medical consultation for sexually abused children in the Edmonton area. An initial physical examination, history and consultation are completed for each case of suspected sexual abuse. A follow-up appointment is made after assessment to appraise therapeutic intervention and identify any further problems. Education and training for residents and interns are also provided.

## BRITISH COLUMBIA

Page

Act II Counselling ........ 29
Assessment and Treatment Center ........ 30
Behaviour Resource Team ........ 31
B.C. Federation of Foster Parents Associations ........ 32
B.C. Parents in Crisis Society ........ 33
Campbell River Sex Offenders Program ........ 34
Chesterfield House ........ 35
Child Protection Service, Royal Columbian Hospital ........ 36
Child Protection Services ........ 37
Child Sexual Abuse Liaison Committee ........ 38
Child Sexual Abuse Project ........ 39
Community Care Nursery ........ 40
Community Mental Health ........ 41
Community Programs ........ 42
Crown Counsel Prosecution of Sexual Assault Cases ........ 43
Green Thumb Theatre for Young People ........ 44
Human Sexuality Education ........ 45
Kelowna Family Day Care Society ........ 46
Mental Health Center ........ 47
Mothers' Time Off ........ 48
New Parent Discussion Groups ........ 49
Outreach Special Service to Children ........ 50
Prevent Abuse of Children Today (P.A.C.T.) ........ 51
Rights of Children ........ 52
Sexual Abuse Counsellors Outreach Programme ........ 53
Sexual Assault Assessment Project ........ 54
Sexual Assault Recovery Anonymous Society (S.A.R.A.) ........ 55
Sexual Assault Victims Anonymous (S.A.V.A.) ........ 56
Sparkling Granny - Teaching Homemaker ........ 57
Special Services to Children (Penticton) ........ 58
Special Services to Children (Williams Lake) ........ 59
Special Services to Children and Their Families ........ 60
Support for Sexually Abused Youth (S.S.A.Y.) ........ 61
Vancouver Incest and Sexual Abuse Centre Society (VISACS) ........ 62
West Side Family Place ........ 63
Youth Program ........ 64

**PROGRAM:** Act 2 Counselling

**ORGANIZATION:** Act 2 Counselling

**ADDRESS:** 2278 Kelly Avenue
PORT COQUITLAM, British Columbia
V3C 1X9

**CONTACT PERSON:** Louise Doyle, Therapist

**PHONE:** (605) 942-5115

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, foster parents, parents and adolescent offenders

**GEOGRAPHIC AREA SERVED:** Region 19 of the B.C. Ministry of Human Resources - Coquitlam, Maple Ridge, Port Moody

**STAFFING:** Psychologist, 2 therapist/counsellors

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | On-going Individual Counselling |
| | | Group Counselling |
| | | Family Therapy |
| | | Play Therapy |

**KEY PROGRAM FEATURES**

Act 2 Counselling is a treatment program for sexually abused children and their families. Program staff do not work with adult offenders, but do treat adolescent and pre-adolescent children who have sexually abused other children. Included in the program are one-to-one counselling, group and family therapy and an educational/support group for parents and foster parents who are caring for sexually abused children in their homes.

**PROGRAM:** Assessment and Treatment Center

**ORGANIZATION:** South Okanagan Children's Services Society

**ADDRESS:**
1295 Manitoba Street
PENTICTON, British Columbia
V2A 4Z9

**CONTACT PERSON:** Arden Henley, Executive Director

**PHONE:** (604) 493-5589

**FUNDING:** Provincial, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** South Okanagan

**STAFFING:** Psychologist, trainer, child care staff, housemother

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | | Residential Program for Children<br>Residential Program for Teens |

**KEY PROGRAM FEATURES**

The Center focuses on the family and the community in its efforts to deal with abuse and neglect cases. Using treatment methods such as individual and family counselling and behaviour management, the Center strives to achieve its broader goals of good social skills, personal growth and functional family life.

**PROGRAM:** Behaviour Resource Team

**ORGANIZATION:** School District #57

**ADDRESS:** 1894, 9th Avenue
PRINCE GEORGE, British Columbia.
V2M 1L7

**CONTACT PERSON:** Larry Koyanagi, Coordinator of Special Programs

**PHONE:** (604) 564-1511, Local 328

**START UP YEAR:** 1976

**FUNDING:** Provincial

**POPULATION SERVED:** Children ages 5-15, parents

**GEOGRAPHIC AREA SERVED:** 30-mile radius around Prince George

**STAFFING:** Social worker, psychologist, teacher's aide, 2 teachers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Community Education<br>Multidisciplinary Team<br>Self-help | Interdisciplinary Approach | On-going Individual Counselling<br>Family Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This program presents workshops for both parents and professionals. Parent groups teaching "Tough Love" and assertive discipline have been organized. The M.A.R.C. (Model Affective Resource Curriculum) Program, developed in Orange County, Florida, has also been used to focus on developing self-control, communication skills, problem-solving and behavioural interactions.

**PROGRAM:** B.C. Federation of Foster Parents Associations

**ORGANIZATION:** B.C. Federation of Foster Parents Associations

**ADDRESS:** #24 - 800 Cassiar Street
VANCOUVER, British Columbia
V5K 4N6

**CONTACT PERSON:** Joan Wenstob

**PHONE:** (604) 299-8423

**START UP YEAR:** 1967

**FUNDING:**

**POPULATION SERVED:** Foster parents

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** Structure similar to Ministry of Human Resources

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Advocacy Group | | |

**KEY PROGRAM FEATURES**

This organization is mandated to cover a broad scope of concerns, including education of foster parents, communication among foster parents and other child care agencies, lobbying for improvement of overall child welfare standards, and improving the image of fostering. The Federation is attempting to develop a province-wide curriculum for training foster parents, and the topic of child abuse will be incorporated into this curriculum. Currently the issue of child sexual abuse is particularly problematic when foster homes are sought for female adolescent victims. Foster parents feel very limited in their training, and back-up professional help and training opportunities in this area are being developed.

**PROGRAM:** B.C. Parents in Crisis Society

**ORGANIZATION:** B.C. Parents in Crisis Society

**ADDRESS:** 13 - 250 S. Willingdon Avenue
BURNABY, British Columbia
V5C 5E9

**CONTACT PERSON:** Joe Rosen, Executive Director

**PHONE:** (604) 299-0521

**START UP YEAR:** 1974

**FUNDING:** Provincial, United Way, foundations, donations

**POPULATION SERVED:** Parents (90% mothers)

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** Director/social worker, office manager

**FOCUS OF PROGRAM:** Physical and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Self-help/Support Group |
| Professional Education | Parents Anonymous | |
| Community Education | | |
| Training Program | | |
| Umbrella Organization | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Similar to Parents Anonymous in its functions, the B.C. Parents in Crisis Society serves as an umbrella organization for 33 self-help groups in the province. Organizationally, there are two volunteer sponsors per group and a steering committee for each local group. These local groups offer crisis support and teach parent skills to people who have abused or fear they will abuse their children, with self-help being the primary focus. The central organization coordinates publicity, training, production of written materials and a newsletter, and administrative functions. There are 135 volunteers ensuring the success of this program.

| | |
|---|---|
| **PROGRAM:** | Campbell River Sex Offenders Program |
| **ORGANIZATION:** | Campbell River Sex Offenders Program |
| **ADDRESS:** | Box 363<br>QUATHIASKI COVE, British Columbia<br>V0P 1N0 |
| **CONTACT PERSON:** | Hans Froese, Counsellor<br>Paul Kirmmse, Counsellor |
| **PHONE:** | (604) 285-3873 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial, federal |
| **POPULATION SERVED:** | Offenders |
| **GEOGRAPHIC AREA SERVED:** | Campbell River and Comox Valley areas |
| **STAFFING:** | Two half-time social workers |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | Group Counselling |

**KEY PROGRAM FEATURES**

For each participant in this program, there is a 3-month trial period followed by an 18-month treatment program. During the 3-month trial period, the offender will: (1) take an appropriate set of psychological tests; (2) participate in group sessions; (3) show the beginnings of personal responsibility; and (4) fulfill interim personal contracts. During the treatment program, the ongoing activity is a group session one evening a week. The other activity is a sequence of contracts each offender makes with the group concerning specific behaviour changes. Three types of changes are targetted, including cognitive restructuring, so that the client sees himself and his actions in a very different way; impulse control, so that the offender learns to control impulsive behaviour related to deviant sexual fantasies; and family restructuring, the development of new and different bases of power within the family.

| | |
|---|---|
| **PROGRAM:** | Chesterfield House |
| **ORGANIZATION:** | Chesterfield House Society |
| **ADDRESS:** | 819 Chesterfield Avenue<br>NORTH VANCOUVER, British Columbia<br>V5N 1L4 |
| **CONTACT PERSON:** | Susan Irwin, Executive Director |
| **PHONE:** | (604) 985-1364 |
| **START UP YEAR:** | 1981 |
| **FUNDING:** | Provincial, donations |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | North Shore of Vancouver |
| **STAFFING:** | Social workers, child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Screening Program | On-going Individual Counselling |
| Community Committees | Crisis Counselling | Group Counselling |
| Life Skills | | Family Therapy |
| Self-help | | Parent Aides |
| | | Self-help/Support Group |

**KEY PROGRAM FEATURES**

Initially a part-time project of support groups under North Shore Family Services, in 1981 this program split off and became a separate agency with a full-time staff. Focusing primarily on child management and parent support, the program offers a variety of groups and day-care support. During the day, programming includes a morning support group or a 1-day or 2-day program. A teen parents' group is available also. In the evening there are support groups for parents working or going to school, a men's support group and a spouses' group. An on-going children's program is staffed by child care workers and there is an afternoon drop-off for children once a week to give parents time off. Twenty volunteer parent aides provide home visits and support to high-risk parents. Individual and marital counselling is provided, when needed.

**PROGRAM:** Child Protection Service

**ORGANIZATION:** Royal Columbian Hospital

**ADDRESS:** #204, 250 Keary Street
NEW WESTMINSTER, British Columbia
V3L 5E7

**CONTACT PERSON:** Dr. John Gossage, Pediatrician

**PHONE:** (604) 526-1891

**START UP YEAR:** 1976

**FUNDING:** Hospital budget

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Lower mainland

**STAFFING:** Physician; social worker; teacher; nurses from pediatrics, maternity/nursery and emergency departments

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | |
| Professional Education | Interdisciplinary Approach | |
| Community Education | | |
| Education for Teens | | |
| Multidisciplinary Team | | |

**KEY PROGRAM FEATURES**

The Child Protection Service is a hospital-based team composed of a physician, a social worker and nurses from the pediatrics, maternity/nursery and emergency departments of the Royal Columbian Hospital. A unique component of this team is the involvement of a full-time hospital school teacher. This team assesses approximately 250 cases per year and has developed a protocol for handling all cases of suspected abuse or neglect that present themselves at the hospital.

**PROGRAM:** Child Protection Services

**ORGANIZATION:** Family and Children's Services, Ministry of Human Resources (MHR)

**ADDRESS:**
Parliament Buildings
VICTORIA, British Columbia
V8W 3A2

**CONTACT PERSON:** Nan Walmsley, Child Protection Coordinator

**PHONE:** (604) 387-4411

**FUNDING:** Provincial, federal

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** Child welfare workers, family counsellors, lawyers, nutritionists, social workers, program evaluators, researchers, child care staff, consultants

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Community Education
- Social Assistance Programs

SECONDARY

- Crisis Phone Line
- Respite Services
- Homemaker Program
- Transition House
- Medical Follow-ups
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Women and children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Matching Parents and/or Families
- Multidisciplinary Team Intervention

## KEY PROGRAM FEATURES

Family and Child Protective Services encompass a wide range of services to provide support to families who are experiencing stress or difficulties. The Family and Child Service Act makes it mandatory for any person who has reasonable grounds to believe that a child is in need of protection, to report the circumstances immediately to the Child Protective Services. Reports are often received through the 24-hour phone line.

Since 1979, M.H.R. has operated a province-wide 24-hour Helpline for Children. During normal office hours, persons calling the Zenith Helpline are automatically routed by the B.C. telephone operator to the nearest designated M.H.R. office. After hours, calls are routed to the Lower Mainland Emergency Services Unit in Vancouver. Emergencies are referred to the on-call social worker, District Supervisor or RCMP. A province-wide television, radio and newspaper campaign is used to advertise the service. In addition, many programs are funded through the Community Projects Funding program, which purchases nonstatutory social services from community-based nonprofit societies to complement and support Ministry programs. These projects are not included in the above list of prevention services.

**PROGRAM:** Child Sexual Abuse Liaison Committee

**ORGANIZATION:** Crown Counsel

**ADDRESS:** Begbie Square
NEW WESTMINSTER, British Columbia
V3M 1C9

**CONTACT PERSON:** Wendy Harvey, Crown Counsel

**PHONE:** (604) 525-0451

**START UP YEAR:** 1983

**FUNDING:** None

**POPULATION SERVED:** Sexual abuse victims and professionals

**GEOGRAPHIC AREA SERVED:** Coquitlam, Maple Ridge, Port Coquitlam, Port Moody

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This team, composed of child welfare workers, lawyers, social workers, psychologists and police, reviews sexual abuse cases exclusively. Each team member is paid by its own agency.

**PROGRAM:** Child Sexual Abuse Project

**ORGANIZATION:** United Way of the Lower Mainland, Social Planning and Research Department

**ADDRESS:** 1625 West 8th Avenue
VANCOUVER, British Columbia
V6J 1T9

**CONTACT PERSON:** Flora MacLeod, Project Coordinator

**PHONE:** (604) 731-7781

**START UP YEAR:** 1981

**FUNDING:** United Way

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Vancouver and the Lower Mainland

**STAFFING:** 1/4 project coordinator, 1/4 researcher

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Training Program<br>Community Committees<br>Life Skills<br>Multidisciplinary Team<br>Resource Centre<br>Umbrella Organization | | |

**KEY PROGRAM FEATURES**

This project is responsible for coordination and information sharing of agency responses to child sexual abuse. A newsletter and monthly meetings facilitate this process. Further roles include assisting in the development of service programs for the sexually abused and helping local communities in the Lower Mainland adapt a treatment model.

The following publications are available:

Child Sexual Abuses: An Integrated Response; Implementation Guidelines and Recommendations, February 1984, $5;

Child Sexual Abuse Information Kits, October 1981, $3.50; and

Child Sexual Abuse in the Family - A review of trends in the literature, June 1982, $4.

**PROGRAM:** Community Care Nursery

**ORGANIZATION:** Queen Alexandra Hospital for Children

**ADDRESS:** 2400 Arbutus Road
VICTORIA, British Columbia
V8N 1V7

**CONTACT PERSON:** Dewey Callahan, Director of Social Work

**PHONE:** (604) 477-1826

**START UP YEAR:** 1977

**FUNDING:** Hospital

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Victoria and surrounding area

**STAFFING:** No special staff assigned to program

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Respite Services<br>Crisis Counselling | |

**KEY PROGRAM FEATURES**

The program is available to children who are assessed as high-risk because of their home situations and referred to the Nursery. Initially no time limit was set for their stay in the nursery, but now there is a 48-hour limit unless the family physician formally admits the child to the hospital. This service is used most often by young, single mothers. It is attractive to parents because the hospital does not have legislative mandate to apprehend children and is therefore less threatening. The program can serve up to eight children at a time.

**PROGRAM:** Community Mental Health

**ORGANIZATION:** Nanaimo Mental Health Centre

**ADDRESS:** 1665 Grant Avenue
NANAIMO, British Columbia
V9S 5K7

**CONTACT PERSON:** D. Suwala, Director

**PHONE:** (604) 754-1321

**START UP YEAR:** 1964

**FUNDING:** Provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Nanaimo and surrounding area

**STAFFING:** 3 social workers, psychiatrist, psychologist, nurse

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Committees<br>Multidisciplinary Team | Interdisciplinary Approach | On-going Individual Counselling<br>Group Counselling<br>Family Therapy<br>Play Therapy<br>Lay Therapists<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

Neuro-psychological assessments are available for children; and individual, group and play therapy programs have been implemented. Staff members serve as consultants to school personnel and local, private agencies.

**PROGRAM:** Community Programs

**ORGANIZATION:** Justice Institute of British Columbia

**ADDRESS:** 4180 West 4th Avenue
VANCOUVER, British Columbia
V6R 4J5

**CONTACT PERSON:** Marje Burdine, Coordinator of Interdisciplinary Programs

**PHONE:** (604) 228-9771

**START UP YEAR:** 1979

**FUNDING:** Provincial, federal, registration fees

**POPULATION SERVED:** Professionals, general public

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** Training specialists

**FOCUS OF PROGRAM:** Sexual and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Interdisciplinary Approach | |
| Professional Education | | |
| Community Education | | |
| Training Program | | |

**KEY PROGRAM FEATURES**

The Justice Institute is a post-secondary educational organization that provides training and education programs designed to bring together a cross-system representation of persons who are involved with a given issue. Participants usually include police, justice system, Ministry of Human Resources, public schools, foster parents, mental health and private agencies. Recent programs have been on sexual abuse of children within the family, treatment for child sex offenders, how to protect children, and communicating with adolescents. Funding responsibility was transferred recently from the Ministry of Education to the Ministry of the Attorney General. The resulting effect on programming has not yet been determined.

**PROGRAM:** Crown Counsel Prosecution of Sexual Assault Cases

**ORGANIZATION:** Crown Counsel/Law Courts

**ADDRESS:** 800 Begbie Square
NEW WESTMINSTER, British Columbia
V3M 1C9

**CONTACT PERSON:** Georgia Williams and Wendy Harvey, Crown Counsels

**PHONE:** (604) 525-0451

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** North Fraser region of British Columbia, including Burnaby, Coquitlam, Maple Ridge, New Westminster

**STAFFING:** 2 lawyers

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | | Legal Intervention |

**KEY PROGRAM FEATURES**

Two prosecutors are assigned to handle all child sexual assault cases, with the aim to conduct better prosecutions. The two prosecutors have researched issues in sexual abuse to help them with interviewing children, recommending treatment, etc. Anatomically correct dolls are used to help the child explain the incident(s) of abuse. Videotapes are also being experimented with as substitute testimony in place of the child appearing in court. It is a major concern of this program that cases remain unresolved for 2 to 3 years. This time lag makes it very difficult for children to re-testify and be accurate.

The incidence of reported sexual assaults has increased significantly since the start of this program.

**PROGRAM:** Green Thumb Theatre for Young People

**ORGANIZATION:** Green Thumb Theatre for Young People

**ADDRESS:**
150 Homer
2nd Floor
VANCOUVER, British Columbia
V6B 2X8

**CONTACT PERSON:** Ken Pierson, Business Manager

**PHONE:** (604) 682-4664

**START UP YEAR:** 1975

**FUNDING:** Municipal, federal, donations, foundations, Junior League

**POPULATION SERVED:** Students (K-7)

**GEOGRAPHIC AREA SERVED:** Nationwide

**STAFFING:** Manager

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Training Program<br>Education for Children | | |

**KEY PROGRAM FEATURES**

This theatre's production of "Feeling Yes, Feeling No" is currently being made into three instructional films by the National Film Board. Two of the films, 10 minutes each, are used with students grades K through 7, and a 20-minute film is being produced for adults. These films will be part of a total educational package which will be available to schools by January 1985. Six volunteers from the Junior League of Vancouver are assisting this program with the delivery of a personal safety curriculum for kindergarten students in the schools. Rather than acting, simple drawings are used to convey the message to this age group. Live performances by the Green Thumb players in the Vancouver area schools have been discontinued.

**PROGRAM:** Human Sexuality Education

**ORGANIZATION:** Human Sexuality Education

**ADDRESS:** 1870 Bayswater
VANCOUVER, British Columbia
V6K 4A4

**CONTACT PERSON:** Amy Napier-Hemy, R.S.W., Human Sexuality Consultant

**PHONE:** (604) 738-0176

**START UP YEAR:** 1977

**FUNDING:** Provincial

**POPULATION SERVED:** Teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** Social worker

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | Multidisciplinary Team Intervention |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |
| Education for Teens | | |
| Multidisciplinary Team | | |

**KEY PROGRAM FEATURES**

In providing staff development and community education programs on sexual abuse, this private-practice consultant also includes information on normal sexual development and an opportunity to explore attitudes regarding sexual behaviours of an equal and consensual nature. Sex education programs for teens include sections on sexual aggression and abuse while stressing personal assertiveness and respect for others. A specialty of this consultant is providing workshops for native Indian band workers, both in rural and urban settings. Workshops designed for child care workers in small communities cover indicators of sexual abuse, family dynamics, intervention techniques and inter-agency cooperation.

**PROGRAM:** Kelowna Family Day Care Service

**ORGANIZATION:** Kelowna Family Day Care Society

**ADDRESS:** #207, 1135 Sutherland Avenue
KELOWNA, British Columbia
V1Y 5Y2

**CONTACT PERSON:** Lynn Burgat, Senior Coordinator

**PHONE:** (604) 762-3536

**FUNDING:** Provincial

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Kelowna, Westside, Winfield (Westbank)

**STAFFING:** 2 day-care coordinators

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Screening Program | Supportive Home Helper |
| Training Program | Crisis Day Care | |
| Life Skills | Crisis Counselling | |
| Resource Centre | | |
| Social Assistance Programs | | |

**KEY PROGRAM FEATURES**

The service the Society provides is twofold: (1) a referral service for working parents needing day care, especially low-income families; and (2) a support service for day-care mothers which provides training, parenting workshops, a book and toy loan service, a monthly newsletter and liability insurance coverage. An evaluation of this program is available.

**PROGRAM:** Mental Health Center

**ORGANIZATION:** Mental Health Center

**ADDRESS:**
1444 Edmonton Street
PRINCE GEORGE, British Columbia
V2M 6W5

**CONTACT PERSON:** Patrick Storey, Psychiatric Social Worker

**PHONE:** (604) 562-3355

**FUNDING:** Provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Northern interior of British Columbia

**STAFFING:** Social workers, psychiatrists, nurses, psychologist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Parents Anonymous | On-going Individual Counselling |
| Community Education | Crisis Counselling | Family Therapy |
| Community Committees | Store Front/Drop-in Centre | Multidisciplinary Team Intervention |
| Life Skills | | Self-help/Support Group |
| Multidisciplinary Team | | |

**KEY PROGRAM FEATURES**

**PROGRAM:** Mothers' Time Off

**ORGANIZATION:** Smithers Community Services Association

**ADDRESS:** Box 2848
SMITHERS, British Columbia
VOJ 2NO

**CONTACT PERSON:** Flora Stokes, Coordinator

**PHONE:** (604) 847-3309

**START UP YEAR:** 1979

**FUNDING:** Provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Smithers

**STAFFING:** 2 part-time parent aides, 3 part-time child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | |
| Community Education | Respite Services | |
| Training Program | Parents Anonymous | |
| Life Skills | Crisis Day Care | |
| Multidisciplinary Team | Store Front/Drop-in Centre | |
| | Interdisciplinary Approach | |

## KEY PROGRAM FEATURES

Working primarily with single parents and native Indians, this program is filling a gap in support services for this small community of 5000 people. The program is open to any woman in the community as a family support system and an extended family. Women's discussion groups, with separate child care, are sponsored. Programs include sexual abuse of children, parenting skills, life skills, self-awareness, communication skills, trust-building and sharing skills. The coordinator and her assistant are available for telephone crisis calls at any time. They operate child care facilities 5 mornings a week and are available as surrogate "mother" or "grandmother" as needed.

Welcome Wagon helps to advertise this program.

**PROGRAM:** New Parent Discussion Groups

**ORGANIZATION:** Capital Families

**ADDRESS:** 1817 Crescent Road
VICTORIA, British Columbia
V8S 2G7

**CONTACT PERSON:** Karen Ledger

**PHONE:** (604) 598-4675

**START UP YEAR:** 1977

**FUNDING:** Fund raisers, client fees, donations, foundations, churches

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Victoria and surrounding area

**STAFFING:** 2 nurses, part-time teacher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education<br>Training Program<br>Self-help | | |

**KEY PROGRAM FEATURES**

This primary prevention program has established a network of parent groups for parents of children from newborn to 4 years of age. Neighborhood-based, they meet weekly throughout the year for mutual support, friendship and learning. Over 100 secondary school students enrolled in Child Care and Family Studies classes provide free day-care during these meetings. Churches provide free meeting space. Volunteer group leaders, who are parents themselves, are trained in basic listening skills and group skills and are provided with on-going support and training. At present, there are 18 groups and 37 volunteer leaders. Development of training materials has been completed. There is a special group for teenage mothers.

**PROGRAM:** Outreach Special Service to Children

**ORGANIZATION:** Comox Valley Family Life Association

**ADDRESS:**
Box 3251
COURTENAY, British Columbia
V9N 5N4

**CONTACT PERSON:** Cecil Specht, Administrator

**PHONE:** (604) 334-2533

**START UP YEAR:** 1977

**FUNDING:** Municipal, provincial, federal, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Comox Valley

**STAFFING:** Child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | Crisis Phone Line | On-going Individual Counselling |
| Life Skills | Crisis Counselling | Group Counselling |
| Advocacy Group | Store Front/Drop-in Centre | Family Therapy |
| Multidisciplinary Team | | Lay Therapists |
| Umbrella Organization | | Parent Aides |

**KEY PROGRAM FEATURES**

**PROGRAM:** Prevent Abuse of Children Today (P.A.C.T.)

**ORGANIZATION:** Thompson Nicola Rape Crisis Centre

**ADDRESS:** 387 - 4th Avenue
KAMLOOPS, British Columbia
V2C 3P1

**CONTACT PERSON:** Ronalee Stevens, Coordinator

**PHONE:** (604) 374-9600

**START UP YEAR:** 1982

**FUNDING:** Donations, fund raisers

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Kamloops and surrounding district

**STAFFING:** Coordinator

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | On-going Individual Counselling |
| Professional Education | Crisis Counselling | Self-help/Support Group |
| Community Education | Store Front/Drop-in Centre | |
| Education for Children | | |
| Education for Teens | | |
| Resource Centre | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Community education on sexual abuse is one of the main facets of the P.A.C.T. program. In addition, it offers assertiveness training to children in the schools and offers a support group for incest survivors. Operating out of the Thompson Nicola Rape Crisis Centre, P.A.C.T. relies heavily on its 40 volunteers and community contributions.

**PROGRAM:** Rights of Children

**ORGANIZATION:** B.C. Teachers' Federation

**ADDRESS:** 2235 Burrard Street
VANCOUVER, British Columbia
V6J 3H9

**CONTACT PERSON:** John Hardy

**PHONE:** (604) 731-8121

**FUNDING:** Membership fees

**POPULATION SERVED:** Teachers and parents

**GEOGRAPHIC AREA SERVED:** British Columbia

**STAFFING:** 7 teachers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Education for Children<br>Advocacy Group | | |

**KEY PROGRAM FEATURES**

In response to British Columbia's government cutbacks in social services for children, this program is attempting more advocacy networking. An evaluation of this program is available.

**PROGRAM:** Sexual Abuse Counsellors Outreach Programme

**ORGANIZATION:** Delta Family Services Society

**ADDRESS:** 11960 - 64th Avenue
DELTA, British Columbia
V4E 1C8

**CONTACT PERSON:** Mark Vincent, Psychologist

**PHONE:** (604) 591-1185

**START UP YEAR:** 1983

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Richmond and Delta

**STAFFING:** 2 family counsellors

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | On-going Individual Counselling<br>Group Counselling<br>Family Therapy<br>Play Therapy |

**KEY PROGRAM FEATURES**

This new program offers professional education as well as counselling for victims, mothers and siblings.

**PROGRAM:** Sexual Assault Assessment Project

**ORGANIZATION:** Unit of British Columbia Department of Family Practice

**ADDRESS:**
James Mather Building
5804 Fairview Avenue
VANCOUVER, British Columbia
V6T 1W5

**CONTACT PERSON:** Dr. Carol Herbert, M.D., and Dr. Elizabeth Whynot, M.D., Co-directors

**PHONE:**
(604) 228-5431 (Dr. Herbert)
(604) 738-4121 (Dr. Whynot)

**START UP YEAR:** 1981

**FUNDING:** Developmental: provincial; On-going: police, university, physician fees

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** Vancouver and lower mainland; consultation is provided province-wide

**STAFFING:** Physician (full-time equivalent)

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | On-going Individual Counselling |
| Professional Education | Screening Program | |
| | Medical Follow-ups | |
| | Crisis Counselling | |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

This program was initiated as a pilot project in 1981 and housed at the University of British Columbia. In conjunction with Shaughnessy Hospital, the Project offers both emergency services for sexual abuse victims 14 years and older and medical and psychological tests for children at risk. The Sexual Abuse Pilot Project has been completed and a data base on 100 sexually abused children is available in its evaluation document (see below).

A key component of this program is its cross-discipline approach. The physicians teach courses through the Justice Institute. Consultation with appropriate social workers and the staff of the Rape Crisis Centre is essential to the program. In addition, a contract has been acquired with the police to provide medico-legal assessments.

A manual titled Sexual Assault Assessment and Intervention Training Manual has been developed and may be purchased for $4.50.

A formal evaluation of the Project is also available in two parts: Sexual Abuse Pilot Project and Shaughnessy Emergency Sexual Assault Assessment Service.

| | |
|---|---|
| **PROGRAM:** | Sexual Assault Recovery Anonymous Society (S.A.R.A.) |
| **ORGANIZATION:** | Sexual Assault Recovery Anonymous Society |
| **ADDRESS:** | P.O. Box 16<br>SURREY, British Columbia<br>V3T 4W3 |
| **CONTACT PERSON:** | Joy McWilliams, Coordinator |
| **PHONE:** | (604) 588-6264 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Foundations, United Way, donations, literature sale |
| **POPULATION SERVED:** | Teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Abbottsford, Aldergrove, Langley, New Westminster, Surrey and surrounding areas |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Group Counselling |
| Education for Teens | Crisis Counselling | Lay Therapists |
| Life Skills | | |
| Advocacy Group | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This program, staffed entirely by 15 volunteers, focuses on incest and sexual abuse victims by offering crisis counselling and on-going group therapy sessions. The program started with only an adult survivors' group but has since expanded and now a teen group, Mothers United, and Incest Alert for Mothers have been added to the program.

**PROGRAM:** Sexual Assault Victims Anonymous (S.A.V.A.)

**ORGANIZATION:** Western Canada Sexual Abuse Victims Anonymous

**ADDRESS:**
R.R. #1
CAMPBELL RIVER, British Columbia
V9W 3S4

**CONTACT PERSON:** Linda Halliday, Consultant

**PHONE:** (604) 287-9118

**START UP YEAR:** 1981

**FUNDING:** Federal, United Way, foundations, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Primarily Vancouver Island

**STAFFING:** Counsellor, lay therapist, researcher, secretary

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

PRIMARY

Public Awareness Program
Professional Education
Community Education
Training Program
Education for Children
Education for Teens
Community Committees
Advocacy Group
Multidisciplinary Team
Resource Centre
Umbrella Organization
Social Assistance Programs
Self-help

SECONDARY

Crisis Phone Line
Crisis Counselling
Store Front/Drop-in Centre
Interdisciplinary Approach

TERTIARY

On-going Individual Counselling
Group Counselling
Family Therapy
Play Therapy
Lay Therapists
Parent Aides
Self-help/Support Group

**KEY PROGRAM FEATURES**

S.A.V.A. focuses on prevention, client services and coordination of involved agencies. Prevention activities include teaching young children how to say "No" to potential sexual abusers and teaching parents to help prevent their children from being victimized. The client services that are offered are:

1. Individual counselling support for children, adolescents and adults (male and female) who are victims of sexual abuse. The emphasis is on child sexual abuse and intrafamilial sexual abuse.

2. Group counselling in the form of self-help sessions for adolescent and adult victims.

3. Advocacy, support and liaison.

S.A.V.A. is dependent on volunteers to keep its service operational and has about 20 volunteers involved.

| | |
|---|---|
| **PROGRAM:** | Sparkling Granny - Teaching Homemaker |
| **ORGANIZATION:** | Cranbrook Homemakers Service |
| **ADDRESS:** | 11 East 14th Avenue S.<br>CRANBROOK, British Columbia<br>V1C 2W9 |
| **CONTACT PERSON:** | Margaret McDonald-Tardif, Supervisor |
| **PHONE:** | (604) 426-7872 |
| **START UP YEAR:** | |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | East Kootenays region, including Cranbrook, Moyie, and Wardner |
| **STAFFING:** | 4 homemakers |
| **FOCUS OF PROGRAM:** | Physical and emotional abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Homemaker Program | |

**KEY PROGRAM FEATURES**

This program is based on a 1970 Denver, Colorado, study which placed surrogate grandmothers with families to prevent further incidents of child abuse or neglect. "Grandmothers" receive in-depth instruction on crisis intervention, communications and counselling skills.

| | |
|---|---|
| **PROGRAM:** | Special Services to Children |
| **ORGANIZATION:** | Penticton and District Social Planning Society |
| **ADDRESS:** | 14, 212 Main Street<br>PENTICTON, British Columbia<br>V2A 5B2 |
| **CONTACT PERSON:** | Carol Zumpano, Supervisor for Child Care Services |
| **PHONE:** | (604) 492-5814 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Penticton and surrounding district |
| **STAFFING:** | Child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Respite Services | On-going Individual Counselling<br>Group Counselling<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

Under contract with the Ministry of Human Resources this agency provides child care services to families identified as "At risk" by social workers at M.H.R. The service is goal-oriented and time-limited and can be intensive, involving up to 20 hours per week with a family. The social worker monitors the service provided and gives additional support to the family as needed. The program is designed to free the M.H.R. staff from some of the excessive demands of their caseloads.

| | |
|---|---|
| **PROGRAM:** | Special Services to Children |
| **ORGANIZATION:** | Child Development Centre |
| **ADDRESS:** | 690 North 2nd Avenue<br>WILLIAMS LAKE, British Columbia<br>V2G 4C4 |
| **CONTACT PERSON:** | Elizabeth Diskin, Executive Director |
| **PHONE:** | (604) 392-4481 |
| **START UP YEAR:** | 1979 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Cariboo-Chilcotin |
| **STAFFING:** | Child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Crisis Counselling | Group Counselling<br>Family Therapy<br>Lay Therapists<br>Parent Aides<br>Multidisciplinary Team Intervention<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

A key feature of this program is its emphasis on the handicapped child. Counselling, recreation and a skills-building library are all geared toward the special needs of the handicapped. An in-home education program for parents of developmentally delayed children from birth to 3 years is also provided. Lastly, a group for teen mothers and a group for parents offer support and education by providing participants with an opportunity to share experiences, concerns and interests.

**PROGRAM:** Special Services to Children and Their Families

**ORGANIZATION:** Central Interior Special Services to Children Society

**ADDRESS:** P.O. Box 1328 - Station "A"
PRINCE GEORGE, British Columbia
V2L 4V4

**CONTACT PERSON:** Dennis Nore, Executive Director

**PHONE:** (604) 564-3515

**START UP YEAR:** 1974

**FUNDING:** Provincial

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** Prince George and areas within a 25-mile radius

**STAFFING:** 4 child care staff, administrator

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children<br>Education for Teens<br>Community Committees<br>Life Skills | | Supportive Home Helper |

**KEY PROGRAM FEATURES**

Funded by the provincial government's Ministry of Human Resources, this community-based agency provides child care services to families identified as needing support in addition to that provided by child welfare workers.

| | |
|---|---|
| **PROGRAM:** | Support for Sexually Abused Youth (S.S.A.Y.) |
| **ORGANIZATION:** | White Rock Coordinating Centre Society |
| **ADDRESS:** | 15150 Russell Avenue<br>WHITE ROCK, British Columbia<br>V4B 2P5 |
| **CONTACT PERSON:** | Dr. Martha Baldwin, Manager |
| **PHONE:** | (604) 531-6226 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | |
| **POPULATION SERVED:** | Female teens |
| **GEOGRAPHIC AREA SERVED:** | White Rock and Surrey |
| **STAFFING:** | Social worker, psychologist |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | On-going Individual Counselling<br>Group Counselling |

**KEY PROGRAM FEATURES**

This program offers a weekly group-counselling session for teenaged girls who have recently experienced sexual abuse.

**PROGRAM:** Vancouver Incest and Sexual Abuse Centre Society (V.I.S.A.C.S.)

**ORGANIZATION:** Vancouver Incest and Sexual Abuse Centre Society (V.I.S.A.C.S.)

**ADDRESS:**
1625 West 8th Avenue
VANCOUVER, British Columbia
V6J 1T9

**CONTACT PERSON:** Stephanie Crane, Director

**PHONE:** (604) 738-3512

**START UP YEAR:** 1983

**FUNDING:** Municipal, fund raisers, client fees, donations, foundations

**POPULATION SERVED:** Teens and parents

**GEOGRAPHIC AREA SERVED:** Vancouver and the lower mainland (Fraser Valley)

**STAFFING:** Director, part-time counsellor, office administrator

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Training Program<br>Resource Centre<br>Self-help | Crisis Phone Line | On-going Individual Counselling<br>Group Counselling<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

V.I.S.A.C.S. provides the following services:

1. Therapist Training Program - Offers a 90-hour certificate program in the theory and practice of treatment for sexual abuse. The program is for experienced therapists interested in expanding their knowledge and skill. Participants have been selected from several communities in the area in order that they can then be a resource to their community. On-going support and research with therapists who have completed the program are also being provided. In this way a network of therapists, who work in association with V.I.S.A.C.S., will be established in a number of communities.

2. Support groups for mothers of sexually abused children and adult survivors. Adolescent groups will soon be offered as well.

3. Resource Centre - Provides information and consultation to professionals and the community at large and makes referrals to individual counselling services.

4. Educational workshops.

5. Demonstration project funds from the Department of National Health and Welfare have been applied for, to provide treatment to mothers and children.

**PROGRAM:** West Side Family Place

**ORGANIZATION:** West Side Family Place

**ADDRESS:** 2505 Dunbar Street
VANCOUVER, British Columbia
V6R 3N4

**CONTACT PERSON:** Brenda Greenberg, Coordinator

**PHONE:** (604) 731-2619

**FUNDING:** Municipal, provincial, client fees, foundations, fund raisers

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Vancouver suburbs

**STAFFING:** Social worker, child care worker

**FOCUS OF PROGRAM:** Emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Crisis Counselling | |
| Resource Centre | Store Front/Drop-in Centre | |

**KEY PROGRAM FEATURES**

The program relies on 15 volunteer child care workers.

**PROGRAM:** Youth Program

**ORGANIZATION:** Cowichan Lake Community Activity and Resource Centre Society

**ADDRESS:**
P.O. Box 1077
LAKE COWICHAN, British Columbia
VOR 2G0

**CONTACT PERSON:** A. (Tony) White, Manager

**PHONE:** (604) 749-6113

**FUNDING:** Municipal, provincial, United Way

**POPULATION SERVED:** Teens, parents and offenders

**GEOGRAPHIC AREA SERVED:** Southern Vancouver Island

**STAFFING:** Child care workers, social worker, counsellor, nurse, social planning coordinator, teachers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens<br>Multidisciplinary Team<br>Resource Centre<br>Social Assistance Programs | Interdisciplinary Approach | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

Use of a multidisciplinary team is just in the beginning stages in this small, rural, isolated area. The Team meets bimonthly to discuss cases and make treatment plans. The coordination of services made possible by the Team has been found to contribute to community cohesiveness.

## MANITOBA

Page

Abuse and Family Services .......... 67
Child and Family Services .......... 68
Child Protection Centre (CPC) .......... 69
Children's Aid Society of Winnipeg, Child Abuse Unit .......... 70
Dauphin and St. Rose Suspected Child Abuse and Neglect Teams .......... 71
Family Services and Temporary Care .......... 72
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program .......... 73
Parents Anonymous .......... 74
Post Partum Counselling Service of Winnipeg .......... 75
Program for Pregnant Teens .......... 76
Sexual Assault Crisis Program .......... 77
Winnipeg Police Department, Child Abuse Unit .......... 78

## [illegible]

[illegible]

| | |
|---|---|
| **PROGRAM:** | Abuse and Family Services |
| **ORGANIZATION:** | Children's Aid Society of Central Manitoba |
| **ADDRESS:** | P.O. Box 190<br>PORTAGE LA PRAIRIE, Manitoba<br>R1N 3B5 |
| **CONTACT PERSON:** | James Dubray, Executive Director |
| **PHONE:** | (204) 857-8751 |
| **FUNDING:** | Provincial, donations, United Way |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | The central region of Manitoba, encompassing 23 rural municipalities and one Indian Reserve |
| **STAFFING:** | 3 child welfare workers, 3 family counsellors, 3 homemaker specialists, lawyer, psychiatrist |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Resource Centre | Homemaker Program<br>Crisis Counselling | Residential Program for Children<br>Residential Program for Teens<br>On-going Individual Counselling<br>Family Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This rural program covers a wide geographic area and, in addition to serving the general population, meets the special needs of women, children and Mexican Mennonites. The use of volunteers is extensive, with 150 volunteers contributing their time and money.

**PROGRAM:** Child and Family Services

**ORGANIZATION:** Child and Family Services

**ADDRESS:** Norman Region
P.O. Box 2550
THE PAS, Manitoba
R9A 1M4

**CONTACT PERSON:** John Karpan, Regional Director

**PHONE:** (204) 623-6411

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Easterville, Lorand Rapids, Lormorant, Moose Lake, The Pas and area

**STAFFING:** Family counsellor, child welfare workers, homemaker specialists, nurses

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Homemaker Program | On-going Individual Counselling |
| Community Education | Transition House | Group Counselling |
| Education for Children | Medical Follow-ups | Family Therapy |
| Multidisciplinary Team | Crisis Counselling | |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Coordination and specialization of child abuse professional staff have evolved over recent years. A protocol has been developed, a multidisciplinary team has been created to assess cases, and a child abuse unit will soon be established at the local hospital. Volunteers assist by working as Big Brothers or Big Sisters for the agency. An evaluation of this program has been completed and is available.

| | |
|---|---|
| **PROGRAM:** | Child Protection Centre (CPC) |
| **ORGANIZATION:** | Children's Hospital, Health Sciences Centre |
| **ADDRESS:** | 685 William Avenue<br>WINNIPEG, Manitoba<br>R3E 0W1 |
| **CONTACT PERSON:** | Dr. Kenneth McRae, Director |
| **PHONE:** | (204) 787-2811 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Provincial, federal, hospital, foundations, donations |
| **POPULATION SERVED:** | All. Approximately 40% of the clients are native. |
| **GEOGRAPHIC AREA SERVED:** | Manitoba. A major concentration (90%) of clients comes from Winnipeg. |
| **STAFFING:** | Physicians, 5 parent aides, social workers, psychologists, nurses, lawyer, administrator |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Medical Follow-ups | On-going Individual Counselling |
| Professional Education | Crisis Counselling | Group Counselling |
| Community Education | Interdisciplinary Approach | Family Therapy |
| Education for Children | | Play Therapy |
| Community Committees | | Parent Aides |
| Multidisciplinary Teams | | Multidisciplinary Team Intervention |
| Resource Centre | | Self-help/Support Group |

## KEY PROGRAM FEATURES

The Child Protection Centre functions in four major areas: (1) diagnosis, treatment and follow-up; (2 consultation; (3) prevention; and (4) education, research and evaluation.

In the area of primary prevention, CPC staff are involved in public and community awareness programs. In addition, staff provide training for medical interns, social workers and nursing staff. Multi-disciplinary and multi-agency teams deal with physical or sexual abuse cases. Each team is made up of representatives from the police, the hospital, the crown attorney's office and child and family service agencies.

Secondary prevention activities include medical and psychosocial follow-ups which are arranged for physically and sexually abused children. A SCAN gynecology clinic provides extensive medical follow-up, monitoring and referrals for all sexually abused children and adolescents. As part of the Centre's tertiary prevention activities, group counselling is offered for female victims of incest and mothers of children who have been sexually abused. Group therapy for sex offenders, mainly incest cases, is also provided. In addition, play therapy groups for abused children aged 4 to 6 years are available.

Finally, a child advocacy project provides legal assistance to the Centre. A lawyer and paralegal child advocate assist the Centre in serving as advocates for children. From this, research is being generated that will help identify trends in sexual abuse cases.

**PROGRAM:** Children's Aid Society of Winnipeg, Child Abuse Unit

**ORGANIZATION:** Children's Aid Society of Winnipeg

**ADDRESS:**
114 Garry Street
WINNIPEG, Manitoba
R3C 1G3

**CONTACT PERSON:** Alex Lawrence, Unit Supervisor

**PHONE:** (204) 942-0511

**FUNDING:** Provincial, United Way, donations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Most, but not all, of Winnipeg

**STAFFING:** Child welfare workers, family counsellors, homemaker specialists, lawyers, social workers, nurses, child care staff, parent aides, evaluator

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Children
- Education for Teens
- Community Committees
- Multidisciplinary Team
- Resource Centre

SECONDARY

- Screening Program
- Respite Services
- Homemaker Program
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Lay Therapists
- Parent Aides
- Multidisciplinary Team Intervention
- Supportive Home Helper

**KEY PROGRAM FEATURES**

The programs offered have strong connections with the community and stress a multidisciplinary approach. The entire Child Welfare and Family Services System is being altered and regionalized. The future impact of this reorganization is not yet known.

| | |
|---|---|
| **PROGRAM:** | Dauphin and St. Rose Suspected Child Abuse and Neglect (SCAN) Teams |
| **ORGANIZATION:** | Dauphin and St. Rose Suspected Child Abuse and Neglect (SCAN) Teams |
| **ADDRESS:** | 15 - 1st Avenue, S.W.<br>DAUPHIN, Manitoba<br>R7N 1R9 |
| **CONTACT PERSON:** | Malcolm Strang, Supervisor, Child and Family Services |
| **PHONE:** | (204) 638-7024 |
| **START UP YEAR:** | 1978 |
| **FUNDING:** | No funding |
| **POPULATION SERVED:** | All. High percentage of natives |
| **GEOGRAPHIC AREA SERVED:** | Rural areas of Dauphin and St. Rose |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Medical Follow-ups | Multidisciplinary Team Intervention |
| Professional Education | Interdisciplinary Approach | |
| Education for Children | | |
| Advocacy Group | | |
| Multidisciplinary Team | | |

**KEY PROGRAM FEATURES**

These SCAN teams have three functions: (1) identify and assess cases of abuse or neglect, (2) provide a team treatment approach and consultation for treatment professionals, and (3) increase community awareness of the problem. The teams consist of a medical officer of health, public health nurse, mental health nurse, R.C.M.P. officer, pediatric nurse, school social worker and Child and Family Services representative. The following articles have been written about these teams' development and experience: "Development of a Rural Team to Deal with Child Abuse," Dr. E. Sigurdson and K. Jones, Can. Fam. Physician Vol. 28:1180-1184, June 1982; and "The Role of a Rural Team in Preventing Sexual Abuse of Children," Dr. E. Sigurdson and M. Strang, Can. Fam. Physician Vol 30:440-444, February 1984. Reprints are also available from Malcolm Strang at the above address.

**PROGRAM:** Family Services and Temporary Care

**ORGANIZATION:** Children's Aid Society of Western Manitoba

**ADDRESS:**
340, 9th Street
BRANDON, Manitoba
R7A 6C2

**CONTACT PERSON:** R.L. Christle, Program Director

**PHONE:** (204) 728-7000

**FUNDING:** Municipal, provincial, federal, fund raisers, client fees, donations, United Way, foundations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Western Manitoba

**STAFFING:** Child welfare workers, homemaker specialists, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

Public Awareness Program
Professional Education
Community Education
Education for Children
Education for Teens
Life Skills
Multidisciplinary Team
Resource Centre

SECONDARY

Respite Services
Homemaker Program
Crisis Counselling
Interdisciplinary Approach

TERTIARY

Residential Program for Children
On-going Individual Counselling
Family Therapy
Parent Aides
Multidisciplinary Team Intervention
Supportive Home Helper

## KEY PROGRAM FEATURES

This child welfare agency relies on 130 volunteers to help carry out its programming. Recently, it has been moving toward a greater emphasis on prevention and cooperative work with other agencies throughout the region.

**PROGRAM:** Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program

**ORGANIZATION:** Actors' Showcase: Manitoba's Theatre for Young People

**ADDRESS:** 89 Princess Street
WINNIPEG, Manitoba
R3B 2X5

**CONTACT PERSON:** Leslee Silvernnan, Artistic Director

**PHONE:** (204) 947-0394

**START UP YEAR:** 1983

**FUNDING:** Winnipeg school boards, Actor's Showcase, Jr. League

**POPULATION SERVED:** Students (grades 1-6), parents, teachers

**GEOGRAPHIC AREA SERVED:** Winnipeg

**STAFFING:** Director, program coordinator, 3 actors

**FOCUS OF PROGRAM:** Sexual and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |
| Advocacy Group | | |

## KEY PROGRAM FEATURES

The primary purpose of this program is to inform and educate children about what they can do to protect themselves against sexual abuse. The program stresses personal safety and prevention of abuse. The project uses a combination of dramatic sketches and discussion to teach children how to identify yes and no feelings, how to recognize and avoid dangerous situations and how to talk to adults about unpleasant or bad things that happen to them. There is a workshop for parents and a workshop for teachers prior to the school performances. Modeled after the Green Thumb players in Vancouver, this group piloted in three schools in 1983 and began performing in 1984.

**PROGRAM:** Parents Anonymous

**ORGANIZATION:** Parents Anonymous

**ADDRESS:** 38 - 160 Donwood Drive
Suite 38
WINNIPEG, Manitoba
K2G 0W1

**CONTACT PERSON:** Julie MacDougall, Leader

**PHONE:** (204) 667-6826

**START UP YEAR:** 1970

**FUNDING:** None

**POPULATION SERVED:** Parents and offenders

**GEOGRAPHIC AREA SERVED:** Manitoba

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Group Counselling |
| Community Education | Parents Anonymous | Parent Aides |
| Education for Children | Crisis Counselling | Self-help/Support Group |
| Self-help | | |

**KEY PROGRAM FEATURES**

This program is operated totally by volunteers.

**PROGRAM:** Post Partum Counselling Service of Winnipeg

**ORGANIZATION:** Post Partum Counselling Service of Winnipeg

**ADDRESS:** 890 Carter Avenue
WINNIPEG, Manitoba
R3M 2E2

**CONTACT PERSON:** Elaine Bergen and Pam Craig, Coordinators

**PHONE:** (204) 284-0174

**START UP YEAR:** 1983

**FUNDING:** Federal, fund raisers, donations, foundations

**POPULATION SERVED:** New mothers

**GEOGRAPHIC AREA SERVED:** Winnipeg and some rural outreach

**STAFFING:** 2 counsellors

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Self-help | Crisis Counselling | On-going Individual Counselling<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

This program offers support and counselling for women in crisis after childbirth. Women who have gone through the program volunteer to support new mothers by telephone contacts and support groups. Public education programs concerning the myths and expectations surrounding mothering are carried out. The program staff are attempting to restructure the concept of motherhood to motherwork and to view post-partum depression and anxiety as job stress. An evaluation of this program is available.

**PROGRAM:** Program for Pregnant Teens

**ORGANIZATION:** Winnipeg School Division #1

**ADDRESS:**
30 Argyle Street
WINNIPEG, Manitoba
R3B 0H4

**CONTACT PERSON:** Mryna Mitchell, Department Head

**PHONE:** (204) 942-4326

**START UP YEAR:** 1982

**FUNDING:** Municipal

**POPULATION SERVED:** Children, pregnant teens

**GEOGRAPHIC AREA SERVED:** Winnipeg

**STAFFING:** 4 teachers, nurse, child care staff, counsellor, ½ nutritionist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens<br>Life Skills<br>Family Planning | Crisis Counselling | Self-help/Support Group |

**KEY PROGRAM FEATURES**

This program is designed to prevent child abuse both in the pre- and post-natal periods by teaching life skills, parenting and child care. Counselling is provided for pregnant teens to help them cope with life as a single parent; the counselling covers finances, housing, day-care and continuing education. Teens continue their schooling both during and after their pregnancies, with a special curriculum developed for young mothers and focusing on parenting and child development.

| | |
|---|---|
| **PROGRAM:** | Sexual Assault Crisis Program |
| **ORGANIZATION:** | Klinic Community Health Centre |
| **ADDRESS:** | 545 Broadway Avenue<br>WINNIPEG, Manitoba<br>R3C 0W3 |
| **CONTACT PERSON:** | Sharon Sawatzky, Coordinator |
| **PHONE:** | (204) 786-6943 |
| **START UP YEAR:** | early 1970's |
| **FUNDING:** | Provincial, United Way |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Winnipeg |
| **STAFFING:** | Coordinator, intake worker/therapist |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line<br>Crisis Counselling | |

**KEY PROGRAM FEATURES**

This program primarily serves women. However, in conjunction with the "Feeling Yes, Feeling No" project in the Winnipeg schools, this program's telephone number is given to children for post-theatre concerns and counselling. As a result, calls from children concerning sexual assault have increased considerably. Children (usually through working with one or both parents) and adolescents are offered crisis intervention counselling, both by telephone and in person. Advocacy is also offered for police/medical involvements. The program relies heavily on more than 20 volunteers to staff the crisis phones and provide counselling.

**PROGRAM:** Winnipeg Police Department, Child Abuse Unit

**ORGANIZATION:** Winnipeg Police Department

**ADDRESS:**
P.O. Box 1680
WINNIPEG, Manitoba
R3C 2Z7

**CONTACT PERSON:** Sgt. Gordon Park

**PHONE:** (204) 985-6378

**START UP YEAR:** 1974

**FUNDING:** Municipal

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Winnipeg

**STAFFING:** 4 police investigators, coordinator

**FOCUS OF PROGRAM:** Physical and sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
|  | Interdisciplinary Approach | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

The Child Abuse Unit is currently experimenting with the use of a social work volunteer on the team. If this proves to be successful, a social work position may be added to the team.

This police unit also actively participates with the Winnipeg Child Abuse Team, which meets weekly to discuss cases.

# NEW BRUNSWICK

Page

Child Abuse Team .... 81

Child Protection Consultation Team .... 82

New Brunswick Extra Mural Hospital .... 83

Parents Anonymous .... 84

[illegible]

| | |
|---|---|
| [illegible] | [illegible] |
| [illegible] | [illegible] |
| [illegible] | [illegible] |
| [illegible] | [illegible] |
| [illegible] | [illegible] |
| [illegible] | [illegible] |
| [illegible] | [illegible] |

[illegible]

**PROGRAM:** Child Abuse Team

**ORGANIZATION:** St. John Regional Hospital

**ADDRESS:**
Box 2100
ST. JOHN, New Brunswick
E2L 4L2

**CONTACT PERSON:** Dr. R.G. MacDonald, Chief of Service Pediatrics

**PHONE:** (506) 648-6811

**START UP YEAR:** 1981

**FUNDING:** Hospital budget

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Charlotte, King and Queen's Counties

**STAFFING:** Pediatrician, pediatric social worker, child life coordinator, head nurse

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

A hospital protocol has been established for suspected cases of abuse or neglect. The Child Abuse Team assumes a major management role concerning the medical, social and legal aspects of each case.

**PROGRAM:** Child Protection Consultation Team

**ORGANIZATION:** Moncton Hospital

**ADDRESS:** 135 Macbeath Avenue
MONCTON, New Brunswick
E1C 6Z8

**CONTACT PERSON:** Dr. Robin Walker, Chairperson

**PHONE:** (506) 855-1600, Local 292

**START UP YEAR:** 1983

**FUNDING:** No funds required

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Southeastern New Brunswick with primary emphasis on greater Moncton

**STAFFING:** Team composed of 2 physicians, child welfare worker, social worker, psychiatrist, psychologist, 2 nurses, public health worker, Extra Mural Hospital worker

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Medical Follow-ups | Multidisciplinary Team Intervention |
| Professional Education | Interdisciplinary Approach | |
| Community Education | | |
| Multidisciplinary Team | | |

**KEY PROGRAM FEATURES**

The team consists of members from the Department of Social Services, Public Health and Extra Mural Hospital, as well as other agencies when special cases or issues require them. The three primary functions of the team are: (1) in-hospital policy development, (2) multidisciplinary discussion of child abuse cases, and (3) education of professionals, inside or outside the hospital, and education of community groups such as parents, scout leaders, politicians, etc.

See the entry on New Brunswick Extra Mural Hospital for further details of this concept.

**PROGRAM:** New Brunswick Extra Mural Hospital

**ORGANIZATION:** New Brunswick Extra Mural Hospital

**ADDRESS:**
65 Brunswick Street
FREDERICTON, New Brunswick
E3B 1G5

**CONTACT PERSON:** Mary Holland, Director, Patient Care Services

**PHONE:** (506) 457-2256

**START UP YEAR:** 1981

**FUNDING:** Hospital budget

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Fredericton and Moncton areas with the intention to eventually serve all areas of New Brunswick

**STAFFING:** Nurses, physicians, nutritionists, homemakers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Homemaker Program<br>Medical Follow-ups | |

**KEY PROGRAM FEATURES**

Based on a New Zealand model, this hospital offers an alternative to in-patient hospital care, by having designated teams provide care in the patient's home. Thus, patients with illnesses that can be effectively treated without hospitalization can remain at home.

It is included here as an alternative to hospitalizing suspected abuse or neglect cases and as an avenue for intensive family intervention. This hospital has a protocol for handling child abuse and neglect cases and works closely with the Department of Social Services.

| | |
|---|---|
| **PROGRAM:** | Parents Anonymous |
| **ORGANIZATION:** | Parents Anonymous |
| **ADDRESS:** | P.O. Box 1534<br>Station A<br>FREDERICTON, New Brunswick<br>E2B 5G2 |
| **CONTACT PERSON:** | Harold Phalen, President |
| **PHONE:** | (506) 455-9464 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Federal, provincial |
| **POPULATION SERVED:** | Parents |
| **GEOGRAPHIC AREA SERVED:** | Fredericton and surrounding area |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | Emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education<br>Training Program | Parents Anonymous | Self-help/Support Group |

**KEY PROGRAM FEATURES**

This self-help group has been organized to help adults improve their parenting by offering group support and teaching parenting skills. Pamphlets, posters and book marks help advertise the program. Volunteers administer and coordinate this program.

# NEWFOUNDLAND

Page

Child Protection Team .......... 87
Health Check 3 .......... 88
Newfoundland Child Welfare and Protection .......... 89
Presentation House and Emergency Shelter for Children .......... 90

## [illegible]

[illegible]

[illegible]

**PROGRAM:** Child Protection Team

**ORGANIZATION:** Dr. Charles A. Janeway Child Health Centre

**ADDRESS:** Newfoundland Drive
ST. JOHN'S, Newfoundland
A1A 1R8

**CONTACT PERSON:** Dr. Marcia Smith, Pediatrician

**PHONE:** (709) 778-4607

**START UP YEAR:** 1974

**FUNDING:** Hospital

**POPULATION SERVED:** Children, teens, parents and offenders

**GEOGRAPHIC AREA SERVED:** St. John's primarily, and remainder of the province on referral

**STAFFING:** Physicians, social workers, psychiatrists

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | On-going Individual Counselling |
| Community Committees | Respite Services | Family Therapy |
| | Medical Follow-ups | Multidisciplinary Team Intervention |
| | Crisis Counselling | |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Being the first child protection team in the province, this program has served as a model for others. A protocol for handling child abuse and neglect cases has been developed and consultation is given to Child Welfare, Department of Justice and Family Court personnel. When the situation warrants, a child can be admitted to the hospital for protection (respite service). A liaison from Child Welfare is part of the hospital's Child Protection Team, which also includes a pediatrician, a social worker and an emergency room representative. The Team meets weekly and reviews approximately 100 cases per year. The Team reports to the hospital board annually. In addition to case assessments, the Team reaches out to the community by sponsoring seminars, workshops and media presentations.

**PROGRAM:** Health Check 3

**ORGANIZATION:** Department of Health, Maternal and Child Health Division

**ADDRESS:** Public Health Services Building
P.O. Box 4750
ST. JOHN'S, Newfoundland
A1C 5T7

**CONTACT PERSON:** Dr. David Mowat, Physician

**PHONE:** (709) 737-3440

**START UP YEAR:** 1981

**FUNDING:** Federal

**POPULATION SERVED:** Children of high-risk families

**GEOGRAPHIC AREA SERVED:** St. John's, central Newfoundland

**STAFFING:** Physician, psychiatrist, evaluator and nurse; all spend a portion of their time on this program

**FOCUS OF PROGRAM:** Neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Screening Program<br>Medical Follow-ups | |

**KEY PROGRAM FEATURES**

Initially a demonstration project, this on-going program provides a comprehensive health maintenance program for 3-year-olds. This includes outreach, screening, anticipatory guidance, counselling, referral and follow-up. A mental health component of the program also includes a behaviourial questionnaire, referral and follow-up.

**PROGRAM:** Newfoundland Child Welfare and Protection

**ORGANIZATION:** Department of Social Services

**ADDRESS:**
Chimo Building
Crosbie Road
ST. JOHN'S, Newfoundland
A1C 5T7

**CONTACT PERSON:** Roy Tiller, Director of Child Welfare

**PHONE:** (709) 737-2668

**FUNDING:** Provincial, federal

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Newfoundland and Labrador

**STAFFING:** Social workers, homemaker specialists, nutritionists, lawyers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

## PREVENTION SERVICES:

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Homemaker Program | Residential Program for Children |
| Community Education | Interdisciplinary Approach | Residential Program for Teens |
| Multidisciplinary Team | | On-going Individual Counselling |
| Social Assistance Programs | | Supportive Home Helper |

## KEY PROGRAM FEATURES

Newfoundland and Labrador have decentralized their social service system and currently 52 districts exist. Due to the extent of the geographic area covered, the rural setting for most of the province, and limited staff, it is difficult to give an accurate picture of child abuse services for this province. One avenue that has been developed over the past several years, to assist isolated workers and provide greater consistency in treatment, is the establishment of child protection teams in each district. Thus far, six teams are functioning and several more are in the developmental stages. Designed to assist and advise the social worker with child abuse cases, the committee is composed of representatives from medicine, education, public health, the legal system and religious clergy. This serves as support and coordination in small communities.

**PROGRAM:** Presentation House Emergency Shelter for Children

**ORGANIZATION:** Sisters of Presentation

**ADDRESS:** 50 Bonaventure Avenue
ST. JOHN'S, Newfoundland
A1C 3Z5

**CONTACT PERSON:** Sister Eileen Emberley, Director

**PHONE:** (709) 754-2714

**FUNDING:** Provincial, religious congregation

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** St. John's and surrounding area

**STAFFING:** 3 child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Transition House<br>Interdisciplinary Approach | Residential Program for Children<br>Residential Program for Teens |

**KEY PROGRAM FEATURES**

This program is primarily a short-term, emergency shelter for children and teens. Volunteers are used as Big Brothers and Sisters.

## NOVA SCOTIA

Page

Child Abuse Team .......... 93
Child Protection .......... 94
Child Protection Program .......... 95
Child Protection Services .......... 96
Extra Support for Parents (E.S.P.).......... 97
Family and Children's Services of Annapolis County .......... 98
Family and Children's Services of Queen's County.......... 99
Family Care Program and Family Skills Service .......... 100
Family S.O.S. .......... 101
Nova Scotia Family and Children's Services Division .......... 102
Protection Program .......... 103
Services to Children and Families .......... 104

**PROGRAM:** Child Abuse Team

**ORGANIZATION:** Izaak Walton Killam Hospital for Children

**ADDRESS:**
5850 University Avenue
HALIFAX, Nova Scotia
B3J 3Y9

**CONTACT PERSON:** Mona Bordage, MSW; Dr. John Anderson, Pediatrician

**PHONE:**
(902) 424-3077 (Ms. Bordage)
(902) 424-3121 (Dr. Anderson)

**START UP YEAR:** 1970

**FUNDING:** Municipal, university, hospital, donations

**POPULATION SERVED:** Children, teens and parents, including single parents, blacks, natives (Micmacs) and immigrants

**GEOGRAPHIC AREA SERVED:** Halifax as well as the surrounding Maritimes and St. Pierre areas

**STAFFING:** A pediatrician and social worker are the core team, with considerable support from hospital nurses, psychiatrists and psychologists when needed.

**FOCUS OF PROGRAM:** All aspects of abuse and neglect, but a greater number of sexual abuse cases

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Education for Children
- Education for Teens
- Life Skills
- Advocacy Group
- Multidisciplinary Teams
- Resource Centre
- Umbrella Organization
- Family Planning
- Social Assistance Programs
- Self-help

SECONDARY

- Crisis Phone Line
- Transition House
- Crisis Day Care
- Medical Follow-ups
- Crisis Counselling

TERTIARY

- Residential Program for Families
- Group Counselling
- Family Therapy
- Play Therapy
- Lay Therapists
- Matching Parents and/or Families
- Self-help/Support Group

## KEY PROGRAM FEATURES

I.W.K. Children's Hospital is carrying out several programs to deal with child abuse and its prevention. In addition to a SCAN team and a well-baby program, the Child Abuse Team has developed several innovative approaches which may be unique in Canada.

residential program for families has been housed in the hospital since 1981. Called the "Care by 'arents Unit," up to seven families can participate simultaneously. For up to a week, the families are rovided with living space which resembles a home setting. During their stay, high-risk parents are aught to feed and care for their child, are given educational materials and are videotaped. Nurses, utritionists and behavioural psychologists work with the parents on the unit.

n therapy, Ms. Bordage has been using hypnosis with sexual and physical abuse victims. A paper laborating on this, titled "Therapeutic Metaphors and Hypotherapeutic Techniques for Sexual Assault urvivors," is available from her.

**PROGRAM:** Child Protection

**ORGANIZATION:** Children's Aid Society of Shelburne County

**ADDRESS:** P.O. Box 9
BARRINGTON
Shelburne County, Nova Scotia
B0W 1E0

**CONTACT PERSON:** Raymond Harris, Executive Director

**PHONE:** (902) 637-2337

**FUNDING:** Provincial, municipal

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Shelburne County

**STAFFING:** 2 child welfare workers, social worker, lay therapist, family counsellor

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | Family Therapy |
| | | Parent Aides |

**KEY PROGRAM FEATURES**

In addition to regular child welfare functions, a part-time counsellor provides family counselling and a full-time parent support worker functions as parent aide with appropriate families.

**PROGRAM:** Child Protection Program

**ORGANIZATION:** Children's Aid Society of Cape Breton

**ADDRESS:**
360 Prince Street
SYDNEY, Nova Scotia
B1P 5L1

**CONTACT PERSON:** Cyril Ready, Executive Director

**PHONE:** (902) 562-5506

**FUNDING:** Municipal, provincial, United Way, donations

**POPULATION SERVED:** Children, parents and teens

**GEOGRAPHIC AREA SERVED:** Cape Breton and Victoria Counties

**STAFFING:** 7 social workers, child care staff member

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Community Education
- Multidisciplinary Team

SECONDARY

- Respite Services
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Family Therapy
- Multidisciplinary Team Intervention

**KEY PROGRAM FEATURES**

An on-going evaluation of this child welfare agency is being conducted and is available.

**PROGRAM:** Child Protection Services

**ORGANIZATION:** Family and Children Services of Cumberland County

**ADDRESS:**
24 Crescent Avenue
AMHERST, Nova Scotia
B4H 1V1

**CONTACT PERSON:** Don Russell, Executive Director

**PHONE:** (902) 667-3336

**START UP YEAR:** 1915

**FUNDING:** Municipal, provincial, federal, fund raisers, United Way, donations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Cumberland County

**STAFFING:** Child welfare workers, homemakers, social workers, evaluators, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
|  | Homemaker Program<br>Transition House<br>Crisis Counselling | Residential Program for Teens<br>On-going Individual Counselling<br>Family Therapy<br>Multidisciplinary Team Intervention<br>Supportive Home Helper<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

Recent changes have included the addition of a group home for teens and a homemaker services program.

**PROGRAM:** Extra Support for Parents (E.S.P.)

**ORGANIZATION:** Junior League of Halifax

**ADDRESS:**
c/o Pre-Natal Clinic
Grace Maternity Hospital
5821 University Avenue
HALIFAX, Nova Scotia
B3H 1W3

**CONTACT PERSON:** Cathy MacDonell and Louise Calder, Coordinators

**PHONE:** (902) 422-6501, Local 268

**START UP YEAR:** 1980

**FUNDING:** Junior League

**POPULATION SERVED:** Parents of newborns

**GEOGRAPHIC AREA SERVED:** Halifax-Dartmouth area

**STAFFING:** 2 part-time coordinators

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | Matching Parents and/or Families |
| Life Skills | | |
| Self-help | | |

## KEY PROGRAM FEATURES

The E.S.P. program is intended to assist new parents needing support. These parents tend to comprise three general categories: (1) single parents (about 50 per cent), (2) new residents in the area who lack support and friends, and (3) mothers who are apprehensive with their new babies. Following referral from Grace Maternity Hospital's medical staff, or a self-referral, the coordinators match the parents with a volunteer. Currently funded by the Junior League of Halifax, another funding source is being sought for future operation of the program.

The 40 volunteers are expected to attend an orientation session and monthly volunteer meetings, to be accessible to the mother by phone and to arrange at least a weekly 2-hour home visit.

**PROGRAM:** Family and Children's Services of Annapolis County

**ORGANIZATION:** Family and Children's Services of Annapolis County

**ADDRESS:**
Box 39
Annapolis Royal
ANNAPOLIS COUNTY, Nova Scotia
BOS 1A0

**CONTACT PERSON:** Donald Lefurgey, Executive Director

**PHONE:** (902) 532-2337

**FUNDING:** Municipal, provincial, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Annapolis County

**STAFFING:** Family counsellor, social workers, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education | Crisis Counselling<br>Interdisciplinary Approach | On-going Individual Counselling<br>Family Therapy |

**KEY PROGRAM FEATURES**

More emphasis is now being given to keeping the family together and working with the family as a unit, rather than removing the child and placing him/her in a foster home.

| | |
|---|---|
| **PROGRAM:** | Family and Children's Services of Queen's County |
| **ORGANIZATION:** | Family and Children's Services of Queen's County |
| **ADDRESS:** | P.O. Box 1360<br>LIVERPOOL, Nova Scotia<br>B0T 1K0 |
| **CONTACT PERSON:** | D.A. Burns, Executive Director |
| **PHONE:** | (902) 354-3422 |
| **FUNDING:** | Municipal, provincial, fund raisers |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Queen's County and Liverpool |
| **STAFFING:** | 2 social workers |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Self-help | Homemaker Program | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This program recently established a self-help group for single mothers.

**PROGRAM:** Family Care Program and Family Skills Service

**ORGANIZATION:** Children's Aid Society of Halifax

**ADDRESS:** 5244 South Street
HALIFAX, Nova Scotia
B3J 1A4

**CONTACT PERSON:** Marilyn Peers, Executive Director

**PHONE:** (902) 425-5420

**START UP YEAR:** 1920

**FUNDING:** Provincial, municipal

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Halifax

**STAFFING:** Homemakers, social workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | Homemaker Program | On-going Individual Counselling<br>Parent Aides |

## KEY PROGRAM FEATURES

The mandate of this program is to investigate all complaints of suspected child abuse or neglect and to assess the home situation. From this, a treatment plan is drawn up for on-going counselling, referral to other agencies or possible removal of the child from the home. In addition to these functions, the agency employs three family skills workers who provide in-home assistance to parents to help overcome situations that leave children at high risk. By teaching family skills to parents, their ability to cope on their own is increased.

The agency has also set up an interdisciplinary sexual abuse committee. This group is attempting to establish protocols and it plans to expand professional awareness of the problem. This is a fairly new group and is still in the process of self-education.

**PROGRAM:** Family S.O.S.

**ORGANIZATION:** Family Service of Support Association

**ADDRESS:**
Suite 102
5614 Fenwick Street
HALIFAX, Nova Scotia
B3H 1P9

**CONTACT PERSON:** Elsie Blake, Director

**PHONE:** (902) 403-4380

**START UP YEAR:** 1978

**FUNDING:** Municipal, provincial, United Way, foundations, donations

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Halifax-Dartmouth area

**STAFFING:** 6 lay therapists

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Crisis Phone Line | Lay Therapists |
| Community Committees | Homemaker Program | Multidisciplinary Team Intervention |
| Self-help | Crisis Counselling | Supportive Home Helper |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Family SOS provides advice, counselling and support to high-risk families and functions as part of a multidisciplinary team of medical personnel and social workers. This program has as a goal the hiring of staff members whose background parallels that of their clients. Criteria, such as being a single parent and having lived on a low income, are mandatory for employment. Caseloads are intentionally low, approximately 12 per worker, in order to allow for maximum contact with each client. A worker is available 24 hours a day to clients in the program and visits are always made in the client's home.

| | |
|---|---|
| **PROGRAM:** | Nova Scotia Family and Children's Services Division |
| **ORGANIZATION:** | Department of Social Services |
| **ADDRESS:** | P.O. Box 696<br>HALIFAX, Nova Scotia<br>B3J 2T7 |
| **CONTACT PERSON:** | W.D. Greatorex, Administrator |
| **PHONE:** | (902) 424-4289 |
| **FUNDING:** | Provincial, federal |
| **POPULATION SERVED:** | Indirect services for all residents of the province |
| **GEOGRAPHIC AREA SERVED:** | Nova Scotia |
| **STAFFING:** | 2 social workers |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | |
| Community Education | Transition House | |

**KEY PROGRAM FEATURES**

The Division is responsible for setting standards and guidelines and evaluating children's services programs throughout the province. The Child Abuse Register has been established as a component of this program to gather information and monitor cases of child abuse. The Register also provides statistics, characteristics of families who abuse and ideas for future programming. In operation since 1976, 500 cases have thus far been registered.

**PROGRAM:** Protection Program

**ORGANIZATION:** Family and Children's Services of Yarmouth County

**ADDRESS:**
P.O. Box 460
YARMOUTH, Nova Scotia
B5A 4B4

**CONTACT PERSON:** Douglas Raymond, Administrator

**PHONE:** (902) 742-7871

**FUNDING:** Municipal, provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Yarmouth County

**STAFFING:** 3 child welfare workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Respite Services | Residential Program for Children |
| Education for Children | Homemaker Program | On-going Individual Counselling |
| Social Assistance Programs | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Child welfare staff meet regularly with Public Health and the Psychiatric Unit staffs to discuss cases concerning mutual clientele.

**PROGRAM:** Services to Children and Families

**ORGANIZATION:** Children's Aid Society and Family Services of Colchester County

**ADDRESS:**
P.O. Box 950
TRURO, Nova Scotia
B2N 5G7

**CONTACT PERSON:** Harvey J. MacArthur, Executive Director

**PHONE:** (902) 895-6336

**START UP YEAR:** 1914

**FUNDING:** Municipal, provincial, federal, United Way, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Colchester County

**STAFFING:** Child welfare workers, family counsellors, homemaker specialists

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Children
- Education for Teens
- Life Skills
- Social Assistance Programs

SECONDARY

- Crisis Phone Line
- Homemaker Program
- Transition House
- Store Front/Drop-In Centre

TERTIARY

- Residential Program for Women and children
- On-going Individual Counselling
- Family Therapy
- Supportive Home Helper

**KEY PROGRAM FEATURES**

Recent projects include helping to establish a community-based "Helpline" and two receiving homes for victims of family violence. In addition, several Job Orientation and Motivation Project workers have been hired to work with single mothers. About 50 volunteers assist at the agency.

# ONTARIO

Page

CALM 107
Child Abuse and Neglect Program 108
Child Abuse Committee (Brampton) 109
Child Abuse Committee (Sarnia) 110
Child Abuse Prevention Program 111
Child Abuse Programme 112
Child Abuse Team (Mississauga) 113
Child Abuse Team (Scarborough) 114
Child Abuse Team (Willowdale) 115
Child and Crisis Committee, Interdisciplinary Agency Team 116
Child Protection and Prevention of Neglect and Abuse 117
Child Protection Program 118
Child Protection Services/Child Care Services 119
Children's Aid Society of Ottawa-Carleton 120
Children's Aid Society of Prescott and Russell 121
Children's Aid Society Staff Training 122
Children's Resource Network Sexual Abuse Project 123
Citizens Concerned with Crime Against Children 124
Community Child Abuse Council of Hamilton-Wentworth 125
Enterprise Program for Teens and Time-Out Groups 126
Family and Children's Services of Oxford County 127
Family Therapy and In-home Child Management 128
Healing Centre for Women 129
Home Behaviour Training Programme 130
Home Care 131
Inter Agency Child Abuse Committee of Etobicoke 132
Jessie's Centre for Teenagers 133
Kenora Child Abuse Council 134
Mainstreaming University Curricula in the Area of Child Abuse 135
Mental Health Service for Pre-School Age and Parents 136
Metropolitan Chairman's Special Committee on Child Abuse 137
Northeast Neighbourhood Center 138
Ontario Centre for the Prevention of Child Abuse 139
Parent/Child Early Education Program 140
Parent Preschool Resource Centre (PPRC) 141
Parents Anonymous 142
Parent to Parent 143
Peterborough Community Child Abuse Committee 144
Preventive Education Program 145
The Parenting Program 146
Toronto Board of Education 147
Training and Prevention Program 148
Waterloo Regional Committee for the Prevention of Child Abuse 149

| | |
|---|---|
| **PROGRAM:** | CALM |
| **ORGANIZATION:** | Children's Aid Society of Brent County |
| **ADDRESS:** | 70 Chatham Street<br>BRANTFORD, Ontario<br>N3T 5R7 |
| **CONTACT PERSON:** | Janet Moyer |
| **PHONE:** | (519) 753-8681 |
| **START UP YEAR:** | 1978 |
| **FUNDING:** | Provincial, municipal |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | Brant County |
| **STAFFING:** | 3 child welfare workers, E.C.E. specialist |
| **FOCUS OF PROGRAM:** | Physical abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education<br>Life Skills<br>Resource Centre | Crisis Counselling | Group Counselling<br>Lay Therapists<br>Parent Aides<br>Matching Parents and/or Families<br>Supportive Home Helper<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

Originally funded as a pilot project, "CALM" is now funded by the C.A.S. and integrated into its services. This program matches new mothers identified as "high-risk" with suitable role models who help the mothers to deal with their children for a period of 6 months to a year.

**PROGRAM:** Child Abuse and Neglect Program

**ORGANIZATION:** Hospital for Sick Children

**ADDRESS:** 555 University Avenue
TORONTO, Ontario
M5G 1X8

**CONTACT PERSON:** Dr. Robert Bates, Director

**PHONE:** (416) 598-6275

**START UP YEAR:** 1973

**FUNDING:** Hospital

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Metropolitan Toronto area, with consultations throughout Ontario

**STAFFING:** Physicians, social workers, psychiatrists, nurses, coordinator

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Medical Follow-ups | |
| Professional Education | Interdisciplinary Approach | |
| Community Education | | |
| Education for Children | | |
| Education for Teens | | |
| Community Committees | | |
| Multidisciplinary Teams | | |
| Resource Centre | | |

**KEY PROGRAM FEATURES**

In addition to the Child Abuse and Neglect Team, a Sexual Abuse Team was formed in 1981. Both teams handle all hospital and community referrals to the Program and provide assessment, treatment, coordination, attendance in the courts and follow-up assessment. Psychosocial treatment of sexual abuse cases includes treatment of the whole family, including the offender.

**PROGRAM:** Child Abuse Committee

**ORGANIZATION:** Peel Memorial Hospital

**ADDRESS:** 20 Lynch Street
BRAMPTON, Ontario
L6W 2Z8

**CONTACT PERSON:** Dr. Paul Byrne, Chairperson

**PHONE:** (416) 451-1710

**FUNDING:** Provincial

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** Brampton and surrounding rural areas

**STAFFING:** Physicians, social worker, psychiatrist, nurses

**FOCUS OF PROGRAM:** Physical and sexual abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Multidisciplinary Teams
- Self-help

SECONDARY

- Homemaker Program
- Medical Follow-ups

TERTIARY

- Group Counselling
- Family Therapy
- Parent Aides
- Supportive Home Helper

**KEY PROGRAM FEATURES**

This hospital-based committee meets at least once a month to assess cases.

**PROGRAM:** Child Abuse Committee

**ORGANIZATION:** Sarnia General Hospital

**ADDRESS:**
483 North East Street
SARNIA, Ontario
N7T 6Y7

**CONTACT PERSON:** Dr. Kunwar Singh, Pediatrician

**PHONE:** (519) 364-3661

**START UP YEAR:** 1979

**FUNDING:** Hospital

**POPULATION SERVED:** Children

**GEOGRAPHIC AREA SERVED:** Lambton County

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Parents Anonymous | |
| Professional Education | | |
| Community Education | | |
| Multidisciplinary Team | | |
| Resource Centre | | |

## KEY PROGRAM FEATURES

The purpose of the Committee is to coordinate information, training and reporting guidelines among three hospitals (Sarnia General, C.E.E. Petrolia and St. Joseph's) and various community agencies. The Committee meets monthly and in 1983, 34 child abuse cases were presented and reviewed and seven in-service meetings were conducted.

The Committee itself is composed of 13 members including a combination of community and hospital personnel (Public Health, C.A.S., Police, Health Unit, hospital staff).

**PROGRAM:** Child Abuse Prevention Program

**ORGANIZATION:** Ontario Centre for the Prevention of Child Abuse

**ADDRESS:**
700 Bay Street
Suite 2106
TORONTO, Ontario
M7A 1E9

**CONTACT PERSON:** Dr. Herb Sohn, Manager

**PHONE:** (416) 965-1900

**START UP YEAR:** 1976

**FUNDING:** Provincial

**POPULATION SERVED:** Professionals, general public

**GEOGRAPHIC AREA SERVED:** Ontario

**STAFFING:** Manager, two program consultants

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Training Program | | |
| Education for Children | | |
| Education for Teens | | |
| Community Committees | | |
| Life Skills | | |
| Resource Centre | | |

**KEY PROGRAM FEATURES**

In addition to its focus on primary prevention, this program also supports secondary and tertiary prevention programs both locally and provincially through research, support materials and funding. Grants in excess of $3.5 million have been made in the first 7 years of the program for special research and demonstration projects. (Each project funded thus far has completed an evaluation report which is available on request.) Consultation to programs and professionals across Ontario by phone, in person or by mail is an on-going process, along with promotion of cooperation among professionals and organizations at the provincial and local levels.

**PROGRAM:** Child Abuse Programme

**ORGANIZATION:** Community Mental Health Centre, York Finch General Hospital

**ADDRESS:** 2111 Finch Avenue, W.
DOWNSVIEW, Ontario
M3N 1N1

**CONTACT PERSON:** Joyce Weinberg

**PHONE:** (416) 744-2538

**START UP YEAR:** 1973

**FUNDING:** Provincial

**POPULATION SERVED:** Parents, professionals

**GEOGRAPHIC AREA SERVED:** Downsview

**STAFFING:** 1/3 social worker, 1/4 psychologist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | On-going Individual Counselling |
| Resource Centre | Crisis Counselling | Group Counselling |
| | | Family Therapy |

**KEY PROGRAM FEATURES**

Routine screening is done for high-risk cases through the psychiatric intake system. The Program also offers counselling, including crisis counselling.

| | |
|---|---|
| **PROGRAM:** | Child Abuse Team |
| **ORGANIZATION:** | Mississauga Hospital |
| **ADDRESS:** | 100 Queensway W.<br>MISSISSAUGA, Ontario<br>L5B 1B8 |
| **CONTACT PERSON:** | Dr. Peter Strachan, Chairperson |
| **PHONE:** | (416) 279-7330 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Mississauga |
| **STAFFING:** | 2 physicians, social worker, 3 nurses |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Community Committees<br>Multidisciplinary Team | Screening Program<br>Medical Follow-ups | On-going Individual Counselling<br>Family Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

In addition to the staff cited above, C.A.S. and police representatives also serve on the Child Abuse Team. The emergency room of Mississauga Hospital identifies high-risk cases, and medical follow-ups are completed by community health nurses.

**PROGRAM:** Child Abuse Team

**ORGANIZATION:** Scarborough Centenary Hospital

**ADDRESS:** 2867 Ellesmere Road
SCARBOROUGH, Ontario
M1E 4B9

**CONTACT PERSON:** Thelma James, Coordinator

**PHONE:** (416) 284-8131

**START UP YEAR:** 1978

**FUNDING:** Provincial, federal

**POPULATION SERVED:** Children, teens

**GEOGRAPHIC AREA SERVED:** Scarborough

**STAFFING:** Social worker, psychologist, 2 physicians, 2 nurses

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | Multidisciplinary Team Intervention |
| Professional Education | Medical Follow-ups | |
| Community Committees | Interdisciplinary Approach | |
| Multidisciplinary Team | | |

## KEY PROGRAM FEATURES

This hospital-based team includes representatives from the C.A.S., C.C.A.S. and police.

At present, an at-risk screening protocol for newborns is being used; and a screening protocol for all children brought to the hospital is planned for the future. A formal evaluation of this program is available.

| | |
|---|---|
| **PROGRAM:** | Child Abuse Team |
| **ORGANIZATION:** | North York General Hospital |
| **ADDRESS:** | 4001 Leslie Street<br>WILLOWDALE, Ontario<br>M2K 1E1 |
| **CONTACT PERSON:** | Marilyn Ship, Chairperson |
| **PHONE:** | (416) 492-4648 |
| **START UP YEAR:** | 1977 |
| **FUNDING:** | Hospital |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Willowdale and surrounding area |
| **STAFFING:** | Physician, social worker, psychologist, nurses |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Community Committees<br>Multidisciplinary Team | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

The Team participates on appropriate committees in the community and is very involved in community education.

| | |
|---|---|
| **PROGRAM:** | Child and Crisis Committee, Interdisciplinary Agency Team |
| **ORGANIZATION:** | Child and Crisis Committee, Interdisciplinary Agency Team |
| **ADDRESS:** | c/o Renfrew County<br>District Health Unit<br>1217 Pembroke Street, E.<br>PEMBROKE, Ontario<br>K8A 7R8 |
| **CONTACT PERSON:** | Alix Delahaye, Chairperson |
| **PHONE:** | (613) 732-3629 |
| **FUNDING:** | No funding required |
| **POPULATION SERVED:** | Children |
| **GEOGRAPHIC AREA SERVED:** | Renfrew County |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Training Program<br>Education for Children<br>Education for Teens<br>Multidisciplinary Team<br>Self-help | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

The Child and Crisis Committee is composed of members from various disciplines, including the police, both provincial and military, from Renfrew County's armed forces base; the schools, both public and separate boards; the medical profession with representatives from two hospitals and the public health department; a social worker from the Children's Aid Society; and an assistant crown attorney. The team serves the dual purpose of reviewing and assessing child abuse cases and providing public education. Recently, the Committee published a newspaper insert on parenting tips and resources available, emphasizing family strengths and effective utilization of resources. This insert was included in all newspapers in the county.

**PROGRAM:** Child Protection and Prevention of Neglect and Abuse

**ORGANIZATION:** Haldimand Family and Children's Services
(Children's Aid Society)

**ADDRESS:** 653 Broad Street
DUNNVILLE, Ontario
N1A 1T8

**CONTACT PERSON:** John Spiers, Acting Local Director

**PHONE:** (416) 774-7471

**FUNDING:** Municipal, provincial, federal

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Dunnville, Haldimand and part of Nanticoke, and surrounding areas

**STAFFING:** Child welfare workers, social workers, educator, homemaker/parent aide

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Community Education
- Training Program
- Education for Children
- Education for Teens
- Multidisciplinary Team
- Resource Centre

SECONDARY

- Crisis Phone Line
- Screening Program
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- On-going Individual Counselling
- Family Therapy
- Parent Aides
- Multidisciplinary Team Intervention
- Supportive Home Helper

## KEY PROGRAM FEATURES

A multidisciplinary child abuse treatment team composed of 18 members assists the agency in providing some of the above services. An evaluation is available.

| | |
|---|---|
| **PROGRAM:** | Child Protection Program |
| **ORGANIZATION:** | Children's Hospital of Eastern Ontario |
| **ADDRESS:** | 401 Smyth Road<br>OTTAWA, Ontario<br>K1H 8L1 |
| **CONTACT PERSON:** | Dr. Malcolm Park, Chairperson<br>Ron Ensom, Coordinator |
| **PHONE:** | (613) 737-2317 |
| **START UP YEAR:** | 1974 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Eastern Ontario and Western Quebec |
| **STAFFING:** | Coordinator, 2(½) senior social workers, ½ physician/chairperson |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | On-going Individual Counselling |
| Community Education | Medical Follow-ups | Group Counselling |
| Multidisciplinary Team | Crisis Counselling | Multidisciplinary Team |
| Self-help | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

The Child Protection Team, an interdisciplinary team from the community as well as the Hospital, reviews all cases of child abuse. The Team includes representatives from Ontario c.a.s. and Quebec c.p.j., a public health worker, two hospital doctors, two nurses, a psychiatrist and an emergency social worker. An additional interdisciplinary body is responsible for development, implementation and review of the hospital mandate to carry out educational functions.

The Hospital's emergency social worker uses a detection/alert system to screen all home accidents. A "coding" of hospital charts designates children considered to be at risk by the Child Protection Team. Use of the patient computer system alerts hospital staff to those children who have been coded. Screening for high-risk children is also done on the neonatal unit.

**PROGRAM:** Child Protection Services/Child Care Services

**ORGANIZATION:** Children's Aid Society of the City of Kingston and the County of Frontenac

**ADDRESS:** 329 Johnson Street
KINGSTON, Ontario
K7L 1Y6

**CONTACT PERSON:** D.A. Judd, Executive Director

**PHONE:** (613) 542-7351

**FUNDING:** Municipal, provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Frontenac County

**STAFFING:** Child welfare workers, lay therapists, social workers, teacher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Children
- Education for Teens
- Community Committees
- Advocacy Group
- Multidisciplinary Team
- Self-help

SECONDARY

- Crisis Phone Line
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Family Therapy
- Lay Therapists
- Parent Aides
- Multidisciplinary Team Intervention
- Supportive Home Helper

**KEY PROGRAM FEATURES**

One of this organization's special projects is the Parent Aide Program, which began in 1980 and is staffed by 15 parent aides and a part-time coordinator. Two unique aspects of this organization are the use of emergency short-term placement in day-care facilities for children at risk and a parent aide who works exclusively with Southeast Asian families.

**PROGRAM:** Children's Aid Society of Ottawa-Carleton

**ORGANIZATION:** Children's Aid Society of Ottawa-Carleton

**ADDRESS:**
1370 Bank Street
OTTAWA, Ontario
K1H 7Y3

**CONTACT PERSON:** Joe Messner, Executive Director

**PHONE:** (613) 737-0670

**START UP YEAR:** 1892

**FUNDING:** Provincial, municipal, United Way, client fees

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Ottawa-Carleton region

**STAFFING:** Nurse, 1½ lawyers, child welfare workers, social workers, child care staff (335 staff)

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

Public Awareness Program
Professional Education
Community Education
Training Program
Education for Teens
Community Committees
Multidisciplinary Team

SECONDARY

Screening Program
Homemaker Program
Medical Follow-ups
Crisis Counselling
Interdisciplinary Approach

TERTIARY

Residential Program for Children
Residential Program for Teens
On-going Individual Counselling
Group Counselling
Parent Aides
Multidisciplinary Team Intervention
Supportive Home Helper
Self-help/Support Group

**KEY PROGRAM FEATURES**

In addition to a child abuse coordinator and two front-line child abuse specialists, the C.A.S. offers a variety of preventive programs, including the following:

(1) Pre- and Post-natal Program: offers counselling and medical referrals for single mothers.
(2) Family Life Education Program: includes an infant and toddler stimulation program and group work with substance-dependent mothers.
(3) Head Start Nursery Program.
(4) Child Management Program: child care workers visit the home and teach homemaking skills.
(5) Parent Aide Relief Program: contract workers assist with child care in emergencies.
(6) Share the Parenting Program: an after-school (4:00 - 9:00 p.m.) program 3-4 days a week for problem teenagers. Fifty teens and parents are involved each year. Used as an alternative to residential care, the program offers school assistance, counselling and recreation.

Three hundred volunteers assisted with programs last year.

All these programs are bilingual.

**PROGRAM:** Children's Aid Society of Prescott and Russell

**ORGANIZATION:** Children's Aid Society of Prescott and Russell

**ADDRESS:**
P.O. Box 248
PLANTAGENET, Ontario
K0B 1L0

**CONTACT PERSON:** Raymond A. Lemay, Executive Director

**PHONE:** (613) 673-5148

**START UP YEAR:** 1935

**FUNDING:** Municipal, provincial, donations

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Prescott and Russell

**STAFFING:** Prevention coordinator, parenting facilitators, child care worker, child welfare workers, homemaker specialists, social worker

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Residential Program for Children |
| Community Education | Respite Services | Residential Program for Teens |
| Training Program | Homemaker Program | On-going Individual Counselling |
| Community Committees | Crisis Counselling | Multidisciplinary Team Intervention |
| Multidisciplinary Team | Interdisciplinary Approach | Supportive Home Helper |

**KEY PROGRAM FEATURES**

Volunteers are used as Big Brothers/Big Sisters. An evaluation of this program is available.

**PROGRAM:** Children's Aid Society Staff Training

**ORGANIZATION:** Ontario Centre for the Prevention of Child Abuse

**ADDRESS:** 700 Bay Street, Suite 2106
TORONTO, Ontario
M7A 1E9

**CONTACT PERSON:** Mary McKenzie, Administrative Officer

**PHONE:** (416) 965-1900

**START UP YEAR:** 1981

**FUNDING:** Provincial

**POPULATION SERVED:** Children's Aid Society professional staff

**GEOGRAPHIC AREA SERVED:** Ontario

**STAFFING:** Trainer

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education Training Program | | |

**KEY PROGRAM FEATURES**

A series of four training programs and supplementary training manuals have been developed for use with the staff of Ontario children's aid societies. These include: (1) Front Line Training Program, including investigation and assessment (phase 1) and Case Planning and Treatment (phase 2); with each phase being 4 days long; (2) Supervisor's Basic Training and Supervisor's Follow-Up Training each 5 days long; (3) Foster Parents Trainer's Program, 5 days long; and, (4) Sexual Abuse Training Program, a 5-day program for both front line workers and supervisors.

The following training manuals are available:

| | |
|---|---|
| Volume 1: Introduction and Readings, | $3.50 |
| Volume 2: Front Line Protection Staff, | $3.00 |
| Volume 4: Supervisors, | $3.00 |
| Volume 7: Sexual Abuse, | $3.00 |
| and A Training Program for Foster Parents, | $3.50 |

For Copies, contact: Ontario Government Bookstore
880 Bay Street
TORONTO, Ontario
M7A 1E9

**PROGRAM:** Children's Resource Network Sexual Abuse Project

**ORGANIZATION:** Peel Children's Foundation

**ADDRESS:**
89 Queensway West
Suite 104
MISSISSAUGA, Ontario
L5B 1B8

**CONTACT PERSON:** Margaret Whelan, Service Coordinator

**PHONE:** (416) 273-3191

**START UP YEAR:** 1983

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Brampton, Caledon, Mississauga

**STAFFING:** Service coordinator, private practitioners

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Committees | Interdisciplinary Approach | On-going Individual Counselling<br>Group Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention<br>Self-help/Support Group |

## KEY PROGRAM FEATURES

This project was formed by joining together existing services within the community, with the aim of developing new services with a minimum of additional funding. The service coordinator acts as a source of information to community agencies concerning appropriate services, coordinates an inter-agency team on a case-by-case basis, purchases the missing services and centralizes data collection. The key factor is identifying service gaps and purchasing the needed services. This project has provided a central focus on sexual abuse services; including an inter-agency committee on sexual abuse, consultation, training and assessment and treatment services.

**PROGRAM:** Citizens Concerned with Crime Against Children

**ORGANIZATION:** Citizens Concerned with Crime Against Children

**ADDRESS:**
18 Old Forest Crescent
KITCHENER, Ontario
N2N 2A3

**CONTACT PERSON:** Judy Harding, Director

**PHONE:** (519) 744-0904

**START UP YEAR:** 1981

**FUNDING:** Fund raisers, donations, industry

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Kitchener-Waterloo

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Self-help/Support Group |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |
| Education for Teens | | |
| Community Committees | | |
| Advocacy Group | | |
| Resource Centre | | |
| Umbrella Organization | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This voluntary organization has developed self-help groups as well as educational materials. In cooperation with Community Justice Initiatives, six self-help groups are operating. These include groups for adult victims of incest, rape victims, adolescent victims of sexual abuse, mothers of incest victims, parents of sexually molested children and sex offenders.

The organization's materials on sexual abuse include a coloring book for children called "Talking and Drawing about It," which costs $3.25 (including postage), and a videotape called "Talk about It" with accompanying educator's manual (price yet to be determined). Lastly, an educational videotape, "Incest: The Victim's Perspective," is available for purchase or rental.

This program is rapidly expanding and there are now existing chapters in London, St. Catharines and Cambridge. Other chapters are getting underway in St. Thomas, Mount Forest, and Chatham, Ontario; Spruce Grove, Alberta; and Quesnel, British Columbia.

| | |
|---|---|
| **PROGRAM:** | Community Child Abuse Council of Hamilton-Wentworth |
| **ORGANIZATION:** | Community Child Abuse Council of Hamilton-Wentworth |
| **ADDRESS:** | Hamilton-Wentworth R.C.S.S. Board<br>90 Mulberry Street<br>Box 2012<br>HAMILTON, Ontario<br>L8N 3R9 |
| **CONTACT PERSON:** | Pat Zettel, Chairperson |
| **PHONE:** | (416) 525-2930, Extension 191 |
| **START UP YEAR:** | 1976 |
| **FUNDING:** | |
| **POPULATION SERVED:** | General public and professionals |
| **GEOGRAPHIC AREA SERVED:** | Hamilton-Wentworth region |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Training Program | | |

## KEY PROGRAM FEATURES

Currently the Council consists of a number of directors of social service agencies, members of three school boards and representatives from the local hospital and police. The Council meets six times a year and focuses on public awareness and training programs. In the past, the team had a paid coordinator and was responsible for case assessment. This has since been discontinued, and now the team focuses on education of the front-line worker.

**PROGRAM:** Enterprise Program for Teens and Time-Out Groups

**ORGANIZATION:** Lanark Family and Children's Services

**ADDRESS:** P.O. Box 37
PERTH, Ontario
K7H 3E2

**CONTACT PERSON:** Sheila Stanfield, Supervisor

**PHONE:** (613) 267-4200

**FUNDING:** Municipal, provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Lanark County and Smith Falls

**STAFFING:** Child welfare workers, family counsellor, social workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Training Program
- Education for Teens
- Multidisciplinary Team

SECONDARY

- Crisis Phone Line
- Homemaker Program
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Matching Parents and/or Families
- Self-help/Support Group

**KEY PROGRAM FEATURES**

A newsletter and the use of volunteers add to the public awareness component of this program.

**PROGRAM:** Family and Children's Services of Oxford County

**ORGANIZATION:** Family and Children's Services of Oxford County

**ADDRESS:**
92 Light Street
WOODSTOCK, Ontario
N4S 6A1

**CONTACT PERSON:** Ross Dawson, Executive Director

**PHONE:** (519) 539-6176

**START UP YEAR:** 1982

**FUNDING:** Municipal, provincial, donations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Oxford County

**STAFFING:** Lawyer, psychologist, researcher, life skills worker, child welfare workers, family counsellors, homemakers, lay therapists, trainers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Community Education
- Education for Children
- Community Committees
- Life Skills
- Multidisciplinary Team
- Self-help

SECONDARY

- Crisis Phone Line
- Screening Program
- Respite Services
- Homemaker Program
- Medical Follow-ups
- Crisis Counselling

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Lay Therapists
- Parent Aides
- Supportive Home Helper
- Self-help/Support Group

**KEY PROGRAM FEATURES**

This program has expanded its treatment activities to include groups for the following identified clients: sexually abused pre-teens, sexually abused teens, adult incest victims, sexual abuse perpetrators, non-offending mothers of incest victims, physically abused children and physically abusing parents. The organization also has a school-based sexual abuse prevention program geared toward teaching children personal safety. In addition, volunteers offer parent education programs.

| | |
|---|---|
| **PROGRAM:** | Family Therapy and In-Home Child Management |
| **ORGANIZATION:** | Prince Edward County Children's Aid Society |
| **ADDRESS:** | 6 Ross Street<br>PICTON, Ontario<br>K0K 2T0 |
| **CONTACT PERSON:** | William Sweet, Executive Aide |
| **PHONE:** | (613) 476-3698 |
| **START UP YEAR:** | 1981 |
| **FUNDING:** | Municipal, provincial |
| **POPULATION SERVED:** | Families |
| **GEOGRAPHIC AREA SERVED:** | Prince Edward County |
| **STAFFING:** | Family counsellor, social worker |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | Residential Program for Children |
| Professional Education | Crisis Day Care | Residential Program for Families |
| Community Education | Crisis Counselling | On-going Individual Counselling |
| Education for Teens | Interdisciplinary Approach | Group Counselling |
| Self-help | | Family Therapy |
| | | Play Therapy |

## KEY PROGRAM FEATURES

Although linked with all the resources of the C.A.S., this program is unique in that the program and its staff are identifiably separate from the Society and form a distinct department called the Family Treatment Unit. In addition to offering family therapy and child management techniques, this program has expanded to include a parenting course, group therapy for teens and play therapy for children.

**PROGRAM:** Healing Centre for Women

**ORGANIZATION:** The Indigo Society

**ADDRESS:** Box 4861, Station E
OTTAWA, Ontario
K1S 5J1

**CONTACT PERSON:** Lada Tamarack, Director

**PHONE:** (613) 235-8062

**START UP YEAR:** 1983

**FUNDING:** Donations, workshops

**POPULATION SERVED:** Children, teens and women

**GEOGRAPHIC AREA SERVED:** Ottawa area

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Self-help | Crisis Phone Line<br>Crisis Counselling | On-going Individual Counselling<br>Group Counselling<br>Self-help/Support Group |

**KEY PROGRAM FEATURES**

Discussion of incest is combined with practical information on healing, including yoga, bioenergetics, nutrition and basic self-defense courses. These concepts are taught as a means of integrating past experiences with a current focus on strengthening mentally, physically and spiritually. The Healing Centre is for women only. A children's group for females, aged 4 to 13, and a group for female adult survivors are available. Considerable research preceded the opening of this center and the following publications are available:

| | |
|---|---|
| A Bibliography on Incest and Related Topics: Our Story of Survival (30 pages) | $4.50 |
| A Short Bibliography of Incest Books (2 pages) | $ .75 |
| Incest Consciousness-Raising Groups for Women (13 pages) | $3.50 |
| Fifty Myths and Facts about Incest (9 pages) | $2.00 |
| Yoga Exercises for Healing | $ .75 |

| | |
|---|---|
| **PROGRAM:** | Home Behaviour Training Programme |
| **ORGANIZATION:** | Children's Psychiatric Research Institute (C.P.R.I.) |
| **ADDRESS:** | Box 2460<br>LONDON, Ontario<br>N6A 4G6 |
| **CONTACT PERSON:** | Jack Albin, Psychologist |
| **PHONE:** | (519) 471-2540, Extension 211 |
| **START UP YEAR:** | 1971 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | Elgin, Huron, Middlesex, Oxford and Perth Counties |
| **STAFFING:** | Child care staff, research specialists, psychologists |
| **FOCUS OF PROGRAM:** | Physical and emotional abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Screening Program | Residential Program for Children |
| Training Program | Interdisciplinary Approach | On-going Individual Counselling |
| | | Multidisciplinary Team Intervention |
| | | Supportive Home Helper |

**KEY PROGRAM FEATURES**

A multidimensional assessment of each child is obtained by use of a series of objective tests and assessments by a physician, a psychologist and a social worker. A major component of the Program is assignment of a child care worker to a family for one-half day per week for a minimum of 10 weeks. The child care worker is under the supervision of a psychologist. Also, a mediator training program is offered for parents and teachers. Parents and teachers are taught to serve as lay therapists for children with behavioural or developmental problems.

**PROGRAM:** Home Care

**ORGANIZATION:** Phoenix Centre for Children and Families

**ADDRESS:** 98 Pembroke Street, W.
PEMBROKE, Ontario
K8A 6X7

**CONTACT PERSON:** Gregory Lubimiv, Executive Director

**PHONE:** (613) 735-1067

**START UP YEAR:** 1978

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and families

**GEOGRAPHIC AREA SERVED:** Renfrew County

**STAFFING:** Social workers, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Life Skills<br>Self-help | Crisis Counselling | Residential Program for Teens<br>On-going Individual Counselling<br>Group Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention<br>Supportive Home Helper<br>Self-help/Support Group |

## KEY PROGRAM FEATURES

This home-based treatment program works with dysfunctional families who have children aged 1-16 years. To be accepted in the program, the whole family must be willing to cooperate to resolve the family problems and must assume that this can be done without the separation of the child and the family. A small caseload of six to eight cases per worker allows for intensive interaction.

**PROGRAM:** Inter Agency Child Abuse Committee of Etobicoke

**ORGANIZATION:** Inter Agency Child Abuse Committee of Etobicoke

**ADDRESS:** c/o Humber College
3199 Lakeshore Boulevard, W.
TORONTO, Ontario
M8V 1K8

**CONTACT PERSON:** John Sousa, Chairperson

**PHONE:** (416) 252-5571

**START UP YEAR:** 1979

**FUNDING:** Provincial, donations, fund raisers

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Etobicoke

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education | | |

**KEY PROGRAM FEATURES**

The purposes of this community committee include: (1) facilitating the coordination of service delivery to abused children and their families in Etobicoke, (2) identifying gaps in service pertaining to the prevention and treatment of child abuse, (3) providing educational programs to professionals and the general public relating to the phenomenon of child abuse, and (4) advocating for changes in public policy in order to reduce the incidence of child abuse and provide improved service to abused children and their families.

In the past 2 years, the Committee has shown particular interest in the areas of sexual abuse and the impact of marital violence on children.

| | |
|---|---|
| **PROGRAM:** | Jessie's Centre for Teenagers |
| **ORGANIZATION:** | Jessie's Centre for Teenagers |
| **ADDRESS:** | 154 Bathurst Street<br>TORONTO, Ontario<br>M5V 2R3 |
| **CONTACT PERSON:** | Catherine Leard, Nursery Coordinator |
| **PHONE:** | (416) 365-1888 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Municipal, provincial, federal, fund raisers, donations, industry, foundations |
| **POPULATION SERVED:** | Teen mothers and infants |
| **GEOGRAPHIC AREA SERVED:** | Toronto and surrounding area |
| **STAFFING:** | Counsellors, volunteer coordinator, nurses, school teachers, nursery staff, housing coordinator, respite care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | Crisis Phone Line | Multidisciplinary Team Intervention |
| Life Skills | Respite Services | Self-help/Support Group |
| Multidisciplinary Team | Crisis Day Care | |
| Family Planning | Medical Follow-ups | |
| Self-help | Crisis Counselling | |
| | Store Front/Drop-in Centre | |

**KEY PROGRAM FEATURES**

Jessie's, operated by a staff collective with a feminist perspective, offers 24-hour care for babies in approved, supervised private homes, while their teenaged mothers cope with a crisis or take a needed rest. The length of stay varies from 1 day to 3 weeks. Birth control, pregnancy counselling, adoption support and educational upgrading are all addressed. A well-equipped nursery allows for drop-in visits and child care while mothers attend programs. A swap shop, soup kitchen and housing coordinator help young mothers cope with daily financial pressures.

**PROGRAM:** Kenora Child Abuse Council

**ORGANIZATION:** Kenora Child Abuse Council

**ADDRESS:**
P.O. Box 2830
KENORA, Ontario
P9N 3X8

**CONTACT PERSON:** Judythe Little, Chairperson

**PHONE:** (807) 468-3171

**START UP YEAR:** 1983

**FUNDING:** No funding

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Kenora and surrounding area

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | Multidisciplinary Team Intervention |
| Professional Education | | |
| Community Education | | |
| Community Committees | | |
| Multidisciplinary Team | | |
| Umbrella Organization | | |

**KEY PROGRAM FEATURES**

This newly formed team has two main functions: (1) to encourage and support interagency cooperation for investigation and treatment, and (2) to promote public and professional awareness in Kenora.

**PROGRAM:** Mainstreaming University Curricula in the Area of Child Abuse

**ORGANIZATION:** Laurentian University

**ADDRESS:**
Ramsey Lake Road
SUDBURY, Ontario
P3E 2C6

**CONTACT PERSON:** Richard Carrière and Dr. John Lewko, Assistant Professors

**PHONE:** (705) 675-1151

**START UP YEAR:** 1981

**FUNDING:** Provincial

**POPULATION SERVED:** University students

**GEOGRAPHIC AREA SERVED:** Ontario

**STAFFING:** 2 faculty members

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | |

**KEY PROGRAM FEATURES**

This 3-year project plans to develop procedures for infusing child abuse curriculum content into all appropriate course offerings in social work, nursing, physical and health education, psychology, sociology and education for universities in Ontario. Funded by the Child Abuse Prevention Program of the Ontario Ministry of Community and Social Services, the study is being carried out in three phases: Phase 1) Feasibility study, Phase 2) Survey of universities in Ontario to determine current content of their programs and attitudes concerning this new model, and Phase 3) Mainstreaming of the child abuse curriculum.

**PROGRAM:** Mental Health Service for Pre-School Age and Parents

**ORGANIZATION:** Belleville Parent-Child Clinic

**ADDRESS:** 225 Bridge Street, E.
BELLEVILLE, Ontario
K8N 1N7

**CONTACT PERSON:** Anne Orfold, Coordinator

**PHONE:** (613) 966-4865

**START UP YEAR:** 1974

**FUNDING:**

**POPULATION SERVED:** Children (0-6 years) and parents

**GEOGRAPHIC AREA SERVED:** Belleville and surrounding area

**STAFFING:** Social worker, 2 psychologists, 2 "nursery therapists," half-time teacher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Committees | Interdisciplinary Approach | On-going Individual Counselling<br>Group Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This program offers a therapeutic nursery school, a therapeutic kindergarten program, parenting education and parent and pre-schooler group therapy sessions. Services include assessment, consultation, counselling and treatment.

**PROGRAM:** Metropolitan Chairman's Special Committee on Child Abuse

**ORGANIZATION:** Metropolitan Chairman's Special Committee on Child Abuse

**ADDRESS:**
20 Spadina Road
5th Floor
TORONTO, Ontario
M5R 2S7

**CONTACT PERSON:** Lorna Grant, Coordinator

**PHONE:** (416) 947-8265

**START UP YEAR:** 1981

**FUNDING:** Municipal, provincial, foundations, boards of education

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Metropolitan Toronto

**STAFFING:** Coordinator, 2 part-time project directors, ½ lawyer, 2 evaluators

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Crisis Counselling | Group Counselling |
| Community Education | Interdisciplinary Approach | Self-help/Support Group |
| Education for Children | | |
| Umbrella Organization | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The Committee's activities are focused on the following areas:

1. Investigation/Protection/Prosecution
   - Development and implementation of Child Sexual Abuse Protocol, a program for coordinated detection, investigation and management of child sexual abuse cases among the police, children's aid societies, crown attorneys and correction and treatment personnel.
   - Work with boards of education, hospitals, lawyers and courts to extend the collaborative approach.
2. Treatment/Crisis Support
   - Crisis Support Group Program - five weekly groups for male and female children, mothers and offenders. Members are referred by child welfare agencies within 1 month of disclosure for an 8-week period. Leaders are seconded from participating counselling agencies.
   - Treatment Resource Network - coordination of a growing network of practitioners who meet bimonthly for peer-support and problem-solving. Provides an interface with the child welfare and criminal justice systems.
   - Treatment Resource Directory - a listing of local practitioners able to provide service for child sexual abuse victims and their families.
3. Prevention/Detection
   - Preventive Education Program - promotes early detection and prevention of abuse among children in Kindergarden to Grade 6. Includes parent/teacher/professional orientations; classroom presentations of a live theatre production, Mission from YDOB; and follow-up by teachers using the Child Abuse Prevention Kit, developed to extend concepts introduced by the play.
   - Public and profesional training on request as time permits.

**PROGRAM:** Northeast Neighbourhood Center

**ORGANIZATION:** Adventure Place

**ADDRESS:**
Cresthaven School
46 Cresthaven Drive
NORTH YORK, Ontario
M2H 1M1

**CONTACT PERSON:** Clara Will, Executive Director

**PHONE:** (416) 499-5322

**START UP YEAR:** 1979

**FUNDING:** Provincial

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** North York

**STAFFING:** Coordinator/psychologist, 2 teachers, 2 day-care staff, 2 homemaker specialists

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Homemaker Program | Supportive Home Helper |
| Community Education | Store Front/Drop-in Centre | |
| Multidisciplinary Team | Interdisciplinary Approach | |
| Resource Centre | | |
| Self-help | | |

## KEY PROGRAM FEATURES

Northeast Neighbourhood Centre started as a child abuse primary prevention demonstration project and provides four services: (1) home support service, which assists people with homemaking or child care tasks if requested or referred by the public health agency; (2) school and consultation for teachers, which in turn assists them in working with students; (3) drop-in centre, which provides informal support for parents and day care for children; and (4) community education programs, which focus on skill-building and support for parents.

**PROGRAM:** Ontario Centre for the Prevention of Child Abuse

**ORGANIZATION:** Ontario Centre for the Prevention of Child Abuse

**ADDRESS:**
700 Bay Street
Suite 2106
TORONTO, Ontario
M7A 1E9

**CONTACT PERSON:** Sam Morreale, Director

**PHONE:** (416) 965-1900

**START UP YEAR:** 1983

**FUNDING:** Provincial, foundations

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Ontario

**STAFFING:** Director, 2 trainers, 2 prevention staff, 3 child abuse registry workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Training Program | | |
| Community Committees | | |
| Multidisciplinary Team | | |
| Resource Centre | | |
| Umbrella Organization | | |

## KEY PROGRAM FEATURES

The Centre serves as an umbrella for four components of the provincial child abuse program. These include the child abuse registry, C.A.S. Staff Training Program, the Child Abuse Prevention Program and training for community child abuse teams.

The first three components have been operating independently for some time but not until November 1983 did their resources become collectively utilized and their functions become coordinated under one administration. The training of community child abuse teams is a recent addition and is still undergoing modification. Three teams at a time are brought into Toronto for week-long interdisciplinary training. At the end of the week, a community task is designed for each team to carry out upon return to its home community. The provincial trainer provides support, follow-up and additional training, when needed.

A unique component of the Centre is that it answers to a private board but is funded by the provincial Ministry of Community and Social Services.

**PROGRAM:** Parent/Child Early Education Program

**ORGANIZATION:** University of Western Ontario

**ADDRESS:** Department of Psychology
LONDON, Ontario
N6A 5C2

**CONTACT PERSON:** David Wolve, Ph.D., Assistant Professor

**PHONE:** (519) 679-6454

**START UP YEAR:** 1982

**FUNDING:** Federal

**POPULATION SERVED:** Children and parents (predominantly young mothers)

**GEOGRAPHIC AREA SERVED:** Middlesex County

**STAFFING:** Researcher

**FOCUS OF PROGRAM:** Physical abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Training Program<br>Education for Children | Screening Program | |

**KEY PROGRAM FEATURES**

This on-going research project, funded by the Medical Research Council of Canada, works with identified high-risk parents. The Program operates in a facility maintained by the local Children's Aid Society, but private rooms and a "home atmosphere" are provided. Two treatment groups are formed on the basis of random assignment, for purposes of comparing parent training with a combination of parent training plus developmental training with the parent and child. All training is done individually with the parents and child, using graduate student therapists. The training is criterion-based, and generally involves 6 to 12 sessions plus follow-up. A control group comprises parents that receive standard agency services only.

| | |
|---|---|
| **PROGRAM:** | Parent Preschool Resource Centre (PPRC) |
| **ORGANIZATION:** | Parent Preschool Resource Centre (PPRC) |
| **ADDRESS:** | 63 Evelyn Avenue<br>OTTAWA, Ontario<br>K1S 0C6 |
| **CONTACT PERSON:** | Sherryl Smith, Outreach Coordinator |
| **PHONE:** | (613) 238-7623 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Federal, provincial, municipal, membership fees, fund raisers, donations |
| **POPULATION SERVED:** | Pre-school children, parents |
| **GEOGRAPHIC AREA SERVED:** | Ottawa-Carleton region |
| **STAFFING:** | Administrator, assistant-administrator, French/English program coordinators, French/English volunteer coordinators, French/English outreach coordinators |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | | |
| Education for Children | | |
| Community Committees | | |
| Life Skills | | |
| Resource Centre | | |
| Self-help | | |

## KEY PROGRAM FEATURES

The goals of the Centre are to educate, strengthen and support parents of pre-school children. To achieve these goals the Centre offers a variety of bilingual services: a daily drop-in program for parents with their children, workshops for parents and children together and for parents alone, a community-based outreach program, a reference and lending library, a toy-lending library and a telephone information and referral service. The Centre is firmly committed to encouraging parent users to become involved in the Centre's operation and activities as volunteers. Of the 600 members, approximately 200 parents do volunteer work at the Centre. The yearly membership fee is minimal, and a monthly newsletter keeps members informed about activities. The PPRC is also acting as a clearinghouse for family resource programs across Canada.

**PROGRAM:** Parents Anonymous

**ORGANIZATION:** Parents Anonymous

**ADDRESS:** 1446 Goyeau Street
WINDSOR, Ontario
N8X 3L3

**CONTACT PERSON:** Gina Kelly, Board of Directors President

**PHONE:** (519) 973-7613

**START UP YEAR:** 1977

**FUNDING:** United Way

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Essex County

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | Self-help/Support Group |
| Professional Education | Parents Anonymous | |
| Community Education | | |
| Life Skills | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Approximately twenty-five volunteers coordinate support groups for parents who abuse their children. This chapter hopes to operate separate groups for parents who have sexually abused their children. In the past, it has been found that some of the parents have been sexually abused themselves, and a mixing of the two issues of physical and sexual abuse has proven to be problematic.

**PROGRAM:** Parent to Parent

**ORGANIZATION:** Parents Anonymous

**ADDRESS:**
701 - 4th Avenue, S.
KENORA, Ontario
P9N 1Z7

**CONTACT PERSON:** Marlene Beard, President

**PHONE:** (807) 468-8169

**START UP YEAR:** 1980

**FUNDING:** Fund raisers, donations

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Keewatin, Kenora, and Vaffray-Mallick

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Physical and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | On-going Individual Counselling |
| Training Program | Parents Anonymous | Self-help/Support Group |
| Life Skills | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This self-help group is organized by volunteers.

| | |
|---|---|
| **PROGRAM:** | Peterborough Community Child Abuse Committee |
| **ORGANIZATION:** | Peterborough Community Child Abuse Committee |
| **ADDRESS:** | 327 Charlotte Street<br>PETERBOROUGH, Ontario<br>K9J 7C3 |
| **CONTACT PERSON:** | Dr. Mary Le Blanc, Chairperson |
| **PHONE:** | (705) 743-2040 |
| **START UP YEAR:** | 1976 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Professionals |
| **GEOGRAPHIC AREA SERVED:** | Peterborough, Haliburton and Victoria Counties |
| **STAFFING:** | Coordinator/executive secretary |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Community Education<br>Multidisciplinary Team | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

The Committee has expanded and now includes 31 representatives of agencies concerned about child abuse. The Committee is helping hospitals in the area to develop screening programs. The executive committee reviews cases on a monthly basis.

| | |
|---|---|
| **PROGRAM:** | Preventive Education Program |
| **ORGANIZATION:** | Metropolitan Chairman's Special Committee on Child Abuse |
| **ADDRESS:** | 20 Spadina Road<br>5th Floor<br>TORONTO, Ontario<br>M5R 2S7 |
| **CONTACT PERSON:** | Catherine Stewart, Director |
| **PHONE:** | (416) 947-8265 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Municipal, provincial, foundations, school boards |
| **POPULATION SERVED:** | Students (K-6), teachers, parents and professionals |
| **GEOGRAPHIC AREA SERVED:** | Toronto metropolitan area |
| **STAFFING:** | Director, 3 actor/actresses |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Education for Children<br>Community Committees<br>Life Skills | | |

**KEY PROGRAM FEATURES**

This school education program, revolving around the play "Mission from YDOB," is designed to increase the level of community awareness of sexual abuse and to teach children basic personal safety skills. The program involves three phases. First, the Community Preparation Phase includes orientation for parents and all school personnel, and teacher training on the use of the follow-up kit. A meeting between the principal and local child abuse professionals also takes place. The next phase is the delivery of the play itself for both parents and students. The play has a story line, music and costumes to help students differentiate the range of touches. In the last phase, teachers use a specially designed kit consisting of 4 puppets, 26 study cards, a music tape, posters and a lesson guide to reinforce the basic concepts introduced by the play.

An interdisciplinary adivsory committee meets once a month to support this program.

**PROGRAM:** The Parenting Program

**ORGANIZATION:** Rotary Creche (West End Creche Child and Family Clinic)

**ADDRESS:** 197 Euclid Avenue
TORONTO, Ontario
M6J 2J8

**CONTACT PERSON:** Darlene Kordich-Hall, PhD., Program Director

**PHONE:** (416) 366-0391/868-1827

**START UP YEAR:** 1979

**FUNDING:** Provincial

**POPULATION SERVED:** Children (0 - 8 years) and parents

**GEOGRAPHIC AREA SERVED:** Toronto metropolitan area

**STAFFING:** Psychologists, therapists, social workers

**FOCUS OF PROGRAM:** Emotional, physical abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

Public Awareness Program
Professional Education
Community Education
Training Program
Community Committees
Multidisciplinary Team

SECONDARY

Crisis Phone Line
Screening Program
Crisis Counselling
Interdisciplinary Approach

TERTIARY

On-going Individual Counselling
Group Counselling
Family Therapy
Play Therapy
Multidisciplinary Team Intervention
Self-help/Support Group

## KEY PROGRAM FEATURES

This program is a treatment unit serving Metro Toronto families in which a child has been or is at risk of being abused and/or neglected by his parent(s). The primary goal of the program is to improve the parent-child relationship thereby reducing the risk of abuse. This is accomplished by providing the opportunity for parents to share experiences, feelings and insights with other parents during two-hour weekly meetings. All parent groups meet for 9 to 12 months. These groups are intensive, supportive psychotherapeutic groups which deal with four primary areas: improving the parents' self-esteem, building the parent-child relationship, identification and expression of feelings related to the self and the child, and child management with empathy and respect. For parents who need on-going support after completing the first year of the program, follow-through groups meet twice a month and crisis counselling is available. In addition, intensive parent-child 'bonding' therapy is now available on a limited basis. Transportation to and from the groups as well as babysitting service during group time are available.

**PROGRAM:** Toronto Board of Education

**ORGANIZATION:** Toronto Board of Education

**ADDRESS:** 155 College Street
TORONTO, Ontario
M5P 1P6

**CONTACT PERSON:** Greg McClare, Chief Social Worker

**PHONE:** (416) 598-4931, local 706

**FUNDING:** Municipal, provincial

**POPULATION SERVED:** Students and parents

**GEOGRAPHIC AREA SERVED:** Toronto

**STAFFING:** 60 psychiatric social workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | On-going Individual Counselling |
| Community Education | | Group Counselling |
| Education for Children | | |

**KEY PROGRAM FEATURES**

The Board is responsible for counselling programs for children and their parents, staff development concerning child abuse, and implementation of the "Preventative Education Program" of the Metropolitan Toronto Chairman's Committee on Child Abuse. Eight to ten parenting skills groups are organized annually. An article on this program, titled "The Management of Child Abuse and Neglect Cases in Schools: The Toronto Model," was published in Child Abuse and Neglect, Vol. 7, pp. 83-89, 1983.

**PROGRAM:** Training and Prevention Program

**ORGANIZATION:** Dellcrest Children's Centre

**ADDRESS:** 1645 Sheppard Avenue, W.
DOWNSVIEW, Ontario
M3M 2X4

**CONTACT PERSON:** Bryan Hayday, Program Director

**PHONE:** (416) 633-0515

**START UP YEAR:** 1974

**FUNDING:** Provincial, donations, United Way, foundations

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** North York, west of Yonge Street

**STAFFING:** 8 social workers, program evaluator, researcher

**FOCUS OF PROGRAM:** Neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Training Program | | |
| Education for Teens | | |
| Community Committees | | |
| Life Skills | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The Program consists of widely diverse projects focused on parenting. The key features include: emphasis on both high-risk individuals and caregivers of pre-school children; use of 50 trained supervised volunteers to provide direct service, with availability of clinical consultation as a back-up; and a goal-based approach with evaluation of project efficiency and effectiveness. This evaluation is available.

The following manuals are also available:

| | |
|---|---|
| Enjoying your Infant | $10.00 |
| Enjoying your Pre-schooler | 7.95 |
| Enjoying your Toddler | 7.95 |
| Parent-Child Drop-In Centre | 10.00 |
| Problem Solving Training as a Prevention Strategy | 10.00 |

Pamphlets and television commercials have also been developed. Many of the materials are also available in Italian and/or French.

| | |
|---|---|
| **PROGRAM:** | Waterloo Regional Committee for the Prevention of Child Abuse |
| **ORGANIZATION:** | Waterloo Regional Committee for the Prevention of Child Abuse |
| **ADDRESS:** | 168 Hespeler Road<br>CAMBRIDGE, Ontario<br>N1R 3H3 |
| **CONTACT PERSON:** | Edward Vale, Chairperson |
| **PHONE:** | (519) 623-6970 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | No funding |
| **POPULATION SERVED:** | Professionals, general public |
| **GEOGRAPHIC AREA SERVED:** | Waterloo region |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Advocacy Group | | |

**KEY PROGRAM FEATURES**

This committee is composed of representatives of various organizations in the Waterloo region and carries out its work on a strictly voluntary basis.

# PRINCE EDWARD ISLAND

Page

Aftercare Facility for Teen Mothers and Children ........ 153
Community Mental Health ........ 154
Community Mental Health Services ........ 155
Prince Edward Island Child Welfare ........ 156

**PROGRAM:** Aftercare Facility for Teen Mothers and Children

**ORGANIZATION:** Catholic Family Services Bureau

**ADDRESS:** 129 Pownal Street
P.O. Box 698
CHARLOTTETOWN, Prince Edward Island

**CONTACT PERSON:** Sister Mary Power, Executive Director

**PHONE:** (902) 894-8591

**FUNDING:** Provincial, federal, fund raisers, United Way, donations

**POPULATION SERVED:** Single parents, teen mothers

**GEOGRAPHIC AREA SERVED:** Charlottetown

**STAFFING:** Nurse/social worker, 3 social workers, 4 houseparents, activities director

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Community Education
- Training Program
- Education for Teens
- Life Skills
- Advocacy Group
- Self-help

SECONDARY

- Crisis Counselling

TERTIARY

- Residential Program for Women and children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Self-help/Support Group

**KEY PROGRAM FEATURES**

This program focuses on single parents and teen mothers and offers parent effectiveness training, a baby-sitting service, transportation and a residential program for teen mothers and their children. A formal evaluation of this program is available.

| | |
|---|---|
| **PROGRAM:** | Community Mental Health |
| **ORGANIZATION:** | Department of Health and Social Services |
| **ADDRESS:** | 205 Linden Avenue<br>SUMMERSIDE, Prince Edward Island<br>C1N 2K4 |
| **CONTACT PERSON:** | Roy Griffin, Team Coordinator |
| **PHONE:** | (902) 436-9124 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Prince County |
| **STAFFING:** | Psychiatrist, psychologist, nurse, 3 social workers |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Community Education<br>Training Program<br>Multidisciplinary Team<br>Self-help | Crisis Counselling | On-going Individual Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

| | |
|---|---|
| **PROGRAM:** | Community Mental Health Services |
| **ORGANIZATION:** | Community Mental Health Services |
| **ADDRESS:** | Box 880<br>MONTAGUE, Prince Edward Island<br>COA 1RO |
| **CONTACT PERSON:** | Randall Fletcher, Coordinator |
| **PHONE:** | (902) 838-4094 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Eastern end of P.E.I., King's County |
| **STAFFING:** | Social worker, nurse, psychologist |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | On-going Individual Counselling |
| Community Education | | Family Therapy |
| Multidisciplinary Team | | Play Therapy |

**KEY PROGRAM FEATURES**

This program has reached out to parents in rural communities by offering group discussions for parents on how to discipline their children effectively. Two factors in the program's success are the motivation of the parents and their willingness to change their behaviour.

Treatment for victims and offenders is also offered.

**PROGRAM:** Prince Edward Island Child Welfare

**ORGANIZATION:** Department of Health and Social Services

**ADDRESS:** P.O. Box 2000
CHARLOTTETOWN, Prince Edward Island
C1A 7N8

**CONTACT PERSON:** Sandra Bentley, Coordinator of Child Protection Services

**PHONE:** (902) 892-5471

**FUNDING:** Provincial

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Prince Edward Island

**STAFFING:** 29 child welfare workers, 5 homemaker specialists, 5 nutritionists, 28 social workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | |
| Professional Education | Homemaker Program | |
| | Transition House | |

**KEY PROGRAM FEATURES**

In January 1982, reporting cases of suspected child abuse became mandatory in P.E.I. With increased media coverage and high unemployment, reported cases have doubled in the past 3 years. One of the goals of Chil Welfare is to try to maintain children in their homes, and several programs operate to support this goal. Visiting homemakers are available in each of the five regional offices to visit mothers in their homes. A well day care is subsidized to ease some of the home stresses. To complement this, educational activities are carried out with pre-school teachers and parents.

Currently, P.E.I. is attempting to set standards for education and performance appraisals for persons who wish to become "child welfare workers."

## QUEBEC

| Region | | Page |
|---|---|---|
| Bas du Fleuve | Jeunes et familles | 175 |
| | Service social scolaire | 215 |
| Centre du Québec | Centre d'aide aux victimes d'agressions à caractère sexuel | 162 |
| | Pédopsychiatrie, Hôpital Ste-Croix de Drummondville | 191 |
| Estrie | Comité P.E.M. | 165 |
| | Continuité de soins auprès des familles à risques | 166 |
| Gaspésie | Périnatalité et santé des jeunes | 192 |
| Laurentides Lanaudière | L'enfant d'âge préscolaire | 180 |
| | Parents-secours | 188 |
| | Santé des jeunes | 204 |
| | Service de psychiatrie infantile | 212 |
| Montréal Métropolitain | Centre d'accueil | 160 |
| | Centre d'activités pour parents | 161 |
| | Comité P.E.M. (Prévention Enfance Maltraitée) | 164 |
| | Education-coup-de-fil | 168 |
| | Enfance | 169 |
| | Famille-enfant | 170 |
| | Grands frères et grandes soeurs | 171 |
| | Halte-garderie | 172 |
| | Hébergement pour femmes et enfants victimes de violence familiale | 173 |
| | Information sur les agressions sexuelles à l'école primaire | 174 |
| | L'apprenti-sage | 178 |
| | Le Cercle Éducatif | 179 |
| | L'enfant négligé et maltraité (2 diaporamas) | 181 |
| | Les jeunes face à leurs droits | 182 |
| | Ligue des droits et libertés | 183 |
| | Offenses sexuelles | 186 |
| | Parents Anonymes | 187 |
| | Pédopsychiatrie, Hôpital Maisonneuve-Rosemont | 189 |
| | Pédopsychiatrie, Hôpital Notre-Dame | 190 |
| | Programme de continuité de soins aux enfants | 195 |
| | Programme de sensibilisation à la vie familiale | 196 |
| | Programme d'information pubertaire | 197 |
| | Programme pour jeunes adolescents | 199 |
| | Promotion des réseaux d'entraide pour les 0-6 ans | 202 |
| | Ready-Set-Go Infant-Child-Parent Program | 203 |
| | Santé maternelle et infantile, Mercier-Ouest | 205 |
| | Santé maternelle et infantile, Pointe St-Charles | 206 |
| | Santé maternelle et infantile-santé scolaire | 207 |
| | Service de psychiatrie de l'enfance et l'adolescence | 211 |
| | Service enfance et adolescence | 214 |
| | Services psychosociaux de première ligne | 216 |
| | Teenage Pregnancy: Predictors of Violence | 219 |
| | Violence in the Family | 220 |
| Outaouais | Programme d'intervention précoce enfance-famille | 198 |
| | Soutien aux parents | 217 |
| Québec | Maison d'accueil et d'hébergement | 184 |
| | Santé scolaire | 208 |
| | Support social | 218 |
| Richelieu | C.L.S.C. Longueuil-Est | 163 |
| | Convergence | 167 |
| | Journées familiales | 176 |
| | La non-violence | 177 |
| | Matinées mères-enfants | 185 |
| | Petite-enfance (Farnham) | 193 |
| | Petite-enfance (Longueuil-Ouest) | 194 |
| | P.R.I.S.M.E.S. | 200 |
| | Projet S.E.M. | 201 |
| | Service de pédopsychiatrie | 210 |
| | Service de rééducation en externe | 213 |
| Saguenay | Atelier "Jardin du coin" | 159 |
| | Service d'aide à l'enfance et à l'adolescence | 209 |

| | |
|---|---|
| **PROGRAM:** | Atelier "Jardin du coin" |
| **ORGANIZATION:** | Centre local de services communautaires (C.L.S.C.) Saguenay-Nord |
| **ADDRESS:** | 222, St-Ephrem<br>CHICOUTIMI-NORD, Québec<br>G7G 2W5 |
| **CONTACT PERSON:** | Danielle Boulianne, Health Coordinator |
| **PHONE:** | (418) 545-1575 |
| **FUNDING:** | Client fees, donations, fund-raising, provincial, municipal |
| **POPULATION SERVED:** | Parents and children from "high-risk" families |
| **GEOGRAPHIC AREA SERVED:** | Saguenay-Nord sector |
| **STAFFING:** | Nursing personnel, education specialist |
| **FOCUS OF PROGRAM:** | Physical abuse, neglect and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children<br>Community Committees | | |

**KEY PROGRAM FEATURES**

"Jardin du coin" workshops are for children 3-4 years old and their mothers. The project was set up in cooperation with a group of mothers residing in the "Canton Tremblay" district. It had been noted that, in this specific area, there were several cases of children who were behind both in language acquisition and psychomotor development on entering primary school. More generally, C.L.S.C. workers noted a high rate of absenteeism from school, a reticent attitude towards government organizations and several cases active with the office of the Youth Protection Director. The "Jardin du coin" program is part of the maternal and child health/school and social health program of the C.L.S.C. It operates with parent participation and the support of some ten volunteers (fund-raising, office work, transportation, etc.).

| | |
|---|---|
| **PROGRAM:** | Centre d'accueil |
| **ORGANIZATION:** | Chalet d'enfants sur la montagne |
| **ADDRESS:** | 1371, Pine Avenue West<br>MONTRÉAL, Québec<br>H3G 1B2 |
| **CONTACT PERSON:** | Win Taylor-Thibodeau, Director General |
| **PHONE:** | (514) 842-2744 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children (8 and under) |
| **GEOGRAPHIC AREA SERVED:** | Montreal |
| **STAFFING:** | Child care staff, nurses, .2 physician, .6 social worker |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Education for Children<br>Multidisciplinary Team | | Residential Program for Children<br>Family Therapy |

## KEY PROGRAM FEATURES

This program is a temporary shelter for children referred by child protection services or by court orders because of behavioural or family problems. The children, ages 8 and under, stay for an average of 3 months, and 25 children are housed at a time. Children who go through this program are rarely able to be integrated back into their own families and in most cases are prepared for foster care or adoption. In some cases parenting education and coping skills have proven to be successful with parents. The majority of children serviced by this program have a history of abuse or neglect.

**PROGRAM:** Centre d'activités pour parents

**ORGANIZATION:** Les Petits soleils de Tétreaultville

**ADDRESS:**
2796, Lebrun
MONTRÉAL, Québec
H1L 5K6

**CONTACT PERSON:** Francine Poirier, Director

**PHONE:** (514) 351-3100

**START UP YEAR:** 1983

**FUNDING:** Federal, provincial, donations, foundations

**POPULATION SERVED:** Parents, children and professionals

**GEOGRAPHIC AREA SERVED:** Eastern part of Montreal (Tétreaultville)

**STAFFING:** Child care staff

**FOCUS OF PROGRAM:** Neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Education for Children | | |
| Life Skills | | |
| Resource Centre | | |
| Social Assistance Programs | | |

**KEY PROGRAM FEATURES**

This program offers information meetings for parents on parent-child relationships and cultural activities for young children under the supervision of graduate kindergarten teachers. The program is assisted by volunteer workers (fund-raising, office work).

| | |
|---|---|
| **PROGRAM:** | Centre d'aide aux victimes d'agressions à caractère sexuel |
| **ORGANIZATION:** | Centre d'aide aux victimes d'agressions à caractère sexuel |
| **ADDRESS:** | Case postale 776<br>TROIS-RIVIÈRES, Québec<br>G9A 5J9 |
| **CONTACT PERSON:** | Line Lapointe |
| **PHONE:** | (819) 373-1232 |
| **START UP YEAR:** | 1979 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Teens and professionals |
| **GEOGRAPHIC AREA SERVED:** | Trois-Rivières area |
| **STAFFING:** | Social worker, psychologist, child care specialist, criminologist |
| **FOCUS OF PROGRAM:** | Sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line<br>Respite Services | |

**KEY PROGRAM FEATURES**

This is a public awareness program on all forms of sexual abuse, for workers dealing with the problem of sexual abuse, towards adults, children and adolescents. Information on resources is available. Some 15 volunteers help operate the Centre.

**PROGRAM:** Centre local de services communautaires (C.L.S.C.) de Longueuil-Est

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de Longueuil-Est

**ADDRESS:**
388, Lamarre
LONGUEUIL, Québec
J4J 1T2

**CONTACT PERSON:** Lise Latreille-Zaman, Director; Marc Dionne, Community Coordinator

**PHONE:** (514) 463-2850

**START UP YEAR:** 1976

**FUNDING:** Provincial

**POPULATION SERVED:** General public, "high-risk" groups and single-parent families

**GEOGRAPHIC AREA SERVED:** Eastern section of Longueuil

**STAFFING:** Physicians, homemaker specialists, nutritionists, social workers, psychologists, community workers

**FOCUS OF PROGRAM:** Physical abuse, neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | Supportive Home Helper |
| Community Committees | Homemaker Program | |
| Multidisciplinary Team | Crisis Counselling | |
| Family Planning | | |

**KEY PROGRAM FEATURES**

The Longueuil-Est C.L.S.C. provides several preventive services:

- "Barbaparents": community group of parents of children 5 and under, providing parent and parent-child activities and self-help.
- Information for parents of young children on all aspects of child development.
- A multidisciplinary team.
- Screening for hearing and visual problems in children.
- Public education on birth-control.

The C.L.S.C. places great emphasis on the "perinatal-early childhood" program. Among the priorities for the C.L.S.C. team are the promotion of peer groups (e.g., "Barbaparents") and the notion that the individual must accept responsibility for her/himself. Some 30 volunteers are currently involved in self-help (peer) groups.

| | |
|---|---|
| **PROGRAM:** | Comité prévention de l'enfance maltraitée (P.E.M.), Montréal |
| **ORGANIZATION:** | Hôpital Maisonneuve-Rosemont |
| **ADDRESS:** | 5415, boulevard de l'Assomption<br>MONTRÉAL, Québec<br>H1T 2M4 |
| **CONTACT PERSON:** | Dr. Rosenfeld |
| **PHONE:** | (514) 254-8341 |
| **START UP YEAR:** | 1976 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Professionals |
| **GEOGRAPHIC AREA SERVED:** | Montreal and suburbs |
| **STAFFING:** | Social worker, psychiatrist, nurse, physicians |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES**

**PRIMARY**

- Public Awareness Program
- Professional Education
- Training Program
- Community Committees
- Life Skills
- Multidisciplinary Team
- Resource Centre
- Umbrella Organization
- Social Assistance Programs
- Self-help

**SECONDARY**

- Screening Program
- Respite Services
- Homemaker Program
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

**TERTIARY**

- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Multidisciplinary Team Intervention
- Supportive Home Helper

**KEY PROGRAM FEATURES:**

The P.E.M. committee brings together practitioners in the hospital who deal with the problem of child abuse. On the research level, the committee follows up cases and thus contributes to preventing the repetition of acts of violence against children.

| | |
|---|---|
| **PROGRAM:** | Comité prévention de l'enfance maltraitée (P.E.M.), Sherbrooke |
| **ORGANIZATION:** | Centre hospitalier universitaire de Sherbrooke (C.H.U.S.) |
| **ADDRESS:** | Chemin Stoke<br>SHERBROOKE, Québec<br>J1H 5N4 |
| **CONTACT PERSON:** | Dr. H. Langis, Dr. D. Langlois |
| **PHONE:** | (819) 563-5555 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Eastern Townships |
| **STAFFING:** | Physicians, lawyer/legal advocate, social workers |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

PRIMARY

- Multidisciplinary Team

SECONDARY

- Screening Program
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Family Therapy
- Parent Aides
- Multidisciplinary Team Intervention
- Supportive Home Helper

**KEY PROGRAM FEATURES**

The P.E.M. committee is made up of:
- the Directeur de Protection de la Jeunesse (youth protection director) for the region,
- a lawyer from the youth protection office dealing with complaints,
- two physicians from the hospital, and
- social workers

Working together, they decide on all cases coming under the Youth Protection Act (physically or sexually abused children). Various methods, including a call-back after three months, make for better follow-up of cases. In the area of prevention, screening is carried out on high-risk infants as early as the nursery.

As part of medical training, the Committee gives lectures to future practitioners to make them aware of the problem.

**PROGRAM:** Continuité de soins auprès des familles à risques

**ORGANIZATION:** Département de santé communautaire (D.S.C.) du Centre hospitalier universitaire de Sherbrooke

**ADRESS:**
Santé communautaire, pièce 1126
SHERBROOKE, Québec
J1H 5N4

**CONTACT PERSON:** Andrée Sirois

**PHONE:** (819) 563-5555

**START UP YEAR:** 1983

**FUNDING:** Provincial

**POPULATION SERVED:** Children and teens

**GEOGRAPHIC AREA SERVED:** Quebec Eastern Townships

**STAFFING:** Nurse

**FOCUS OF PROGRAM:** Neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Umbrella Organization | Screening Program<br>Medical Follow-ups | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

Families designated "at risk" in postnatal or pediatric screening are referred to community health nurses with a view to continuity of care. A nurse from the community health program acts as a liaison between hospital workers and local community service centres. This nurse meets with parents before they leave the hospital and works in conjunction with field workers.

Home visits help parents develop parenting skills.

**PROGRAM:** "Convergence"

**ORGANIZATION:** Association de gardiennage des parents d'occasion C.T.S. Inc.

**ADDRESS:**
2, Ladouceur
SOREL, Québec
J3P 2S7

**CONTACT PERSON:** Ginette Langlois-Couture, Founder and Secretary

**PHONE:** (514) 742-7583

**FUNDING:**

**POPULATION SERVED:** Mothers who do not work outside the home

**GEOGRAPHIC AREA SERVED:** Sorel

**STAFFING:**

**FOCUS OF PROGRAM:** Physical abuse, neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Self-help | | |

**KEY PROGRAM FEATURES**

"Convergence" is a child care exchange service whose aim is primary prevention. The goal of this association is to "help the mother get out of the house and make contact with society again by breaking through the isolation in which she has come to live." After taking up social activities again, women are able to face the daily routine with more confidence. In addition to child care assistance, the women also receive moral support. If they are experiencing more specific problems, they are referred to a more competent resource person.

| | |
|---|---|
| **PROGRAM:** | Éducation - coup-de-fil |
| **ORGANIZATION:** | Centre Marie-Gérin Lajoie |
| **ADDRESS:** | 1130 est, boul. St-Joseph<br>MONTRÉAL, Québec<br>H2J 1L4 |
| **CONTACT PERSON:** | Madeleine Grenier Laperrière, Social Worker |
| **PHONE:** | (514) 525-2573 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Private business |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Metropolitan Montreal |
| **STAFFING:** | Social worker |
| **FOCUS OF PROGRAM:** | Neglect and emotional abuse |

**PREVENTION SERVICES**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |

**KEY PROGRAM FEATURES:**

Confidential, anonymous and free telephone counselling service for families (parents, children, teens) currently encountering problems related to education and parent-child communication.

| | |
|---|---|
| **PROGRAM:** | Enfance |
| **ORGANIZATION:** | Centre local de services communautaires (C.L.S.C.) Centre-Sud |
| **ADDRESS:** | 1710, Amherst<br>MONTRÉAL, Québec<br>H2L 3L5 |
| **CONTACT PERSON:** | Dr. Marie-France Raynault |
| **PHONE:** | (514) 527-2361 |
| **START UP YEAR:** | 1977 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, parents and professionals |
| **GEOGRAPHIC AREA SERVED:** | Central-south section of Montreal |
| **STAFFING:** | Physicians, homemaker specialist, nutritionist, social workers, nurses |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Respite Services | On-going Individual Counselling |
| Professional Education | Homemaker Program | Family Therapy |
| Community Committees | Medical Follow-ups | Multidisciplinary Team Intervention |
| Life Skills | Crisis Counselling | Supportive Home Helper |
| Multidisciplinary Team | Interdisciplinary Approach | |
| Social Assistance Programs | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Visits are made to the homes of new parents in the area:

- to do early screening,
- to offer the appropriate assistance in terms of services,
- to provide useful information adapted to the parent's needs.

Special attention is paid to single-parent families.

| | |
|---|---|
| **PROGRAM:** | Famille-enfant |
| **ORGANIZATION:** | Fédération des unions de familles (F.U.F.) |
| **ADDRESS:** | 890 est, Dorchester<br>MONTRÉAL, Québec<br>H2L 2L4 |
| **CONTACT PERSON:** | Lise Chartrand, leader/researcher |
| **PHONE:** | (514) 288-5712 |
| **START UP YEAR:** | 1981 |
| **FUNDING:** | Provincial, fund-raising |
| **POPULATION SERVED:** | Parents, children and professionals |
| **GEOGRAPHIC AREA SERVED:** | Quebec |
| **STAFFING:** | Facilitator-researcher |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Committees<br>Umbrella Organization | | |

**KEY PROGRAM FEATURES**

The family/child program of the F.U.F. is a research and intervention project which promotes the formation of parent and family groups on the local and provincial levels. Many volunteers are involved (leadership, activity promotion, etc.). The Fédération des Unions de Familles favours cooperation and pooling of experience, as well as being a pressure group. Together with the Youth Protection Committee, it has published "Quand on a des tout-petits ... Quelques expériences communautaires à multiplier" (title translation: when one has small children ... some community experiences to imitate). This may be obtained free of charge from the F.U.F.

**PROGRAM:** Grands frères et grandes soeurs

**ORGANIZATION:** Grands frères et grandes soeurs de Montréal

**ADDRESS:** 3740 Berri, #390
MONTRÉAL, Québec
H2L 4G9

**CONTACT PERSON:** Madeleine Rousseau, Director

**PHONE:** (514) 842-9715

**START UP YEAR:** 1975

**FUNDING:** United Way, fund-raising

**POPULATION SERVED:** Children and teens from single-parent families

**GEOGRAPHIC AREA SERVED:** Montreal and suburbs (Laval and South Shore)

**STAFFING:** Psychologists, public relations specialists

**FOCUS OF PROGRAM:** Emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | Matching Parents and/or Families |

**KEY PROGRAM FEATURES**

Program aimed at children of single-parent families lacking a same sex role model within the family. The Big Brother or Big Sister paired with the child fulfils this role by establishing a friendly relationship with the child.

The program counts some 500 Big Brothers and Big Sisters, as well as at least as many other volunteers involved in social and educational activities and fund-raising.

**PROGRAM:** Halte-garderie

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) Côte des Neiges

**ADDRESS:**
3600, Van Horne, suite 400
MONTRÉAL, Québec
J3S 1R6

**CONTACT PERSON:** France Leclerc, Human Relations Officer

**PHONE:** (514) 731-8531

**START UP YEAR:** 1978

**FUNDING:** Provincial

**POPULATION SERVED:** "At risk" children and parents

**GEOGRAPHIC AREA SERVED:** Northeast Côte des Neiges area

**STAFFING:** Teacher, child care staff

**FOCUS OF PROGRAM:** Neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | Screening Program | Parent Aides |
| Community Committees | Respite Services | Matching Parents and/or Families |
| Multidisciplinary Team | Crisis Counselling | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The program's clientele consists of parents and/or children who must adapt to a new situation e.g., recent immigration, arrival of another child in the family, illness of a parent or child, separation, etc. This type of clientele has been identified as being particularly isolated and lacking resources, both economic and cultural.

This program provides for children 6 months to 5 years a structured program of activities. For parents it offers information on services available from the C.L.S.C.; a group for contact and discussion; individual evaluation sessions; various activities (trips, etc.); the experience of being involved in management and organization; the experience of working with the leading of groups of children; awareness of different educational models; support in forming self-help groups (baby-sitting, clothing, equipment, toys, etc.).

Documents available include: the annual report and "Une halte-garderie ... six ans après, Emergence de critères d'admission" (title translation: a respite/day care centre six years later, development of admission criteria).

**PROGRAM:** Hébergement pour femmes et enfants victimes de violence familiale

**ORGANIZATION:** Maison d'hébergement d'Anjou

**ADDRESS:** Case postale 83, succ.
ANJOU, Québec
H1K 4G5

**CONTACT PERSON:** Gaétane Grenier, Director

**PHONE:** (514) 351-6134

**START UP YEAR:** 1983

**FUNDING:** Federal, provincial, client fees

**POPULATION SERVED:** Mothers and children who are victims of violence

**GEOGRAPHIC AREA SERVED:** All regions

**STAFFING:** Secretary-director, lay therapists

**FOCUS OF PROGRAM:** Physical and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Crisis Phone Line<br>Transition House | Residential Program for Women and children<br>On-going Individual Counselling<br>Lay Therapists |

**KEY PROGRAM FEATURES**

The shelter is open to children accompanied by their mother for periods from one day to six weeks. It also takes in Asian women and children referred by the Immigration Department. The organizers wish to set up a day centre to complement the shelter.

While the mother is being assisted in resettling (seeking a home, furniture, etc.), children are temporarily enrolled in a local school. They also benefit from the presence of a male worker.

| | |
|---|---|
| **PROGRAM:** | Information sur les agressions sexuelles à l'école primaire |
| **ORGANIZATION:** | Hôpital Maisonneuve-Rosemont |
| **ADDRESS:** | 5415, boulevard l'Assomption<br>MONTRÉAL, Québec<br>H1T 2M4 |
| **CONTACT PERSON:** | Chantal Penault, Mental Health Program Head |
| **PHONE:** | (514) 255-3222 |
| **START UP YEAR:** | 1984 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children |
| **GEOGRAPHIC AREA SERVED:** | Pointe-aux-Trembles |
| **STAFFING:** | Psychiatrist, nursing personnel, teachers |
| **FOCUS OF PROGRAM:** | Sexual and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | Crisis Day Care<br>Store Front/Drop-In Center | |

**KEY PROGRAM FEATURES**

Awareness programs in 12 elementary schools (+ 500 11-year olds) on the forms of sexual aggression that children may be exposed to: exhibitionism, sexual harassment, rape, incest, etc.

**PROGRAM:** "Jeunes et familles"

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de Mont-Joli

**ADDRESS:**
780, chemin Sanatorium
Mont-Joli, Québec
G5H 3R3

**CONTACT PERSON:** Odile St-Pierre, Coordinator

**PHONE:** (418) 775-2251

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Regional municipality of Mitis County

**STAFFING:** Nutritionists, social workers, nursing personnel, sexologist

**FOCUS OF PROGRAM:** Neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Training Program | | |
| Education for Teens | | |
| Social Assistance Programs | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The C.L.S.C. provide a number of public awareness and education programs:

- education campaign on child development (parish meetings, radio programs),
- training sessions for teachers of life skills in vocational and high schools,
- sex education for teens and information on the phenomenon of social and sexual stereotypes,
- aid to unemployed young people between 16 and 30 (peer groups),
- pre- and post-natal counselling (nurse-dietician, social worker). Special attention paid to high-risk groups.

Parents work as volunteers in organizing information sessions in their neighbourhood or community. Activities and services are often set up in cooperation with other institutional resources such as social service centres, Quebec labour centres, etc. Special attention is given to single-parent families, the handicapped and other special-need groups.

**PROGRAM:** Journdes familiales

**ORGANIZATION:** Office de la famille

**ADDRESS:**
710, Route Guy
STE-ROSALIE, Qudbec
J0H 1X0

**CONTACT PERSON:** Guy et Yvonne Girard, Program Directors

**PHONE:** (514) 799-3885

**START UP YEAR:** 1979

**FUNDING:** Client fees and, if required, financial support from diocese

**POPULATION SERVED:** Parents and children

**GEOGRAPHIC AREA SERVED:** Richelieu-Yamaska area (St. Hyacinthe diocese)

**STAFFING:**

**FOCUS OF PROGRAM:** Emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Training Program<br>Life Skills | | |

**KEY PROGRAM FEATURES**

"Journdes familiales" bring together 4 to 6 families who wish to evaluate and improve the quality of communication in their homes. Using games, exercises and conversations supervised by a facilitator, family members learn more about each other and practice communication skills. The goal is to improve the quality of parent-child relationships.

The program is publicized through magazines and newspapers, personal contact and other member organizations of the Office de la Famille. Information may also be obtained from: Office de la Famille, 1900 ouest, Girouard, P.O. Box 190, St. Hyacinthe, Quebec, or by phoning (514) 773-8581.

| | |
|---|---|
| **PROGRAM:** | La non-violence |
| **ORGANIZATION:** | École Lionel-Groulx |
| **ADDRESS:** | 2725, Plessis<br>LONGUEUIL, Québec<br>J4L 1S3 |
| **CONTACT PERSON:** | Denis Thot, Principal |
| **PHONE:** | (514) 651-6104 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Special budget of the Jacques Cartier School Board |
| **POPULATION SERVED:** | Children |
| **GEOGRAPHIC AREA SERVED:** | Ecole Lionel-Groulx |
| **STAFFING:** | Social worker, psychologist, nurse, child care staff, teachers |
| **FOCUS OF PROGRAM:** | physical abuse |

## PREVENTION SERVICES

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | | |

## KEY PROGRAM FEATURES

An evaluation of the program is available.

| | |
|---|---|
| **PROGRAM:** | "L'apprenti-sage" |
| **ORGANIZATION:** | L'Ami du déficient mental Inc. |
| **ADDRESS:** | 5777, rue Iberville<br>MONTRÉAL, Québec<br>H2G 2B8 |
| **CONTACT PERSON:** | Lucille Tremblay, Secretary; Jacynthe Boyer, Co-director of project |
| **PHONE:** | (514) 737-9862 |
| **START UP YEAR:** | 1984 |
| **FUNDING:** | Federal |
| **POPULATION SERVED:** | Parents of the intellectually handicapped |
| **GEOGRAPHIC AREA SERVED:** | Greater Montreal |
| **STAFFING:** | Special education personnel |
| **FOCUS OF PROGRAM:** | Sexual abuse, neglect and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children<br>Life Skills | | |

**KEY PROGRAM FEATURES**

This project deals only with primary prevention. It provides information on the development of intellectually handicapped children. More concretely, it also provides parents with assistance and practical advice. The medium-term goal of the project is to have parents form a self-help nucleus to deal with their future needs (and to continue the project which is scheduled to terminate in October).

Secondary and tertiary prevention are not touched by the project. Workers have, however, noted problems of physical and sexual violence in two of the eighteen families contacted and are thus conscious of the importance of this phenomenon.

The project is publicized by means of a newsletter published by L'Ami du Déficient Mental and in the schools where participants are recruited.

| | |
|---|---|
| **PROGRAM:** | Le Cercle éducatif |
| **ORGANIZATION:** | Communauté des Soeurs de la Miséricorde |
| **ADDRESS:** | 838, rue Agnès<br>MONTRÉAL, Québec<br>H4C 2S8 |
| **CONTACT PERSON:** | Georgette Mailly, Director |
| **PHONE:** | (514) 933-0324 |
| **START UP YEAR:** | 1978 |
| **FUNDING:** | Fondation Rosalie-Jetté |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | St. Henri district and vicinity |
| **STAFFING:** | Special education personnel |
| **FOCUS OF PROGRAM:** | Neglect and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | | |

**KEY PROGRAM FEATURES**

The Cercle éducatif targets, as a priority, unmarried parents, separated or divorced parents, married parents, if there is a pregnancy outside marriage and children of these parents, aged four and under.

The Cercle de Vie has 5 groups of six children who spend two half-days a week under the director of special educators. Information meetings on child development are held every two weeks. Individual meetings are also held with parents to discuss both their personal lives and parent-child relationships. Parent involvement is a condition for admission.

**PROGRAM:** "L'enfant d'âge préscolaire"

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de Trois Vallées

**ADDRESS:**
144, Principale
STE-AGATHE-DES-MONTS, Québec
J8C 1K3

**CONTACT PERSON:** Monique Boissonneault, Early Childhood Community Worker

**PHONE:** (819) 326-3111

**START UP YEAR:** 1979

**FUNDING:** Provincial

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Area around Labelle, St. Jovite, Ste. Agathe

**STAFFING:** Early childhood community worker

**FOCUS OF PROGRAM:** Emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Training Program<br>Community Committees | | |

**KEY PROGRAM FEATURES**

This program is given in the form of ten-week sessions (two or three times a year). Content is determined in consultation with participants who determine the focus. Leadership is by two persons, one male and one female.

Further information may be obtained from the document "L'enfant d'âge pré-scolaire" (the preschooler) published by:

Comité de la Protection de la Jeunesse
Service des communications
505, boul. Dorchester ouest, 14e étage
MONTREAL, Quebec
H2Z 1A8
Telephone (514) 873-7111 or 1-800-361-8854

| | |
|---|---|
| **PROGRAM:** | "L'enfant négligé et maltraité" (2 slide presentations) |
| **ORGANIZATION:** | Ordre des infirmiers et infirmières du Québec |
| **ADDRESS:** | 4200, Dorchester ouest<br>MONTRÉAL, Québec<br>H3Z 1V4 |
| **CONTACT PERSON:** | Denise Mailhot, Chief, Documentation Centre |
| **PHONE:** | (514) 935-2501 |
| **START UP YEAR:** | Documents produced in 1979 |
| **FUNDING:** | |
| **POPULATION SERVED:** | Nurses and health professionals |
| **GEOGRAPHIC AREA SERVED:** | Quebec |
| **STAFFING:** | |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education Resource Centre | | |

**KEY PROGRAM FEATURES**

Two slide presentations on child abuse and neglect were produced in 1979. The first, "Les aventures de François," is targeted at all health professionals and presents the problem of physical and psychological ill-treatment of children, from the point of view of health professionals and the children involved.

Synch 2, series of 75 colour slides with sound track (7½ minutes)
Rental: $27.50/week; sale: $155.00

The second slide presentation, geared specifically for nurses, is "Le rôle de l'infirmière auprès de l'enfant négligé et maltraité" (the role of the nurse in cases of child abuse and neglect).

This highlights various situations where the nurse may prevent child abuse and neglect, as well as situations where she can detect and treat the abused and neglected child along with the parents.

Synch 2, series of 140 colour slides with sound track (17 minutes)
Rental: $35.00/week, sale: $180.00

**PROGRAM:** Les jeunes face à leurs droits

**ORGANIZATION:** Ligue des droits et libertés (L.D.L.)

**ADDRESS:** 1825, de Champlain
MONTRÉAL, Québec
H2L 2S9

**CONTACT PERSON:** Richard Chartier, Youth Program Director

**PHONE:** (514) 527-8551

**START UP YEAR:** 1984

**FUNDING:** Provincial

**POPULATION SERVED:** Teens, general public

**GEOGRAPHIC AREA SERVED:** Montreal (once completed, the slide presentation may be used in public awareness programs throughout Quebec)

**STAFFING:** Researchers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens<br>Advocacy Group | | |

**KEY PROGRAM FEATURES**

Three researchers supervise a group of young people in the production of a slide presentation on the problem of young people's rights. The team aims at depicting as faithfully as possible the everyday life of the young person. Once completed, the slide presentation will be shown to teens in recreation centres, young people's homes, etc. It will serve as a trigger for discussion of problems encountered by young people regarding respect of their rights. Although the research aspect of the project will terminate in September 1984, the slide presentation will remain available as an information tool. Interested groups may obtain it on request from the Ligue des droits et libertés.

| | |
|---|---|
| **PROGRAM:** | Ligue des droits et libertés |
| **ORGANIZATION:** | Ligue des droits et libertés (L.D.L.) |
| **ADDRESS:** | 1825, de Champlain<br>MONTRÉAL, Québec<br>H2L 2S9 |
| **CONTACT PERSON:** | Richard Chartier, Youth Program Director |
| **PHONE:** | (514) 527-8551 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Federal |
| **POPULATION SERVED:** | Teens, young people from minority groups (natives, immigrants, homosexuals, handicapped, etc.), general public |
| **GEOGRAPHIC AREA SERVED:** | Montreal, Sherbrooke, Quebec, Sept-Iles |
| **STAFFING:** | Lawyers/legal advocates, facilitators, researcher |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens<br>Advocacy Group | Respite Services | |

**KEY PROGRAM FEATURES**

This program helps inform teens (12-18 years) about existing laws and their rights under them; about possible recourse if these rights are infringed or violated; and to encourage them to form groups to defend their fundamental rights and freedoms.

A brochure on the rights of young people will be available in the summer of 1984. It is mainly intended for teens, but should also interest younger people (8-12 year olds) and the general public.

The youth committee of the Ligue des droits et libertés also published a small information/awareness pamphlet during International Year of the Child. This is currently out of print, but the Ligue will send a photocopy of it in response to a written request.

**PROGRAM:** Maison d'accueil et d'hébergement

**ORGANIZATION:** "Jonction pour elle Inc."

**ADDRESS:**
726, Commerciale
ST-DAVID, Québec
G6W 1E4

**CONTACT PERSON:** Lorraine Bergeron, Director

**PHONE:** (418) 833-8002

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Mothers and children who are victims of violence

**GEOGRAPHIC AREA SERVED:** South Shore of the St. Lawrence, from Lotbinière to Montmagny

**STAFFING:** Lay therapists, nurse

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Transition House<br>Store Front/Drop-In Center | Residential Program for Women and children |

**KEY PROGRAM FEATURES**

"Jonction pour elle," in addition to shelter, provides concrete assistance to women in trouble. A worker meets daily with the client to assist her in arranging her affairs and in her psychological adjustment. The shelter team believes that by supplying the client with the necessary resources, they can diminish her risk, and that of her children, of again going through the same painful experiences that preceded her stay at "Jonction pour elle."

In view of these objectives, the shelter also provides information to the population at large and, more specifically, to community workers.

This program provides coffee meetings, film projections and meetings to provide information and guidance to children.

The shelter can count on the services of some 20 volunteers (telephone answering, child care, transportation). Its services are publicized through the press and through information meetings.

**PROGRAM:** Matinées mères-enfants

**ORGANIZATION:** Matinée mères-enfants Inc.

**ADDRESS:**
827, Hébert
MONT-ST-HILAIRE, Québec
J3H 1S8

**CONTACT PERSON:** Louise Jauvin, Coordinator

**PHONE:** (514) 464-0474

**FUNDING:** Membership fees, private business (advertising)

**POPULATION SERVED:** Children under 5 and their mothers

**GEOGRAPHIC AREA SERVED:** Beloeil, McMasterville, St. Hilaire, St. Jean Baptiste, Ste. Madeleine and vicinity

**STAFFING:**

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children<br>Community Committees | | |

**KEY PROGRAM FEATURES**

Mother/child morning get-togethers were organized by a group of volunteer mothers who felt the need to meet in order to break through the isolation in which mothers and children often live.

The program has three main goals:

- to equip parents to recognize and come to grips with their own needs and those of their children,
- to promote the cultural development and enrichment of the mother,
- to favour the socialization and development of pre-school children.

| | |
|---|---|
| **PROGRAM:** | Offenses sexuelles |
| **ORGANIZATION:** | Section des adolescents/tes du Centre hospitalier Ste-Justine |
| **ADDRESS:** | 3175, Côte Ste-Catherine<br>MONTRÉAL, Québec<br>H3T 1C5 |
| **CONTACT PERSON:** | Dr. Jean-Yves Frappier, Head, Adolescent Medicine |
| **PHONE:** | (514) 731-5560 |
| **START UP YEAR:** | 1977 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Teens, parents and professionals |
| **GEOGRAPHIC AREA SERVED:** | Montreal |
| **STAFFING:** | Physicians, social workers, psychologists, nurses |
| **FOCUS OF PROGRAM:** | Sexual and physical abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Medical Follow-ups | On-going Individual Counselling |
| Training Program | Crisis Counselling | Multidisciplinary Team Intervention |
| Education for Teens | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

This is a medium and long-term follow-up program for victims of sexual offenses (under 18 years old). Help is adapted to meet needs as expressed by victims themselves. Overall supervision is done in a simple, non-specialized, non-restrictive context. Help is also given to the parents. The goal is the development of expertise and the publicizing and promotion of quality services for teens. A number of documents and publications are available.

Training of workers and school education programs are done with a view to primary prevention.

**PROGRAM:** Parents Anonymes

**ORGANIZATION:** Parents Anonymes

**ADDRESS:** Case postal 186, Succ. Place d'armes OU Siège social
MONTRÉAL, Québec 14, Aberdeen
H2Y 3G8 ST-LAURENT, Québec
J4P 1R3

**CONTACT PERSON:** Jocelyn Paiement, Director

**PHONE:** Montréal: (514) 288-5555; Outside Montreal: 1-800-361-5085

**START UP YEAR:** 1981

**FUNDING:** Provincial, United Way, foundations

**POPULATION SERVED:** Parents, children and the public

**GEOGRAPHIC AREA SERVED:** Province of Quebec

**STAFFING:** Criminologist, group facilitator

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Parents Anonymous | Self-help/Support Group |

**KEY PROGRAM FEATURES**

"Parents Anonymes" organizes information meetings to make the general public (parents, social and health workers, students, etc.) aware of the problem of child abuse. An attempt is made to promote mutual assistance and comprehension rather than a punitive reaction to parents who mistreat their children.

Parents receive a sympathetic hearing when they call the P.A. telephone service (Monday to Friday from 9 to 12 and from 1 to 5 p.m.). They may be invited to a local meeting of Parents Anonymes or referred to the appropriate resource person.

Meetings of local groups are held once a week. They are free and take place in an atmosphere of confidentiality and anonymity. Through discussions, parents find solutions which enable them to avoid losing control in dealing with their children. A parent-leader conducts the meeting and the resource person, a volunteer professional, facilitates exchanges within the group.

To determine whether there is a P.A. group in a given neighbourhood of a community, the head office may be contacted using the toll-free long distance number. A guide for setting up a P.A. group is also available from the same source.

| | | | |
|---|---|---|---|
| **PROGRAM:** | Parents-Secours | | |
| **ORGANIZATION:** | Parents-Secours du Québec Inc. | | |
| **ADDRESS:** | 251, rue Caron<br>STE-THÉRÈSE, Québec<br>J7E 2S8 | OU | 890 Dorchester est, #2320<br>MONTRÉAL, Québec<br>H2L 2L4 |
| **CONTACT PERSON:** | Nicole Laquerre, Secretary-General | | |
| **PHONE:** | (514) 435-7372 | | |
| **START UP YEAR:** | 1976 | | |
| **FUNDING:** | Federal, provincial, municipal, donations, businesses, social clubs | | |
| **POPULATION SERVED:** | Children, parents and general public | | |
| **GEOGRAPHIC AREA SERVED:** | Quebec | | |
| **STAFFING:** | Secretary-General | | |
| **FOCUS OF PROGRAM:** | Neglect | | |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Training Program<br>Education for Children<br>Community Committees<br>Umbrella Organization | Transition House | |

**KEY PROGRAM FEATURES**

Parents-Secours du Québec Inc. coordinates some 200 Parents-Secours committees throughout Québec. Each committee has 5 to 20 members, and there are almost 100,000 participating homes across the province.

The committees appeal to community spirit and try to bring citizens together to help them set up prevention services, e.g., pressure for demolition of an abandoned house or cleaning up of a vacant lot, organization of child care courses, forming committees against pornography, etc. Persons who accept to become block parents offer their homes as a temporary shelter to children in difficulty, e.g., lost, hurt, ill, chased by a dog, an adult or other children, or any other situation where the child is in trouble outside her/his own home.

Local committees work together with the police forces of their community and with school personnel. Direct contact is made with children through information sessions in the classroom.

The provincial organization gives support to any group wishing to set up a local Parents-Secours committee. An information folder, along with a list of local committees, are available from the secretariat of the organization in Ste. Therèse.

**PROGRAM:** Pédopsychiatrie, Hôpital Maisonneuve-Rosemont

**ORGANIZATION:** Hôpital Maisonneuve-Rosemont

**ADDRESS:**
5689, boul. Rosemont
MONTRÉAL, Québec
H1T 2G9

**CONTACT PERSON:** Dr. Claude Grenier

**PHONE:** (514) 256-2681

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Rosemont I and II districts and parts of Mercier-Ouest, St. Léonard and Hochelaga-Maisonneuve districts

**STAFFING:** Social workers, psychiatrists, child care staff, psychomotor specialist, education specialists, learning disability specialists, play therapists, psychiatric nurse, kindergarten teacher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
|  | Store Front/Drop-In Center | On-going Individual Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

This department plays a preventive role (secondary and tertiary prevention) by providing family treatment and by collaborating with other appropriate organizations: pediatrics department, Rosemont C.L.S.C., etc. It also acts as a consulting member of the Maisonneuve-Rosemont hospital's child protection committee.

**PROGRAM:** Pédopsychiatrie, Hôpital Notre-Dame

**ORGANIZATION:** Hôpital Notre-Dame

**ADDRESS:** 1560, rue Sherbrooke est
MONTRÉAL, Québec
H2L 4M1

**CONTACT PERSON:** Dr. Gilles Plante, Chief of Services

**PHONE:** (514) 876-7254

**START UP YEAR:** 1965

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Northern limit: C.P. tracks; southern limit: St. Lawrence River; eastern limit: Iberville St.; western limit: St. Hubert St.

**STAFFING:** Social workers, psychiatrists, psychologist, play therapist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Medical Follow-ups | On-going Individual Counselling |
| | Crisis Counselling | Family Therapy |
| | | Play Therapy |
| | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

When examining and treating children in the child psychiatry section, special attention is paid to "at risk" families (i.e., children whose parents suffer from mental illness). The child psychiatrist first meets with the child and his parents. A more complete examination of the situation, if necessary, is made several weeks later.

Psychodrama groups for children and parent groups have been set up.

**PROGRAM:** Pédopsychiatrie, Hôpital Ste-Croix de Drummondville

**ORGANIZATION:** Hôpital Ste-Croix de Drummondville

**ADDRESS:**
570,Hériot
DRUMMONDVILLE, Québec
J2B 1C1

**CONTACT PERSON:** Dr. Daniel Belec, Child Psychiatrist

**PHONE:** (819) 478-1381

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Drummondville area

**STAFFING:** Psychiatrist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | On-going Individual Counselling<br>Family Therapy<br>Play Therapy |

**KEY PROGRAM FEATURES**

The child psychiatry section deals both with the child and the family. Direct intervention in the home environment is an integral part of the program.

**PROGRAM:** Périnatalité et santé des jeunes

**ORGANIZATION:** Département de santé communautaire (D.S.C.) Hôtel-Dieu de Gaspé

**ADDRESS:** Case postale 120
Hâvre de Gaspé, Québec
G0C 1S0

**CONTACT PERSON:** Ghislaine Morin, Pauline Gauthier

**PHONE:** (418) 368-2443

**FUNDING:** Provincial

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Gaspé, Magdalen Islands

**STAFFING:** Physician, programming consultants

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Training Program<br>Community Committees<br>Life Skills<br>Multidisciplinary Team<br>Family Planning | Interdisciplinary Approach | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

The perinatal and child health program provides technical back-up (expertise), coordination and evaluation of various programs in the area, depending on the needs of the organizations providing the programs. There is no direct contact with the population, but rather with professionals. Technical support is given for the formation of child abuse prevention committees.

In perinatal care, the emphasis is on improving parenting skills (primary prevention) rather than early detection of child abuse (secondary prevention).

**PROGRAM:** "Petite-enfance", C.L.S.C. de Farnham

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de Farnham

**ADDRESS:**
455, Yamaska est
FARNHAM, Québec
J2N 1J2

**CONTACT PERSON:** Odette Deshaies, Nurse

**PHONE:** (514) 293-3622

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Farnham, Ste. Brigide, Ste. Sabine and Ange Gardien

**STAFFING:** Physician, psychiatrist, psychologist, nurses, community organizers

**FOCUS OF PROGRAM:** Neglect and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | Homemaker Program | On-going Individual Counselling |
| Community Committees | Medical Follow-ups | Family Therapy |
| Self-help | | Supportive Home Helper |

**KEY PROGRAM FEATURES**

In the areas of secondary and tertiary prevention, the Farnham C.L.S.C. offers psychological and social counselling services, homemaker aides and medical follow-up. These services are provided whenever a case is detected in vaccination clinics or emergency health care facilities.

In the primary prevention area, the "Jardin d'Enfants" was set up by C.L.S.C. personnel together with a community low-income group (Action-Plus Farnham Inc.). The "Jardin d'Enfants" helps children with developmental delays and those with learning problems, and is operated by parents and C.L.S.C. personnel. Monthly meetings are also planned to enable parents to discuss various topics.

| | |
|---|---|
| **PROGRAM:** | "Petite enfance", C.L.S.C. de Longueuil-Ouest |
| **ORGANIZATION:** | Centre local de services communautaires (C.L.S.C.) de Longueuil-Ouest |
| **ADDRESS:** | 201 ouest, Curé-Poirier<br>LONGUEUIL, Québec<br>J4J 2G4 |
| **CONTACT PERSON:** | Suzanne Fouquet, Health Coordinator |
| **PHONE:** | (514) 651-9830 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children and parents, single-parent families |
| **GEOGRAPHIC AREA SERVED:** | Longueuil-Ouest |
| **STAFFING:** | Nursing personnel |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Homemaker Program | On-going Individual Counselling |
| Education for Teens | Parents Anonymous | Family Therapy |
| Community Committees | Crisis Counselling | Supportive Home Helper |
| Life Skills | | |
| Family Planning | | |

**KEY PROGRAM FEATURES**

The C.L.S.C. Longueuil-Ouest "Petite enfance" program is not specifically oriented to abused children; however, many services provided through the various programs of the C.L.S.C. clearly have a preventive effect. Among these are a group for low-income women with young children, meetings on parent-child relationships and telephone follow-up to families when problems are detected during vaccination clinics. Special attention is given to single-parent families.

In the areas of secondary and tertiary prevention, the C.L.S.C. provides home helpers and counselling and cooperates with a "Parents Anonymous" group.

In more serious cases, the C.L.S.C. provides direct services: counselling, family therapy, etc. In the area of child abuse and neglect, the C.L.S.C. works with the Director of Youth Protection, at the Richelieu Centre des services sociaux (C.S.S.).

**PROGRAM:** Programme de continuité de soins aux enfants

**ORGANIZATION:** Hôpital Maisonneuve-Rosemont

**ADDRESS:**
Direction des soins infirmiers
5415, boul. l'Assomption
MONTRÉAL, Québec
H1T 2M4

**CONTACT PERSON:** Nicole David, Clinical Assistant

**PHONE:** (514) 254-8341, local 264

**START UP YEAR:** 1977

**FUNDING:** Provincial

**POPULATION SERVED:** Community health nurses

**GEOGRAPHIC AREA SERVED:** Montréal-Laval, Montréal South Shore, Montréal-Lanaudière

**STAFFING:** Nurse, other professionals paid by their respective institutions

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Screening Program | Multidisciplinary Team Intervention |
| | Medical Follow-ups | |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Through this program, nurses working in community health receive on-going training which better prepares them to fulfil their task of screening and follow-up of at-risk families.

Screening of high-risk parents and/or children is done in post-partum, neonatal and pediatric units, emergency and out-patient clinics. Parents receive support from the hospital team (physician, nurse, social worker) and, if required, are visited at home by community health nurses. Under this program, the two professional teams work together.

Special attention is paid to identified higher risk groups: single parent families, teenage mothers, parents of children who have had neonatal problems, etc.

**PROGRAM:** Programme de sensibilisation à la vie familiale

**ORGANIZATION:** Association canadienne pour la santé mentale (Division du Québec)

**ADDRESS:**
550 ouest, Sherbrooke, suite 410
MONTRÉAL, Québec
H3A 1B9

**CONTACT PERSON:** Paul-Marcel Gélinas

**PHONE:** (514) 849-3291

**START UP YEAR:** 1969

**FUNDING:** Occasional funding from school boards under adult education programs

**POPULATION SERVED:** Parents and children

**GEOGRAPHIC AREA SERVED:** Province of Quebec

**STAFFING:**

**FOCUS OF PROGRAM:** Neglect, emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Training Program | | |

**KEY PROGRAM FEATURES**

This is a ten-week program (1 day per week) for parents of children three years old, aimed at reinforcing interpersonal (parent-child) relationships. Parents observe their children in a play laboratory for about an hour. With the help of a facilitator, they then discuss their reactions and day-to-day problems with their children. The program makes the parent aware of the influence of his/her behaviour on the child's development.

Volunteers work in the office, on fund-raising, on parent recruiting and on program organization. Two sessions are given per year, from September to December and from February to May.

**PROGRAM:** Programme d'information pubertaire

**ORGANIZATION:** Commission scolaire de l'Ile Perrot

**ADDRESS:**
333, boul. Perrot
ILE PERROT, Québec
J7U 3G5

**CONTACT PERSON:** Franckel Cinéas, Social Worker; Lise Laflèche, Nurse

**PHONE:** (514) 453-4314

**FUNDING:** Provincial

**POPULATION SERVED:** Pre-teens

**GEOGRAPHIC AREA SERVED:** Ile Perrot-Soulanges district

**STAFFING:** Social worker, nurse, teacher

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | | |

**KEY PROGRAM FEATURES**

The puberty information program has two main objectives: to help pre-teens acquire objective knowledge about their physical, psychological and social development and to encourage pre-teens to develop positive attitudes towards puberty.

The program was organized jointly with the Richelieu social services centre. A written evaluation was prepared in May-June 1983.

**PROGRAM:** Programme d'intervention précoce enfance-famille (P.I.P.E.F.)

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de Hull

**ADDRESS:**
45, Ducharme
HULL, Québec
J8Y 3P7

**CONTACT PERSON:** Louise Camirand-Duff, Psychologist

**PHONE:** (819) 770-6900

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** City of Hull

**STAFFING:** Child care staff, psychologist (3 days a week)

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children<br>Life Skills<br>Multidisciplinary Team | Screening Program | |

**KEY PROGRAM FEATURES**

The program is aimed at children five and under displaying motor, emotional and/or intellectual development problems; and children five and under whose family environment is perceived as potentially giving rise to developmental problems.

There are three types of intervention: individual work with family and children two and a half and under; groups for families with children two and a half and under; and groups of three to five year olds at the C.L.S.C. and group meetings with parents.

Anyone, whether parent, professional or an organization, with questions about normal child development may call upon the P.I.P.E.F.

**PROGRAM:** Programme pour jeunes adolescentes

**ORGANIZATION:** Centre des femmes de Montréal

**ADDRESS:**
3585, St-Urbain
MONTRÉAL, Québec
H2X 2N6

**CONTACT PERSON:** Suzanne Bélanger, Program Coordinator

**PHONE:** (514) 842-1069

**START UP YEAR:** 1973

**FUNDING:** Federal, provincial, United Way, foundations, donations, fund-raising, client fees (minimal)

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Metropolitan Montreal and downtown Montreal

**STAFFING:** Nutritionist, social workers, program evaluator, researchers, training specialist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Respite Services | |
| Education for Children | Crisis Counselling | |
| Education for Teens | Store Front/Drop-In Center | |
| Umbrella Organization | | |
| Social Assistance Programs | | |

**KEY PROGRAM FEATURES**

Through its young teens program, the Centre attempts to provide a range of recreational, educational and counselling activities adapted to the specific needs of this age group. Starting in the spring of 1985, an intervention and referral aspect will be developed to come to the aid of teens experiencing social and/or family problems.

The Centre also provides support for women and children who are victims of violence. Once the crisis period is past, assistance is given to women in getting back into society (budget counselling, job-seeking, etc.).

The women's centre also participates in a cooperative program with other organizations concerned with the problem of prostitution of minors.

An impressive number of volunteers (nearly 200) are involved in the Centre, doing jobs ranging from crisis line duty and fund-raising to office work and public education.

**PROGRAM:** P.R.I.S.M.E.S. (projet de recherche, information, sensibilisation concernant les mineurs-es exploités-es sexuellement)

**ORGANIZATION:** Département de santé communautaire

**ADDRESS:** 240, Jacques-Cartier nord
ST-JEAN, Québec
J3B 6T4

**CONTACT PERSON:** Carole Guérard, Coordinator; Lisette Fortin, Coordinator (for D.S.C.)

**PHONE:** (514) 347-5513, (514) 347-5514

**START UP YEAR:** 1983

**FUNDING:** Provincial, donations

**POPULATION SERVED:** Teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** St. Jean-sur-Richelieu, Iberville

**STAFFING:** Physician, lawyer/legal advocate, lay therapists, social worker, program evaluator, nursing personnel, child care staff

**FOCUS OF PROGRAM:** Sexual and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Education for Teens<br>Self-help | Screening Program | Self-help/Support Group |

**KEY PROGRAM FEATURES**

P.R.I.S.M.E.S. is a community project which is in the process of becoming incorporated. It is a research and assistance program dealing with the phenomenon of prostitution of minors and consequently with teens who are victims of sexual and/or emotional abuse.

In its "awareness" program, the project attempts to reach senior high school students (Secondary III-IV-V) and their parents through a play on the theme of prostitution, put on with the help of a group of students. The "assistance" aspect deals with screening and attempts to provide communication and support to young prostitutes. This second aspect of the project has involved hiring of street workers.

The project is assisted by six volunteers who are also members of the interim board of directors. It is advertised through other programs, the media and contacts within the school system. P.R.I.S.M.E.S. also distributes some information and assistance material: folders, slide presentation, address directories for teens in the region, etc.

The project was evaluated in July 1984, and a copy of the evaluation may be obtained on request.

**PROGRAM:** Projet S.E.M.

**ORGANIZATION:** Mouvement "sensibilisation à l'enfance maltraitée"

**ADDRESS:** 246, Fortin
ST-JEAN, Québec
J3B 3M9

**CONTACT PERSON:** Marie-Claire Raymond, President; Diane Bérubé, Secretary

**PHONE:** (514) 348-4603; (514) 346-8895

**START UP YEAR:** 1982

**FUNDING:** Federal, donations

**POPULATION SERVED:** "High-risk" teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Regional school boards of Chambly, Lignery and Honoré-Mercier

**STAFFING:** Educators

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | | |

**KEY PROGRAM FEATURES**

The S.E.M. project is aimed at education and prevention among high-school students. In addition to giving them adequate information on the phenomenon of child abuse, the organizers attempt to provoke reflection on "respect for children as they are today and as future parents."

Teens are also informed about school, community and institutional resources available to them in case of difficulty. Another part of the program is aimed at heightening awareness among those working at the school level: psychologists, social workers, drop-out assistants, criminologists, etc. The successful operation of the project is due to a great extent to the involvement of six volunteers who work mainly as facilitators. A report on the program's activities in vocational schools is available for the sum of $5.00.

| | |
|---|---|
| **PROGRAM:** | Promotion des réseaux d'entraide pour les 0-6 ans |
| **ORGANIZATION:** | Centre québécois de ressource à la petite enfance (C.Q.R.P.E.) |
| **ADDRESS:** | 890 est, Dorchester<br>MONTRÉAL, Québec<br>H2L 2L4 |
| **CONTACT PERSON:** | Lise Chartrand, Member of board of directors |
| **PHONE:** | (514) 288-5712 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children six and under, parents and professionals |
| **GEOGRAPHIC AREA SERVED:** | Quebec |
| **STAFFING:** | |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Community Education | | |
| Training Program | | |
| Education for Children | | |
| Community Committees | | |
| Resource Centre | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

The C.Q.R.P.E. deals with parents and parent groups, providing support and promotion: documentation, referrals, training, inter-group exchanges, etc. All workers involved are volunteers. In 1984, the Centre published "Des réseaux d'entraide ... oui, c'est possible" (title translation: self-help networks ... yes, it's possible) which sells for $2.00. The 24-page publication provides useful information for parents who wish to set up local groups. The C.Q.R.P.E. favours local initiative and encourages parents to join together to provide services, form self-help groups, etc.

| | |
|---|---|
| **PROGRAM:** | Ready-Set-Go Infant-Child-Parent Program |
| **ORGANIZATION:** | McGill University |
| **ADDRESS:** | 3700, rue McTavish<br>MONTRÉAL, Québec<br>H3A 1Y2 |
| **CONTACT PERSON:** | Jeffrey Derevensky, Ph.D., Executive Director |
| **PHONE:** | (514) 392-8801 |
| **FUNDING:** | University, provincial, client fees, foundations, donations |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | Montreal and surrounding area |
| **STAFFING:** | Psychologists, evaluator, researcher, teacher, occupational therapist, speech therapist, consultants |
| **FOCUS OF PROGRAM:** | Physical and emotional abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | |
| Community Education | | |
| Training Program | | |
| Education for Children | | |
| Life Skills | | |
| Multidisciplinary Team | | |
| Resource Centre | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This program is designed to help eliminate inappropriate parental behaviour and to provide alternative models for parents having difficulty in interacting with their children. It is also designed to facilitate the development of children with developmental delays.

**PROGRAM:** Santé des jeunes

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.), Brandon

**ADDRESS:** Case postale 870
ST-GABRIEL-DE-BRANDON, Québec
J0K 2N0

**CONTACT PERSON:** Nicole Dufresne, Nurse

**PHONE:** (514) 835-4705

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Children and parents from high-risk families and professionals

**GEOGRAPHIC AREA SERVED:** Nine villages located near St. Gabriel-de-Brandon

**STAFFING:** Nursing personnel, teachers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |

**KEY PROGRAM FEATURES**

With the theme "Tu m'aimes comment?" (how do you love me?), the public awareness week on violence aimed to reach educators as well as students and parents. Through various activities, the organizers wished to provoke reflection on violence (both physical and verbal) experienced by children at home and at school. A number of means were used: tags, posters, plays, etc. Throughout the week, externalizing feelings and adult-child communication were presented as effective means of preventing violence. Aware of the limited effectiveness of a week-long program, the team intends to aim at longer-term intervention (e.g., a school year) and emphasize, among other things, awareness among teachers.

**PROGRAM:** "Santé maternelle et infantile", Mercier-Ouest

**ORGANIZATION:** Département de santé communautaire (D.S.C.) Maisonneuve-Rosemont

**ADDRESS:**
5415, boul. l'Assomption
MONTRÉAL, Québec
H1T 2M4

**CONTACT PERSON:** Jeanne Tétreault, Head, S.M.I. Program

**PHONE:** (514) 255-3222

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** "High-risk" children and adolescents

**GEOGRAPHIC AREA SERVED:** Mercier-Ouest Module

**STAFFING:** Social workers, nursing personnel, physician

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Medical Follow-ups<br>Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

S.M.I. provides on-going, coordinated health services to an at-risk population for which the Bureau de Services Sociaux (B.S.S.) de l'Est assumes psychosocial responsibility. It allows maximum utilization of local health resources for a population often not reached by existing programs. All stages of planning were carried out jointly by the organizations involved: Ste. Justine D.S.C., Maisonneuve D.S.C., B.S.S. de l'Est and Mercier-Ouest Module. A feasibility study of the pilot project in the Mercier-Ouest Module will determine application of this health program in other modules and C.L.S.C.'s (Centres locaux de services communautaires).

**PROGRAM:** Santé maternelle et infantile (S.M.I.), Point Ste. Charles

**ORGANIZATION:** Clinique communautaire de Point Ste. Charles

**ADDRESS:**
500, rue Ash
MONTRÉAL, Québec
H3K 2R4

**CONTACT PERSON:** Claudette Cardinal, Health Coordinator

**PHONE:** (514) 937-9251

**START UP YEAR:** 1975

**FUNDING:** Provincial

**POPULATION SERVED:** Children, parents and single-parent families

**GEOGRAPHIC AREA SERVED:** Pointe St-Charles (southwestern part of Montreal)

**STAFFING:** Physician, nursing personnel

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

SECONDARY

- Screening Program
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- On-going Individual Counselling
- Family Therapy
- Lay Therapists
- Parent Aides
- Multidisciplinary Team Intervention
- Supportive Home Helper

**KEY PROGRAM FEATURES**

**PROGRAM:** "Santé maternelle et infantile-Santé scolaire"

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.), secteur St-Léonard

**ADDRESS:**
6025, Jean-Talon est
ST-LÉONARD, Québec
H1S 1M6

**CONTACT PERSON:** Ghislaine Gagnon, Coordinator

**PHONE:** (514) 252-1030

**START UP YEAR:** 1975

**FUNDING:** Provincial

**POPULATION SERVED:** Families and professionals

**GEOGRAPHIC AREA SERVED:** Municipality of St. Leonard (Montreal Island)

**STAFFING:** Nurses

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | Screening Program | |
| Life Skills | Medical Follow-ups | |
| Family Planning | | |

**KEY PROGRAM FEATURES**

The St. Leonard C.L.S.C. works mainly in the areas of primary and secondary prevention. An attempt is made, through various activities, to strengthen the mother/child relationship from the moment of birth. The child's development is monitored using the "Denver Test." The C.L.S.C. also provides counselling in family planning. A screening program is applied to families with children aged five and under and six to twelve. If necessary, the case is referred to C.L.S.C. nursing personnel for follow-up and guidance.

**PROGRAM:** Santé scolaire

**ORGANIZATION:** Département de santé communautaire (D.S.C.) St-Sacrement

**ADDRESS:** 1050, chemin Ste-Foy
QUÉBEC, Québec
G1S 4L8

**CONTACT PERSON:** Lise Morin-Couture, Nurse

**PHONE:** (418) 688-3833

**START UP YEAR:** 1975

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and professionals

**GEOGRAPHIC AREA SERVED:** Area served by the D.S.C. St. Sacrement

**STAFFING:** Nurses

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | Screening Program<br>Respite Services | On-going Individual Counselling<br>Multidisciplinary Team Intervention |

## KEY PROGRAM FEATURES

In the primary prevention area, children considered at risk at birth or on entering school are examined and followed. If necessary, families receive visits and support and certain cases are referred to more specialized resources.

School personnel are made aware of the problem and given advice about detection: indicators to be noted, symptoms that might be due to ill-treatment, etc. Evaluation and follow-up of referred cases are carried out with school professionals.

**PROGRAM:** Service d'aide à l'enfance et à l'adolescence

**ORGANIZATION:** Centre psychiatrique de Roberval

**ADDRESS:** 483, ave Bouchard
ROBERVAL, Québec
G8H 1K2

**CONTACT PERSON:** Laval Laberge, Coordinator

**PHONE:** (418) 275-1360

**START UP YEAR:** 1970

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Lac St. Jean-Chibougameau

**STAFFING:** Psychologists, child care staff, orthophonists, psychomotor specialist, social worker (from social service centre)

**FOCUS OF PROGRAM:** Sexual and emotional abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | On-going Individual Counselling |
| Life Skills | Interdisciplinary Approach | Family Therapy |
| Multidisciplinary Team | | Play Therapy |
| | | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

The cases dealt with by the child and adolescent section are mainly in the area of tertiary prevention. Primary prevention services are occasional activities rather than structured programs. The Centre provides services to native populations on the Indian reservations in the area.

| | |
|---|---|
| **PROGRAM:** | Service de pédopsychiatrie, Hôpital Honoré-Mercier |
| **ORGANIZATION:** | Hôpital Honoré-Mercier |
| **ADDRESS:** | 2750, Laframboise<br>ST-HYACINTHE, Québec<br>J2S 4Y8 |
| **CONTACT PERSON:** | Dr. Germain Adam, Child Psychiatrist |
| **PHONE:** | (514) 773-6811 |
| **START UP YEAR:** | 1971 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | St. Hyacinthe, Beloeil and Acton Vale area |
| **STAFFING:** | Social worker, psychiatrist, psychologist, nurse, psychomotor specialist, learning disability specialist |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Respite Services | On-going Individual Counselling |
| | Transition House | Family Therapy |
| | Medical Follow-ups | Play Therapy |
| | Crisis Counselling | Multidisciplinary Team Intervention |

**KEY PROGRAM FEATURES**

Services for children and parents being treated in the inpatient and/or outpatient clinic for problems requiring a specialized psychiatric approach.

**PROGRAM:** Service de psychiatrie de l'enfance et de l'adolescence

**ORGANIZATION:** Hôpital Sacré-coeur

**ADDRESS:**
Pavillon Albert-Prévost
6555, boul. Gouin ouest
MONTRÉAL, Québec
H4K 1B3

**CONTACT PERSON:** Dr. Serge Gauthier, Head, Child and Adolescent Psychiatry

**PHONE:** (514) 333-4325

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** North end of Montreal and part of Laval Island

**STAFFING:** Social workers, psychiatrists, psychologists, 3 special education staff

**FOCUS OF PROGRAM:** Sexual abuse, neglect, emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | Crisis Counselling<br>Interdisciplinary Approach | Residential Program for Children<br>Residential Program for Teens<br>On-going Individual Counselling<br>Family Therapy<br>Play Therapy<br>Parent Aides |

**KEY PROGRAM FEATURES**

This is not strictly speaking a program but a care-delivery structure with a community-oriented approach. A psychodynamic approach is used in dealing with families and individuals.

| | |
|---|---|
| **PROGRAM:** | Service de psychiatrie infantile |
| **ORGANIZATION:** | Centre Hospitalier Régional de Lanaudière |
| **ADDRESS:** | 1000, boul. Ste-Anne<br>JOLIETTE, Québec<br>J6E 6J2 |
| **CONTACT PERSON:** | Dr. Jean-Jacques Desjardins |
| **PHONE:** | (514) 759-8333, local 2424 |
| **START UP YEAR:** | 1967 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens, parents and professionals |
| **GEOGRAPHIC AREA SERVED:** | Lanaudière area |
| **STAFFING:** | Physician, social workers, psychiatrists, orthophonist, psychologists, nursing personnel, special education staff |
| **FOCUS OF PROGRAM:** | Sexual and emotional abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Multidisciplinary Team | Interdisciplinary Approach | On-going Individual Counselling<br>Family Therapy<br>Play Therapy<br>Multidisciplinary Team Intervention |

## KEY PROGRAM FEATURES

The Child Psychiatry Department provides three types of intervention:

- outpatient clinic consultation
- day centre for children
- hospitalization centre for children

**PROGRAM:** Service de rééducation en externe

**ORGANIZATION:** Centre Mgr Forget

**ADDRESS:** 2780, Raymond
ST-HYACINTHE, Québec
J2S 5W7

**CONTACT PERSON:** Claire Brouillette, Educator

**PHONE:** (514) 778-1222

**START UP YEAR:** 1983

**FUNDING:** Provincial

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** St. Hyacinthe-Sorel

**STAFFING:** Special education staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Resource Centre | | |

**KEY PROGRAM FEATURES**

The outpatient rehabilitation service deals with children and adolescents with social and emotional adaptation problems. Support is given to parents with the intent of preventing a worsening of the situation, necessitating institutionalization of the child.

The Centre intervenes, at the parents' request, when: parents cannot cope with their child's aggressive behaviour; parents feel unable to understand the dynamics of the child's behaviour; or parents need information or reassurance during some more difficult period of the child's development, etc.

The Centre publicizes its services to the social service centres, community service centres, pediatrics and child psychiatry departments that might refer children to it. Special attention is given to single-parent families.

**PROGRAM:** Service enfance et adolescence

**ORGANIZATION:** Clinique de psychiatrie communautaire Jean-Talon

**ADDRESS:**
1290 est, rue Jean-Talon
MONTRÉAL, Québec
H2B 1W3

**CONTACT PERSON:** Luc Blanchet, Team Leader

**PHONE:** (514) 270-7151

**START UP YEAR:** 1975

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Child psychiatry section of the Jean-Talon Hospital Centre

**STAFFING:** Social worker, psychiatrists, psychologist, child care staff

**FOCUS OF PROGRAM:** Sexual and emotional abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Community Committees
- Multidisciplinary Team
- Self-help

SECONDARY

- Screening Program
- Respite Services
- Medical Follow-ups
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Parent Aides
- Matching Parents and/or Families
- Self-help/Support Group

## KEY PROGRAM FEATURES

The Clinic is described as a "community-oriented" child psychiatry service. It aims for maximum utilization of existing community resources and promotes group formation and self-help (peer groups, support for single-parent families and child care workers, etc.).

Since 1983, the child and adolescent section has set up a number of research projects, including a research/action research project for network intervention. The main objective of this research is to compare the impact of this type of intervention with individual and family approaches.

**PROGRAM:** Services psychosociaux de première ligne

**ORGANIZATION:** Centre local de services communautaires (C.L.S.C.) de la Vallée de la Gatineau

**ADDRESS:**
Case postale 63
LOW, Québec
JOX 2C0

**CONTACT PERSON:** Aurèle Dufour, Executive Director

**PHONE:** (819) 422-3548

**START UP YEAR:** 1976

**FUNDING:** Provincial

**POPULATION SERVED:** Children, teens, parents and professionals

**GEOGRAPHIC AREA SERVED:** Hull-West to Bouchette

**STAFFING:** Homemaker specialists, social workers, nursing personnel

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Screening Program | On-going Individual Counselling |
| Education for Teens | Respite Services | Family Therapy |
| Community Committees | Homemaker Program | Multidisciplinary Team Intervention |
| Multidisciplinary Team | Medical Follow-ups | Supportive Home Helper |
|  | Crisis Counselling |  |
|  | Interdisciplinary Approach |  |

**KEY PROGRAM FEATURES**

Programs which until now had been oriented towards individual assistance are evolving towards working with small groups.

The C.L.S.C. participates in a working group on violence toward women and children. The primary objective of this working group is to develop a protocol for joint intervention.

**PROGRAM:** Service social scolaire

**ORGANIZATION:** Commission scolaire Jean-Chapais

**ADDRESS:**
325, 11e avenue Chapleau
VILLE ST-PASCAL, KAMOURASKA, Québec
G0L 3Y0

**CONTACT PERSON:** Jean Hénault, Educator

**PHONE:** (418) 492-9970

**START UP YEAR:** 1974

**FUNDING:** Contract between social service centre and school board

**POPULATION SERVED:** Children, teens and teachers

**GEOGRAPHIC AREA SERVED:** Eastern Kamouraska (area served by the Jean-Chapais school commission and St. Pascal vocational school)

**STAFFING:** Social worker, teacher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Children | Screening Program | On-going Individual Counselling |
| Education for Teens | Crisis Counselling | |
| Multidisciplinary Team | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Small groups enable pre-teens and teens to talk about their experiences in school, social life and the family (more indirectly). Information on resources is available to children, teens and parents. Information/awareness programs for teachers and school personnel in general is provided and referral is made if required. Joint intervention is practiced with social service centres, community service centres, youth protection director, etc.

**PROGRAM:** Soutien aux parents

**ORGANIZATION:** Centre de la Petite Enfance (C.P.E.)

**ADDRESS:**
122, Berri
HULL, Québec
J8Y 4H8

**CONTACT PERSON:**

**PHONE:** (819) 776-0114

**FUNDING:** Provincial

**POPULATION SERVED:** Children, parents, child/family workers

**GEOGRAPHIC AREA SERVED:** Hull and vicinity

**STAFFING:** Child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Self-help | | |

**KEY PROGRAM FEATURES**

The Centre de la Petite Enfance is a support and resource centre for parents of pre-school age children. It aims at prevention by:

- enabling parents to have periods of freedom "to catch their breath",
- creating a supportive and stimulating environment for children.

There are many projects planned: a child-care centre, toy-lending service, respite care, consolidation of existing services, etc. Activities are publicized by a newsletter and through the Centre local des services communautaires (C.L.S.C.). A number of volunteers are involved in organizing services for parents.

**PROGRAM:** Support social (recherche sur les milieux à risques élevés d'abus et de négligence)

**ORGANIZATION:** Département de santé communautaire (D.S.C.) du Centre Hospitalier régional de La Beauce (C.H.R.B.)

**ADDRESS:**
253, de l'Hôpital
BEAUCEVILLE-OUEST
Cté Beauce, Québec
G0M 1A0

**CONTACT PERSON:** Lyne Jobin, Project Officer

**PHONE:** (418) 774-9806

**START UP YEAR:** 1984

**FUNDING:** Foundations, Richelieu Fund

**POPULATION SERVED:** Identified "high risk" parents

**GEOGRAPHIC AREA SERVED:** Beauce region

**STAFFING:** Researcher

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Screening Program | |

**KEY PROGRAM FEATURES**

The project will evaluate the support requirements of parents in situations where there is a high risk of abuse and their availability to assist other parents in their neighbourhood. Following this, suggestions will be made of the type of preventive intervention required, taking into account people's needs and their availability. The project studies the social ecology of the environments concerned in order to suggest community intervention. People are encouraged to participate in the project through circulars and notices in parish newsletters.

**PROGRAM:** Teenage Pregnancy: Predictors of Violence

**ORGANIZATION:** Queen Elizabeth Hospital

**ADDRESS:**
2300, rue Marlowe
MONTRÉAL, Québec
H4A 3L6

**CONTACT PERSON:** Maria Subak, M.D., Child Psychiatrist

**PHONE:** (514) 486-2311, Local 2304

**START UP YEAR:** 1983

**FUNDING:** Hospital

**POPULATION SERVED:** Pregnant teens

**GEOGRAPHIC AREA SERVED:** Notre-Dame-de-Grâce, Ville St. Pierre

**STAFFING:** .1 Physician, .1 psychologist

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | | |

**KEY PROGRAM FEATURES**

This program works with pregnant teens housed in a shelter near the hospital. About 50 teens a year are involved in this program which checks the intellectual and emotional strengths of the teens and helps them decide on schooling, training programs, etc. It is hoped that funding for research will be obtained to pursue the issues of violent behaviour patterns, personality types and lack of impulse control. Currently, an assessment of attitudes toward childrearing is being done.

| | |
|---|---|
| **PROGRAM:** | Violence in the Family |
| **ORGANIZATION:** | Québec Federation of Home and School Associations |
| **ADDRESS:** | 235 Westminster Avenue<br>MONTRÉAL WEST, Québec<br>H4X 1Z5 |
| **CONTACT PERSON:** | Anne Kiss, Chairperson |
| **PHONE:** | (514) 482-3984 |
| **FUNDING:** | Provincial, membership fees |
| **POPULATION SERVED:** | Teachers and parents |
| **GEOGRAPHIC AREA SERVED:** | Quebec |
| **STAFFING:** | Executive secretary |
| **FOCUS OF PROGRAM:** | Physical and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education | | |

**KEY PROGRAM FEATURES**

The Federation has developed an information kit titled Child Abuse and Neglect Kit. More information concerning this kit can be obtained by contacting:

Quebec Federation of Home and School Associations
2535 Cavendish Boulevard, Suite 212
MONTREAL, Quebec
H4B 2Y5

## SASKATCHEWAN

Page

Child Abuse Council ........ 223
Child and Youth Services (Regina) ........ 224
Child and Youth Services (Saskatoon) ........ 225
Christian Counselling Services ........ 226
Counselling and Community Services ........ 227
Family Services Bureau ........ 228
Mobile Crisis Services ........ 229
Parent Aid Program (Regina) ........ 230
Parent Aide Program (Saskatoon) ........ 231
Parents Anonymous ........ 232
Pupil Services ........ 233
Regina Committee on Sexual Abuse ........ 234
Saskatoon Crisis Intervention Service ........ 235
Saskatoon Crisis Nursery ........ 236
Saskatoon Society for the Protection of Children ........ 237
Teen Parent Program ........ 238
Teen Line ........ 239
Victim Service/Public Education ........ 240

**PROGRAM:** Child Abuse Council

**ORGANIZATION:** Child Abuse Council

**ADDRESS:** c/o Child Psychiatry
University Hospital
SASKATOON, Saskatchewan
S7N 0S0

**CONTACT PERSON:** Dennis Bueckert, Chairperson

**PHONE:** (306) 343-2653

**FUNDING:** None

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Saskatoon and surrounding area

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Physical, sexual and emotional abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Education for Children<br>Education for Teens<br>Community Committees<br>Advocacy Group<br>Multidisciplinary Team<br>Umbrella Organization | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

Composed of multidisciplinary professionals and volunteers, the Council aims to better coordinate existing services; to train professionals to work with families; to identify service gaps and assist in developing programs; to educate the public as well as clientele; and to advocate for system improvements recommending legislative or policy changes. The Council has developed a network of community resource people who, together with Child Protective Services, make up a team for each family. Currently, a team is put together for each new referral; however, funding is being sought for a coordinator.

| | |
|---|---|
| **PROGRAM:** | Child and Youth Services |
| **ORGANIZATION:** | Saskatchewan Department of Health-Psychiatric Services |
| **ADDRESS:** | 1601 College Avenue<br>REGINA, Saskatchewan<br>S4P 1B8 |
| **CONTACT PERSON:** | Dr. Terry Russell, Director |
| **PHONE:** | (306) 565-3400 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Regina region |
| **STAFFING:** | Psychiatrist, researcher, psychiatric nurse, occupational therapist, speech pathologist, social workers, psychologists |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | On-going Individual Counselling |
| Professional Education | Interdisciplinary Approach | Group Counselling |
| Community Education | | Family Therapy |
| | | Play Therapy |

**KEY PROGRAM FEATURES**

Most cases in this agency are handled by teams of two people from different disciplines. They also work with other agencies; for instance, a group for adolescent victims of incest is co-led by a staff member from this agency and a social worker from the Saskatchewan Department of Social Services. A task force has just been organized to examine problems and priorities concerning sexual abuse victims and their families. This includes developing protocols for intake and interagency involvement and analyzing training needs and resource development.

**PROGRAM:** Child and Youth Services

**ORGANIZATION:** Department of Psychiatry, University Hospital

**ADDRESS:** 103 Hospital Drive
SASKATOON, Saskatchewan
S7N 0W8

**CONTACT PERSON:** Dr. R.J. MacLeod, Director

**PHONE:** (306) 343-2653 or 343-2617

**FUNDING:** Federal

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Saskatoon and north central Saskatchewan

**STAFFING:** Lawyer, nutritionist, researcher, social workers, psychiatrists, psychologists, teachers, nurses, child care staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

- Community Committees
- Multidisciplinary Team
- Self-help

SECONDARY

- Medical Follow-ups
- Crisis Counselling
- Store Front/Drop-in Centre
- Interdisciplinary Approach

TERTIARY

- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Play Therapy
- Multidisciplinary Team Intervention
- Self-help/Support Group

**KEY PROGRAM FEATURES**

This comprehensive, integrated multi-service center for youth provides as part of its program a group home and a resource center. The program is community-based, with extensive community consultation and liaison.

**PROGRAM:** Christian Counselling Services

**ORGANIZATION:** Christian Counselling Services

**ADDRESS:** 818 Broadway Avenue
SASKATOON, Saskatchewan
S7N 1B6

**CONTACT PERSON:** Dr. Bruce Pringle, Executive Director

**PHONE:** (306) 373-3890

**FUNDING:** Client fees, donations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Saskatoon and surrounding area

**STAFFING:** Psychologist, family counsellors

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Crisis Phone Line<br>Crisis Counselling | On-going Individual Counselling<br>Group Counselling<br>Family Therapy |

## KEY PROGRAM FEATURES

The techniques and methodologies used by this agency are similar to other counselling services but the values that are stressed are Judaeo-Christian, or biblically based. Child abuse referrals come as a result of clients preferring that these values be emphasized in the treatment of either the victim or the offender. Only a small percentage of their caseload deals with child abuse or neglect.

| | |
|---|---|
| **PROGRAM:** | Counselling and Community Services |
| **ORGANIZATION:** | Community Clinic |
| **ADDRESS:** | 455 2nd Avenue North<br>SASKATOON, Saskatchewan<br>S7K 2C2 |
| **CONTACT PERSON:** | John Greschner, Program Head |
| **PHONE:** | (306) 652-0300 |
| **START UP YEAR:** | 1964 |
| **FUNDING:** | Provincial |
| **POPULATION SERVED:** | Teens and parents (high concentration of single parents, natives and women) |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon and surrounding area |
| **STAFFING:** | Physicians, social workers, psychologists, nutritionist, psychiatrist, community nurse |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | Screening Program | On-going Individual Counselling |
| Community Committees | Medical Follow-ups | Family Therapy |
| Multidisciplinary Team | | |
| Family Planning | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

Community Clinic is a consumer-sponsored health care cooperative with salaried physicians and ancillary support services funded on a global budget basis by the province.

One of its services is a weekly group for isolated, single mothers. Staff rotate responsibility for the group's focus each week but the group is working toward self-sufficiency and an unstructured format. The community school nearby provides child care during meetings and eighth-grade students get credit toward a babysitting course.

**PROGRAM:** Family Services Bureau

**ORGANIZATION:** Family Services Bureau

**ADDRESS:**
#200 - 245 3rd Avenue N.
SASKATOON, Saskatchewan
S7K 1M7

**CONTACT PERSON:** Doug Harder, Counsellor

**PHONE:** (306) 244-0127

**FUNDING:** Municipal, provincial, client fees, donations, United Way

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Saskatoon and surrounding area

**STAFFING:** Family counsellors

**FOCUS OF PROGRAM:** Physical and sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | On-going Individual Counselling |
| Community Education | Crisis Counselling | |
| Family Planning | | Family Therapy |

**KEY PROGRAM FEATURES**

The Bureau runs a "Tot Line" for parents who have young children and are under stress.

**PROGRAM:** Mobile Crisis Services

**ORGANIZATION:** Mobile Crisis Services

**ADDRESS:** 1109 - 11th Avenue
REGINA, Saskatchewan
S4N 5K3

**CONTACT PERSON:** Barb Parkinson, Executive Director

**PHONE:** (306) 527-0127

**START UP YEAR:** 1975

**FUNDING:** Municipal, provincial, federal

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Regina

**STAFFING:** Child welfare workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Crisis Phone Line<br>Store Front/Drop-in Centre<br>Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

This program deals with all crisis situations. In cases of child abuse, all staff have been delegated authority to intervene under the Family Services Act.

**PROGRAM:** Parent Aid Program

**ORGANIZATION:** Saskatchewan Department of Social Services

**ADDRESS:** 1920 Broad Street
REGINA, Saskatchewan
S4P 3V6

**CONTACT PERSON:** Richard Hazel, Coordinator of Child Protection

**PHONE:** (306) 565-3648

**START UP YEAR:** 1982

**FUNDING:** Provincial

**POPULATION SERVED:** Parents

**GEOGRAPHIC AREA SERVED:** Saskatchewan

**STAFFING:** Parent aides

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | | Parent Aides |

**KEY PROGRAM FEATURES**

Staff is hired, on a contract basis, to assist identified parents in managing problems related to proper care of their children and to teach parenting skills. One of the Program's goals is to avoid the necessity of removing the child from the home. Initially, the service was based on a means test; however, the service is no longer dependent on a parent's ability or willingness to pay.

| | |
|---|---|
| **PROGRAM:** | Parent Aide Program |
| **ORGANIZATION:** | Saskatoon Society for the Protection of Childre |
| **ADDRESS:** | Sturdy Stone Building<br>Parent Aide Program<br>Department of Social Services<br>122 - 3rd Avenue N.<br>SASKATOON, Saskatchewan<br>S7K 2H6 |
| **CONTACT PERSON:** | Sandra Wright, Coordinator |
| **PHONE:** | (306) 664-7012 |
| **START UP YEAR:** | 1981 |
| **FUNDING:** | Provincial, donations |
| **POPULATION SERVED:** | Parents |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon |
| **STAFFING:** | Coordinator, parent aides |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Training Program | | Parent Aides |
| Life Skills | | Supportive Home Helper |

**KEY PROGRAM FEATURES**

This program is coordinated by the Society for the Protection of Children but is housed in the Saskatchewan Department of Social Services, in order to make it more accessible to many of the community's dysfunctioning families. The program has been continually expanding and is now being used as a model for other communities in the province.

| | |
|---|---|
| **PROGRAM:** | Parents Anonymous |
| **ORGANIZATION:** | Saskatoon Society for the Protection of Children |
| **ADDRESS:** | Department of Social Work<br>University Hospital<br>SASKATOON, Saskatchewan<br>S7N 0W8 |
| **CONTACT PERSON:** | Vi Glossop |
| **PHONE:** | (306) 343-2896 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | |
| **POPULATION SERVED:** | Parents (mainly native women) |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon and surrounding area |
| **STAFFING:** | No paid staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Community Education<br>Self-help | Parents Anonymous | |

**KEY PROGRAM FEATURES**

The self-help meetings were previously held at a local "safe" house for battered women. In the future, the meetings will be held in a neutral location in the hopes that fathers will feel more comfortable about attending.

| | |
|---|---|
| **PROGRAM:** | Pupil Services |
| **ORGANIZATION:** | Saskatoon Public School Board |
| **ADDRESS:** | 405 - 3rd Avenue<br>SASKATOON, Saskatchewan<br>S7K 1M7 |
| **CONTACT PERSON:** | Ron Luciuk |
| **PHONE:** | (306) 244-2211 |
| **START UP YEAR:** | |
| **FUNDING:** | School Board |
| **POPULATION SERVED:** | Children and teens |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon |
| **STAFFING:** | 3 social workers, 3 school counsellors |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education<br>Education for Children | | Play Therapy |

**KEY PROGRAM FEATURES**

This program is responsible for identification and referral of cases, and awareness training for teachers and other school personnel. It is primarily neglect cases that are identified in this program.

**PROGRAM:** Regina Committee on Sexual Abuse

**ORGANIZATION:** Regina Committee on Sexual Abuse

**ADDRESS:**
c/o Mobile Crisis Services
1109 - 11th Avenue
REGINA, Saskatchewan
S4P 0G4

**CONTACT PERSON:** Catherine Hudek, Chairperson

**PHONE:** (306) 565-3400

**START UP YEAR:** 1982

**FUNDING:** Workshops, donations

**POPULATION SERVED:** Professionals

**GEOGRAPHIC AREA SERVED:** Regina

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Interdisciplinary Approach | Multidisciplinary Team Intervention |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |

**KEY PROGRAM FEATURES**

This multi-agency team was originally formed to work on professional training. While still focusing on this, the Committee has expanded its goals to include community education, resource development and lobbying activities. Committee members are currently working with school boards to develop an appropriate sexual assault prevention program as an integral part of the school curriculum.

**PROGRAM:** Saskatoon Crisis Intervention Service

**ORGANIZATION:** Saskatoon Crisis Intervention Service

**ADDRESS:** 136 Avenue "F" S.
SASKATOON, Saskatchewan
S7M 1S8

**CONTACT PERSON:** Sandy Stockman, Acting Executive Director

**PHONE:** (306) 664-6200

**START UP YEAR:** 1981

**FUNDING:** Municipal, provincial

**POPULATION SERVED:** Children and parents

**GEOGRAPHIC AREA SERVED:** Saskatoon and vicinity

**STAFFING:** 9 crisis workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Phone Line | |
| Community Committees | Crisis Counselling | |
| | Store Front/Drop-in Centre | |
| | Interdisciplinary Approach | |

**KEY PROGRAM FEATURES**

The crisis staff have the legal mandate to provide after-hours child protection services. They accept referrals, provide telephone and in-person counselling, conduct investigations and assessments and, if required, remove children from potentially dangerous home situations. They work closely with the police, social services and other community agencies, and handle a large volume of calls, totalling 15,000 in 1983.

| | |
|---|---|
| **PROGRAM:** | Saskatoon Crisis Nursery |
| **ORGANIZATION:** | Saskatoon Society for the Protection of Children, Inc. |
| **ADDRESS:** | 1128 Elliott Street<br>SASKATOON, Saskatchewan<br>S7N 0V3 |
| **CONTACT PERSON:** | Mary Helen Richards, Project Director |
| **PHONE:** | (306) 652-1623 |
| **START UP YEAR:** | 1983 |
| **FUNDING:** | Provincial, fund raisers, client fees, donations, foundations |
| **POPULATION SERVED:** | Children and parents |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon and surrounding area |
| **STAFFING:** | Child care staff |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Social Assistance Programs | Crisis Phone Line | Residential Program for Children |
| Self-help | Respite Services | Play Therapy |
| | Crisis Day Care | Self-help/Support Group |
| | Medical Follow-ups | |

**KEY PROGRAM FEATURES**

This program offers immediate respite care for families during crisis to provide alternate housing for small children, 24 hours a day. Clients include single parents experiencing stress, newly arrived families (e.g., Indians from reserves), parents of handicapped children, lost children picked up by police, etc.

A 24-hour phone line called TOTLINE handles crisis calls and provides parenting information. A stress management/self-help group for parents also exists.

An active group of approximately 30 volunteers is key to keeping this program running smoothly. Plans are being made to expand the program in the near future. In the first year, nearly 400 children were housed temporarily by this program.

**PROGRAM:** Saskatoon Society for the Protection of Children (S.S.P.C.)

**ORGANIZATION:** Saskatoon Society for the Protection of Children

**ADDRESS:** 2662 Eastview
SASKATOON, Saskatchewan
S7J 3G8

**CONTACT PERSON:** Peter Matthews, President

**PHONE:** (306) 343-2653

**START UP YEAR:** 1974

**FUNDING:** Provincial, fund raisers, donations, foundations

**POPULATION SERVED:** All

**GEOGRAPHIC AREA SERVED:** Saskatoon

**STAFFING:** Parent Aide and Crisis Nursery programs have paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

PRIMARY

Public Awareness Program
Professional Education
Community Education
Education for Children
Community Committees
Advocacy Group
Umbrella Organization
Self-help

SECONDARY

Respite Services
Parents Anonymous
Crisis Day Care

TERTIARY

Parent Aides
Self-help/Support Group

**KEY PROGRAM FEATURES**

S.S.P.C. is a community-based umbrella organization that has grown and expanded over the past 10 years to include three service programs, in addition to a public awareness campaign and a speakers' bureau. The three programs are a parent aide program, a 24-hour crisis nursery and stress management groups for parents. A high level of community volunteer involvement and innovative funding are inherent to their success. For instance the Crisis Nursery received funding recently from the Toronto Hospital for Sick Children Foundation and the Saskatoon Co-op Cabbage Patch Doll Campaign. A newsletter highlights the individual activities of these programs.

**PROGRAM:** Teen Parent Program

**ORGANIZATION:** Saskatchewan Department of Social Services

**ADDRESS:** -
1920 Broad Street
REGINA, Saskatchewan
S4P 3V6

**CONTACT PERSON:** Richard Hazel, Coordinator of Child Protection

**PHONE:** (306) 565-3648

**START UP YEAR:** 1981

**FUNDING:** Provincial

**POPULATION SERVED:** Teen mothers and children

**GEOGRAPHIC AREA SERVED:** Saskatchewan

**STAFFING:** Social workers

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Education for Teens | | |

**KEY PROGRAM FEATURES**

The primary goal of the Program is to teach child development and basic parenting to young single mothers who have been identified as high-risk cases. The Program also aims at helping the new family remain as a unit and to provide family members with, or refer them to, special services they may need.

| | |
|---|---|
| **PROGRAM:** | Teen Line |
| **ORGANIZATION:** | Community Aid Resource Center |
| **ADDRESS:** | 136 Avenue "F" S.<br>SASKATOON, Saskatchewan<br>S7M 1S8 |
| **CONTACT PERSON:** | Bob Sims, Executive Director |
| **PHONE:** | (306) 664-4618 |
| **START UP YEAR:** | 1980 |
| **FUNDING:** | |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Saskatoon |
| **STAFFING:** | Crisis counsellors |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| | Crisis Phone Line | |

**KEY PROGRAM FEATURES**

Teen Line is a 24-hour confidential and anonymous telephone line that deals only with teen issues. One of the first lines of its type in Canada, it relies on 40 volunteers to keep it operating. Cases of abuse or neglect are referred to appropriate agencies after crisis counselling.

**PROGRAM:** Victim Service/Public Education

**ORGANIZATION:** Saskatoon Sexual Assault and Information Centre

**ADDRESS:**
707 - 105 21st Street E.
SASKATOON, Saskatchewan
S7K 0B3

**CONTACT PERSON:** Maureen Jones, Executive Director

**PHONE:** (306) 244-2224

**FUNDING:** Municipal, provincial, fund raisers, donations, United Way, foundations, book sales

**POPULATION SERVED:** Children, teens and parents

**GEOGRAPHIC AREA SERVED:** Saskatoon and surrounding area

**STAFFING:** 2 counsellors, office worker

**FOCUS OF PROGRAM:** Sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program<br>Professional Education<br>Community Education<br>Education for Children<br>Education for Teens<br>Community Committees<br>Resource Centre | Crisis Phone Line<br>Crisis Counselling | On-going Individual Counselling |

**KEY PROGRAM FEATURES**

This program offers 24-hour support, information, accompaniment and/or referral to victims of sexual assault and their families. Thirty-five volunteers staff the crisis telephone lines and provide counselling, transportation and follow-up. The following materials are available: Child Sexual Assault - A Guide for Parents, $2/copy, and Concerning Sexual Assault of Children - Teacher's Guide, $8/copy.

## NORTHWEST TERRITORIES

Page

Northwest Territories Department of Social Services-Fort Smith .................................... 243

Northwest Territories Family and Children's Services ................................................ 244

| | |
|---|---|
| **PROGRAM:** | Northwest Territories Department of Social Services - Fort Smith Office |
| **ORGANIZATION:** | Government of Northwest Territories |
| **ADDRESS:** | Box 390<br>FORT SMITH, Northwest Territories<br>XOE OPO |
| **CONTACT PERSON:** | S. O'Neill, Area Supervisor |
| **PHONE:** | (403) 872-2773 |
| **FUNDING:** | Territorial |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Forth Smith and surrounding area |
| **STAFFING:** | Child welfare workers, child care staff, social workers, homemakers, psychologist |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Education for Teens
- Community Committees
- Multi-Disciplinary Team/s
- Social Assistance Programs

SECONDARY

- Screening Program
- Homemaker Program
- Transition House
- Crisis Counselling
- Interdisciplinary Approach

TERTIARY

- Residential Program for Children
- Residential Program for Teens
- On-going Individual Counselling
- Group Counselling
- Family Therapy
- Supportive Home Helper

**KEY PROGRAM FEATURES**

This rural program deals primarily with low-income clients, single parents and native Indians.

| | |
|---|---|
| **PROGRAM:** | Northwest Territories Family and Children's Services |
| **ORGANIZATION:** | Northwest Territories Department of Social Services |
| **ADDRESS:** | 6th Floor Precambrian Building<br>YELLOWKNIFE, Northwest Territories<br>X1A 2L9 |
| **CONTACT PERSON:** | Diane Doyle, Superintendent of Child Welfare and Family Services |
| **PHONE:** | (403) 873-7312 |
| **FUNDING:** | Territorial |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Northwest Territories |
| **STAFFING:** | Child welfare workers |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|

**KEY PROGRAM FEATURES**

Child welfare workers in the N.W.T. are responsible for all facets of social service delivery. Child abuse and neglect cases are treated within this general context, and no specific prevention programs are currently operating.

# YUKON

Page

Yukon Child Welfare Services .......... 247
Yukon Family Services Association .......... 248

[illegible]

[illegible] [illegible]

[illegible] [illegible]

[illegible] [illegible]
[illegible]
[illegible]

[illegible] [illegible]

[illegible] [illegible]

[illegible]

[illegible]

[illegible] [illegible]

[illegible] [illegible]

[illegible] [illegible]

[illegible]

[illegible]

[illegible] [illegible]
[illegible]

| | |
|---|---|
| **PROGRAM:** | Yukon Child Welfare Services |
| **ORGANIZATION:** | Department of Health and Human Resources |
| **ADDRESS:** | Box 2703<br>WHITEHORSE, Yukon<br>Y1A 2C6 |
| **CONTACT PERSON:** | Ross Findlater, Director of Child Welfare |
| **PHONE:** | (403) 667-5674 |
| **START UP YEAR:** | 1980 |
| **FUNDING:** | Territorial |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Yukon |
| **STAFFING:** | Child welfare workers, child care staff, part-time researcher |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

PRIMARY

- Public Awareness Program
- Professional Education
- Multidisciplinary Team
- Social Assistance Programs

SECONDARY

- Transition House
- Crisis Counselling

TERTIARY

- Residential Program for Children
- On-going Individual Counselling
- Family Therapy
- Play Therapy
- Supportive Home Helper

**KEY PROGRAM FEATURES**

In the Yukon territorial government, abuse and neglect services have been integrated with other child protection services; and in many parts of the Yukon they have been combined with all other social services.

| | |
|---|---|
| **PROGRAM:** | Yukon Family Services Association |
| **ORGANIZATION:** | Yukon Family Services Association |
| **ADDRESS:** | 207 Elliott Street<br>WHITEHORSE, Yukon<br>Y1A 3W1 |
| **CONTACT PERSON:** | Christal Percival, Executive Director |
| **PHONE:** | (403) 667-2970 |
| **FUNDING:** | Territorial, client fees |
| **POPULATION SERVED:** | Children, teens and parents |
| **GEOGRAPHIC AREA SERVED:** | Whitehorse and surrounding area |
| **STAFFING:** | Family counsellor |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | Crisis Counselling | On-going Individual Counselling |
| Professional Education | | Family Therapy |
| Community Education | | Self-help/Support Group |
| Community Committees | | |
| Advocacy Group | | |
| Multidisciplinary Team | | |
| Resource Centre | | |
| Family Planning | | |
| Self-help | | |

**KEY PROGRAM FEATURES**

This small, private social service agency focuses primarily on counselling. It offers such programs as STEP (Systematic Training for Effective Parenting) and assertiveness training. The Association participates in the Ad Hoc Committee on Family Violence and also serves as the information clearinghouse for this committee.

## NATIONAL

Page

Basic Recruit Training .... 251

Canadian Society for the Prevention of Cruelty to Children .... 252

Clearinghouse on Family Violence .... 253

Crisis and Conflict Intervention Course .... 254

Family Violence Film Collection .... 255

Florence Hallum Prevention of Child Abuse Fund .... 256

Parents at Risk: An Instructional Program for Preventive Intervention .... 257

**PROGRAM:** Basic Recruit Training

**ORGANIZATION:** Royal Canadian Mounted Police

**ADDRESS:** Box 6500
REGINA, Saskatchewan
S4P 3J7

**CONTACT PERSON:** Cpl. Dave Franklin, Human Relations Instructor

**PHONE:** (306) 359-6323

**FUNDING:** Federal

**POPULATION SERVED:** Recruits in R.C.M.P. basic training

**GEOGRAPHIC AREA SERVED:** Canada

**STAFFING:** Police instructors

**FOCUS OF PROGRAM:** Physical and sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | |

**KEY PROGRAM FEATURES**

Two hours of R.C.M.P. basic training are focused on child abuse. The instructors discuss symptoms, probable causes and police responsibilities. Simulated situations are used to highlight the sensitivity needed to deal with this problem. The training now stresses the "preventive" need in the area of child abuse in addition to the investigative requirements. The Training and Development Branch in Victoria, B.C., has developed a 5-minute videotape presentation on the use of anatomically correct dolls.

| | |
|---|---|
| **PROGRAM:** | Canadian Society for the Prevention of Cruelty to Children |
| **ORGANIZATION:** | Canadian Society for the Prevention of Cruelty to Children |
| **ADDRESS:** | 246 King Street<br>Box 700<br>MIDLAND, Ontario<br>L4R 4P4 |
| **CONTACT PERSON:** | Dr. E.T. Barker, President |
| **PHONE:** | (705) 526-5647 |
| **START UP YEAR:** | 1975 |
| **FUNDING:** | Industry, foundations, donations, membership fees |
| **POPULATION SERVED:** | General public, professionals |
| **GEOGRAPHIC AREA SERVED:** | Canada |
| **STAFFING:** | Psychiatrist, secretary |
| **FOCUS OF PROGRAM:** | Neglect and emotional abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |
| Education for Teens | | |
| Advocacy Group | | |
| Umbrella Organization | | |
| Family Planning | | |
| Self-help | | |

## KEY PROGRAM FEATURES

A quarterly journal is published and sold for $10 per year. Student reprints are available to schools for the cost of the postage. The organization also publishes a program newsletter. The society relies on a core of volunteers to provide its services.

| | |
|---|---|
| **PROGRAM:** | Clearinghouse on Family Violence |
| **ORGANIZATION:** | Health and Welfare Canada |
| **ADDRESS:** | Brooke Claxton Building, 9th Floor<br>OTTAWA, Ontario<br>K1A 1B5 |
| **CONTACT PERSON:** | Diane Ponée, Head of Clearinghouse |
| **PHONE:** | (613) 990-9574 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Federal |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Canada |
| **STAFFING:** | 2 consultants, information officer |
| **FOCUS OF PROGRAM:** | All aspects of abuse and neglect |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Advocacy Group | | |
| Resource Centre | | |

**KEY PROGRAM FEATURES**

The National Clearinghouse on Family Violence is a program of the Department of National Health and Welfare and was established to provide information and consultation to professionals working in the field of child abuse and neglect, wife battering and abuse of the elderly, and to the public at large.

Its major programs are as follows:

(1) Production and/or distribution of written materials. Materials include monographs, reports, studies, bibliographies, pamphlets and a quarterly bilingual newsletter called Vis-à-vis.

(2) Audio-visual material collection. Conjointly with the National Film Board of Canada, the Clearinghouse makes available free of charge to Canadians a selection of 23 films, via the 30 NFB offices across the country.

(3) Consultation and technical expertise. Individual assistance to persons and child abuse programs is provided in the form of expertise, information and workshop presentations.

(4) Networking. The Clearinghouse staff fosters and maintains a network of professionals from all disciplines by encouraging contacts, holding seminars and large meetings and exchanging information.

(5) Fact-finding. The Clearinghouse coordinates departmental funding in the area of child abuse, conducts studies and encourages initiatives in the gathering of statistics and other data.

**PROGRAM:** Crisis and Conflict Intervention Course

**ORGANIZATION:** Canadian Police College

**ADDRESS:** P.O. Box 8900
OTTAWA, Ontario
K1G 3J2

**CONTACT PERSON:** S/Sgt. A.L.R. Sudsbury

**PHONE:** (613) 993-9500

**FUNDING:** Federal

**POPULATION SERVED:** Police officers

**GEOGRAPHIC AREA SERVED:** Canada

**STAFFING:** 7 trainers

**FOCUS OF PROGRAM:** Physical and sexual abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Professional Education | | |

**KEY PROGRAM FEATURES**

This course deals with family violence, and part of the course work focuses on child abuse. Family counsellors and child care workers are hired on a per course basis to teach the material to police officers from across the country.

| | |
|---|---|
| **PROGRAM:** | Family Violence Film Collection |
| **ORGANIZATION:** | National Film Board of Canada |
| **ADDRESS:** | 30 locations in Canada<br>Head Office: 150 Kent Street<br>OTTAWA, Ontario<br>K1A 0M9 |
| **CONTACT PERSON:** | J.F. Sonley, Film Officer |
| **PHONE:** | (613) 992-5380 |
| **START UP YEAR:** | 1982 |
| **FUNDING:** | Federal |
| **POPULATION SERVED:** | All |
| **GEOGRAPHIC AREA SERVED:** | Canada |
| **STAFFING:** | 40 film officers and additional administrative and support personnel on "as required" basis |
| **FOCUS OF PROGRAM:** | Physical and sexual abuse |

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Public Awareness Program | | |
| Professional Education | | |
| Community Education | | |
| Education for Children | | |
| Education for Teens | | |
| Resource Centre | | |
| Umbrella Organization | | |

**KEY PROGRAM FEATURES**

The National Film Board of Canada is making available multiple copies of 23 films on child abuse and spouse abuse, for use by professionals and organizations throughout Canada. The N.F.B. evaluates usefulness and accuracy of materials, and has compiled a listing of all audiovisual materials available in Canada on the subject of child abuse. For pamphlets describing the film collection, contact:

National Clearinghouse on Family Violence
9th Floor, Brooke Claxton Building
Tunney's Pasture
OTTAWA, Ontario
K1A 1B5

**PROGRAM:** Florence Hallum Prevention of Child Abuse Fund

**ORGANIZATION:** Independent Order of Foresters

**ADDRESS:** 789 Don Mills Road
DON MILLS, Ontario
M3C 1T9

**CONTACT PERSON:** Andrew Stewart, Secretary-Treasurer

**PHONE:** (416) 429-3000

**START UP YEAR:** 1978

**FUNDING:** Members' donations, fund raisers

**POPULATION SERVED:** Non-profit organizations

**GEOGRAPHIC AREA SERVED:** Canada

**STAFFING:** No paid staff

**FOCUS OF PROGRAM:** All aspects of abuse and neglect

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Research | | |

**KEY PROGRAM FEATURES**

The specific and primary purpose for which the Fund was formed is the prevention of child abuse through the promotion of research and publicity and through financial aid to specific programs and entities which are concerned with child abuse and/or its victims. Since its incorporation, the Fund has spent over $30,000 in grants to organizations in nearly every province. Write to the above address for information on films, books and funding.

**PROGRAM:** Parents at Risk: An Instructional Program for Perinatal Assessment and Preventive Intervention

**ORGANIZATION:** Queen Alexandra Hospital

**ADDRESS:** 2400 Arbutus Road
VICTORIA, British Columbia
V8N 1V7

**CONTACT PERSON:** Karen Ledger and Daphne Williams

**PHONE:** (604) 477-1826

**START UP YEAR:** 1981

**FUNDING:** Developmental: Provincial, foundations; On-going: No funds required

**POPULATION SERVED:** Professionals and students

**GEOGRAPHIC AREA SERVED:** N/A

**STAFFING:** N/A

**FOCUS OF PROGRAM:** All aspects of potential abuse

**PREVENTION SERVICES:**

| PRIMARY | SECONDARY | TERTIARY |
|---|---|---|
| Community Education | Screening Program | |
| Training Program | Medical Follow-ups | |
| Multidisciplinary Team | | |

## KEY PROGRAM FEATURES

Parents at Risk is an instructional training program designed for professionals who work with childbearing families during the perinatal period. Especially designed for use with graduate and student nurses, social workers, mental health professionals and physicians working in the maternity setting or providing perinatal care in the community, it focuses on identifying the risk of parenting problems in the period surrounding the birth of an infant and preventive interventions. The training package includes an instructional manual and a 30-minute colour videotape which illustrates the process of family assessment. The cost for the videotape and two manuals is $350. The preview fee is $40.

# INDEX

## TYPE OF ORGANIZATION

Page

Community-Based .... 261

Educational .... 262

Law Enforcement .... 262

Legal .... 262

Mental Health .... 262

Physical Health/Medicine .... 263

Political/Legislative .... 264

Religious .... 264

Self-Help .... 264

Social Service/Child Welfare .... 264

## COMMUNITY-BASED

Page

Campbell River Sex Offenders Program (B.C.) 34
Centre d'activités pour parents (Qué.) 161
Centre d'aide aux victimes d'agressions à caractère sexuel (Qué.) 162
Le Cercle éducatif (Qué.) 179
Child Abuse Council (Sask.) 223
Child Abuse Volunteer Education Team (Alta.) 7
Child and Crisis Committee, Interdisciplinary Agency Team (Ont.) 116
Child Sexual Abuse Liaison Committee (B.C.) 38
Child Sexual Abuse Project (B.C.) 39
Child Sexual Abuse Treatment Programme (Alta.) 9
Citizens Concerned with Crime Against Children (Ont.) 124
Community Child Abuse Council of Hamilton-Wentworth (Ont.) 125
Community Treatment for Sexually Abusive Families (Alta.) 12
Dauphin and St. Rose Suspected Child Abuse and Neglect (SCAN) Teams (Man.) 71
Edmonton Committee on Child Abuse and Neglect (Alta.) 14
Éducation - coup-de-fil (Qué.) 168
Enfance (Qué.) 169
Extra Support for Parents (N.S.) 97
Famille-enfant (Qué.) 170
Family Relief Service (Alta.) 15
Family S.O.S. (N.S.) 101
Florence Hallum Prevention of Child Abuse Fund (National) 256
Grands frères et grandes soeurs (Qué.) 171
The Healing Centre for Women (Ont.) 129
Hébergement pour femmes et enfants victimes de violence Familiale (Que.) 173
Inter Agency Child Abuse Committee of Etobicoke (Ont.) 132
Les jeunes face à leurs droits (Qué.) 182
Kelowna Family Day Care Service (B.C.) 46
Kenora Child Abuse Council (Ont.) 134
Ligue des droits et libertés (Qué.) 183
Maison d'accueil et d'hébergement (Qué.) 184
Matinées mères-enfants (Qué.) 185
Mothers' Time off (B.C.) 48
Parent Aide Program of Calgary (Alta.) 17
Parent Preschool Resource Centre (Ont.) 141
Parents - Secours (Qué.) 188
Peterborough Community Child Abuse Committee (Ont.) 144
Prevent Abuse of Children Today (B.C.) 51
P.R.I.S.M.E.S. (Qué.) 200
Programme de sensibilisation à la vie familiale (Qué.) 196
Programme pour jeunes adolescents (Qué.) 199
Projet S.E.M. (Qué.) 201
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) 202
Regina Committee on Sexual Abuse (Sask.) 234
Runaway Program (Alta.) 22
Saskatoon Crisis Nursery (Sask.) 236
Saskatoon Society for the Protection of Children (Sask.) 237
Sexual Abuse Counsellors Outreach Programme (B.C.) 53

Page

Sexual Assault Crisis Program (Man.) .... 77
Society for the Prevention of Child Abuse and Neglect (Alta.) .... 23
Support for Sexually Abused Youth (B.C.) .... 61
Teen Line (Sask.) .... 239
Victim Service/Public Education (Sask.) .... 240
Waterloo Regional Committee for the Prevention of Child Abuse (Ont.) .... 149
West Side Family Place (B.C.) .... 63
Youth Program (B.C.) .... 64

EDUCATIONAL

Behaviour Resource Team (B.C.) .... 31
Canadian Society for the Prevention of Cruelty to Children (National) .... 252
Centre national d'information sur la violence dans la famille (National) .... 253
Clearinghouse on Family Violence (National) .... 253
Community Programs (B.C.) .... 42
Family Violence Film Collection (National) .... 255
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program (Man.) .... 73
Filmathèque sur la violence familiale (National) .... 255
Green Thumb Theatre for Young People (B.C.) .... 44
Mainstreaming University Curricula in the Area of Child Abuse (Ont.) .... 135
La non-violence (Qué.) .... 177
Parent/Child Early Education Program (Ont.) .... 140
Parenting with a Focus on Anger and Discipline (Alta.) .... 18
Preventive Education Program (Ont.) .... 145
Program for Pregnant Teens (Man.) .... 76
Programme d'information pubertaire (Qué.) .... 197
Pupil Services (Sask.) .... 233
Toronto Board of Education (Ont.) .... 147
Violence in the Family (Qué.) .... 220

LAW ENFORCEMENT

Basic Recruit Training (National) .... 251
Child Abuse Unit - Sex Crimes (Alta.) .... 6
Crisis and Conflict Intervention Course (National) .... 254
Crisis Intervention/Child Abuse Unit (Alta.) .... 13
Winnipeg Police Department, Child Abuse Unit (Man.) .... 78

LEGAL

Crown Counsel Prosecution of Sexual Assault Cases (B.C.) .... 43

MENTAL HEALTH

Act 2 Counselling (B.C.) .... 29
Alberta Psychological Resources (Alta.) .... 3
L'apprenti-sage (Qué.) .... 178
Child Abuse Programme (Ont.) .... 112

Page

Child and Youth Services (Regina, Sask.) ........ 224
Child and Youth Services (Saskatoon, Sask.) ........ 225
Child Development Centre (Alta.) ........ 8
Children's Resource Network Sexual Abuse Project (Ont.) ........ 123
Community Mental Health (B.C.) ........ 41
Community Mental Health (P.E.I.) ........ 154
Community Mental Health Services (P.E.I.) ........ 155
Counselling and Community Services (Sask.) ........ 227
Family Services Bureau (Sask.) ........ 228
Home Behaviour Training Programme (Ont.) ........ 130
Home Care (Ont.) ........ 131
Human Sexuality Education (B.C.) ........ 45
Information sur les agressions sexuelles à l'école primaire (Qué.) ........ 174
Mental Health Center (B.C.) ........ 47
Mental Health Service for Pre-school Age and Parents (Ont.) ........ 136
Northeast Neighborhood Centre (Ont.) ........ 138
The Parenting Program (Ont.) ........ 146
Pédopsychiatrie (Drummondville, Que.) ........ 191
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) ........ 189
Pédopsychiatrie (Hôpital Notre-Dame, Montréal, Qué.) ........ 190
Post Partum Counselling Service of Winnipeg (Man.) ........ 75
Ready-Set-Go Infant-Child-Parent Program (Qué.) ........ 203
Service d'aide à l'enfance et à l'adolescence (Qué.) ........ 209
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ........ 211
Service de psychiatrie infantile (Qué.) ........ 212
Service enfance et adolescence (Qué.) ........ 214
Teenage Pregnancy: Predictors of Violence (Qué.) ........ 219
Training and Prevention Program (Ont.) ........ 148
Yukon Family Services Association (Yukon) ........ 248

## PHYSICAL HEALTH AND MEDICINE

Child Abuse and Neglect Program (Ont.) ........ 108
Child Abuse Committee (Brampton, Ont.) ........ 109
Child Abuse Committee (Sarnia, Ont.) ........ 110
Child Abuse Program (Alta.) ........ 5
Child Abuse Team (N.B.) ........ 81
Child Abuse Team (N.S.) ........ 93
Child Abuse Team (Mississauga, Ont.) ........ 113
Child Abuse Team (Scarborough, Ont.) ........ 114
Child Abuse Team (Willowdale, Ont.) ........ 115
Child Protection Centre (Man.) ........ 69
Child Protection Consultation Team (N.B.) ........ 82
Child Protection Program (Ont.) ........ 118
Child Protection Service, Royal Columbian Hospital (B.C.) ........ 36
Child Protection Team (Nfld.) ........ 87
Child Support Team (Alta.) ........ 10
Comité P.E.M. (Montréal, Qué.) ........ 164
Comité P.E.M. (Sherbrooke, Qué.) ........ 165
Community Care Nursery (B.C.) ........ 40

Page

Continuité de soins auprès des familles à risques (Qué.) ..... 166
L'enfant négligé et maltraité (Qué.) ..... 181
Health Check 3 (Nfld.) ..... 88
New Brunswick Extra-Mural Hospital (N.B.) ..... 83
Offenses sexuelles (Qué.) ..... 186
Parents At Risk (National) ..... 257
Perinatalité et santé des jeunes (Qué.) ..... 192
Programme de continuité de soins aux enfants (Qué.) ..... 195
Santé maternelle et infantile (Mercier-Ouest, Montréal, Que.) ..... 205
Santé maternelle et infantile (Pointe St-Charles, Montréal, Qué) ..... 206
Santé scolaire (Qué.) ..... 208
Service de pédopsychiatrie (Qué.) ..... 210
Sexual Assault Assessment Project (B.C.) ..... 54
Support social (Qué.) ..... 218
University of Alberta Hospital, Department of Pediatrics (Alta.) ..... 25

## POLITICAL AND LEGISLATIVE

Rights of Children (B.C.) ..... 52

## RELIGIOUS

Christian Counselling Services (Sask.) ..... 226
Presentation House Emergency Shelter for Children (Nfld.) ..... 90

## SELF-HELP

B.C. Parents in Crisis Society (B.C.) ..... 33
Convergence (Qué.) ..... 167
Journées familiales (Qué.) ..... 176
New Parent Discussion Groups (.B.C.) ..... 49
Parent to Parent (Ont.) ..... 143
Parents Anonymes (Qué.) ..... 187
Parents Anonymous (Alta.) ..... 19
Parents Anonymous (Man.) ..... 74
Parents Anonymous (N.B.) ..... 84
Parents Anonymous (Ont.) ..... 142
Parents Anonymous (Sask.) ..... 232
Sexual Assault Recovery Anonymous Society (B.C.) ..... 55
Sexual Assault Victims Anonymous (B.C.) ..... 56
Soutien aux parents (Qué.) ..... 217

## SOCIAL SERVICE AND CHILD WELFARE

Abuse and Family Services (Man.) ..... 67
Aftercare Facility for Teen Mothers and Children (P.E.I.) ..... 153
Assessment and Treatment Center (B.C.) ..... 30
Atelier "Jardin du coin" (Qué.) ..... 159

Page

B.C. Federation of Foster Parent Associations (B.C.) .......... 32
British Columbia Child Protection Services (B.C.) .......... 37
CALM (Ont.) .......... 107
Central Edmonton Child Abuse and Neglect Team (Alta.) .......... 4
Centre d'Accueil (Qué.) .......... 160
Centre local de services communautaires de Longueuil-Est (Qué.) .......... 163
Chesterfield House (B.C.) .......... 35
Child Abuse Prevention Program (Ont.) .......... 111
Child and Family Services (Man.) .......... 68
Child Protection (N.S.) .......... 94
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Program (N.S.) .......... 95
Child Protection Services (N.S.) .......... 96
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Children's Aid Society of Prescott and Russell (Ont.) .......... 121
Children's Aid Society Staff Training (Ont.) .......... 122
L'enfant d'âge préscolaire (Qué.) .......... 180
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family and Children's Services of Annapolis County (N.S.) .......... 98
Family and Children's Services of Oxford County (Ont.) .......... 127
Family and Children's Services of Queen's County (N.S.) .......... 99
Family Care Program and Family Skills Service (N.S.) .......... 100
Family Services and Temporary Care (Man.) .......... 72
Family Support Worker Program (Alta.) .......... 16
Family Therapy and In-home Child Management (Ont.) .......... 128
Halte-garderie (Qué.) .......... 172
Jessie's Centre for Teenagers (Ont.) .......... 133
Jeunes et familles (Qué.) .......... 175
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .......... 137
Mobile Crisis Services (Sask.) .......... 229
Newfoundland Child Welfare and Protection (Nfld.) .......... 89
Northwest Territories Department of Social Services - Fort Smith Office N.W.T.) .......... 243
Northwest Territories Family and Children's Services (N.W.T.) .......... 244
Nova Scotia Family and Children's Services Division (N.S.) .......... 102
Ontario Centre for the Prevention of Child Abuse (Ont.) .......... 139
Outreach Special Service to Children (B.C.) .......... 50
Parent Aid Program (Regina, Sask.) .......... 230
Parent Aide Program (Saskatoon, Sask.) .......... 231
Petite-enfance (Farnham, Qué.) .......... 193
Petite-enfance (Longueuil, Qué.) .......... 194
Prince Edward Island Child Welfare (P.E.I.) .......... 156
Programme d'intervention précoce enfance-famille (Qué.) .......... 198
Project Break-thru South/North (Alta.) .......... 20
Protection Program (N.S.) .......... 103
Red deer Family Resource Team (Alta.) .......... 21
Santé maternelle et infantile - Santé scolaire (Qué.) .......... 207
Saskatoon Crisis Intervention Service (Sask.) .......... 235
Service de rééducation en externe (Qué.) .......... 213
Service social scolaire (Qué.) .......... 215
Services psychosociaux de première ligne (Qué.) .......... 216
Services to Children and Families (N.S.) .......... 104

Page

Sparkling Granny - Teaching Homemaker (B.C.) .......... 57
Special People Enjoying Children (Alta.) .......... 24
Special Services to Children (Penticton, B.C.) .......... 58
Special Services to Children (Williams Lake, B.C.) .......... 59
Special Services to Children and Their Families (B.C.) .......... 60
Teen Parent Program (Sask.) .......... 238
Vancouver Incest and Sexual Abuse Centre (B.C.) .......... 62
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 70
Yukon Child Welfare Services (Yukon) .......... 247

# INDEX

## PROGRAMS WITH A SPECIFIC FOCUS

Page

Emotional Abuse .......... 269

Neglect .......... 269

Physical Abuse .......... 270

Sexual Abuse .......... 271

## EMOTIONAL ABUSE

Page

Atelier "Jardin du coin" (Qué.) ..... 159
B.C. Parents in Crisis Society (B.C.) ..... 33
Canadian Society for the Prevention of Cruelty to Children (National) ..... 252
Centre d'activités pour parents (Qué.) ..... 161
Centre local de services communautaires de Longueuil-Est (Qué.) ..... 163
Le Cercle éducatif (Qué.) ..... 179
Child Abuse Council (Sask.) ..... 223
Child Abuse Unit - Sex Crimes (Alta.) ..... 6
Community Programs (B.C.) ..... 42
Convergence (Qué.) ..... 167
Éducation -- coup-de-fil (Qué.) ..... 168
L'enfant d'âge préscolaire (Qué.) ..... 180
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program (Man.) ..... 73
Grands frères et grandes soeurs (Qué.) ..... 171
Halte-garderie (Qué.) ..... 172
Health Check 3 (Nfld.) ..... 88
Hébergement pour femmes et enfants victimes de violence familiale (Qué.) ..... 173
Home Behaviour Training Programme (Ont.) ..... 130
Information sur les agressions sexuelles à l'école primaire (Qué.) ..... 174
Journées familiales (Qué.) ..... 176
L'apprenti-sage (Qué.) ..... 178
Parent to Parent (Ont.) ..... 143
Parenting with a Focus on Anger and Discipline (Alta.) ..... 18
Parents Anonymous (N.B.) ..... 84
Petite-enfance (Farnham, Qué.) ..... 193
P.R.I.S.M.E.S. (Qué.) ..... 200
Programme de sensibilisation à la vie familiale (Qué.) ..... 196
Ready-Set-Go Infant-Child-Parent Program (Qué.) ..... 203
Red Deer Family Resource Team (Alta.) ..... 21
Service d'aide à l'enfance et à l'adolescence (Qué.) ..... 209
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ..... 211
Service de psychiatrie infantile (Qué.) ..... 212
Service enfance et adolescence (Qué.) ..... 214
Sparkling Granny - Teaching Homemaker (B.C.) ..... 57
Training and Prevention Program (Ont.) ..... 148
Violence in the Family (Qué.) ..... 220
West Side Family Place (B.C.) ..... 63

## NEGLECT

L'apprenti-sage (Qué.) ..... 178
Atelier "Jardin du coin" (Qué.) ..... 159
CALM (Ont.) ..... 107
Canadian Society for the Prevention of Cruelty to Children (National) ..... 252
Centre d'activités pour parents (Qué.) ..... 161
Centre local de services communautaires de Longueuil-Est (Qué.) ..... 163
Le Cercle éducatif (Qué.) ..... 179
Child Abuse Committee (Brampton, Ont.) ..... 109
Continuité de soins auprès des familles à risques (Qué.) ..... 166

Page

Convergence (Qué.) 167
Education -- coup-de-fil (Qué.) 168
Halte-garderie (Qué.) 172
Health Check 3 (Nfld.) 88
Home Behaviour Training Programme (Ont.) 130
Jeunes et familles (Qué.) 175
Offenses sexuelles (Qué.) 186
Parents-Secours (Qué.) 188
Petite-enfance (Farnham, Que.) 193
Programme de sensibilisation à la vie familiale (Qué.) 196
Ready-Set-Go Infant-Child-Parent Program (Qué.) 203
Red Deer Family Resource Team (Alta.) 21
Service d'aide à l'enfance et à l'adolescence (Qué.) 209
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) 211
Service de psychiatrie infantile (Qué.) 212
Service enfance et adolescence (Qué.) 214
Sparkling Granny-Teaching Homemaker (B.C.) 57
Training and Prevention Program (Ont.) 148

PHYSICAL ABUSE

Atelier "Jardin du coin" (Qué.) 159
B.C. Parents in Crisis Society (B.C.) 33
Basic Recruit Training (National) 251
CALM (Ont.) 107
Centre local de services communautaires de Longueuil-Est (Qué.) 163
Child Abuse Committee (Brampton, Ont.) 109
Child Abuse Council (Sask.) 223
Child Abuse Unit - Sex Crimes (Alta.) 6
Convergence (Qué.) 167
Crisis and Conflict Intervention Course (National) 254
Family Services Bureau (Sask.) 228
Family Violence Film Collection (National) 255
Hébergement pour femmes et enfants victimes de violence familiale (Qué.) 173
Home Behaviour Training Programme (Ont.) 130
La non-violence (Qué.) 177
Offenses sexuelles (Qué.) 186
Parent/Child Early Education Program (Ont.) 140
Parent to Parent (Ont.) 143
Parenting with a Focus on Anger and Discipline (Alta.) 18
Ready-Set-Go Infant-Child-Parent Program (Qué.) 203
Red Deer Family Resource Team (Alta.) 21
Runaway Program (Alta.) 22
Sparkling Granny - Teaching Homemaker (B.C.) 57
Violence in the Family (Qué.) 220
Winnipeg Police Department, Child Abuse Unit (Man.) 78

## SEXUAL ABUSE

| | Page |
|---|---|
| Act 2 Counselling (B.C.) | 29 |
| Alberta Psychological Resources (Alta.) | 3 |
| L'apprenti-sage (Qué.) | 178 |
| Basic Recruit Training (National) | 251 |
| Campbell River Sex Offenders Program (B.C.) | 34 |
| Centre d'aide aux victimes d'agressions à caractère sexuel (Qué.) | 162 |
| Child Abuse Committee (Brampton, Ont.) | 109 |
| Child Abuse Council (Sask.) | 223 |
| Child Abuse Unit - Sex Crimes (Alta.) | 6 |
| Child Sexual Abuse Liaison Committee (B.C.) | 36 |
| Child Sexual Abuse Project (B.C.) | 39 |
| Child Sexual Abuse Treatment Programme (Alta.) | 9 |
| Children's Resource Network Sexual Abuse Project (Ont.) | 123 |
| Citizens Concerned with Crime Against Children (Ont.) | 124 |
| Community Programs (B.C.) | 42 |
| Community Treatment for Sexually Abusive Families (Alta.) | 12 |
| Crisis and Conflict Intervention Course (National) | 254 |
| Crown Counsel Prosecution of Sexual Assault Cases (B.C.) | 43 |
| Family Services Bureau (Sask.) | 228 |
| Family Violence Film Collection (National) | 255 |
| Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program (Man.) | 73 |
| Green Thumb Theatre for Young People (B.C.) | 44 |
| The Healing Centre for Women (Ont.) | 129 |
| Human Sexuality Education (B.C.) | 45 |
| Information sur les agressions sexuelles à l'ecole primaire (Qué.) | 174 |
| Kenora Child Abuse Council (Ont.) | 134 |
| Metropolitan Chairman's Special Committee on Child Abuse (Ont.) | 137 |
| Offenses sexuelles (Qué.) | 186 |
| Prevent Abuse of Children Today (B.C.) | 51 |
| P.R.I.S.M.E.S. (Qué.) | 200 |
| Programme d'information pubertaire (Qué.) | 197 |
| Regina Committee on Sexual Abuse (Sask.) | 234 |
| Runaway Program (Alta.) | 22 |
| Service d'aide à l'enfance et à l'adolescence (Qué.) | 209 |
| Service de psychiatrie de l'enfance et de l'adolescence (Qué.) | 211 |
| Service de psychiatrie infantile (Qué.) | 212 |
| Service enfance et adolescence (Qué.) | 214 |
| Sexual Abuse Counsellors Outreach Programme (B.C.) | 53 |
| Sexual Assault Assessment Project (B.C.) | 54 |
| Sexual Assault Crisis Program (Man.) | 77 |
| Sexual Assault Recovery Anonymous Society (B.C.) | 55 |
| Sexual Assault Victims Anonymous (B.C.) | 56 |
| Support for Sexually Abused Youth (B.C.) | 61 |
| University of Alberta Hospital, Department of Pediatrics (Alta.) | 25 |
| Vancouver Incest and Sexual Abuse Centre (B.C.) | 62 |
| Victim Service/Public Education (Sask.) | 240 |
| Winnipeg Police Department, Child Abuse Unit (Man.) | 78 |

# INDEX

## TYPE OF PREVENTION SERVICES

Page

Advocacy Group .......... 275
Community Committees .......... 275
Community Education .......... 276
Counselling .......... 278
Crisis Counselling .......... 278
Crisis Day Care .......... 280
Crisis Home .......... 280
Crisis Phone Line .......... 280
Day Care .......... 281
Drop-In Centre .......... 281
Education for Children .......... 282
Education for teens .......... 283
Emergency Home .......... 284
Family Planning .......... 284
Family Support Group .......... 284
Family Therapy .......... 285
Group Counselling .......... 286
Home Support .......... 287
Homemaker Program .......... 287
Individual Counselling .......... 295
Interdisciplinary Approach .......... 288
Lay Therapists .......... 289
Life Skills .......... 290
Matching Parents/families .......... 291
Medical Follow-ups .......... 291
Multidisciplinary Team Intervention .......... 292
Multidisciplinary Teams .......... 293
Mutual Aid .......... 295
Parent Aides .......... 297
Parent Support Group .......... 297
Parents Anonymous .......... 297
Play Therapy .......... 298
Public Awareness Program .......... 299
Professional Education .......... 301
Residential Program for Children .......... 302
Residential Program for Families .......... 303
Residential Program for Men .......... 303
Residential Program for Teens .......... 303
Residential Program for Women and Children .......... 304
Resource Centre .......... 304
Respite Services .......... 305
Screening Program .......... 305
Self-Help (Primary) .......... 306
Self-Help/Support Groups .......... 307
Social Assistance Programs .......... 307
Store Front/Drop-in Centre .......... 308
Support Group .......... 308
Supportive Home Helper .......... 308
Telephone Counselling .......... 309
Training Program .......... 309
Transition House .......... 310
Umbrella Organization .......... 311
Women's Shelter .......... 311

## ADVOCACY GROUP (PRIMARY PREVENTION)

Page

Aftercare Facility for Teen Mothers and Children (P.E.I.) ..... 153
B.C. Federation of Foster Parent Associations (B.C.) ..... 32
Canadian Society for the Prevention of Cruelty to Children (National) ..... 252
Centre national d'information sur la violence dans la famille (National) ..... 253
Child Abuse Council (Sask.) ..... 223
Child Abuse Team (N.S.) ..... 93
Child Protection Services/Child Care Services (Ont.) ..... 119
Citizens Concerned with Crime against Children (Ont.) ..... 124
Clearinghouse on Family Violence (National) ..... 253
Dauphin and St. Rose SCAN Teams (Man.) ..... 71
Edmonton Committee on Child Abuse and Neglect (Alta.) ..... 14
Feeling Yes/Feeling No: Child Sexual Abuse prevention Program (Man.) ..... 73
Les jeunes face à leurs droits (Qué.) ..... 182
Ligue des droits et libertés (Qué.) ..... 183
Outreach Special Service to Children (B.C.) ..... 50
Parents Anonymous (Alta.) ..... 19
Rights of Children (B.C.) ..... 52
Saskatoon Society for the Protection of Children (Sask.) ..... 237
Sexual Assault Recovery Anonymous Society (B.C.) ..... 55
Sexual Assault Victims Anonymous (B.C.) ..... 56
Waterloo Regional Committee for the Prevention of Child Abuse (Ont.) ..... 149
Yukon Family Services Association (Yukon) ..... 248

## COMMUNITY COMMITTEES (PRIMARY PREVENTION)

Atelier "Jardin du coin" (Qué.) ..... 159
Centre local de services communautaires de Longueuil-Est (Qué.) ..... 163
Chesterfield House (B.C.) ..... 35
Child Abuse and Neglect Program (Ont.) ..... 108
Child Abuse Council (Sask.) ..... 223
Child Abuse Prevention Program (Ont.) ..... 111
Child Abuse Program (Alta.) ..... 5
Child Abuse Team (Mississauga, Ont.) ..... 113
Child Abuse Team (Scarborough, Ont.) ..... 114
Child Abuse Team (Willowdale, Ont.) ..... 115
Child and Youth Services (Saskatoon, Sask.) ..... 225
Child Protection Centre (Man.) ..... 69
Child Protection Services/Child Care Services (Ont.) ..... 119
Child Protection Team (Nfld.) ..... 87
Child Sexual Abuse Project (B.C.) ..... 39
Child Sexual Abuse Treatment Programme (Alta.) ..... 9
Child Support Team (Alta.) ..... 10
Child Welfare Program (Alta.) ..... 11
Children's Aid Society of Ottawa-Carleton (Ont.) ..... 120
Children's Aid Society of Prescott and Russell (Ont.) ..... 121
Children's Resource Network Sexual Abuse Project (Ont.) ..... 123
Citizens Concerned with Crime Against Children (Ont.) ..... 124
Comité P.E.M. (Montréal, Qué.) ..... 164
Community Mental Health (B.C.) ..... 41
Counselling and Community Services (Sask.) ..... 227

Page

Edmonton Committee on Child Abuse and Neglect (Alta.) ........ 14
Enfance (Qué.) ........ 169
L'enfant d'âge préscolaire (Qué.) ........ 180
Famille-enfant (Qué.) ........ 170
Family and Children's Services of Oxford County (Ont.) ........ 127
Family S.O.S. (N.S.) ........ 101
Halte-garderie (Qué.) ........ 172
Kenora Child Abuse Council (Ont.) ........ 134
Matinées mères-enfants (Qué.) ........ 185
Mental Health Centre (B.C.) ........ 47
Mental Health Service for Pre-school Age and Parents (Ont.) ........ 136
Northwest Territories Department of Social Services-Fort Smith Office (N.W.T.) ........ 243
Ontario Centre for the Prevention of Child Abuse (Ont.) ........ 139
Parent Preschool Resource Centre (Ont.) ........ 141
The Parenting Program (Ont.) ........ 146
Parents-Secours (Qué.) ........ 188
Perinatalité et santé des jeunes (Qué.) ........ 192
Petite-enfance (Farnham, Qué.) ........ 193
Petite enfance (Longueuil, Qué.) ........ 194
Preventive Education Program (Ont.) ........ 145
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) ........ 202
Saskatoon Crisis Intervention Service (Sask.) ........ 235
Saskatoon Society for the Protection of Children (Sask.) ........ 237
Service enfance et adolescence (Qué.) ........ 214
Services psychosociaux de première ligne (Qué.) ........ 216
Sexual Assault Victims Anonymous (B.C.) ........ 56
Special Services to Children and their Families (B.C.) ........ 60
Training and Prevention Program (Ont.) ........ 148
Victim Service/Public Education (Sask.) ........ 240
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ........ 70
Yukon Family Services Association (Yukon) ........ 248

COMMUNITY EDUCATION (PRIMARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) ........ 153
Assessment and Treatment Center (B.C.) ........ 30
B.C. Parents in Crisis Society (B.C.) ........ 33
Behaviour Resource Team (B.C.) ........ 31
British Columbia Child Protection Services (B.C.) ........ 37
CALM (Ont.) ........ 107
Canadian Society for the Prevention of Cruelty to Children (National) ........ 252
Centre national sur la violence dans la famille (National) ........ 253
Chesterfield House (B.C.) ........ 35
Child Abuse and Neglect Program (Ont.) ........ 108
Child Abuse Committee (Sarnia, Ont.) ........ 110
Child Abuse Council (Sask.) ........ 223
Child Abuse Prevention Program (Ont.) ........ 111
Child Abuse Program (Alta.) ........ 5
Child Abuse Team (N.S.) ........ 93
Child Abuse Team (Mississauga, Ont.) ........ 113
Child Abuse Volunteer Education Team (Alta.) ........ 7

Page

Child and Crisis Committee (Ont.) ........ 116
Child and Family Services (Man.) ........ 68
Child and Youth Services (Regina, Sask.) ........ 224
Child Development Centre (Alta.) ........ 8
Child Protection and Prevention of Neglect and Abuse (Ont.) ........ 117
Child Protection Centre (Man.) ........ 69
Child Protection Consultation Team (N.B.) ........ 82
Child Protection Program (N.S.) ........ 95
Child Protection Program (Ont.) ........ 118
Child Protection Service, Royal Columbian Hospital (B.C.) ........ 36
Child Protection Services/Child Care Services (Ont.) ........ 119
Child Sexual Abuse Project (B.C.) ........ 39
Child Sexual Abuse Treatment Programme (Alta.) ........ 9
Child Support Team (Alta.) ........ 10
Child Welfare Program (Alta.) ........ 11
Children's Aid Society of Ottawa-Carleton (Ont.) ........ 120
Children's Aid Society of Prescott and Russell (Ont.) ........ 121
Citizens Concerned with Crime Against Children (Ont.) ........ 124
Clearinghouse on Family Violence (National) ........ 253
Community Mental Health (P.E.I.) ........ 154
Community Mental Health Services (P.E.I.) ........ 155
Community Programs (B.C.) ........ 42
Community Treatment for Sexually Abusive Families (Alta.) ........ 12
Edmonton Committee on Child Abuse and Neglect (Alta.) ........ 14
Enterprise Program for Teens and Time-Out Groups (Ont.) ........ 126
Family and Children's Services of Annapolis County (N.S.) ........ 98
Family and Children's Services of Oxford County (Ont.) ........ 127
Family Services and Temporary Care (Man.) ........ 72
Family Services Bureau (Sask.) ........ 228
Family S.O.S. (N.S.) ........ 101
Family Support Worker Program (Alta.) ........ 16
Family Therapy and In-home Child Management (Ont.) ........ 128
Family Violence Film Collection (National) ........ 255
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program (Man.) ........ 73
Filmathèque sur la violence familiale (National) ........ 255
Green Thumb Theatre for Young People (B.C.) ........ 44
The Healing Centre for Women (Ont.) ........ 129
Home Behaviour Training Programme (Ont.) ........ 130
Human Sexuality Education (B.C.) ........ 45
Inter Agency Child Abuse Committee of Etobicoke (Ont.) ........ 132
Kelowna Family Day Care Service (B.C.) ........ 46
Kenora Child Abuse Council (Ont.) ........ 134
Mental Health Center (B.C.) ........ 47
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) ........ 137
Mothers' Time Off (B.C.) ........ 48
New Parent Discussion Groups (B.C.) ........ 49
Newfoundland Child Welfare and Protection (Nfld.) ........ 89
Northeast Neighborhood Centre (Ont.) ........ 138
Nova Scotia Family and Children's Services (N.S.) ........ 102
Ontario Centre for the Prevention of Child Abuse (Ont.) ........ 139
Parent Aide Program of Calgary (Alta.) ........ 17
Parent Preschool Resource Centre (Ont.) ........ 141
The Parenting Program (Ont.) ........ 146
Parenting with a Focus on Anger and Discipline (Alta.) ........ 18

Page

Parents Anonymous (Alta.) 19
Parents Anonymous (Man.) 74
Parents Anonymous (N.B.) 84
Parents Anonymous (Ont.) 142
Parents Anonymous (Sask.) 232
Parents at Risk (National) 257
Peterborough Community Child Abuse Committee (Ont.) 144
Prevent Abuse of Children Today (B.C.) 51
Preventive Education Program (Ont.) 145
Project Break-thru South/North (Alta.) 20
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) 202
Ready-Set-Go Infant-Child-Parent Program (Qué.) 203
Red Deer Family Resource Team (Alta.) 21
Regina Committee on Sexual Abuse (Sask.) 234
Runaway Program (Alta.) 22
Saskatoon Society for the Protection of Children (Sask.) 237
Services to Children and Families (N.S.) 104
Sexual Assault Victims Anonymous (B.C.) 56
Society for the Prevention of Child Abuse and Neglect (Alta.) 23
Special People Enjoying Children (Alta.) 24
Special Services to Children (Williams Lake, B.C.) 59
Toronto Board of Education (Ont.) 147
Vancouver Incest and Sexual Abuse Centre (B.C.) 62
Victim Service/Public Education (Sask.) 240
Violence in the Family (Qué.) 220
West Side Family Place (B.C.) 63
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) 70
Yukon Family Services Association (Yukon) 248

## COUNSELLING

SEE:

Crisis Counselling (Secondary)
Crisis Phone Line (Secondary)
Family Therapy (Tertiary)
Group Counselling (Tertiary)
On-going Individual Counselling (Tertiary)
Play Therapy (Tertiary)

## CRISIS COUNSELLING (SECONDARY PREVENTION)

Abuse and Family Services (Man.) 67
Aftercare Facility for Teen Mothers and Children (P.E.I.) 153
Alberta Psychological Resources (Alta.) 3
CALM (Ont.) 107
Centre local de services communautaires de Longueuil-Est (Qué.) 163
Chesterfield House (B.C.) 35
Child Abuse Program (Alta.) 5
Child Abuse Programme (Ont.) 112

| | Page |
|---|---|
| Child Abuse Team (N.S.) | 93 |
| Child Abuse Unit - Sex Crimes (Alta.) | 6 |
| Child and Family Services (Man.) | 68 |
| Child and Youth Services (Regina, Sask.) | 224 |
| Child Protection and Prevention of Neglect and Abuse (Ont.) | 117 |
| Child Protection Centre (Man.) | 69 |
| Child Protection Program (N.S.) | 95 |
| Child Protection Program (Ont.) | 118 |
| Child Protection Services (N.S.) | 96 |
| Child Protection Team (Nfld.) | 87 |
| Child Sexual Abuse Treatment Programme (Alta.) | 9 |
| Child Welfare Program (Alta.) | 11 |
| Children's Aid Society of Ottawa-Carleton (Ont.) | 120 |
| Children's Aid Society of Prescott and Russell (Ont.) | 121 |
| Christian Counselling Services (Sask.) | 226 |
| Comité P.E.M. (Montréal, Qué.) | 164 |
| Comité P.E.M. (Sherbrooke, Qué.) | 165 |
| Community Care Nursery (B.C.) | 40 |
| Community Mental Health (P.E.I.) | 154 |
| Community Mental Health Services (P.E.I.) | 155 |
| Community Treatment for Sexually Abusive Families (Alta.) | 12 |
| Crisis Intervention/Child Abuse Unit (Alta.) | 13 |
| Enfance (Qué.) | 169 |
| Enterprise Program for Teens and Time-Out Groups (Ont.) | 126 |
| Extra Support for Parents (N.S.) | 97 |
| Family and Children's Services of Annapolis County (N.S.) | 98 |
| Family and Children's Services of Oxford County (Ont.) | 127 |
| Family Services and Temporary Care (Man.) | 72 |
| Family Services Bureau (Sask.) | 228 |
| Family S.O.S. (N.S.) | 101 |
| Family Support Worker Program (Alta.) | 16 |
| Family Therapy and In-home Child Management (Ont.) | 128 |
| Halte-garderie (Qué.) | 172 |
| The Healing Centre for Women (Ont.) | 129 |
| Home Care (Ont.) | 131 |
| Jessie's Centre for Teenagers (Ont.) | 133 |
| Kelowna Family Day Care Service (B.C.) | 46 |
| Mental Health Center (B.C.) | 47 |
| Metropolitan Chairman's Special Committee on Child Abuse (Ont.) | 137 |
| Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) | 243 |
| Offenses sexuelles (Qué.) | 186 |
| Outreach Special Service to Children (B.C.) | 50 |
| Parent Aide Program of Calgary (Alta.) | 17 |
| The Parenting Program (Ont.) | 146 |
| Parents Anonymous (Alta.) | 19 |
| Parents Anonymous (Man.) | 74 |
| Pédopsychiatrie (Hôpital Notre-Dame, Montréal, Qué.) | 190 |
| Petite-enfance (Longueuil, Qué.) | 194 |
| Post Partum Counselling Service of Winnipeg (Man.) | 75 |
| Prevent Abuse of Children Today (B.C.) | 51 |
| Program for Pregnant Teens (Man.) | 76 |
| Programme pour jeunes adolescentes (Qué.) | 199 |

Page

Runaway Program (Alta.) ............ 22
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) ............ 206
Saskatoon Crisis Intervention Service (Sask.) ............ 235
Service d'aide à l'enfance et à l'adolescence (Qué.) ............ 209
Service de pédopsychiatrie (Qué.) ............ 210
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ............ 211
Service enfance et adolescence (Qué.) ............ 214
Service social scolaire (Qué.) ............ 215
Services psychosociaux de première ligne (Qué.) ............ 216
Sexual Assault Assessment Project (B.C.) ............ 54
Sexual Assault Crisis Program (Man.) ............ 77
Sexual Assault Recovery Anonymous Society (B.C.) ............ 55
Sexual Assault Victims Anonymous (B.C.) ............ 56
Special Services to Children (Williams Lake, B.C.) ............ 59
Victim Service/Public Education (Sask.) ............ 240
West Side Family Place (B.C.) ............ 63
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ............ 70
Yukon Child Welfare Services (Yukon) ............ 247
Yukon Family Services Association (Yukon) ............ 248

**CRISIS DAY CARE (SECONDARY PREVENTION)**

Child Abuse Team (N.S.) ............ 93
Family Therapy and In-home Child Management (Ont.) ............ 128
Information sur les agressions sexuelles à l'école primaire (Qué.) ............ 174
Jessie's Centre for Teenagers (Ont.) ............ 133
Kelowna Family Day Care Service (B.C.) ............ 46
Mothers' Time Off (B.C.) ............ 48
Saskatoon Crisis Nursery (Sask.) ............ 236
Saskatoon Society for the Protection of Children (Sask.) ............ 237

**CRISIS HOME**

SEE:

Crisis Day Care (Secondary)
Residential Program for Children (Tertiary)
Residential Program for Families (Tertiary)
Residential Program for Men (Tertiary)
Residential Program for Teens (Tertiary)
Residential Program for Women and Children (Tertiary)
Transition House (Secondary)

**CRISIS PHONE LINE (SECONDARY PREVENTION)**

B.C. Parents in Crisis Society (B.C.) ............ 33
British Columbia Child Protection Services (B.C.) ............ 37
Centre d'aide aux victimes d'agressions à caractère sexuel (Qué.) ............ 162
Child Abuse Program (Alta.) ............ 5

Page

Child Abuse Team (N.S.) .......... 93
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Children's Aid Society of Prescott and Russell (Ont.) .......... 121
Christian Counselling Services (Sask.) .......... 226
Citizens Concerned with Crime Against Children (Ont.) .......... 124
Éducation - coup-de-fil (Qué.) .......... 168
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family and Children's Services of Oxford County (Ont.) .......... 127
Family Services Bureau (Sask.) .......... 228
Family S.O.S. (N.S.) .......... 101
The Healing Centre for Women (Ont.) .......... 129
Hébergement pour femmes et enfants victimes de violence familiale (Qué) .......... 173
Jessie's Centre for Teenagers (Ont.) .......... 133
Maison d'hébergement d'Anjou (Qué.) .......... 173
Mobile Crisis Services (Sask.) .......... 229
Mothers' Time Off (B.C.) .......... 48
Outreach Special Service to Children (B.C.) .......... 50
Parent to Parent (Ont.) .......... 143
The Parenting Program (Ont.) .......... 146
Parents Anonymous (Alta.) .......... 19
Parents Anonymous (Man.) .......... 74
Parents Anonymous (Ont.) .......... 142
Prevent Abuse of Children Today (B.C.) .......... 51
Prince Edward Island Child Welfare (P.E.I.) .......... 156
Project Break-thru South/North (Alta.) .......... 20
Runaway Program (Alta.) .......... 22
Saskatoon Crisis Intervention Service (Sask.) .......... 235
Saskatoon Crisis Nursery (Sask.) .......... 236
Services to Children and Families (N.S.) .......... 104
Sexual Assault Assessment Project (B.C.) .......... 54
Sexual Assault Crisis Program (Man.) .......... 77
Sexual Assault Recovery Anonymous Society (B.C.) .......... 55
Sexual Assault Victims Anonymous (B.C.) .......... 56
Teen Line (Sask.) .......... 239
Vancouver Incest and Sexual Abuse Centre (B.C.) .......... 62
Victim Service/Public Education (Sask.) .......... 240

**DAY CARE**

**SEE:**

Crisis Day Care (Secondary)

**DROP-IN CENTRE**

**SEE:**

Store Front/Drop-in Centre (Secondary)

## EDUCATION FOR CHILDREN (PRIMARY PREVENTION)

Page

L'apprenti-sage (Qué.) .......... 178
Atelier "Jardin du coin" (Qué.) .......... 159
Canadian Society for the Prevention of Cruelty to Children (National) .......... 252
Centre d'Accueil (Qué.) .......... 160
Centre d'activités pour parents (Qué.) .......... 161
Le Cercle éducatif (Qué.) .......... 179
Child Abuse and Neglect Program (Ont.) .......... 108
Child Abuse Council (Sask.) .......... 223
Child Abuse Prevention Program (Ont.) .......... 108
Child Abuse Program (Alta.) .......... 5
Child Abuse Team (N.S.) .......... 93
Child and Crisis Committee (Ont.) .......... 116
Child and Family Services (Man.) .......... 68
Child Development Centre (Alta.) .......... 8
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Centre (Man.) .......... 69
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Welfare Program (Alta.) .......... 11
Citizens Concerned with Crime Against Children (Ont.) .......... 124
Dauphin and St. Rose SCAN Teams (Man.) .......... 71
Family and Children's Services of Oxford County (Ont.) .......... 127
Family Services and Temporary Care (Man.) .......... 72
Family Violence Film Collection (National) .......... 255
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Program (Man.) .......... 73
Filmathèque sur la violence familiale (National) .......... 255
Green Thumb Theatre for Young People (B.C.) .......... 44
Halte-garderie (Qué.) .......... 172
Human Sexuality Education (B.C.) .......... 45
Information sur les agressions sexuelles à l'école primaire (Qué.) .......... 174
Matinées mères-enfants (Qué.) .......... 185
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .......... 137
La non-violence (Qué.) .......... 177
Outreach Special Service to Children (B.C.) .......... 50
Parent/Child Early Education Program (Ont.) .......... 139
Parent Preschool Resource Centre (Ont.) .......... 141
Parents Anonymous (Man.) .......... 74
Parents-Secours (Qué.) .......... 188
Petite-enfance (Farnham, Qué.) .......... 193
Prevent Abuse of Children Today (B.C.) .......... 51
Preventive Education Program (Ont.) .......... 145
Programme d'intervention précoce enfance-famille (Qué.) .......... 198
Programme pour jeunes adolescentes (Qué.) .......... 199
Project Break-thru South/North (Alta.) .......... 20
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) .......... 202
Protection Program (N.S.) .......... 103
Pupil Services (Sask.) .......... 233
Ready-Set-Go Infant-Child-Parent Program (Qué.) .......... 203
Regina Committee on Sexual Abuse (Sask.) .......... 234
Rights of Children (B.C.) .......... 52
Runaway Program (Alta.) .......... 22

Page

Saskatoon Society for the Protection of Children (Sask.) .......... 237
Service social scolaire (Qué.) .......... 215
Services to Children and Families (N.S.) .......... 104
Sexual Assault Victims Anonymous (B.C.) .......... 56
Special Services to Children and Their Families (B.C.) .......... 60
Toronto Board of Education (Ont.) .......... 147
University of Alberta Hospital, Department of Pediatrics (Alta.) .......... 25
Victim Service/Public Education (Sask.) .......... 240
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 70

## EDUCATION FOR TEENS (PRIMARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) .......... 153
Canadian Society for the Prevention of Cruelty to Children (National) .......... 252
Child Abuse and Neglect Program (Ont.) .......... 108
Child Abuse Council (Sask.) .......... 223
Child Abuse Prevention Program (Ont.) .......... 111
Child Abuse Team (N.S.) .......... 93
Child Abuse Volunteer Education Team (Alta.) .......... 7
Child and Crisis Committee (Ont.) .......... 116
Child Development Centre (Alta.) .......... 8
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Service, Royal Columbian Hospital (B.C.) .......... 36
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Citizens Concerned with Crime Against Children (Ont.) .......... 124
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family Services and Temporary Care (Man.) .......... 72
Family Therapy and In-home Child Management (Ont.) .......... 128
Family Violence Film Collection (National) .......... 255
Filmathèque sur la violence familiale (National) .......... 255
Human Sexuality Education (B.C.) .......... 45
Jessie's Centre for Teenagers (Ont.) .......... 133
Jeunes et familles (Qué.) .......... 175
Les jeunes face à leurs droits (Qué.) .......... 182
Ligue des droits et libertés (Qué.) .......... 183
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .......... 243
Offenses sexuelles (Qué.) .......... 186
Petite-enfance (Longueuil, Qué.) .......... 194
Prevent Abuse of Children Today (B.C.) .......... 51
P.R.I.S.M.E.S. (Qué.) .......... 200
Program for Pregnant Teens (Man.) .......... 76
Programme d'information pubertaire (Qué.) .......... 197
Programme pour jeunes adolescentes (Qué.) .......... 199
Project Break-thru South/North (Alta.) .......... 20
Projet S.E.M. (Qué.) .......... 201
Red Deer Family Resource Team (Alta.) .......... 21
Runaway Program (Alta.) .......... 22
Santé maternelle et infantile - Santé scolaire (Qué.) .......... 207
Service social scolaire (Qué.) .......... 215

Services psychosociaux de première ligne (Qué.) ..........

Services to Children and Families (N.S.) .......... 216

Sexual Assault Recovery Anonymous Society (B.C.) .......... 104

Sexual Assault Victims Anonymous (B.C.) .......... 55

Special Services to Children and Their Families (B.C.) .......... 56

Teen Parent Program (Sask.) .......... 60

Teenage Pregnancy: Predictors of Violence (Qué.) .......... 238

Training and Prevention Program (Ont.) .......... 219

Victim Service/Public Education (Sask.) .......... 148

Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 240

Youth Program (B.C.) .......... 70

.......... 64

## EMERGENCY HOME

SEE:

Crisis Day Care (Secondary)
Residential Program for Children (Tertiary)
Residential Program for Families (Tertiary)
Residential Program for Men (Tertiary)
Residential Program for Teens (Tertiary)
Residential Program for Women and Children (Tertiary)
Transition House (Secondary)

## FAMILY PLANNING (PRIMARY PREVENTION)

Canadian Society for the Prevention of Cruelty to Children (National) .......... 252

Centre local de services communautaires de Longueuil-Est (Qué.) .......... 163

Child Abuse Team (N.S.) .......... 93

Child Welfare Program (Alta.) .......... 11

Counselling and Community Services (Sask.) .......... 227

Family Services Bureau (Sask.) .......... 228

Jessie's Centre for Teenagers (Ont.) .......... 133

The Parenting Program (Ont.) .......... 146

Périnatalité et santé des jeunes (Qué.) .......... 192

Petite-enfance (Longueuil, Qué.) .......... 194

Program for Pregnant Teens (Man.) .......... 76

Red Deer Family Resource Team (Alta.) .......... 21

Santé maternelle et infantile - Santé scolaire (Qué.) .......... 207

Yukon Family Services Association (Yukon) .......... 248

## FAMILY SUPPORT GROUP

SEE:

Parents Anonymous (Secondary)
Self-help (Primary)
Self-help/Support Group (Tertiary)

## FAMILY THERAPY (TERTIARY PREVENTION)

Page

Abuse and Family Services (Man.) 67
Act 2 Counselling (B.C.) 29
Aftercare Facility for Teen Mothers and Children (P.E.I.) 153
Alberta Psychological Resources (Alta.) 3
Behaviour Resource Team (B.C.) 31
British Columbia Child Protection Services (B.C.) 37
Centre d'Accueil (Qué.) 163
Chesterfield House (B.C.) 35
Child Abuse Committee (Brampton, Ont.) 109
Child Abuse Program (Alta.) 5
Child Abuse Programme (Ont.) 112
Child Abuse Team (N.S.) 93
Child Abuse Team (Mississauga, Ont.) 113
Child and Family Services (Man.) 68
Child and Youth Services (Regina, Sask.) 224
Child Protection (N.S.) 94
Child Protection and Prevention of Neglect and Abuse (Ont.) 117
Child Protection Centre (Man.) 69
Child Protection Program (N.S.) 95
Child Protection Services (N.S.) 96
Child Protection Services/Child Care Services (Ont.) 119
Child Protection Team (Nfld.) 87
Child Sexual Abuse Treatment Programme (Alta.) 9
Child Support Team (Alta.) 10
Child Welfare Program (Alta.) 11
Children's Resource Network Sexual Abuse Project (Ont.) 123
Christian Counselling Services (Sask.) 226
Comité P.E.M. (Montréal, Qué.) 164
Comité P.E.M. (Sherbrooke, Qué.) 165
Community Mental Health (B.C.) 41
Community Mental Health (P.E.I.) 154
Community Mental Health Services (P.E.I.) 155
Community Treatment for Sexually Abusive Families (Alta.) 12
Counselling and Community Services (Sask.) 227
Enfance (Qué.) 169
Enterprise Program for Teens and Time-Out Groups (Ont.) 126
Family and Children's Services of Annapolis County (N.S.) 98
Family and Children's Services of Oxford County (Ont.) 127
Family Services and Temporary Care (Man.) 72
Family Services Bureau (Sask.) 228
Family Therapy and In-home Child Management (Ont.) 128
Home Care (Ont.) 131
Mental Health Center (B.C.) 47
Mental Health Service for Pre-school Age and Parents (Ont.) 136
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) 243
Outreach Special Service to Children (B.C.) 50
The Parenting Program (Ont.) 146
Pédopsychiatrie (Drummondville, Qué.) 191
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) 189
Petite-enfance (Farnham, Qué.) 193
Petite-enfance (Longueuil, Qué.) 194

Page

Runaway Program (Alta.) .......... 22
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) .......... 206
Service d'aide à l'enfance et à l'adolescence (Qué.) .......... 209
Service de pédopsychiatrie (Qué.) .......... 210
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) .......... 211
Service de psychiatrie infantile (Qué.) .......... 212
Service enfance et adolescence (Qué.) .......... 214
Services psychosociaux de première ligne (Qué.) .......... 216
Services to Children and Families (N.S.) .......... 104
Sexual Abuse Counsellors Outreach Programme (B.C.) .......... 53
Sexual Assault Victims Anonymous (B.C.) .......... 56
Special Services to Children (Williams Lake, B.C.) .......... 59
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 70
Yukon Child Welfare Services (Yukon) .......... 247
Yukon Family Services Association (Yukon) .......... 248

## GROUP COUNSELLING (TERTIARY PREVENTION)

Act 2 Counselling (B.C.) .......... 29
Aftercare Facility for Teen Mothers and Children (P.E.I.) .......... 153
British Columbia Child Protection Services (B.C.) .......... 37
CALM (Ont.) .......... 107
Campbell River Sex Offenders Program (B.C.) .......... 34
Chesterfield House (B.C.) .......... 35
Child Abuse Committee (Brampton, Ont.) .......... 109
Child Abuse Program (Alta.) .......... 5
Child Abuse Programme (Ont.) .......... 112
Child Abuse Team (N.S.) .......... 93
Child and Family Services (Man.) .......... 68
Child and Youth Services (Regina, Sask.) .......... 224
Child Protection Centre (Man.) .......... 69
Child Protection Program (Ont.) .......... 118
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Support Team (Alta.) .......... 10
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Children's Resource Network Sexual Abuse Project (Ont.) .......... 123
Christian Counselling Services (Sask.) .......... 226
Comité P.E.M. (Montréal, Qué.) .......... 164
Community Mental Health (B.C.) .......... 41
Community Treatment for Sexually Abusive Families (Alta.) .......... 12
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family and Children's Services of Oxford County (Ont.) .......... 127
Family Support Worker Program (Alta.) .......... 16
Family Therapy and In-home Child Management (Ont.) .......... 128
The Healing Centre for Women (Ont.) .......... 129
Home Care (Ont.) .......... 131
Mental Health Service for Pre-school Age and Parents (Ont.) .......... 136
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .......... 137
Northwest Territories Department of Social Services - Forth Smith Office (N.W.T.) .......... 143
Outreach Special Service to Children (B.C.) .......... 50

Page

The Parenting Program (Ont.) 146
Parents Anonymous (Alta.) 19
Parents Anonymous (Man.) 74
Project Break-thru South/North (Alta.) 20
Runaway Program (Alta.) 22
Service enfance et adolescence (Qué.)
Sexual Abuse Counsellors Outreach Programme (B.C.) 53
Sexual Assault Recovery Anonymous Society (B.C.) 55
Sexual Assault Victims Anonymous (B.C.) 56
Special Services to Children (Penticton, B.C.) 58
Special Services to Children (Williams Lake, B.C.) 59
Support for Sexually Abused Youth (B.C.) 61
Toronto Board of Education (Ont.) 147
Vancouver Incest and Sexual Abuse Centre (B.C.) 62
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) 70

## HOME SUPPORT

SEE:

Supportive Home Helper (Tertiary)

## HOMEMAKER PROGRAM (SECONDARY PREVENTION)

Abuse and Family Services (Man.) 67
British Columbia Child Protection Services (B.C.) 37
Centre local de services communautaires de Longueuil-Est (Qué.) 163
Child Abuse Committee (Brampton, Ont.) 109
Child and Family Services (Man.) 68
Child Protection Services (N.S.) 96
Child Welfare Program (Alta.) 11
Children's Aid Society of Ottawa-Carleton (Ont.) 120
Children's Aid Society of Prescott and Russell (Ont.) 121
Comité P.E.M. (Montréal, Qué.) 164
Enfance (Qué.) 169
Enterprise Program for Teens and Time-Out Groups (Ont.) 126
Family and Children's Services of Oxford County (Ont.) 127
Family and Children's Services of Queen's County (N.S.) 99
Family Care Program and Family Skills Service (N.S.) 100
Family Services and Temporary Care (Man.) 72
Family S.O.S. (N.S.) 101
New Brunswick Extra-Mural Hospital (N.B.) 83
Newfoundland Child Welfare and Protection (Nfld.) 89
Northeast Neighborhood Centre (Ont.) 138
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) 243

Page

Petite-enfance (Farnham, Qué.) .... 193
Petite-enfance (Longueuil, Qué.) .... 194
Prince Edward Island Child Welfare (P.E.I.) .... 156
Protection Program (N.S.) .... 103
Red Deer Family Resource Team (Alta.) .... 21
Services psychosociaux de première ligne (Qué.) .... 216
Services to Children and Families (N.S.) .... 104
Sparkling Granny - Teaching Homemaker (B.C.) .... 57
Winnipeg Children's Aid Society Child Abuse Unit (Man.) .... 70

## INTERDISCIPLINARY APPROACH (SECONDARY PREVENTION)

Alberta Psychological Resources (Alta.) .... 3
Behaviour Resource Team (B.C.) .... 31
British Columbia Child Protection Services (B.C.) .... 37
Child Abuse and Neglect Program (Ont.) .... 108
Child Abuse Council (Sask.) .... 223
Child Abuse Program (Alta.) .... 5
Child Abuse Team (Scarborough, Ont.) .... 114
Child Abuse Team (Willowdale, Ont.) .... 115
Child Abuse Unit - Sex Crimes (Alta.) .... 6
Child and Crisis Committee (Ont.) .... 116
Child and Family Services (Man.) .... 68
Child and Youth Services (Regina, Sask.) .... 224
Child Development Centre (Alta.) .... 8
Child Protection and Prevention of Neglect and Abuse (Ont.) .... 117
Child Protection Centre (Man.) .... 69
Child Protection Consultation Team (N.B.) .... 82
Child Protection Program (N.S.) .... 95
Child Protection Program (Ont.) .... 118
Child Protection Service, Royal Columbian Hospital (B.C.) .... 36
Child Protection Services/Child Care Services (Ont.) .... 119
Child Protection Team (Nfld.) .... 87
Child Sexual Abuse Treatment Programme (Alta.) .... 9
Child Support Team (Alta.) .... 10
Child Welfare Program (Alta.) .... 11
Children's Aid Society of Carleton-Ottawa (Ont.) .... 120
Children's Aid Society of Prescott and Russell (Ont.) .... 121
Children's Resource Network Sexual Abuse Project (Ont.) .... 123
Comité P.E.M. (Montréal, Qué.) .... 164
Comité P.E.M. (Sherbrooke, Qué.) .... 165
Community Mental Health (B.C.) .... 41
Community Programs (B.C.) .... 42
Crisis Intervention/Child Abuse Unit (Alta.) .... 13
Dauphin and St. Rose SCAN Teams (Man.) .... 71

Page

Enfance (Qué.) .... 169
Enterprise Program for Teens and Time-Out Groups (Ont.) .... 126
Family and Children's Services of Annapolis County (N.S.) .... 98
Family Services and Temporary Care (Man.) .... 72
Family S.O.S. (N.S.) .... 101
Family Support Worker Program (Alta.) .... 16
Family Therapy and In-home Child Management (Ont.) .... 128
Home Behaviour Training programme (Ont.) .... 130
Mental Health Service for Pre-school Age and parents (Ont.) .... 136
Metropolitan Chairman's Special Committee on child Abuse (Ont.) .... 137
Mobile Crisis Services (Sask.) .... 229
Mothers' Time Off (B.C.) .... 48
Newfoundland Child Welfare and Protection (Nfld.) .... 89
Northeast Neighborhood Centre (Ont.) .... 138
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .... 243
Offenses sexuelles (Qué.) .... 186
Parent Aide Program of Calgary (Alta.) .... 17
The Parenting Program (Ont.) .... 146
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) .... 189
Périnatalité et santé des jeunes (Qué.) .... 192
Peterborough Community Child Abuse Committee (Ont.) .... 144
Presentation House Emergency Shelter for Children (Nfld.) .... 90
Programme de continuité de soins aux enfants (Qué.) .... 195
Protection Program (N.S.) .... 103
Red Deer Family Resource Team (Alta.) .... 21
Regina Committee on Sexual Abuse (Sask.) .... 234
Santé maternelle et infantile (Mercier-Ouest, Montréal, Qué.) .... 205
Santé maternelle et infantile (Pointe St-Charles, Montréal, Qué.) .... 206
Saskatoon Crisis Intervention Service (Sask.) .... 235
Service d'aide à l'enfance et à l'adolescence (Qué.) .... 209
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) .... 211
Service de psychiatrie infantile (Qué.) .... 212
Service enfance et adolescence (Qué.) .... 214
Service social scolaire (Qué.) .... 215
Services psychosociaux de première ligne (Qué.) .... 216
Sexual Assault Assessment Project (B.C.) .... 54
Sexual Assault Victims Anonymous (B.C.) .... 56
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .... 70
Winnipeg Police Department. Child Abuse Unit (Man.) .... 78
Youth Program (B.C.) .... 64

## LAY THERAPISTS (TERTIARY PREVENTION)

CALM (Ont.) .... 107
Child Abuse Team (N.S.) .... 93
Child Protection Services/Child Care Services (Ont.) .... 119
Child Sexual Abuse Treatment Programme (Alta.) .... 9
Child Welfare Program (Alta.) .... 11
Community Mental Health (B.C.) .... 41
Community Treatment for Sexually Abusive Families (Alta.) .... 12
Family and Children's Services of Oxford County (Ont.) .... 127

Page

Family S.O.S. (N.S.) 101
Family Support Worker Program (Alta.) 16
Hébergement pour femmes et enfants victims de violence familiale (Qué) 173
Outreach Special Service to Children (B.C.) 50
Project Break-thru South/North (Alta.) 20
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) 206
Sexual Assault Recovery Anonymous Society (B.C.) 55
Sexual Assault Victims Anonymous (B.C.) 56
Special Services to Children (Williams Lake, B.C.) 59
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) 70

LIFE SKILLS (PRIMARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) 153
L'apprenti-sage (Qué.) 178
CALM (Ont.) 107
Centre d'activités pour parents (Qué.) 161
Chesterfield House (B.C.) 35
Child Abuse Prevention Program (Ont.) 111
Child Abuse Program (Alta.) 5
Child Abuse Team (N.S.) 93
Child Sexual Abuse Project (B.C.) 39
Child Welfare Program (Alta.) 11
Comité P.E.M. (Montreal, Qué.) 164
Enfance (Qué.) 169
Extra Support for Parents (N.S.) 97
Family and Children's Services of Oxford County (Ont.) 127
Family Services and Temporary Care (Man.) 72
Home Care (Ont.) 131
Jessie's Centre for Teenagers (Ont.) 133
Journées familiales (Qué.) 176
Kelowna Family Day Care Service (B.C.) 46
Mental Health Center (B.C.) 47
Mothers' Time Off (B.C.) 48
Outreach Special Service to Children (B.C.) 50
Parent Aide Program (Saskatoon, Sask.) 231
Parent Preschool Resource Centre (Ont.) 141
Parent to Parent (Ont.) 143
The Parenting Program (Ont) 146
Parents Anonymous (Alta.) 19
Parents Anonymous (Ont.) 142
Périnatalité et santé des jeunes (Qué.) 192
Petite-enfance (Longueuil, Qué.) 194
Preventive Education Program (Ont.) 145
Program for Pregnant Teens (Man.) 76
Programme d'intervention précoce enfance-famille (Qué.) 198

Page

Ready-Set-Go Infant-Child-Parent Program (Qué.) 203
Red Deer Family Resource Team (Alta.) 21
Santé maternelle et infantile - Santé scolaire (Qué.) 207
Service d'aide à l'enfance et à l'adolescence (Qué.) 209
Services to Children and Families (N.S.) 104
Sexual Assault Recovery Anonymous Society (B.C.) 55
Special People Enjoying Children (Alta.) 24
Special Services to Children and Their Families (B.C.) 60
Training and Prevention Program (Ont.) 148

## MATCHING PARENTS AND/OR FAMILIES (TERTIARY PREVENTION)

British Columbia Child Protection Services (B.C.) 37
CALM (Ont.) 107
Child Abuse Team (N.S.) 93
Child Welfare Program (Alta.) 11
Enterprise Program for Teens and Time-Out Groups (Ont.) 126
Grands frères et grandes soeurs (Qué.) 171
Halte-garderie (Qué.) 172
Parents Anonymous (Alta.) 19
Service enfance et adolescence (Qué.) 214
Special People Enjoying Children (Alta.) 24

## MEDICAL FOLLOW-UPS (SECONDARY PREVENTION)

British Columbia Child Protection Services (B.C.) 37
Child Abuse and Neglect Program (Ont.) 108
Child Abuse Committee (Brampton, Ont.) 109
Child Abuse Program (Alta.) 5
Child Abuse Team (N.S.) 93
Child Abuse Team (Mississauga, (Ont.) 113
Child Abuse Team (Scarborough, Ont.) 114
Child and Family Services (Man.) 68
Child and Youth Services (Saskatoon, Sask.) 225
Child Protection and Prevention of Neglect and Abuse (Ont.) 117
Child Protection Centre (Man.) 69
Child Protection Consultation Team (N.B.) 82
Child Protection Program (N.S.) 95
Child Protection Program (Ont.) 118
Child Protection Team (Nfld.) 87
Child Support Team (Alta.) 10
Child Welfare Program (Alta.) 11
Children's Aid Society of Ottawa-Carleton (Ont.) 120
Comité P.E.M. (Montréal, Qué.) 164
Comité P.E.M. (Sherbrooke, Qué.) 165
Continuité de soins auprès des familles à risques (Qué.) 166
Counselling and Community Services (Sask.) 227
Dauphin and St. Rose SCAN Teams (Man.) 71
Enfance (Qué.) 169
Family and Children's Services of Oxford County (Ont.) 127

Page

Health Check 3 (Nfld.) .......... 88
Jessie's Centre for Teenagers (Ont.) .......... 133
New Brunswick Extra-Mural Hospital (N.B.) .......... 83
Offenses sexuelles (Qué.) .......... 186
Parents at Risk (National) .......... 257
Petite-enfance (Farnham, Qué.) .......... 193
Programme de continuité de soins aux enfants (Qué.) .......... 195
Red Deer Family Resource Team (Alta.) .......... 21
Santé maternelle et infantile (Mercier Ouest, Montréal, Qué.) .......... 205
Santé maternelle et infantile (Pointe St-Charles, Montréal, Qué.) .......... 206
Santé maternelle et infantile - Santé scolaire (Qué.) .......... 207
Saskatoon Crisis Nursery (Sask.) .......... 236
Service de pédopsychiatrie (Qué.) .......... 210
Service enfance et adolescence (Qué.) .......... 214
Services psychosociaux de première ligne (Qué.) .......... 216
Sexual Assault Assessment Project (B.C.) .......... 54
University of Alberta Hospital Department of Pediatrics (Alta.) .......... 25

## MULTIDISCIPLINARY TEAM INTERVENTION (TERTIARY PREVENTION)

Abuse and Family Services (Man.) .......... 67
Alberta Psychological Resources (Alta.) .......... 3
Behaviour Resource Team (B.C.) .......... 31
British Columbia Child Protection Services (B.C.) .......... 37
Central Edmonton Child Abuse and Neglect Team (Alta.) .......... 4
Child Abuse Program (Alta.) .......... 5
Child Abuse Team (N.B.) .......... 81
Child Abuse Team (Mississauga, Ont.) .......... 113
Child Abuse Team (Scarborough, Ont.) .......... 114
Child and Youth Services (Saskatoon, Sask.) .......... 225
Child Development Centre (Alta.) .......... 8
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Centre (Man.) .......... 69
Child Protection Consultation Team (N.B.) .......... 82
Child Protection Program (N.S.) .......... 95
Child Protection Program (Ont.) .......... 118
Child Protection Services (N.S.) .......... 96
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Protection Team (Nfld.) .......... 87
Child Sexual Abuse Liaison Committee (B.C.) .......... 38
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Support Team (Alta.) .......... 10
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Children's Aid Society of Prescott and Russell (Ont.) .......... 121
Children's Resource Network Sexual Abuse Project (Ont.) .......... 123
Comité P.E.M. (Montréal, Qué.) .......... 164
Comité P.E.M. (Sherbrooke, Qué.) .......... 165
Community Mental Health (B.C.) .......... 41
Community Mental Health (P.E.I.) .......... 154
Continuité de soins auprès des familles à risques (Qué.) .......... 166

Page

Dauphin and St. Rose SCAN Teams (Man.) .... 71
Enfance (Qué.) .... 169
Family and Children's Services of Queen's County (N.S.) .... 99
Family Services and Temporary Care (Man.) .... 72
Family S.O.S. (N.S.) .... 101
Family Support Worker Program (Alta.) .... 16
Home Behaviour Training Programme (Ont.) .... 130
Home Care (Ont.) .... 131
Human Sexuality Education (B.C.) .... 45
Jessie's Centre for Teenagers (Ont.) .... 133
Kenora Child Abuse Council (Ont.) .... 134
Mental Health Center (B.C.) .... 47
Mental Health Service for Pre-school Age and Parents (Ont.) .... 136
Offenses sexuelles (Qué.) .... 186
The Parenting Program (Ont.) .... 146
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) .... 189
Pédopsychiatrie (Hôpital Notre-Dame, Montréal, Qué.) .... 190
Périnatalité et santé des jeunes (Qué.) .... 192
Programme de continuité de soins aux enfants (Qué.) .... 195
Red Deer Family Resource Team (Alta.) .... 21
Regina Committee on Sexual Abuse (Sask.) .... 234
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) .... 206
Santé scolaire (Qué.) .... 208
Service d'aide à l'enfance et à l'adolescence (Qué.) .... 209
Service de pédopsychiatrie (Qué.) .... 210
Service de psychiatrie infantile (Qué.) .... 212
Services psychosociaux de première ligne (Qué.) .... 216
Society for the Prevention of Child Abuse and Neglect (Alta.) .... 23
Special Services to Children (Penticton, B.C.) .... 58
Special Services to Children (Williams Lake, B.C.) .... 59
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .... 70
Winnipeg Police Department, Child Abuse Unit (Man.) .... 78
Youth Program (B.C.) .... 64

## MULTIDISCIPLINARY TEAMS (PRIMARY PREVENTION)

Behaviour Resource Team (B.C.) .... 31
Central Edmonton Child Abuse and Neglect Team (Alta.) .... 4
Centre d'Accueil (Qué.) .... 160
Centre local de services communautaires de Longueuil-Est (Qué.) .... 163
Child Abuse and Neglect Program (Ont.) .... 108
Child Abuse Committee (Brampton, Ont.) .... 109
Child Abuse Committee (Sarnia, Ont.) .... 110
Child Abuse Council (Sask.) .... 223
Child Abuse Program (Alta.) .... 5
Child Abuse Team (N.S.) .... 93
Child Abuse Team (Mississauga, Ont.) .... 113
Child Abuse Team (Scarborough, Ont.) .... 114
Child Abuse Team (Willowdale, Ont.) .... 115
Child and Crisis Committee (Ont.) .... 116

Page

Child and Family Services (Man.) .......... 68
Child and Youth Services (Saskatoon, Sask.) .......... 225
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 117
Child Protection Centre (Man.) .......... 69
Child Protection Consultation Team (N.B.) .......... 82
Child Protection Program (N.S.) .......... 95
Child Protection Program (Ont.) .......... 118
Child Protection Service, Royal Columbian Hospital (B.C.) .......... 36
Child Protection Services/Child Care Services (Ont.) .......... 119
Child Sexual Abuse Liaison Committee (B.C.) .......... 38
Child Sexual Abuse Project (B.C.) .......... 39
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Support Team (Alta.) .......... 10
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Children's Aid Society of Prescott and Russell (Ont.) .......... 121
Comité P.E.M. (Montréal, Qué.) .......... 164
Comité P.E.M. (Sherbrooke, Qué.) .......... 165
Community Mental Health (B.C.) .......... 41
Community Mental Health (P.E.I.) .......... 154
Community Mental Health Services (P.E.I.) .......... 155
Counselling and Community Services (Sask.) .......... 227
Crisis Intervention/Child Abuse Unit (Alta.) .......... 13
Crown Counsel Prosecution of Sexual Assault Cases (B.C.) .......... 43
Dauphin and St. Rose SCAN Teams (Man.) .......... 71
Enfance (Qué.) .......... 169
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family and Children's Services of Oxford County (Ont.) .......... 127
Family Care Program and Family Skills Service (N.S.) .......... 100
Family Services and Temporary Care (Man.) .......... 72
Family Support Worker Program (Alta.) .......... 16
Halte-garderie (Qué.) .......... 172
Human Sexuality Education (B.C.) .......... 45
Jessie's Centre for Teenagers (Ont.) .......... 133
Kenora Child Abuse Council (Ont.) .......... 134
Mental Health Center (B.C.) .......... 47
Mothers' Time Off (B.C.) .......... 48
Newfoundland Child Welfare and Protection (Nfld.) .......... 89
Northeast Neighborhood Centre (Ont.) .......... 138
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .......... 243
Ontario Centre for the Prevention of Child Abuse (Ont.) .......... 139
Outreach Special Service to Children (B.C.) .......... 50
Parent Aide Program of Calgary (Alta.) .......... 17
The Parenting Program (Ont.) .......... 146
Parents at Risk (National) .......... 257
Périnatalité et santé des jeunes (Qué.) .......... 192
Peterborough Community Child Abuse Committee (Ont.) .......... 144
Programme d'intervention précoce enfance-famille (Qué.) .......... 198
Ready-Set-Go Infant-Child-Parent Program (Qué.) .......... 203
Red Deer Family Resource Team (Alta.) .......... 21
Santé scolaire (Qué.) .......... 208
Service d'aide à l'enfance et à l'adolescence (Qué.) .......... 209

Page

Service de psychiatrie infantile (Qué.) ........ 212
Service enfance et adolescence (Qué.) ........ 214
Service social scolaire (Qué.) ........ 215
Services psychosociaux de première ligne (Qué.) ........ 216
Sexual Assault Victims Anonymous (B.C.) ........ 56
Society for the Prevention of Child Abuse and Neglect (Alta.) ........ 23
Special People Enjoying Children (Alta.) ........ 24
University of Alberta Hospital Department of Pediatrics (Alta.) ........ 25
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ........ 70
Youth Program (B.C.) ........ 64
Yukon Child Welfare Services (Yukon) ........ 247
Yukon Family Services Association (Yukon) ........ 248

## MUTUAL AID

SEE:

Parents Anonymous (Secondary)
Self-help (Primary)
Self-Help/Support Group (Tertiary)

## INDIVIDUAL COUNSELLING (TERTIARY PREVENTION)

Abuse and Family Services (Man.) ........ 67
Act 2 Counselling (B.C.) ........ 29
Aftercare Facility for Teen Mothers and Children (P.E.I.) ........ 153
Alberta Psychological Resources (Alta.) ........ 3
Behaviour Resource Team (B.C.) ........ 31
British Columbia Child Protection Services (B.C.) ........ 37
Chesterfield House (B.C.) ........ 35
Child Abuse Program (Alta.) ........ 5
Child Abuse Programme (Ont.) ........ 112
Child Abuse Team (Mississauga, Ont.) ........ 113
Child and Family Services (Man.) ........ 68
Child and Youth Services (Regina, Sask.) ........ 224
Child Development Centre (Alta.) ........ 8
Child Protection Centre (Man.) ........ 69
Child Protection Program (Ont.) ........ 118
Child Protection Services (N.S.) ........ 96
Child Protection Services/Child Care Services (Ont.) ........ 119
Child Protection Team (Nfld.) ........ 87
Child Sexual Abuse Treatment Programme (Alta.) ........ 9
Child Support Team (Alta.) ........ 10
Child Welfare Program (Alta.) ........ 11
Children's Aid Society of Ottawa-Carleton (Ont.) ........ 120
Children's Aid Society of Prescott and Russell (Ont.) ........ 121
Children's Resource Network Sexual Abuse Project (Ont.) ........ 123
Christian Counselling Services (Sask.) ........ 226
Comité P.E.M. (Montréal, Qué.) ........ 164
Comité P.E.M. (Sherbrooke, Qué.) ........ 165

Page

Community Mental Health (B.C.) .... 41
Community Mental Health (P.E.I.) .... 154
Community Mental Health Services (P.E.I.) .... 155
Community Treatment for Sexually Abusive Families (Alta.) .... 12
Counselling and Community Services (Sask.) .... 227
Enfance (Qué.) .... 169
Enterprise Program for Teens and Time-Out Groups (Ont.) .... 126
Family and Children's Services of Annapolis County (N.S.) .... 98
Family and Children's Services of Oxford County (Ont.) .... 127
Family Care Program and Family Skills Service (N.S.) .... 100
Family Services and Temporary Care (Man.) .... 72
Family Services Bureau (Sask.) .... 228
Family Support Worker Program (Alta.) .... 16
Family Therapy and In-home Child Management (Ont.) .... 128
The Healing Centre for Women (Ont.) .... 129
Hébergement pour femmes et enfants victimes de violence familiale .... 173
Home Behaviour Training Programme (Ont.) .... 130
Home Care (Ont.) .... 131
Mental Health Center (B.C.) .... 47
Mental Health Service for Pre-school Age and Parents (Ont.) .... 136
Newfoundland Child Welfare and Protection (Nfld.) .... 89
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .... 243
Offenses sexuelles (Qué.) .... 186
Outreach Special Service to Children (B.C.) .... 50
Parent to Parent (Ont.) .... 143
The Parenting Program (Ont.) .... 146
Pédopsychiatrie (Drummondville, Qué.) .... 191
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) .... 189
Pédopsychiatrie (HOpital Notre-Dame, Montréal, Qué.) .... 190
Petite-enfance (Farnham, Qué.) .... 193
Petite enfance (Longueuil, Qué.) .... 194
Post Partum Counselling Service of Winnipeg (Man.) .... 75
Prevent Abuse of Children Today (B.C.) .... 51
Project Break-thru South/North (Alta.) .... 20
Protection Program (N.S.) .... 103
Runaway Program (Alta.) .... 22
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) .... 206
Santé scolaire (Qué.) .... 208
Service d'aide à l'enfance et à l'adolescence (Qué.) .... 209
Service de pédopsychiatrie (Qué.) .... 210
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) .... 211
Service de psychiatrie infantile (Qué.) .... 212
Service enfance et adolescence (Qué.) .... 214
Service social scolaire (Qué.) .... 215
Services psychosociaux de première ligne (Qué.) .... 216
Services to Children and Families (N.S.) .... 104
Sexual Abuse Counsellors Outreach Programme (B.C.) .... 53
Sexual Assault Assessment Project (B.C.) .... 54
Sexual Assault Victims Anonymous (B.C.) .... 56
Special Services to Children (Penticton, B.C.) .... 58
Support for Sexually Abused Youth (B.C.) .... 61
Toronto Board of Education (Ont.) .... 147

Page

Vancouver Incest and Sexual Abuse Centre (B.C.) ........ 62
Victim Service/Public Education (Sask.) ........ 240
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ........ 70
Yukon Child Welfare Services (Yukon) ........ 247
Yukon Family Services Association (Yukon) ........ 248

PARENT AIDES (TERTIARY PREVENTION)

CALM (Ont.) ........ 107
Chesterfield House (B.C.) ........ 35
Child Abuse Committee (Brampton, Ont.) ........ 108
Child Protection (N.S.) ........ 94
Child Protection and Prevention of Neglect and Abuse (Ont.) ........ 117
Child Protection Centre (Man.) ........ 69
Child Protection Services/Child Care Services (Ont.) ........ 119
Child Welfare Program (Alta.) ........ 11
Children's Aid Society of Ottawa-Carleton (Ont.) ........ 120
Comité P.E.M. (Sherbrooke, Qué.) ........ 165
Family and Children's Services of Oxford County (Ont.) ........ 127
Family Care Program and Family Skills Service (N.S.) ........ 100
Family Services and Temporary Care (Man.) ........ 72
Family Support Worker Program (Alta.) ........ 16
Halte-garderie (Qué.) ........ 172
Outreach Special Service to Children (B.C.) ........ 50
Parent Aid Program (Regina, Sask.) ........ 230
Parent Aide Program (Saskatoon, Sask.) ........ 231
Parent Aide Program of Calgary (Alta.) ........ 17
Parents Anonymous (Man.) ........ 74
Red Deer Family Resource Team (Alta.) ........ 21
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) ........ 206
Saskatoon Society for the Protection of Children (Sask.) ........ 237
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ........ 211
Service enfance et adolescence (Qué.) ........ 214
Sexual Assault Victims Anonymous (B.C.) ........ 56
Special Services to Children (Williams Lake, B.C.) ........ 59
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ........ 70

PARENT SUPPORT GROUP

SEE:

Parents Anonymous (Secondary)
Self-help (Primary)
Self-help/Support Group (Tertiary)

PARENTS ANONYMOUS (SECONDARY PREVENTION)

B.C. Parents in Crisis Committee (B.C.) ........ 33
Child Abuse Committee (Sarnia, Ont.) ........ 110

Page
Mental Health Center (B.C.) .... 47
Mothers' Time Off (B.C.) .... 48
Parent to Parent (Ont.) .... 143
Parents Anonymes (Qué.) .... 187
Parents Anonymous (Alta.) .... 19
Parents Anonymous (Man.) .... 74
Parents Anonymous (N.B.) .... 84
Parents Anonymous (Ont.) .... 142
Parents Anonymous (Sask.) .... 232
Petite-enfance (Longueuil, Qué.) .... 194
Saskatoon Society for the Protection of Children (Sask.) .... 237
Society for the Prevention of Child Abuse and Neglect (Alta.) .... 23

## PLAY THERAPY (TERTIARY PREVENTION)

Act 2 Counselling (B.C.) .... 29
British Columbia Child Protection Services (B.C.) .... 37
Child Abuse Program (Alta.) .... 5
Child Abuse Team (N.S.) .... 93
Child and Youth Services (Regina, Sask.) .... 224
Child Development Centre (Alta.) .... 8
Child Protection Centre (Man.) .... 70
Child Support Team (Alta.) .... 10
Child Welfare Program (Alta.) .... 11
Children's Resource Network Sexual Abuse Project (Ont.) .... 123
Comité P.E.M. (Montréal, Qué.) .... 164
Community Mental Health (B.C.) .... 41
Community Mental Health (P.E.I.) .... 154
Community Mental Health Services (P.E.I.) .... 155
Community Treatment for Sexually Abusive Families (Alta.) .... 12
Family and Children's Services of Oxford County (Ont.) .... 127
Family Therapy and In-home Child Management (Ont.) .... 128
Home Care (Ont.) .... 131
Mental Health Service for Pre-school Age and Parents (Ont.) .... 136
The Parenting Program (Ont.) .... 146
Pédopsychiatrie (Drummondville, Qué.) .... 191
Pédopsychiatrie (Hôpital Maisonneuve-Rosemont, Montréal, Qué.) .... 189
Pédopsychiatrie (Hôpital Notre-Dame, Montreal, Qué.) .... 190
Pupil Services (Sask.) .... 233
Saskatoon Crisis Nursery (Sask.) .... 236
Service d'aide à l'enfance et à l'adolescence (Qué.) .... 209
Service de pédopsychiatrie (Qué.) .... 210
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) .... 211
Service de psychiatrie infantile (Qué.) .... 212
Service enfance et adolescence (Qué.) .... 214
Sexual Abuse Counsellors Outreach Programme (B.C.) .... 53
Sexual Assault Victims Anonymous (B.C.) .... 56
Yukon Child Welfare Services (Yukon) .... 247

# PUBLIC AWARENESS PROGRAM (PRIMARY PREVENTION)

Page

Alberta Psychological Resources (Alta.) ........ 3
B.C. Federation of Foster Parent Associations (B.C.) ........ 32
B.C. Parents in Crisis Society (B.C.) ........ 33
British Columbia Child Protection Services (B.C.) ........ 37
Canadian Society for the Prevention of Cruelty to Children (National) ........ 252
Centre d'activités pour parents (Qué.) ........ 161
Centre d'aide aux victimes d'agressions à caractère sexuel (Qué.) ........ 162
Centre local de services communautaires de Longueuil-Est (Qué.) ........ 163
Centre national d'information sur la violence dans la famille (National) ........ 253
Child Abuse and Neglect Program (Ont.) ........ 108
Child Abuse Committee (Brampton, Ont.) ........ 109
Child Abuse Committee (Sarnia, Ont.) ........ 110
Child Abuse Council (Sask.) ........ 223
Child Abuse Prevention Program (Ont.) ........ 111
Child Abuse Program (Alta.) ........ 5
Child Abuse Team (N.S.) ........ 93
Child Abuse Team (Mississauga, Ont.) ........ 113
Child Abuse Team (Scarborough, Ont.) ........ 114
Child Abuse Volunteer Education Team (Alta.) ........ 7
Child and Crisis Committee (Ont.) ........ 116
Child and Family Services (Man.) ........ 68
Child and Youth Services (Regina, Sask.) ........ 224
Child Development Centre (Alta.) ........ 8
Child Protection and Prevention of Neglect and Abuse (Ont.) ........ 117
Child Protection Centre (Man.) ........ 69
Child Protection Consultation Team (N.B.) ........ 82
Child Protection Program (N.S.) ........ 95
Child Protection Service, Royal Columbian Hospital (B.C.) ........ 36
Child Protection Services/Child Care Services (Ont.) ........ 119
Child Sexual Abuse Project (B.C.) ........ 39
Child Sexual Abuse Treatment Programme (Alta.) ........
Child Welfare Program (Alta.) ........ 11
Children's Aid Society of Ottawa-Carleton (Ont.) ........ 120
Children's Aid Society of Prescott and Russell (Ont.) ........ 121
Children's Resource Network Sexual Abuse Project (Ont.) ........ 123
Citizens Concerned with Crime Against Children (Ont.) ........ 124
Clearinghouse on Family Violence (National) ........ 253
Comité P.E.M. (Montréal, Qué.) ........ 164
Community Child Abuse Council of Hamilton-Wentworth (Ont.) ........ 125
Community Mental Health Services (P.E.I.) ........ 155
Community Programs (B.C.) ........ 42
Dauphin and St. Rose SCAN Teams (Man.) ........ 71
Edmonton Committee on Child Abuse and Neglect (Alta.) ........ 14
Enfance (Qué.) ........ 169
Enterprise Program for Teens and Time-Out Groups (Ont.) ........ 126
Extra Support for Parents (N.S.) ........ 97
Famille-enfant (Qué.) ........ 170
Family and Children's Services of Annapolis County (N.S.) ........ 98
Family and Children's Services of Oxford County (Ont.) ........ 127
Family and Children's Services of Queen's County (N.S.) ........ 99
Family Services and Temporary Care (Man.) ........ 72
Family Services Bureau (Sask.) ........ 228

Page

Family Therapy and In-home Child Management (Ont.) .......... 128
Family Violence Film Collection (National) .......... 255
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Project (Man.) .......... 73
Filmathèque sur la violence familiale (National) .......... 255
Green Thumb Theatre for Young People (B.C.) .......... 44
The Healing Centre for Women (Ont.) .......... 129
Human Sexuality Education (B.C.) .......... 45
Inter Agency Child Abuse Committee of Etobicoke (Ont.) .......... 132
Jeunes et familles (Qué.) .......... 175
Kenora Child Abuse Council (Ont.) .......... 134
Maison d'accueil et d'hébergement (Qué.) .......... 184
Mothers' Time Off (B.C.) .......... 48
Newfoundland Child Welfare and Protection (Nfld.) .......... 89
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .......... 243
Offenses sexuelles (Qué.) .......... 186
Ontario Centre for the Prevention of Child Abuse (Ont.) .......... 139
Parent Aide Program of Calgary (Alta.) .......... 17
Parent to Parent (Ont.) .......... 143
The Parenting Program (Ont.) .......... 146
Parents Anonymes (Qué.) .......... 187
Parents Anonymous (Alta.) .......... 19
Parents Anonymous (Man.) .......... 74
Parents Anonymous (N.B.) .......... 84
Parents Anonymous (Ont.) .......... 142
Parents Anonymous (Sask.) .......... 232
Parents-Secours (Qué.) .......... 188
Périnatalité et santé des jeunes (Qué.) .......... 192
Petite-enfance (Longueuil, Qué.) .......... 194
Post Partum Counselling Service of Winnipeg (Man.) .......... 75
Prevent Abuse of Children Today (B.C.) .......... 51
Preventive Education Program (Ont.) .......... 145
Prince Edward Island Child Welfare (P.E.I.) .......... 156
P.R.I.S.M.E.S. (Qué.) .......... 200
Programme pour jeunes adolescentes (Qué.) .......... 199
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) .......... 202
Protection Program (N.S.) .......... 103
Red Deer Family Resource Team (Alta.) .......... 21
Regina Committee on Sexual Abuse (Sask.) .......... 234
Rights of Children (B.C.) .......... 52
Runaway Program (Alta.) .......... 22
Santé des jeunes (Qué.) .......... 204
Saskatoon Crisis Intervention Service (Sask.) .......... 235
Saskatoon Society for the Protection of Children (Sask.) .......... 237
Service d'aide à l'enfance et à l'adolescence (Qué.) .......... 209
Services psychosociaux de première ligne (Qué.) .......... 216
Services to Children and Families (N.S.) .......... 104
Sexual Assault Assessment Project (B.C.) .......... 54
Sexual Assault Crisis Program (Man.) .......... 77
Sexual Assault Recovery Anonymous Society (B.C.) .......... 55
Sexual Assault Victims Anonymous (B.C.) .......... 56
Society for the Prevention of Child Abuse and Neglect (Alta.) .......... 23
Training and Prevention Program (Ont.) .......... 148
Vancouver Incest and Sexual Abuse Centre (B.C.) .......... 62
Victim Service/Public Education (Sask.) .......... 240

Page

Violence in the Family (Qué.) ... 220
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ... 70
Winnipeg Police Department, Child Abuse Unit (Man.) ... 78
Yukon Child Welfare Services (Yukon) ... 247
Yukon Family Services Association (Yukon) ... 248

## PROFESSIONAL EDUCATION (PRIMARY PREVENTION)

Alberta Psychological Resources (Alta.) ... 3
Basic Recruit Training (National) ... 251
B.C. Federation of Foster Parent Associations (B.C.) ... 32
B.C. Parents in Crisis Society (B.C.) ... 33
Behaviour Resource Team (B.C.) ... 31
Canadian Society for the Prevention of Cruelty to Children (National) ... 252
Centre d'Accueil (Qué.) ... 160
Centre national d'information sur la violence dans la famille (National) ... 253
Child Abuse and Neglect Program (Ont.) ... 108
Child Abuse Committee (Brampton, Ont.) ... 109
Child Abuse Committee (Sarnia, Ont.) ... 110
Child Abuse Council (Sask.) ... 223
Child Abuse Prevention Program (Ont.) ... 111
Child Abuse Program (Alta.) ... 5
Child Abuse Programme (Ont.) ... 112
Child Abuse Team (N.S.) ... 93
Child Abuse Team (Mississauga, Ont.) ... 113
Child Abuse Team (Scarborough, Ont.) ... 114
Child Abuse Team (Willowdale, Ont.) ... 115
Child and Crisis Committee (Ont.) ... 116
Child and Youth Services (Regina, Sask.) ... 224
Child Development Centre (Alta.) ... 8
Child Protection Centre (Man.) ... 69
Child Protection Consultation Team (N.B.) ... 82
Child Protection Program (Ont.) ... 118
Child Protection Service, Royal Columbian Hospital (B.C.) ... 36
Child Protection Services/Child Care Services (Ont.) ... 119
Child Protection Team (Nfld.) ... 87
Child Sexual Abuse Project (B.C.) ... 39
Child Sexual Abuse Treatment Programme (Alta.) ... 9
Child Support Team (Alta.) ... 10
Child Welfare Program (Alta.) ... 11
Children's Aid Society of Ottawa-Carleton (Ont.) ... 120
Children's Aid Society Staff Training (Ont.) ... 122
Children's Resource Network Sexual Abuse Project (Ont.) ... 123
Citizens Concerned with Crime Against Children (Ont.) ... 124
Clearinghouse on Family Violence (National) ... 253
Comité P.E.M. (Montréal, Qué.) ... 164
Community Child Abuse Council of Hamilton-Wentworth (Ont.) ... 125
Community Mental Health (P.E.I.) ... 154
Community Programs (B.C.) ... 42
Community Treatment for Sexually Abusive Families (Alta.) ... 12
Counselling and Community Services (Sask.) ... 227
Crisis and Conflict Intervention Course (National) ... 254
Crisis Intervention/Child Abuse Unit (Alta.) ... 13
Dauphin and St. Rose SCAN Teams (Man.) ... 71

Page

Edmonton Committee on Child Abuse and Neglect (Alta.) ..........
Enfance (Qué.) .......... 14
L'enfant négligé et maltraité (Qué.) .......... 169
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 181
Family and Children's Services of Oxford County (Ont.) .......... 126
Family Services and Temporary Care (Man.) .......... 127
Family Therapy and In-home Child Management (Ont.) .......... 72
Family Violence Film Collection (National) .......... 128
Feeling Yes/Feeling No: Child Sexual Abuse Prevention Project (Man.) .......... 255
Filmathèque sur la violence familiale (National) .......... 73
Green Thumb Theatre for Young People (B.C.) .......... 255
The Healing Centre for Women (Ont.) .......... 44
Human Sexuality Education (B.C.) .......... 129
Inter Agency Child Abuse Committee of Etobicoke (Ont.) .......... 45
Kenora Child Abuse Council (Ont.) .......... 132
Mainstreaming University Curricula in the Area of Child Abuse (Ont.) .......... 134
Mental Health Center (B.C.) .......... 135
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .......... 47
Northeast Neighborhood Centre (Ont.) .......... 137
Nova Scotia Family and Children's Services Division (N.S.) .......... 138
Ontario Centre for the Prevention of Child Abuse (Ont.) .......... 102
The Parenting Program (Ont.) .......... 139
Parents Anonymous (Ont.) .......... 146
Peterborough Community Child Abuse Committee (Ont.) .......... 142
Prevent Abuse of Children Today (B.C.) .......... 144
Preventive Education Program (Ont.) .......... 51
Prince Edward Island Child Welfare (P.E.I.) .......... 145
Project Break-thru South/North (Alta.) .......... 156
Pupil Services (Sask.) .......... 20
Ready-Set-Go Infant-Child-Parent Program (Qué.) .......... 233
Red Deer Family Resource Team (Alta.) .......... 203
Regina Committee on Sexual Abuse (Sask.) .......... 21
Saskatoon Society for the Protection of Children (Sask.) .......... 234
Services to Children and Families (N.S.) .......... 237
Sexual Abuse Counsellors Outreach Programme (B.C.) .......... 104
Sexual Assault Assessment Project (B.C.) .......... 53
Sexual Assault Victims Anonymous (B.C.) .......... 54
Society for the Prevention of Child Abuse and Neglect (Alta.) .......... 56
Toronto Board of Education (Ont.) .......... 23
Training and Prevention Program (Ont.) .......... 147
University of Alberta Hospital, Department of Pediatrics (Alta.) .......... 148
Vancouver Incest and Sexual Abuse Centre (B.C.) .......... 25
Victim Service/Public Education (Sask.) .......... 62
Waterloo Regional Committee for the Prevention of Child Abuse (Ont.) .......... 240
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 149
Yukon Child Welfare Services (Yukon) .......... 70
Yukon Family Services Association (Yukon) .......... 247
248

## RESIDENTIAL PROGRAM FOR CHILDREN (TERTIARY PREVENTION)

Abuse and Family Services (Man.) ..........
Assessment and Treatment Center (B.C.) .......... 67
30

Page

British Columbia Child Protection Services (B.C.) ... 37
Centre d'Accueil (Qué.) ... 160
Child Protection and Prevention of Neglect and Abuse (Ont.) ... 117
Child Protection Program (N.S.) ... 95
Child Protection Services/Child Care Services (Ont.) ... 119
Child Welfare Program (Alta.) ... 11
Children's Aid Society of Ottawa-Carleton (Ont.) ... 120
Children's Aid Society of Prescott and Russell (Ont.) ... 121
Comité P.E.M. (Sherbrooke, Qué.) ... 165
Enterprise Program for Teens and Time-Out Groups (Ont.) ... 126
Family and Children's Services of Oxford County (Ont.) ... 127
Family Services and Temporary Care (Man.) ... 72
Family Support Worker Program (Alta.) ... 16
Family Therapy and In-home Child Management (Ont.) ... 128
Home Behaviour Training Programme (Ont.) ... 130
Newfoundland Child Welfare and Protection (Nfld.) ... 89
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) ... 243
Presentation House Emergency Shelter for Children (Nfld.) ... 90
Protection Program (N.S.) ... 103
Saskatoon Crisis Nursery (Sask.) ... 236
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ... 211
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ... 70
Yukon Child Welfare Services (Yukon) ... 247

## RESIDENTIAL PROGRAM FOR FAMILIES (TERTIARY PREVENTION)

Child Abuse Team (N.S.) ... 93
Child Welfare Program (Alta.) ... 11
Family Therapy and In-home Child Management (Ont.) ... 128

## RESIDENTIAL PROGRAM FOR MEN (TERTIARY PREVENTION)

Child Welfare Program (Alta.) ... 11

## RESIDENTIAL PROGRAM FOR TEENS (TERTIARY PREVENTION)

Abuse and Family Services (Man.) ... 67
Aftercare Facility for Teen Mothers and Children (P.E.I.) ... 153
Assessment and Treatment Center (B.C.) ... 30
British Columbia Child Protection Services (B.C.) ... 37
Child and Youth Services (Saskatoon, Sask.) ... 225
Child Protection Services (N.S.) ... 96
Child Protection Services/Child Care Services (Ont.) ... 119
Child Welfare Program (Alta.) ... 11
Children's Aid Society of Ottawa-Carleton (Ont.) ... 120

Page

Children's Aid Society of Prescott and Russell (Ont.) ........ 121
Comité P.E.M. (Sherbrooke, Qué.) ........ 165
Enterprise Program for Teens and Time-Out Groups (Ont.) ........ 126
Family and Children's Services of Oxford County (Ont.) ........ 127
Family Support Worker Program (Alta.) ........ 16
Home Care (Ont.) ........ 131
Newfoundland Child Welfare and Protection (Nfld.) ........ 99
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) ........ 243
Presentation House Emergency Shelter for Children (Nfld.) ........ 90
Service de psychiatrie de l'enfance et de l'adolescence (Qué.) ........ 211
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ........ 70

## RESIDENTIAL PROGRAM FOR WOMEN AND CHILDREN (TERTIARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) ........ 153
British Columbia Child Protection Services (B.C.) ........ 37
Child Welfare Program (Alta.) ........ 11
Hébergement pour femmes et enfants victimes de violence familiale (Qué.) ........ 173
Maison d'accueil et d'hébergement (Qué.) ........ 184
Services to Children and Families (N.S.) ........ 104

## RESOURCE CENTRE (PRIMARY PREVENTION)

Abuse and Family Services (Man.) ........ 67
CALM (Ont.) ........ 107
Centre d'activités pour parents (Qué.) ........ 161
Centre national d'information sur la violence dans la famille (National) ........ 161
Child Abuse and Neglect Program (Ont.) ........ 108
Child Abuse Committee (Sarnia, Ont.) ........ 110
Child Abuse Prevention Program (Ont.) ........ 111
Child Abuse Program (Alta.) ........ 5
Child Abuse Programme (Ont.) ........ 112
Child Abuse Team (N.S.) ........ 93
Child Protection and Prevention of Neglect and Abuse (Ont.) ........ 117
Child Protection Centre (Man.) ........ 69
Child Sexual Abuse Project (B.C.) ........ 39
Child Sexual Abuse Treatment Programme (Alta.) ........ 9
Child Support Team (Alta.) ........ 10
Citizens Concerned with Crime Against Children (Ont.) ........ 124
Clearinghouse on Family Violence (National) ........ 253
Comité P.E.M. (Montréal, Qué.) ........ 164
L'enfant négligé et maltraité (Qué.) ........ 181
Family Services and Temporary Care (Man.) ........ 72
Family Support Worker Program (Alta.) ........ 16
Family Violence Film Collection (National) ........ 255
Filmathèque sur la violence familiale (National) ........ 255
Kelowna Family Day Care Service (B.C.) ........ 46
Northeast Neighborhood Centre (Ont.) ........ 138
Ontario Centre for the Prevention of Child Abuse (Ont.) ........ 139
Parent Preschool Resource Centre (Ont.) ........ 141

Page

Prevent Abuse of Children Today (B.C.) ... 51
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) ... 202
Ready-Set-Go Infant-Child-Parent Progam (Qué.) ... 203
Service de rééducation en externe (Qué.) ... 213
Sexual Assault Victims Anonymous (B.C.) ... 56
Society for the Prevention of Child Abuse and Neglect (Alta.) ... 23
Vancouver Incest and Sexual Abuse Centre (B.C.) ... 62
Victim Service/Public Education (Sask.) ... 240
West Side Family Place (B.C.) ... 63
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ... 70
Youth Program (B.C.) ... 64
Yukon Family Services Association (Yukon) ... 248

## RESPITE SERVICES (SECONDARY PREVENTION)

British Columbia Child Protection Services (B.C.) ... 37
Centre d'aide aux victimes d'agressions à caratere sexuel (Qué.) ... 162
Child Protection Program (N.S.) ... 95
Child Protection Team (Nfld.) ... 87
Children's Aid Society of Prescott and Russell (Ont.) ... 121
Comité P.E.M. (Montréal, Qué.) ... 164
Community Care Nursery (B.C.) ... 40
Enfance (Qué.) ... 169
Family and Children's Services of Oxford County (Ont.) ... 127
Family Relief Service (Alta.) ... 50
Family Services and Temporary Care (Man.) ... 72
Halte-garderie (Qué.) ... 172
Jessie's Centre for Teenagers (Ont.) ... 133
Ligue des droits et libertés (Qué.) ... 183
Mothers' Time Off (B.C.) ... 48
Programme pour jeunes adolescentes (Qué.) ... 199
Protection Program (N.S.) ... 103
Santé scolaire (Qué.) ... 208
Saskatoon Crisis Nursery (Sask.) ... 236
Saskatoon Society for the Protection of Children (Sask.) ... 237
Service de pédopsychiatrie (Qué.) ... 210
Service enfance et adolescence (Qué.) ... 214
Services psychosociaux de première ligne (Qué.) ... 216
Special Services to Children (Penticton, B.C.) ... 58
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) ... 70

## SCREENING PROGRAM (SECONDARY PREVENTION)

Centre local de services communautaires de Longueuil-Est (Qué.) ... 163
Chesterfield House (B.C.) ... 35
Child Abuse Program (Alta.) ... 5
Child Abuse Programme (Ont.) ... 112
Child Abuse Team (Mississauga, Ont.) ... 113
Child Abuse Team (Scarborough, Ont.) ... 114
Child Protection and Prevention of Neglect and Abuse (Ont.) ... 117
Child Protection Program (Ont.) ... 118
Child Protection Service, Royal Columbian Hospital (B.C.) ... 36

Page

Child Protection Team (Nfld.) ..........
Child Sexual Abuse Treatment Programme (Alta.) .......... 87
Child Support Team (Alta.) .......... 9
Child Welfare Program (Alta.) .......... 10
Children's Aid Society of Carleton-Ottawa (Ont.) .......... 11
Comité P.E.M. (Montréal, Qué.) .......... 120
Comité P.E.M. (Sherbrooke, Qué.) .......... 164
Continuité de soins auprès des familles à risques (Qué.) .......... 165
Counselling and Community Services (Sask.) .......... 166
Family and Children's Services of Oxford County (Ont.) .......... 227
Family Therapy and In-home Child Management (Ont.) .......... 127
Halte-garderie (Qué.) .......... 128
Health Check 3 (Nfld.) .......... 172
Home Behaviour Training Programme (Ont.) .......... 88
Kelowna Family Day Care Service (B.C.) .......... 131
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .......... 46
Nova Scotia Family and Children's Services Division (N.S.) .......... 243
Parent Aide Program of Calgary (Alta.) .......... 102
Parent/Child Early Education Program (Ont.) .......... 17
The Parenting Program (Ont.) .......... 140
Parents at Risk (National) .......... 146
Pédopsychiatrie (Hôpital Notre-Dame, Montreal, Qué.) .......... 257
P.R.I.S.M.E.S. (Qué.) .......... 190
Programme de continuité de soins aux enfants (Qué.) .......... 200
Programme d'intervention précoce enfance-famille (Qué.) .......... 195
Red Deer Family Resource Team (Alta.) .......... 198
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) .......... 21
Santé maternelle et infantile - Santé scolaire (Qué.) .......... 206
Santé scolaire (Qué.) .......... 207
Service enfance et adolescence (Qué.) .......... 208
Service social scolaire (Qué.) .......... 214
Services psychosociaux de première ligne (Qué.) .......... 215
Sexual Assault Assessment Project (B.C.) .......... 216
Support Social (Qué.) .......... 54
University of Alberta Hospital, Department of Pediatrics (Alta.) .......... 218
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 25
70

## SELF-HELP (PRIMARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) ..........
B.C. Parents in Crisis Committee (B.C.) .......... 153
Behaviour Resource Team (B.C.) .......... 33
Canadian Society for the Prevention of Cruelty to Children (National) .......... 31
Chesterfield House (B.C.) .......... 252
Child Abuse Committee (Brampton, Ont.) .......... 35
Child Abuse Team (N.S.) .......... 109
Child and Crisis Committee (Ont.) .......... 93
Child and Youth Services (Saskatoon, Sask.) .......... 116
Child Development Centre (Alta.) .......... 225
Child Protection Program (Ont.) .......... 8
Child Protection Services/Child Care Services (Ont.) .......... 118
119

Page

Child Sexual Abuse Treatment Programme (Alta.) 9
Child Support Team (Alta.) 10
Child Welfare Program (Alta.) 11
Citizens Concerned with Crime Against Children (Ont.) 124
Comité P.E.M. (Montréal, Qué.) 164
Community Mental Health (P.E.I.) 154
Community Treatment for Sexually Abusive Families (Alta.) 12
Convergence (Qué.) 167
Counselling and Community Services (Sask.) 227
Enfance (Qué.) 169
Extra Support for Parents (N.S.) 97
Family and Children's Services of Oxford County (Ont.) 127
Family and Children's Services of Queen's County (N.S.) 99
Family S.O.S. (N.S.) 101
Family Support Worker Program (Alta.) 16
Family Therapy and In-home Child Management (Ont.) 128
Halte-garderie (Qué.) 172
The Healing Centre for Women (Ont.) 129
Home Care (Ont.) 131
Jessie's Centre for Teenagers (Ont.) 133
Jeunes et familles (Qué.) 175
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) 137
New Parent Discussion Groups (B.C.) 49
Northeast Neighborhood Centre (Ont.) 138
Parent Preschool Resource Centre (Ont.) 141
Parent to Parent (Ont.) 143
The Parenting Program (Ont.) 146
Parents Anonymous (Alta.) 19
Parents Anonymous (Man.) 74
Parents Anonymous (Ont.) 142
Parents Anonymous (Sask.) 232
Petite-enfance (Farnham, Qué.) 193
Post Partum Conselling Service of Winnipeg (Man.) 75
Prevent Abuse of Children Today (B.C.) 51
P.R.I.S.M.E.S. (Qué.) 200
Project Break-thru South/North (Alta.) 20
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) 202
Ready-Set-Go Infant-Child-Parent Program (Qué.) 203
Saskatoon Crisis Nursery (Sask.) 236
Saskatoon Society for the Protection of Children (Sask.) 237
Service enfance et adolescence (Qué.) 214
Sexual Assault Recovery Anonymous Society (B.C.) 55
Sexual Assault Victims Anonymous (B.C.) 56
Society for the Prevention of Child Abuse and Neglect (Alta.) 23
Soutien aux parents (Qué.) 217
Training and Prevention Program (Ont.) 148
Vancouver Incest and Sexual Abuse Centre (B.C.) 62
Yukon Family Services Association (Yukon) 248

## SELF-HELP/SUPPORT GROUP (TERTIARY PREVENTION)

Page

Aftercare Facility for Teen Mothers and Children (P.E.I.) .......... 153
B.C. Parents in Crisis Society (B.C.) .......... 33
CALM (Ont.) .......... 107
Chesterfield House (B.C.) .......... 35
Child Abuse Team (N.S.) .......... 93
Child and Youth Services (Saskatoon, Sask.) .......... 225
Child Development Centre (Alta.) .......... 8
Child Protection Centre (Man.) .......... 69
Child Protection Services (N.S.) .......... 96
Child Sexual Abuse Treatment Programme (Alta.) .......... 9
Child Welfare Program (Alta.) .......... 11
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 120
Children's Resource Network Sexual Abuse Project (Ont.) .......... 123
Citizens Concerned with Crime Against Children (Ont.) .......... 124
Community Treatment for Sexually Abusive Families (Alta.) .......... 12
Enterprise Program for Teens and Time-Out Groups (Ont.) .......... 126
Family and Children's Services of Oxford County (Ont.) .......... 127
Family Support Worker Program (Alta.) .......... 16
The Healing Centre for Women (Ont.) .......... 129
Home Care (Ont.) .......... 131
Jessie's Centre for Teenagers (Ont.) .......... 133
Mental Health Center (B.C.) .......... 47
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .......... 137
Parent to Parent (Ont.) .......... 143
The Parenting Program (Ont.) .......... 146
Parenting with a Focus on Anger and Discipline (Alta.) .......... 18
Parents Anonymes (Qué.) .......... 187
Parents Anonymous (Alta.) .......... 19
Parents Anonymous (Man.) .......... 74
Parents Anonymous (N.B.) .......... 84
Parents Anonymous (Ont.) .......... 142
Post Partum Counselling Service of Winnipeg (Man.) .......... 75
Prevent Abuse of Children Today (B.C.) .......... 51
P.R.I.S.M.E.S. (Qué.) .......... 200
Program for Pregnant Teens (Man.) .......... 76
Project Break-thru South/North (Alta.) .......... 20
Saskatoon Crisis Nursery (Sask.) .......... 236
Saskatoon Society for the Protection of Children (Sask.) .......... 237
Service enfance et adolescence (Qué.) .......... 214
Sexual Assault Victims Anonymous (B.C.) .......... 56
Society for the Prevention of Child Abuse and Neglect (Alta.) .......... 23
Special Services to Children (Williams Lake, B.C.) .......... 59
Vancouver Incest and Sexual Abuse Centre (B.C.) .......... 62
Yukon Family Services Association (Yukon) .......... 248

## SOCIAL ASSISTANCE PROGRAMS (PRIMARY PREVENTION)

British Columbia Child Protection Services (B.C.) .......... 37
Centre d'activités pour parents (Qué.) .......... 161
Child Abuse Team (N.S.) .......... 93

Page

Child Welfare Program (Alta.) ... 11
Comité P.E.M. (Montréal, Qué.) ... 164
Enfance (Qué.) ... 169
Jeunes et familles (Qué.) ... 175
Kelowna Family Day Care Service (B.C.) ... 46
Newfoundland Child Welfare and Protection (Nfld.) ... 89
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) ... 243
Programme pour jeunes adolescentes (Qué.) ... 199
Protection Program (N.S.) ... 103
Saskatoon Crisis Nursery (Sask.) ... 236
Services to Children and Families (N.S.) ... 104
Sexual Assault Victims Anonymous (B.C.) ... 56
Youth Program (.B.C.) ... 64
Yukon Child Welfare Services (Yukon) ... 247

## STORE FRONT/DROP-IN CENTRE (SECONDARY PREVENTION)

Child and Youth Services (Saskatoon, Sask.) ... 225
Child Welfare Program (Alta.) ... 11
Information sur les agressions sexuelles à l'école primaire (Qué.) ... 174
Jessie's Centre for Teenagers (Ont.) ... 133
Maison d'accueil et d'hébergement (Qué.) ... 184
Mental Health Center (B.C.) ... 47
Mobile Crisis Services (Sask.) ... 229
Mothers' Time Off (B.C.) ... 48
Northeast Neighborhood Centre (Ont.) ... 138
Outreach Special Service to Children (B.C.) ... 50
Prevent Abuse of Children Today (B.C.) ... 51
Programme pour jeunes adolescentes (Qué.) ... 199
Runaway Program (Alta.) ... 22
Saskatoon Crisis Intervention Service (Sask.) ... 235
Services to Children and Families (N.S.) ... 104
Sexual Assault Victims Anonymous (B.C.) ... 56
West Side Family Place (B.C.) ... 63

## SUPPORT GROUP

SEE:

Parents Anonymous (Secondary)
Self-help (Primary)
Self-help/Support Group (Tertiary)

## SUPPORTIVE HOME HELPER (TERTIARY PREVENTION)

CALM (Ont.) ... 107
Centre local de services communautaires de Longueuil-Est (Qué.) ... 163
Child Abuse Committee (Brampton, Ont.) ... 109
Child Protection and Prevention of Neglect and Abuse (Ont.) ... 117

Page
Child Protection Services (N.S.) ..........
Child Protection Services/Child Care Services (Ont.) .......... 96
Child Welfare Program (Alta.) .......... 119
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 11
Children's Aid Society of Prescott and Russell (Ont.) .......... 120
Comité P.E.M. (Montréal, Qué.) .......... 121
Comité P.E.M. (Sherbrooke, Qué.) .......... 164
Enfance (Qué.) .......... 165
Family and Children's Services of Oxford County (Ont.) .......... 169
Family Services and Temporary Care (Man.) .......... 127
Family S.O.S. (N.S.) .......... 72
Family Support Worker Program (Alta.) .......... 101
Home Behaviour Training Programme (Ont.) .......... 16
Home Care (Ont.) .......... 130
Kelowna Family Day Care Service (B.C.) .......... 131
Newfoundland Child Welfare and Protection (Nfld.) .......... 46
Northeast Neighborhood Centre (Ont.) .......... 89
Northwest Teritories Department of Social Services - Fort Smith Office (N.W.T.) .......... 138
Parent Aide Program (Saskatoon, Sask.) .......... 243
Petite-enfance (Farnham, Qué.) .......... 231
Petite-enfance (Longueuil, Qué.) .......... 193
Santé maternelle et infantile (Clinique communautaire de Pointe St-Charles, Montréal, Qué.) .......... 194
Services psychosociaux de première ligne (Qué.) .......... 206
Services to Children and Families (N.S.) .......... 216
Special Services to Children and Their Families (B.C.) .......... 104
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .......... 60
Yukon Child Welfare Services (Yukon) .......... 70
247

## TELEPHONE COUNSELLING

**SEE:**

Crisis Phone Line (Secondary)

## TRAINING PROGRAM (PRIMARY PREVENTION)

Aftercare Facility for Teen Mothers and Children (P.E.I.) ..........
B.C. Parents in Crisis Society (B.C.) .......... 153
Child Abuse Prevention Program (Ont.) .......... 33
Child Abuse Program (Alta.) .......... 111
Child and Crisis Committee (Ont.) .......... 5
Child Development Centre (Alta.) .......... 116
Child Protection and Prevention of Neglect and Abuse (Ont.) .......... 8
Child Protection Services/Child Care Services (Ont.) .......... 117
Child Sexual Abuse Project (B.C.) .......... 119
Child Sexual Abuse Treatment Programme (Alta.) .......... 39
Child Support Team (Alta.) .......... 9
Child Welfare Program (Alta.) .......... 10
Children's Aid Society of Ottawa-Carleton (Ont.) .......... 11
Children's Aid Society of Prescott and Russell (Ont.) .......... 120
121

Page

Children's Aid Society Staff Training (Ont.) .... 122
Comité P.E.M. (Montréal, Qué.) .... 164
Community Child Abuse Council of Hamilton-Wentworth (Ont.) .... 125
Community Mental Health (P.E.I.) .... 154
Community Programs (B.C.) .... 42
Community Treatment for Sexually Abusive Families (Alta.) .... 12
L'enfant d'âge préscolaire (Qué.) .... 180
Enterprise Program for Teens and Time-Out Groups (Ont.) .... 126
Green Thumb Theatre for Young People (B.C.) .... 44
Home Behaviour Training Programme (Ont.) .... 130
Jeunes et familles (Qué.) .... 175
Journées familiales (Qué.) .... 176
Kelowna Family Day Care Service (B.C.) .... 46
Mothers' Time Off (B.C.) .... 48
New Parent Discussion Groups (B.C.) .... 49
Offenses sexuelles (Qué.) .... 186
Ontario Centre for the Prevention of Child Abuse (Ont.) .... 139
Parent Aide Program (Saskatoon, Sask.) .... 231
Parent/Child Early Education Program (Ont.) .... 140
Parent to Parent (Ont.) .... 143
The Parenting Program (Ont.) .... 146
Parents Anonymous (N.B.) .... 84
Parents at Risk (National) .... 257
Parents-Secours (Qué.) .... 188
Périnatalité et santé des jeunes (Qué.) .... 192
Programme de sensibilisation à la vie familiale (Qué.) .... 196
Promotion des réseaux d'entraide pour les 0-6 ans (Qué.) .... 202
Ready-Set-Go Infant-Child-Parent Program (Qué.) .... 203
Red Deer Family Resource Team (Alta.) .... 21
Services to Children and Families (N.S.) .... 104
Sexual Assault Victims Anonymous (B.C.) .... 56
Training and Prevention Program (Ont.) .... 148
Vancouver Incest and Sexual Abuse Centre (B.C.) .... 62
Winnipeg Children's Aid Society, Child Abuse Unit (Man.) .... 70

## TRANSITION HOUSE (SECONDARY PREVENTION)

British Columbia Child Protection Services (B.C.) .... 37
Child Abuse Team (N.S.) .... 93
Child and Family Services (Man.) .... 68
Child Protection Services (N.S.) .... 96
Hébergement pour femmes et enfants victimes de violence familiale (Qué.) .... 173
Maison d'accueil et d'hébergement (Qué.) .... 184
Northwest Territories Department of Social Services - Fort Smith Office (N.W.T.) .... 243
Nova Scotia Family and Children's Services Division (N.S.) .... 104
Parents-Secours (Qué.) .... 188
Presentation House Emergency Shelter for Children (Nfld.) .... 90
Prince Edward Island Child Welfare (P.E.I.) .... 156
Service de pédopsychiatrie (Qué.) .... 210
Services to Children and Families (N.S.) .... 104
Yukon Child Welfare Services (Yukon) .... 247

## UMBRELLA ORGANIZATION (PRIMARY PREVENTION)

**Page**

B.C. Parents in Crisis Society (B.C.) .................................................... 33
Canadian Society for the Prevention of Cruelty to Children (National) ........................ 252
Child Abuse Council (Sask.) .................................................... 223
Child Abuse Team (N.S.) .................................................... 93
Child Sexual Abuse Project (B.C.) .................................................... 39
Child Sexual Abuse Treatment Programme (Alta.) .................................................... 9
Citizens Concerned with Crime Against Children (Ont.) .................................................... 124
Comité P.E.M. (Montréal, Qué.) .................................................... 164
Continuité de soins auprès des familles à risques (Qué.) .................................................... 166
Edmonton Committee on Child Abuse and Neglect (Alta.) .................................................... 14
Famille-enfant (Qué.) .................................................... 170
Family Violence Film Collection (National) .................................................... 255
Filmathèque sur la violence familiale (National) .................................................... 255
Kenora Child Abuse Council (Ont.) .................................................... 134
Metropolitan Chairman's Special Committee on Child Abuse (Ont.) .................................................... 137
Ontario Centre for the Prevention of Child Abuse (Ont.) .................................................... 139
Outreach Special Service to Children (B.C.) .................................................... 50
Parents-Secours (Qué.) .................................................... 188
Programme pour jeunes adolescentes (Qué.) .................................................... 199
Saskatoon Society for the Protection of Children (Sask.) .................................................... 237
Sexual Assault Victims Anonymous (B.C.) .................................................... 56

## WOMEN'S SHELTER

**SEE:**

Transition House (Secondary)

# QUESTIONNAIRE

Health and Welfare Canada Santé et Bien-être social Canada

NATIONAL CLEARINGHOUSE ON FAMILY VIOLENCE
CENTRE NATIONAL D'INFORMATION SUR LA VIOLENCE DANS LA FAMILLE
[illegible]

# CHILD ABUSE AND NEGLECT PREVENTION PROGRAMS
# PROGRAMMES DE PRÉVENTION DES SÉVICES ET NÉGLIGENCES À L'ENFANCE

QUESTIONNAIRE

[illegible]

| | |
|---|---|
| Title of Program — Nom du programme | Name of Organization — Nom de l'organisme |

| | | |
|---|---|---|
| Person in Charge and Title — Nom/titre de la personne chargée du programme | Tel — Télé.<br>(    ) | Address — Adresse |

[illegible]

☐ Mental Health
Santé mentale

☐ Social Service/Child Welfare
Services Sociaux/bien-être à l'enfance

☐ Community Based
Service communautaire

☐ Law Enforcement
Responsable de l'application de la loi

☐ Political/Legislative
Corps politique/législatif

☐ Other (Specify)
Autres (Préciser) ____________________

☐ Physical Health/Medicine
Santé physique/médecine

☐ Legal
Juridique

☐ Educational
Enseignement

☐ Religious
Religieux

[illegible]

Is the entire program focused on child abuse or neglect?
Est-ce que votre programme en entier est centré sur l'enfance maltraitée ou négligée?
☐ Yes Oui ☐ No Non

If yes, what is the primary focus of this program?
Si oui, quel est l'objectif principal de votre programme?

☐ Physical Abuse Sévices physiques
☐ Sexual Abuse Sévices sexuels
☐ Neglect Négligence
☐ Emotional Abuse Carence affective
☐ All aspects equally Tous les aspects de l'enfance maltraitée

If NO, is ANY PART of your program concerned with abuse or neglect?
SINON, y-a-t-il QUELQU'ASPECT de votre programme qui traite de l'enfance maltraitée et négligée?

☐ No (Please skip to question 16)
Non (Passez à la question 16)

☐ Yes (All further responses should focus on this part of the program)
Oui (Si oui, veuillez répondre à toutes les questions suivantes dans l'optique de vos services à l'enfance maltraitée et négligée.)

If any part of your program deals primarily with abuse or neglect, is it
Si votre programme est centré en partie seulement sur l'enfance maltraitée, indiquez quel type de mauvais traitements en font l'objet

☐ Physical Abuse Sévices physiques
☐ Sexual Abuse Sévices sexuels
☐ Neglect Négligence
☐ Emotional Abuse Carence affective
☐ All aspects equally Tous les aspects de l'enfance maltraitée

What percentage of your organization's resources deal with child abuse and neglect?
Quel pourcentage des ressources de votre organisme s'applique à l'enfance maltraitée et négligée?
☐ Less than 10% Moins de 10% ☐ 25% ☐ 50% ☐ 100%

[illegible]

[illegible]

| | | |
|---|---|---|
| Starting Date<br>Date de création du programme | If time limited, termination date<br>Si le programme à une durée limitée, quand se terminera-t-il? | Is this a (✓)<br>Ce programme est-il (✓)<br>☐ Research Project Projet de recherche<br>☐ Demonstration Project Projet Démonstration |

[illegible]

Direct Services — Services directs

☐ Children Enfants
☐ Teens Adolescents
☐ Parents
☐ Offenders Coupables
☐ Others Autres

Indirect Services — Services indirects

☐ General Public Grand Public
☐ Professionals Professionnels
☐ Children Enfants
☐ Teens Adolescents
☐ Others Autres ____________________

Remarks — Remarques

[illegible]

Check all that apply — Cochez toutes les cases qui s'appliquent

☐ Rural Milieu rural
☐ Suburban Banlieue
☐ Urban Milieu urbain
☐ Low income Classe économiquement faible
☐ Middle Income Classe moyenne
☐ Upper Income Classe aisée

Special Needs Groups (e.g. Women, Natives, Immigrants, Handicapped, etc.) specify
Groupes de personnes qui ont des besoins spéciaux (Femmes, autochtones, immigrés, handicapés, etc.) préciser

What geographic area does your program serve? — Quel secteur géographique votre programme dessert-il?

[illegible]

continued p.2
suite p.2

[illegible]

Program — Programme

1 ☐ Public Awareness Program / Programme de sensibilisation du public
2 ☐ Professional Education / Formation Professionnelle
3 ☐ Community Education / Éducation communautaire
4 ☐ Training Program / Programme de formation
5 ☐ Education for Children / Enseignement aux enfants
6 ☐ Education for Teens / Éducation des adolescents
7 ☐ Community Committees / Comité communautaire
8 ☐ Life skills / Aptitudes sociales
9 ☐ Advocacy Group / Groupe de défense des droits
10 ☐ Multi-Disciplinary Teams/s / Équipe pluri-disciplinaire
11 ☐ Resource Centre / Centre de ressources
12 ☐ Umbrella Organization / Organisme coordonnateur
13 ☐ Family Planning / Planification des naissances
14 ☐ Social Assistance Programs (e.g. housing employment) / Programmes d'assistance matérielle (logement, intégration au travail)
15 ☐ Self-help (Parent support groups, etc.) / Entraide
☐ Other / Autres ____________________

Description (Use Reference No.) — Description (Avoir recours au n° de référence)

Additional Comments — Remarques additionnelles

[illegible]

Program — Programme

1 ☐ Crisis Phone Line / Service téléphonique "télaide"
2 ☐ Screening Program / Programme de dépistage et d'identification
3 ☐ Respite Services / Services de soutien à la famille
4 ☐ Homemaker Program / Aide familiale
5 ☐ Parents Anonymous / Parents anonymes
6 ☐ Transition House (Crisis Home) / Maison d'hébergement
7 ☐ Crisis Day Care / Garderies pour familles en situation de crise
8 ☐ Medical Follow-ups (Nurse Practitioners, Public Health) / Suivi médical (infirmière hygiéniste etc.)
9 ☐ Crisis Counselling / Counseling pour familles en situation de crise
10 ☐ Store front/Drop-In Centre / Centre d'accueil ou de dépannage
11 ☐ Interdisciplinary Approach (e.g. Police/Social Worker Team) / Efforts pluri-disciplinaires (police et travailleurs sociaux en équipe)

Description (Use Reference No.) — Description (Avoir recours au n° de référence)

Additional Comments — Remarques additionnelles

[illegible]

Program — Programme

1 ☐ Residential Program for children / Programme résidentiel pour enfants
2 ☐ Residential Program for Women and/or children / Programme résidentiel pour femmes et enfants
3 ☐ Residential Program for Men / Programme résidentiel pour hommes
4 ☐ Residential Program for Teens / Programme résidentiel pour adolescents
5 ☐ Residential Program for Families / Programme résidentiel pour familles
6 ☐ On-going individual Counselling: / Counseling individuel:
7 ☐ Group Counselling: / Counseling de groupe:
8 ☐ Family Therapy / Thérapie familiale
9 ☐ Play Therapy / Thérapie par le jeu
10 ☐ Lay Therapists / Thérapie par des non-professionnels
11 ☐ Parent Aides (one/one) / Aides Parent (Sur une base individuelle)
12 ☐ Matching Parents and/or Families / Pairages de parents ou de familles
13 ☐ Multidisciplinary Team Intervention / Intervention par une équipe pluri-disciplinaire
14 ☐ Supportive Home Helper / Aide à domicile
15 ☐ Self-help/Support Group: / Service d'entraide, ou groupe de soutien:
16 ☐ Other / Autre ____________________

Description (Use Reference No.) — Description (Avoir recours au n° de référence)

Additional Comments — Remarques additionnelles

Is your program formally evaluated?
Votre programme est-il soumis à une évaluation?
☐ Yes / Oui ☐ No / Non

If Yes, is this evaluation available?
Si Oui, nous serait-il possible de l'obtenir?
☐ Yes / Oui ☐ No / Non

| ✓ | TYPE OF STAFF (Please Check)<br>TYPE DE PERSONNEL (Veuillez cocher) | No. of Positions / Nbre de postes 1 | 2-4 | 5-9 | 10+ | ✓ | TYPE OF STAFF (Please Check)<br>TYPE DE PERSONNEL (Veuillez cocher) | No. of Positions / Nbre de postes 1 | 2-4 | 5-9 | 10+ |
|---|---|---|---|---|---|---|---|---|---|---|---|
| ☐ | Child Welfare Workers<br>Assistants sociaux/Bien-être de l'enfance | | | | | ☐ | Research Specialists<br>Spécialistes en recherche | | | | |
| ☐ | Dentists<br>Dentistes | | | | | ☐ | Teachers<br>Enseignants | | | | |
| ☐ | Family Counsellors<br>Conseillers familiaux | | | | | ☐ | Training Specialists<br>Spécialistes en formation professionnelle | | | | |
| ☐ | Physicians<br>Médecins | | | | | ☐ | Clergy<br>Membres du clergé | | | | |
| ☐ | Homemaker Specialists<br>Aide familiale | | | | | ☐ | Nurses<br>Infirmières | | | | |
| ☐ | Lawyers/Legal Advocate<br>Avocats/Défenseurs des droits | | | | | ☐ | Child Care Staff<br>Éducateurs spécialisés | | | | |
| ☐ | Lay Therapists<br>Thérapeutes non-professionnels | | | | | ☐ | Others (Specify)<br>Autres (Préciser) | | | | |
| ☐ | Nutritionists<br>Nutritionnistes | | | | | | | | | | |
| ☐ | Social Workers<br>Travailleurs sociaux | | | | | | | | | | |
| ☐ | Psychiatrists<br>Psychiatres | | | | | | | | | | |
| ☐ | Psychologists<br>Psychologues | | | | | | | | | | |
| ☐ | Program Evaluators<br>Évaluateurs de programmes | | | | | | | | | | |

Do you use volunteers?
Avez-vous recours à des bénévoles?
☐ Yes / Oui ☐ No / Non

| ✓ | PRIMARY CAPACITY — RÔLE PRINCIPAL | TOTAL | ✓ | PRIMARY CAPACITY — RÔLE PRINCIPAL | TOTAL | ✓ | PRIMARY CAPACITY — RÔLE PRINCIPAL | TOTAL |
|---|---|---|---|---|---|---|---|---|
| ☐ | Counselling | | ☐ | Training<br>Formation | | ☐ | Donation of goods<br>Don de biens matériels | |
| ☐ | Office Work<br>Travail de bureau | | ☐ | Transportation<br>Transport | | ☐ | Follow-up phone contacts<br>Assurer le suivi par téléphone | |
| ☐ | Crisis Phones<br>Réception téléphonique "Tel aide" | | ☐ | Boards/Administration/Fund Raising<br>Conseil d'administration/administration sollicitation de fonds | | ☐ | Others (Specify) — Autres (Préciser) | |
| ☐ | Art Work, Carpentry, etc.<br>Travaux artistiques, menuiserie, etc. | | ☐ | Public Education/Speaker's Bureau<br>Éducation populaire — Service de conférenciers | | | | |

Are funds from standard operating budget?
Vos fonds proviennent-ils de budgets de fonctionnement renouvelables d'année en année?
☐ Yes / Oui ☐ No / Non

Any special funding?
Recevez-vous des fonds spéciaux?
☐ No / Non ☐ Yes (Check box that apply) / Oui (Préciser)

☐ Municipal Government / Gouvernement municipal
☐ College or University / Collège ou Université
☐ Industry / Dons du secteur industriel
☐ Provincial Government / Gouvernement provincial
☐ Client Fees / Frais déboursés par les clients
☐ Foundation / Fondation
☐ Federal Government / Gouvernement fédéral
☐ Private Donations / Dons personnels
☐ Other / Autres
☐ Fund Raisers / Campagnes de souscription
☐ United Way / Centraide

How are people made aware of your program? — Comment faites-vous connaître votre programme?

☐ Newspapers/Magazines / Journaux/Revues
☐ Speaking engagements with community groups / Conférences dans la communauté
☐ Word of mouth / Bouche à oreille
☐ Program Newsletter / Bulletin de nouvelles
☐ Do not publicize our program / Nous ne faisons aucune publicité pour faire connaître notre programme
☐ Professional Publications / Revues professionnelles
☐ Referrals from other programs/professionals / D'autres programmes (qui vous réfèrent des clients)
☐ Radio/Television / Radio/Télévision
☐ Others / Autres ______________________

If any written materials have been developed, e.g. — research, annual reports, public awareness materials, etc., could you list below, including costs (purchase, postage and mailing)

Si vous possédez de la documentation sur votre programme, c-à-d. — travaux de recherche, rapports annuels, imprimés pour diffusion dans le grand public, etc., énumérer ci-après et indiquer les coûts de ces documents.

What major changes in the operation of your program have occurred between its inception and now?

Quels changements importants dans le fonctionnement de votre programme sont survenus depuis sa création?

What major or operational changes in your program do you expect in the future?

Quels changements majeurs prévoyez-vous dans l'avenir?

continued p. 4
[illegible] p. 4

What are the unique components of your program, if you haven't described them already?

Y a-t-il des caractéristiques particulières de votre programme qui n'ont pas été décrites?

**[illegible] OTHER CHILD ABUSE AND NEGLECT PROGRAMS — AUTRES PROGRAMMES POUR L'ENFANCE MALTRAITÉE ET NÉGLIGÉE**

If you know of any other programs relating to child abuse and neglect of which we way not be aware, please list them below.

Si vous connaissez d'autres programmes touchant l'enfance maltraitée et négligée, aurez-vous l'obligeance de les identifier

Program Name — Nom du programme

Director — Directeur

Address — Adresse

Tel. No. N° de tél. ( )

Program Name — Nom du programme

Director — Directeur

Address — Adresse

Tel. No. N° de tél. ( )

Program Name — Nom du programme

Director — Directeur

Address — Adresse

Tel. No. N° de tél. ( )

Name — Nom

Title — Titre

Address — Adresse

Tel. No. N° de tél. ( )

Additional Comments — Remarques additionnelles

POOR

QUALITY

ORIGINAL